



Carnegie Mellon  
Software Engineering Institute



# **Standard CMMI<sup>SM</sup> Appraisal Method for Process Improvement (SCAMPI Version 1.1)**

**Lockheed Martin  
Management & Data Systems  
King of Prussia, Pennsylvania**

<sup>SM</sup> CMM Integration and CMMI are service marks of Carnegie Mellon University

# Presentation Agenda



## Scars of a SCAMPI Appraisal

- **Introduction**
- CMMI Artifact Development
- The On-Site Period Some Metrics
- Lessons Learned: Team Afterthoughts

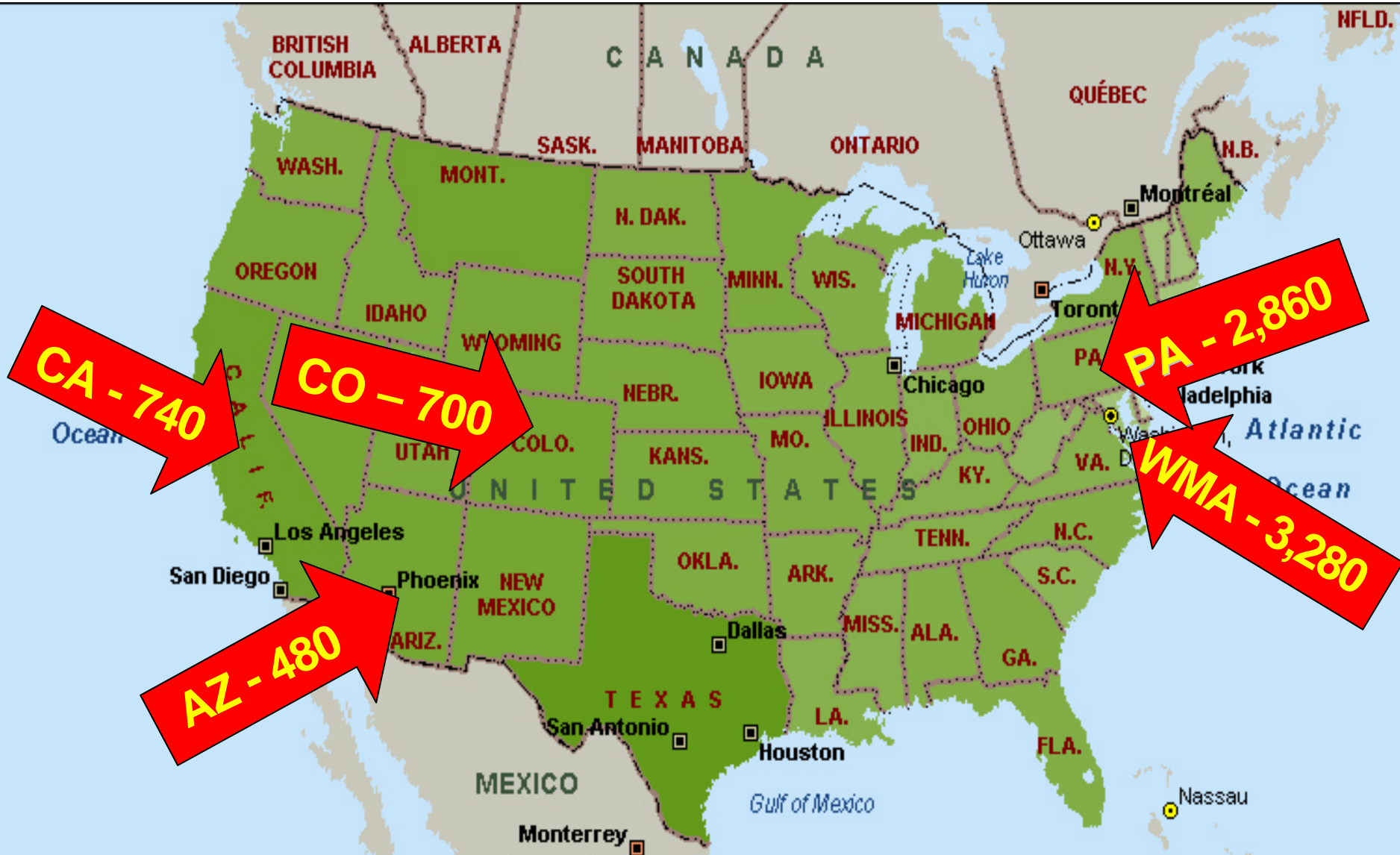
# Objectives of Appraisal



The goals of the process improvement program and this appraisal were to:

- Formally recognize the mature practices that are being used within this organization: for freely sharing results, methodology and experiences with other units and organizations.
- Determine the process maturity of M&DS under the CMMI model.
- Identify the strengths, weaknesses, and potential improvement opportunities.

# The M&DS Team



# Overview of Appraisal



- ✓ The scope of the SCAMPI was the entire M&DS organization. Representatives from all regions and lines of business were included.
- ✓ The primary focus programs represented 60% of the full scale development work across all of M&DS in 2002.
- ✓ An additional 20% were covered through various participation levels and contributing benchmarks.

# Overview of Appraisal



## SCAMPI Appraisal Team Members

- ➡ Brian Gallagher, *Lead Appraiser, SEI*
- ➡ Lt Col Melanie Benhoff, *Team Member, USAF*
- ➡ C.R. (Bob) Weiser, *Team Member, LM EPI Center*
- ➡ M. Lynn Penn, *Team Member, LM M&DS*
- ➡ Dennis A. Ring, *Team Member, LM M&DS*
- William Pohle, *Team Member, LM M&DS*
- Richard Warren, *Site POC/Librarian, LM M&DS*

## Customer SCE Team Members

Mike Orr, Paul Frommelt, Steve Wear, Deanne Weinberg

# Scope of Appraisal

## **CMMI Model:**

CMMI-SE/SW Version 1.1 (Staged)

## **Process Areas:**

All Process Areas

Maturity Levels 2 through 5

# Schedule



## ***Week 1 (3 June – 7 June 2002):***

Monday	Team Arrives, Orientation
Tuesday	Opening Briefing, Team Activities
Wednesday	Team Activities
Thursday	Interviews and Team Activities
Friday	Interviews and Team Activities

## ***Week 2: (17 – 21 June 2002)***

Monday	Interviews and Team Activities
Tuesday	Interviews and Team Activities
Wednesday	Team Activities
Thursday	Draft Findings Briefings
Friday	Final Findings Briefing



# Presentation Agenda



## Scars of a SCAMPI Appraisal

- Introduction
- **CMMI Artifact Development**
- The On-Site Period Some Metrics
- Lessons Learned: Team Afterthoughts

# Artifact Spreadsheet



		Description	Organizational Policy	Project x : Procedures	Project x: Output
<b>VER</b>	<b>SG 1</b>	Preparation for verification is conducted.			
<b>VER</b>	<b>SP 1.1</b>	Select the work products to be verified and the verification methods that will be used for each.	PPS 1.1 (6) PPS 3.2 (9, 10, 17, 25) PPS 3.3 (4g & h, 7) PPS 3.5 (6, 17)	PP 3.7.4 Formal Qualification Testing; PP 3.12 Integration and Test; SDP 3.2 Process Description, Figure 3.2.1-1 Software Development Tasks and Products, 3.2.4.2 Software Formal Qualification Test Activities and Methodology	ABCDE-00-0155 Formal Qualification Test (FQT) Software Test Plan for the Common Services (CS) CSCI, Table of Contents, Section 4.1 General Information
<b>VER</b>	<b>SP 1.2-2</b>	Establish and maintain the environment needed to support verification.	PPS 3.2 (7) PPS 3.3 (5) PPS 3.7 (5) PPS 3.9 (20) PPS 3.11 (6, 7, 8) PPS 3.12 (1)	PP 3.7.4 Formal Qualification Testing; PP 3.12 Integration and Test; SDP 3.2.4.2 Software Formal Qualification Test Activities and Methodology	ABCDE-00-0155 Formal Qualification Test (FQT) Software Test Plan for the Common Services (CS) CSCI, Section 3 Software Test Environment; ABCDE System Design Certification Test (SDCT) TRR, Software Under Test, SDCT Entrance Criteria, I5 Software Status
<b>VER</b>	<b>SP 1.3-3</b>	Establish and maintain verification procedures and criteria for the selected work products.	PPS Section 1 PPS 3.2 (7) PPS 3.5 (23) PPS 3.6 (5) PPS 3.7 (4) PPS 3.9 (8, 19) PPS 3.10 (2) PPS 3.11 (2) PPS 3.12 (3)	PP 3.7.4 Formal Qualification Testing; PP 3.12 Integration and Test; SDP 3.2.4.2 Software Formal Qualification Test Activities and Methodology, 3.2.4.3 Software Formal Qualification Test Exit Criteria	ABCDE-00-0531 Formal Qualification Test (FQT) Software Test Procedures for the Engagement Manager (EM) CSCI, Table 1 EM FQT Testing (Surface); ABCDE System Design Certification Test (SDCT) TRR, Test Methodology and Sequence
<b>VER</b>	<b>SG 2</b>	Peer reviews are performed on selected work products.			
<b>VER</b>	<b>SP 2.1</b>	Prepare for peer reviews of selected work products.	PPS 1.3 (6) MPE-0902 (5.2)	SDP 4.7.2 (Inspections); JI 016 (ABCDE Inspection Support Data)	Inspection Notice for Inspection EM0056 with completed SWAD Checklist
<b>VER</b>	<b>SP 2.2</b>	Conduct peer reviews on selected work products and identify issues resulting from the peer review.	MPE-0902 (5.2 - 5.5) PPS 1.1 PPS 3.3 (8) PPS 3.5 (25) PPS 3.6 (4h) PPS 3.7 (TBD)	JI 016 (ABCDE Inspection Support Data)	Inspection Notice/Report for Inspection EM0056, Defects

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<b>VER</b>	<b>SP 1.2-2</b>	Establish and maintain an environment that supports verification activities.			ABCDE-00-0155 Formal Qualification Test Software Test Plan for the Common Services (CS) CSCI, Section 3 Software Test Plan; ABCDE System Design Test (SDCT) TRR, Software Test Procedures, SDCT Entrance Criteria, I5 Status
<b>VER</b>	<b>SP 1.3-3</b>	Establish and maintain verification procedures and criteria for the selected work products.			ABCDE-00-0531 Formal Qualification Test Software Test Procedures for the Common Services (CS) CSCI, Table 1 Testing (Surface); ABCDE System Certification Test (SDCT) TRR, Test Procedures and Sequence
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**CMMI REFERENCE:**

- **PROCESS AREA**
- **SPECIFIC GOAL**
- **SPECIFIC PRACTICE**

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**CMMI SPECIFIC GOAL**

**This is the concern which will be rated**

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VER	SP 2.1	Prepare for peer reviews of selected work products.	PPS 1.3 (6) MPE-0902 (5.2)	(ABCDE Inspection Support Data)	Completed SWR/CD Checklist EM0056 with
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**CMMI DESCRIPTION OF SPECIFIC PRACTICE**

**This is the specific need (question) that must be answered)**

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**ORGANIZATIONAL POLICY WHICH REQUIRES (SUPPORTS) THIS SPECIFIC PRACTICE**

**M&DS Program Process Standard corresponding linkage to CMMI**

# Artifact Spreadsheet



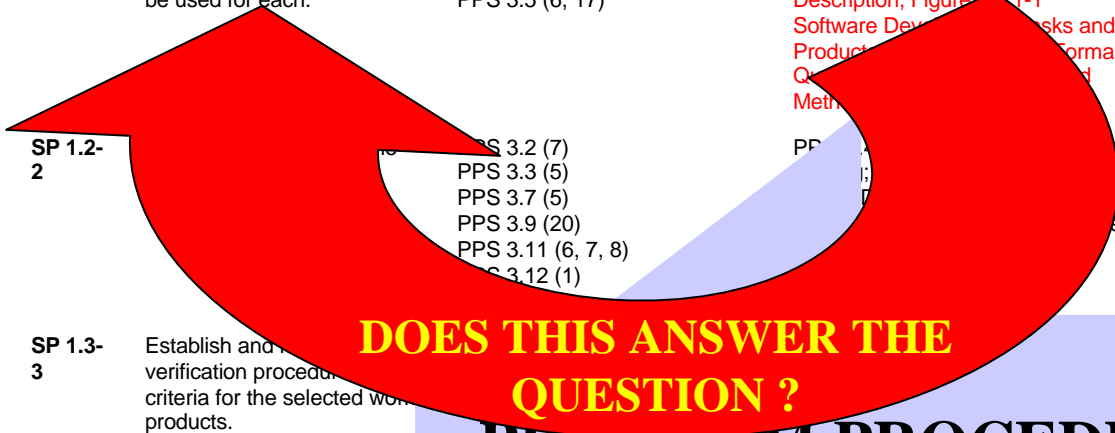
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**PROGRAM PROCEDURE (or)  
OTHER IMPLEMENTING  
ARTIFACT**

# Artifact Spreadsheet



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**DOES THIS ANSWER THE QUESTION ?**

**PROGRAM PROCEDURE (or) OTHER IMPLEMENTING ARTIFACT (Direct Artifact)**



# Artifact Spreadsheet



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VER	SP 1.3-3	Establish and maintain verification procedures and criteria for the selected work products.	PP		ication Test for the Table 1 E System TRR, Test
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**PROGRAM BY-PRODUCTS (OUTPUTS) THAT SHOW THE PRACTICE IS ROUTINELY ADDRESSED (Indirect Artifacts)**

# Artifact Spreadsheet



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**ONE SUCCINCT ANSWER IS BETTER THAN A WHOLE LITTANY / LAUNDRY LIST (Hit the target!)**

# Artifact Spreadsheet

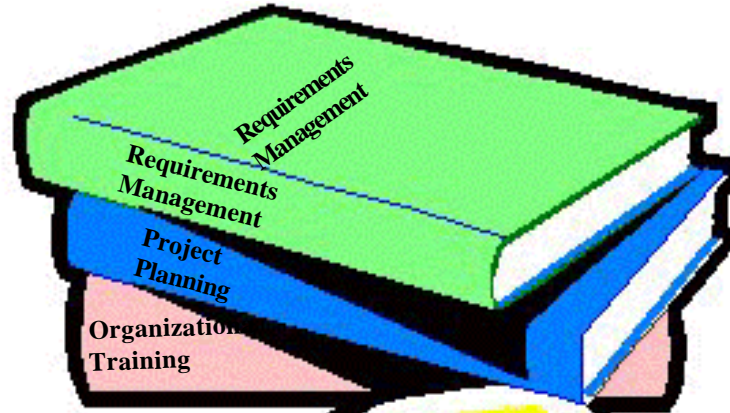


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# A Tabbed Binder for Each Process Area

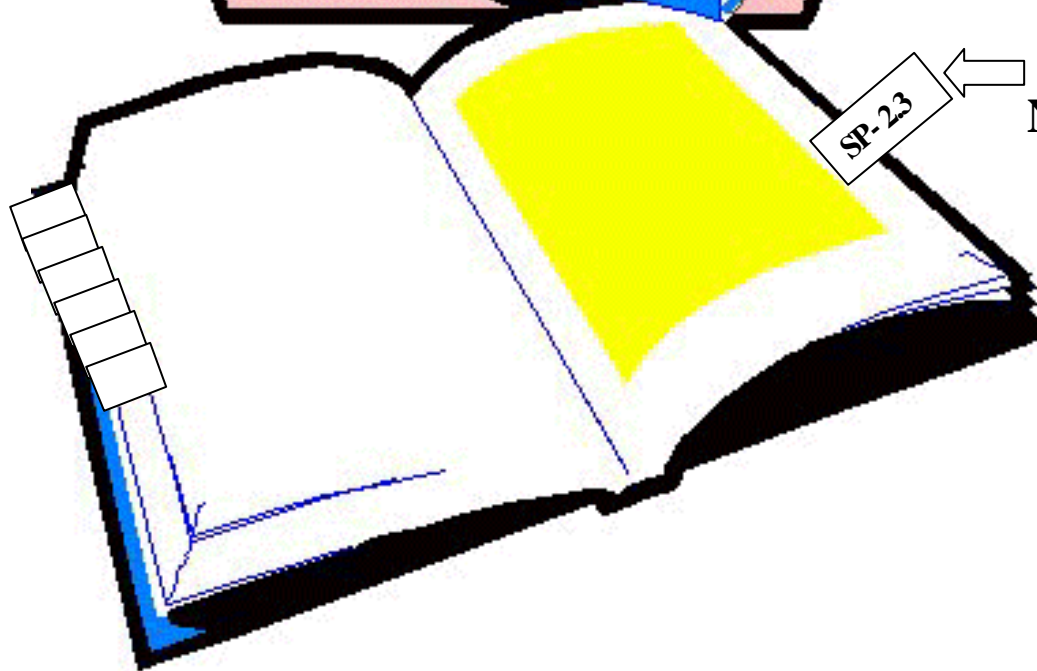
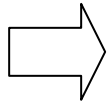


22 Process Area Binders



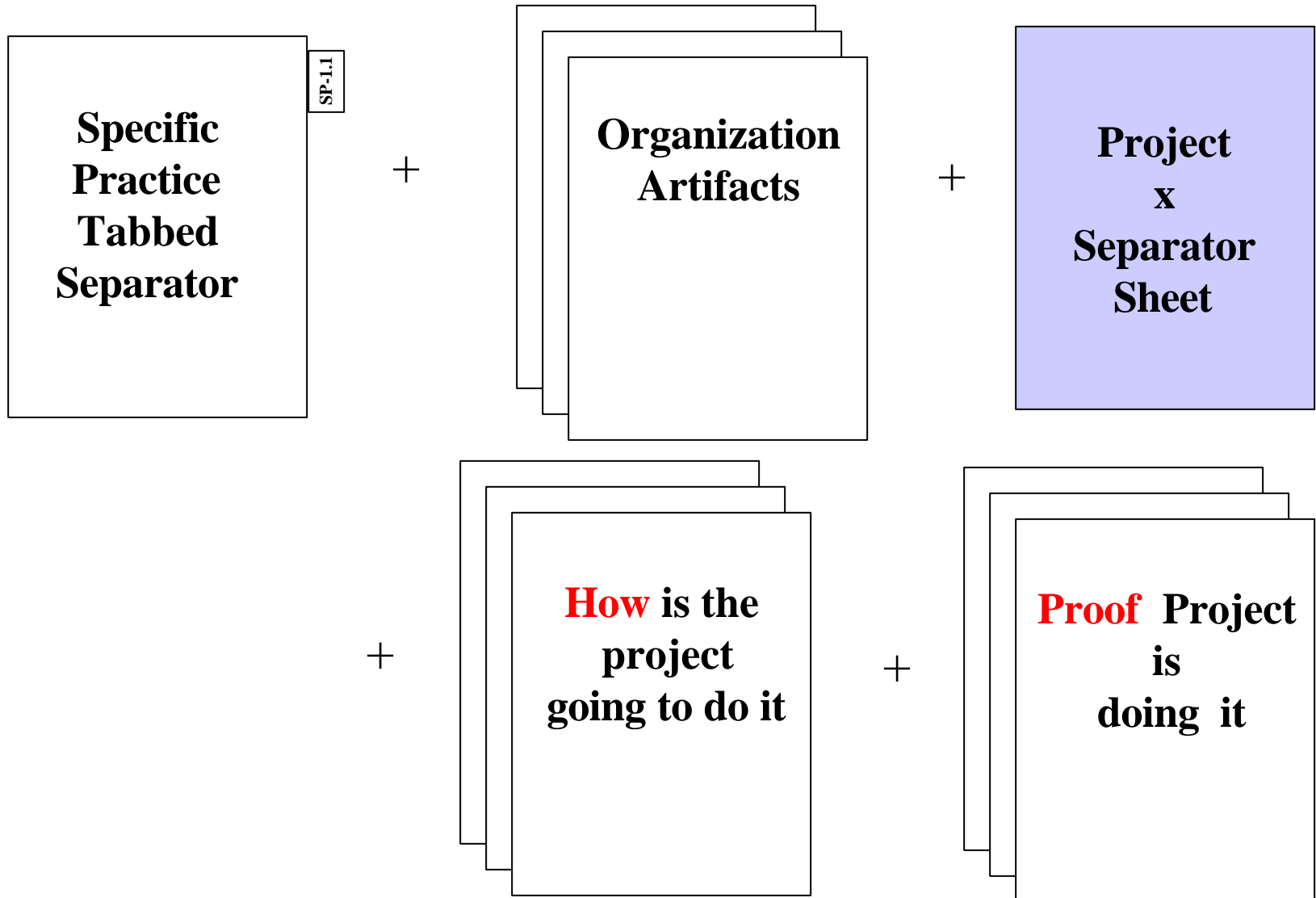
Process Area (Binder Names) Identified in Column A of CMMI Matrix

Specific Practice Tabs

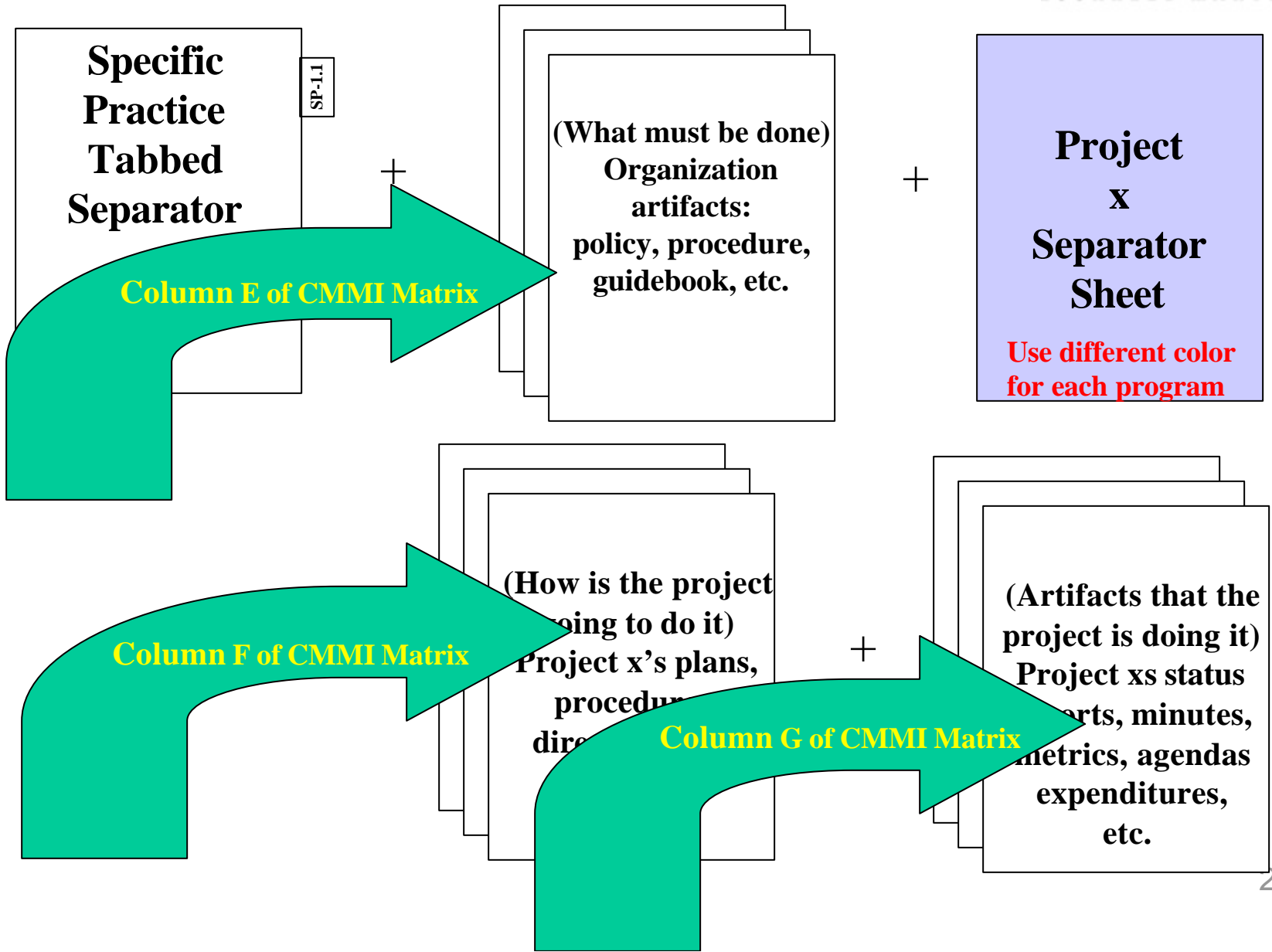


Specific Practice Number identified in Column C of CMMI Matrix

# For Each Specific Practice in a Binder



# For Each Specific Practice



**BREAK TIME**

# Presentation Agenda



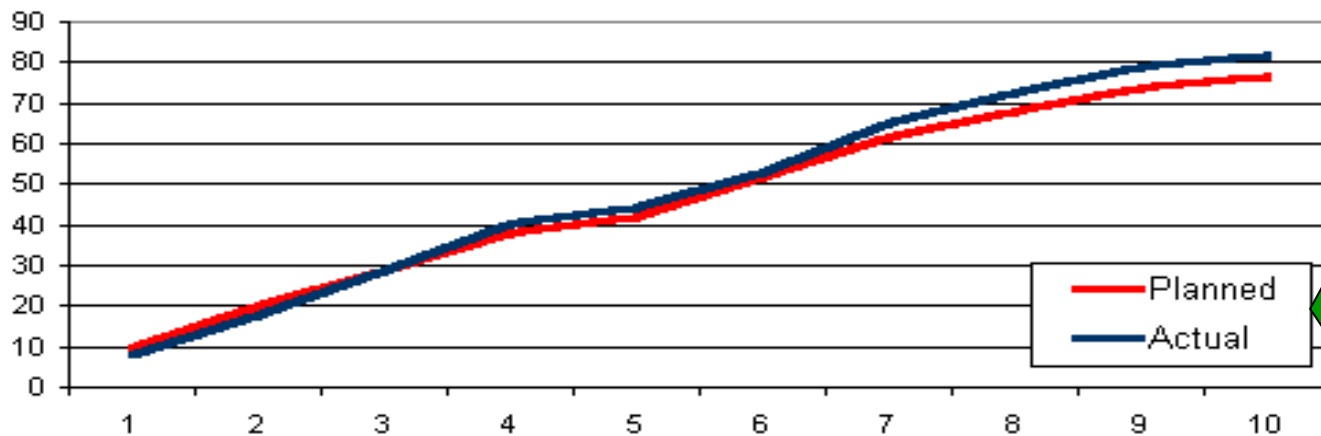
## Scars of a SCAMPI Appraisal

- Introduction
- CMMI Artifact Development
- **The On-Site Period Some Metrics**
- Lessons Learned: Team Afterthoughts



# Appraisal On-Site Time

Date	Day	Planned	Actual	Estimate	Act Delta	Start Time	Stop Time	Adjust (Lunch)	Cumulative UnderRun
3-Jun-02	1	10	8.0	10	8.0	8.3	17.0	0.7	2.0
4-Jun-02	2	20	17.7	10	9.7	8.1	18.3	0.5	2.3
5-Jun-02	3	29	28.8	9	11.1	8.0	19.7	0.6	0.2
6-Jun-02	4	38	40.2	9	11.4	8.1	20.3	0.8	(2.2)
7-Jun-02	5	42	44.2	4	4.0	8.0	12.0	0.0	(2.2)
17-Jun-02	6	52	53.3	10	9.1	8.0	18.3	1.2	(1.3)
18-Jun-02	7	62	65.3	10	12.0	8.0	21.0	1.0	(3.3)
19-Jun-02	8	68	72.8	6	7.5	8.0	16.5	1.0	(4.8)
20-Jun-02	9	74	78.8	6	6.0	8.0	17.0	3.0	(4.8)
21-Jun-02	10	<b>77</b>	<b>81.8</b>	3	3.0	8.5	11.5		(4.8)



# Some Metrics



**Number of people interviewed: 67**

**Data originally supplied: over 4000 items**

**Additional documentation requests: 178**

**Number of on-site clock hours: 82**

# Week 1 Day 3



	CO	AB					DI				VE		SP														
PA	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
REQM													1.1	1.2	1.3	1.4	1.5										
PP													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	2.4	2.5	2.6	2.7	2.8	2.9	2.10
PMC													1.1												3.2	3.3	
SAM													1.1														
M&A													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
PPQA													1.1	1.2	2.1	2.2											
CM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
RD													1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5					
TS													1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2						
PI													1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4						
VER													1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2							
VAL													1.1	1.2	1.3	2.1	2.2										
OPF													1.1	1.2	1.3	2.1	2.2	2.3	2.4								
OPD													1.1	1.2	1.3	1.4	1.5										
OT													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
IPM													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3		
RSKM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
DAR													1.1	1.2	1.3	1.4	1.5	1.6									
OPP													1.1	1.2	1.3	1.4	1.5										
QPM													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
OID													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
CAR													1.1	1.2	2.1	2.2	2.3										

**GENERIC PRACTICES**

**SPECIFIC PRACTICES**

**PAs**

# Week 1 Day 4



PA	CO		AB					DI				VE		SP															
	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14			
REQM													1.1	1.2	1.3	1.4	1.5												
PP													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3			
PMC													1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3							
SAM													1.1	1.2	1.3	2.1	2.2	2.3	2.4										
M&A													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4									
PPQA													1.1	1.2	2.1	2.2													
CM													1.1	1.2	1.3	2.1	2.2	3.1	3.2										
RD													1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5							
TS													1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2								
PI													1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4								
VER													1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2									
VAL													1.1	1.2	1.3	2.1	2.2												
OPF													1.1	1.2	1.3	2.1	2.2	2.3	2.4										
OPD													1.1	1.2	1.3	1.4	1.5												
OT													1.1	1.2	1.3	1.4	2.1	2.2	2.3										
IPM													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3				
RSKM													1.1	1.2	1.3	2.1	2.2	3.1	3.2										
DAR													1.1	1.2	1.3	1.4	1.5	1.6											
OPP													1.1	1.2	1.3	1.4	1.5												
QPM													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4									
OID													1.1	1.2	1.3	1.4	2.1	2.2	2.3										
CAR													1.1	1.2	2.1	2.2	2.3												

# Week 2 Day 6



	CO		AB					DI				VE		SP														
PA	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
REQM													1.1	1.2	1.3	1.4	1.5											
PP													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3		
PMC													1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3						
SAM													1.1	1.2	1.3	2.1	2.2	2.3	2.4									
M&A													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4								
PPQA													1.1	1.2	2.1	2.2												
CM													1.1	1.2	1.3	2.1	2.2	3.1	3.2									
RD													1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5						
TS													1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2							
PI													1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4							
VER													1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2								
VAL													1.1	1.2	1.3	2.1	2.2											
OPF													1.1	1.2	1.3	2.1	2.2	2.3	2.4									
OPD													1.1	1.2	1.3	1.4	1.5											
OT													1.1	1.2	1.3	1.4	2.1	2.2	2.3									
BPM													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3			
BSKM													1.1	1.2	1.3	2.1	2.2	3.1	3.2									
DAR													1.1	1.2	1.3	1.4	1.5	1.6										
OPP													1.1	1.2	1.3	1.4	1.5											
QPM													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4								
OID													1.1	1.2	1.3	1.4	2.1	2.2	2.3									
CAR													1.1	1.2	2.1	2.2	2.3											

# Week 2 Day 7



	CO		AB					DI				VE		SP													
PA	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
REQM													1.1	1.2	1.3	1.4	1.5										
PP													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3	
PBC													1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3					
SAM													1.1	1.2	1.3	2.1	2.2	2.3	2.4								
M&A													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
PPQA													1.1	1.2	2.1	2.2											
CM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
RD													1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5					
TS													1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2						
PI													1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4						
VER													1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2							
VAL													1.1	1.2	1.3	2.1	2.2										
OPF													1.1	1.2	1.3	2.1	2.2	2.3	2.4								
OPD													1.1	1.2	1.3	1.4	1.5										
OT													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
IPM													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3		
RSKM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
DAR													1.1	1.2	1.3	1.4	1.5	1.6									
OPP													1.1	1.2	1.3	1.4	1.5										
QPM													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
OID													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
CAR													1.1	1.2	2.1	2.2	2.3										

# Week 2 Day 8



	CO		AB					DI				VE		SP													
PA	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
REQM													1.1	1.2	1.3	1.4	1.5										
PP													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3	
PRC													1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3					
SAM													1.1	1.2	1.3	2.1	2.2	2.3	2.4								
M&A													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
PPQA													1.1	1.2	2.1	2.2											
CM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
RD													1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5					
TS													1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2						
PI													1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4						
VER													1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2							
VAL													1.1	1.2	1.3	2.1	2.2										
OPF													1.1	1.2	1.3	2.1	2.2	2.3	2.4								
OPD													1.1	1.2	1.3	1.4	1.5										
OT													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
BPM													1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3		
RSKM													1.1	1.2	1.3	2.1	2.2	3.1	3.2								
DAR													1.1	1.2	1.3	1.4	1.5	1.6									
OPP													1.1	1.2	1.3	1.4	1.5										
QPM													1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4							
OID													1.1	1.2	1.3	1.4	2.1	2.2	2.3								
CAR													1.1	1.2	2.1	2.2	2.3										

# Week 2 Day 9



	CO		AB					DI				VE		SP														
PA	1	1	2	3	4	5	1	2	3	4	1	2	1	2	3	4	5	6	7	8	9	10	11	12	13	14		
REQM															1.1	1.2	1.3	1.4	1.5									
PP															1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3
PMC															1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3				
SAM															1.1	1.2	1.3	2.1	2.2	2.3	2.4							
M&A															1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4						
PPQA															1.1	1.2	2.1	2.2										
CM															1.1	1.2	1.3	2.1	2.2	3.1	3.2							
RD															1.1	1.2	2.1	2.2	2.3	3.1	3.2	3.3	3.4	3.5				
TS															1.1	1.2	1.3	2.1	2.2	2.3	2.4	3.1	3.2					
PI															1.1	1.2	1.3	2.1	2.2	3.1	3.2	3.3	3.4					
VER															1.1	1.2	1.3	2.1	2.2	2.3	3.1	3.2						
VAL															1.1	1.2	1.3	2.1	2.2									
OPF															1.1	1.2	1.3	2.1	2.2	2.3	2.4							
OPD															1.1	1.2	1.3	1.4	1.5									
OT															1.1	1.2	1.3	1.4	2.1	2.2	2.3							
BPM															1.1	1.2	1.3	1.4	1.5	2.1	2.2	2.3	3.1	3.2	4.1	4.2	4.3	
BSKM															1.1	1.2	1.3	2.1	2.2	3.1	3.2							
DAR															1.1	1.2	1.3	1.4	1.5	1.6								
OPP															1.1	1.2	1.3	1.4	1.5									
QPM															1.1	1.2	1.3	1.4	2.1	2.2	2.3	2.4						
OHD															1.1	1.2	1.3	1.4	2.1	2.2	2.3							
CAR															1.1	1.2	2.1	2.2	2.3									



# Presentation Agenda



## Scars of a SCAMPI Appraisal

- Introduction
- CMMI Artifact Development
- The On-Site Period Some Metrics
- **Lessons Learned: Team Afterthoughts**

# Process Improvement Journey



Began in **early 1990s** (GE EPI) to establish foundation within Engineering

**1995** - Integrated Process activities at enterprise level (PCBs/ EPSC)

**1995** - Integrated Program Process Standard (PPS) at enterprise level

**2000** - SE CMM Level 5 (12 PAs) SI LOB

**2000** - SW CMM Maturity Level 5

# Process Excellence - 2001



Region	SE CMM	SW CMM	ISO
Delaware Valley	<input checked="" type="checkbox"/> <b>SI- Level 5</b>	<input checked="" type="checkbox"/> <b>Level 5</b>	<input checked="" type="checkbox"/> <b>ISO 9001</b>
Washington MA	<input checked="" type="checkbox"/> <b>Level 3</b>	<input checked="" type="checkbox"/> <b>Level 5</b>	<input checked="" type="checkbox"/> <b>ISO 9001</b>
Southwest	<input checked="" type="checkbox"/> <b>Level 5</b>	<input checked="" type="checkbox"/> <b>Level 5</b>	<input checked="" type="checkbox"/> <b>ISO 9001</b>
Western	<input checked="" type="checkbox"/> <b>Level 3</b>	<input checked="" type="checkbox"/> <b>Level 5</b>	<input checked="" type="checkbox"/> <b>ISO 9001</b>
Rocky Mt.		<input checked="" type="checkbox"/> <b>Level 3</b>	<input checked="" type="checkbox"/> <b>ISO 9001</b>

# Transition to CMMI



## 18 months of additional work to get CMMI Compliance

- Functional/ LOB Support
- Mature Programs
- Dedicated/ experienced staff

# Team Composition



## Experienced & trained

- All six had 10+ years experience
- All completed *Intermediate CMMI* course
- 3 SCAMPI Lead Appraisers + Lead Evaluator

## Mini-teams help parallel development

## Cross mini-team work

## More team-wide interviews

# Team Training



**How to develop common understanding  
when mini-teams used**

**Common criteria for evaluation of PA's**

- **Not consistent on OE filtering**
- **What constitutes acceptable entries**

**Team building & trust**

**Extra day of ATT ?**

# Data



## **Access to data on-line**

- Problem - try project CD-ROM

## **Network configuration w/ documentation**

## **IT support for team**

## **Plan for backup method (if data lost)**

# Process



## **“Validation” =**

- BAD for draft findings presentation
- When non-attribution is used for projects

## **Just write down:**

- “Don’t give us more rocks”
- Use POC as filter for supplied data

## **No Synergy between SCAMPI & SCE**

- Different intents, team focus



# Generics



**GP leveling (common ground)**

**No clear (early) definition of how to be handled**

**GP recommended distribution:**

- GP 2.5 ? OT                      2.1, 2.10 ? OPF/OPD
- GP 2.6 ? CM                      3.1, 3.2
- GP 2.8 ? MA
- GP 2.9 ? PPQA
  
- GP 2.2, 2.3, 2.4, 2.7, 2.8, 3.1 ? stay w/ PA

# Tool Issues



**Tool helped capture /manage data**

**Networking necessary for team**

**Make sure tool is designed for SCAMPI**

**License or seats for all team members**

**Training & tailoring before on-site use**

**Focused tool training**

# Thoughts



**Site coordinator / project POC's**

**Lunch / facilities**

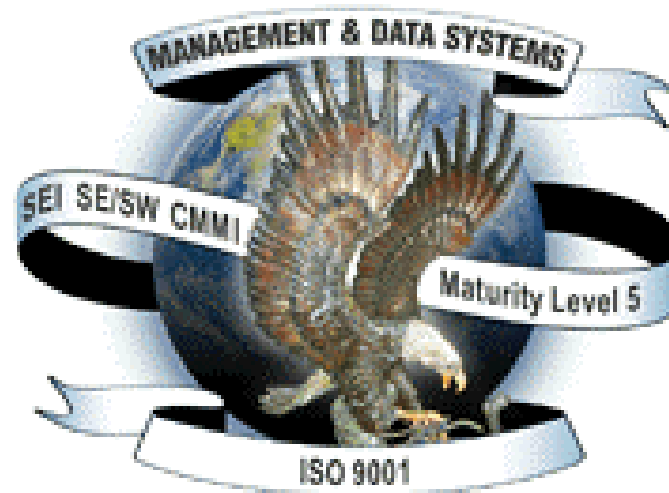
**Ability to go unstructured into projects**

**Hours**

**Downtime (interval week off): refresh**

**Didn't take advantage of downtime  
(recover losses)**

# SCAMPI WORKS !



## QUESTIONS ?