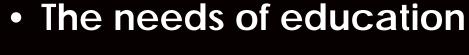


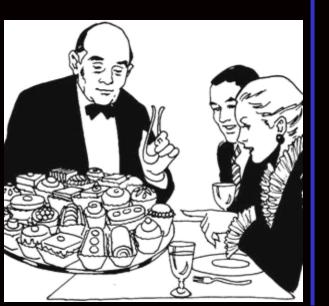
### CMMI Impact on Higher Education

I propose, that like our geographer, CMMI (in education) can provide a map for future exploration

### Today's Offerings (e.g. the outline)



- The needs of industry
- Educating with CMMI
- The GW experience



## Higher Education Environment

The needs of education

The needs of industry Educating with CMMI The GW experience



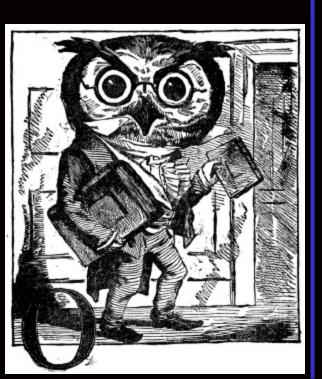
- Rapidly changing technology
- Higher degree of specialization
- More diverse student backgrounds
  - Cultural
  - Academic
- More adult students with significant life/work experience

### Systems Engineering



- Systems Engineering is a broad discipline
  - Fundamental principles
  - Techniques
  - Specialty engineering
  - Domains...
- Systems Engineering is a broadly applicable discipline
  - Product systems
    - Hardware
    - Software
  - Management systems
    - Project management
    - Organizations

### Educational Needs



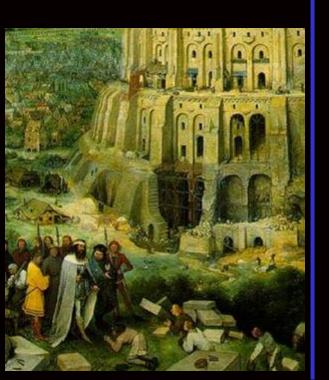
- Widely-applicable frameworks
- Flexible courseware
- Bodies of Knowledge
- Integrated approaches

### Industry Environment



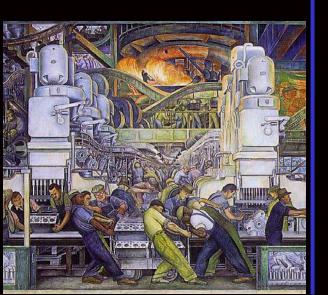
- Rapidly changing technology
- Higher degree of specialization
- Global corporations
- Multiple standards
- Complex systems of systems
  - Software is ubiquitous
  - Everything is a software-intensive system
  - Everything needs to talk to everything
- Integrated teams and processes
- "Fluid" business environment

### Attributes of Engineering Managers



- Rapid decision making
- Maintain broad understanding of numerous disciplines
- Technical, organizational, and financial savvy
- Ability to build and manage process-informed organizations
- Act as leaders/coaches
- Perform in an integrated project environment

### Industry Needs



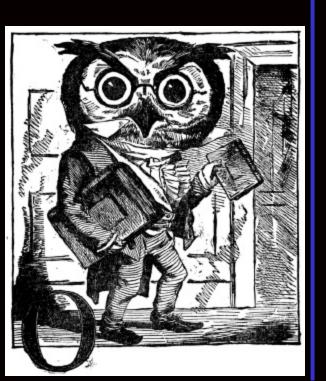
- Well-educated, well-rounded staff
- Experience in a process-based environment
- Managers and engineers who
  - Understand process concepts
  - Understand systems engineering principles
  - Understand software principals
  - Work across discipline

### CMMI As Part of Curricula



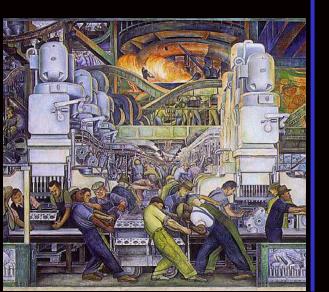
- Systems Engineering
- Software Engineering
- Technical Management
- Organizational Development

# CMMI in Education Supports Educators



- Provides broad, tailorable engineering framework
  - No specific methodology
  - Applicable to many engineering domains
  - A Knowledge Infrastructure (per Steve Cross)
- Provides real-world insight into technical management activities in context
- Informative material provides examples and work products
- Generic practices are a technical manager's checklist

# CMMI in Education Supports Industry



- Provides process-aware graduates
- Provides real-world insight into technical management activities in context
- Supports adoption through familiarity
- Encourages research in integrated processes and PI
- Ideas introduced in class are often influential at work (if allowed) and so support transition

#### **Some Barriers**



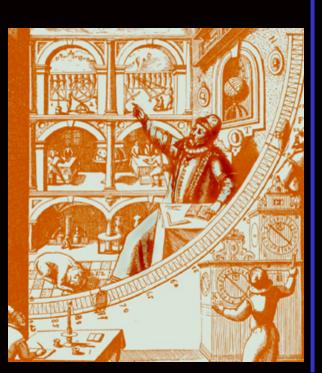
- Industry needs to enable process-competent grads
- Academia must educate, not indoctrinate
- Academia is much slower to change than industry
  - Publish or perish (refereed journals)
  - Tenured (ancient?) faculty

### George Washington University



- Serves the Washington, DC metro area
- Students from all level of engineering and development firms
- Cohort programs in companies and government organizations
- Wants to meet industry and government needs
- Two relevant departments currently looking at CMMI
  - Engineering Management and Systems Engineering
  - Management Sciences

### Engineering Management



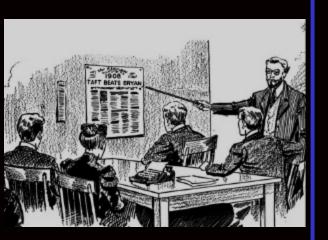
- School of Applied Science and Engineering
- Students from all engineering disciplines
  - Civil
  - Mechanical
  - Electrical
- Two-course series in Systems Engineering
  - First course (required) covers SE Principles
  - Second course is a project-based course

### EMSE-283 Systems Engineering I



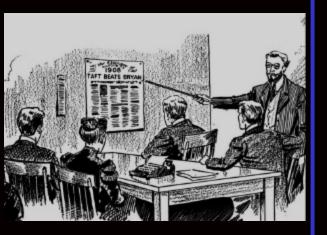
- Currently using two texts by Howard Eisner
- Couples systems engineering with project management
- Based on MIL-STD-499 and Howard's 30 key elements
- Briefly addresses SW-CMM and SE-CMM
- Recently taught using EIA-731 as an outline

### Management Science



- School of Business and Public Management
- Management courses
  - Technical management
  - Organizational development
  - Information systems
  - CIO certification
- Process improvement
  - SW-CMM mentioned
  - ISO standards mentioned

## Proposed Experiments at GWU



- EMSE-283 Systems Engineering I
  - Pilot based on CMMI
  - CMMI Distilled supplemental text
  - Chris Miller (SPC)
  - Richard Turner, Howard Eisner (GW)
  - Possible textbook based on course
- MGT-280 Information Systems
   Development and Applications
  - Pilot based on CMMI
  - Under consideration

#### **Conclusions**

- CMMI in education can benefit both industry and academia
- CMMI is an effective map for knowledge transfer in academia
- Process-informed management is a critical success factor for PI
- Process-informed graduate workforce eases adoption and performance of process improvement

