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#### r Information Industry

# Improving Project Proposal Quality via CMMI

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Chen Wang Institute for Information Industry, Taiwan www.iii.org.tw

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1. The Problem

2. The Need

3. The Solution

3.1 Mapping of CMMI

3.2 Approach

3.3 Constraints

4. Case Study

5. Summary

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Solution Case Study Summary

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# for your CMMI certification !



# But... you got to have % Project+first !



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#### Solution Case Study

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# Solution Case Study Summary

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> The process for setting-up a project is not well defined and managed.
> The transition from proposal to project life cycle is not smooth and efficient.





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# Improving Processes For Better Proposal and Transition

**Solution** 

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Case Study



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# Improving Processes For Better Proposal and Transition

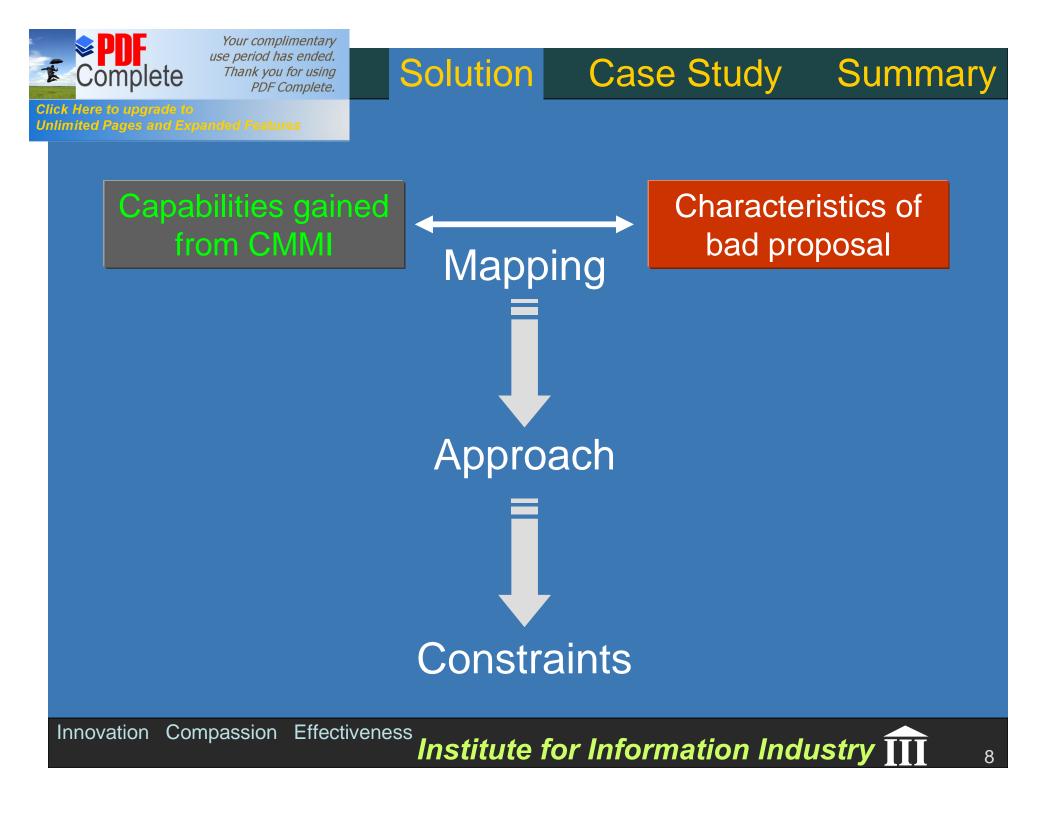
**Solution** 

Proposal to respond to RFP

Transition to transfer to project life cycle

**Case Study** 

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Solution

Mapping

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#### Your Customer

Your Proposal

1. I am not sure and you sure dong know syndrome.

Case Study

Approach

- 2. Products/services are not tangible to customers.
- 3. Only functional requirements are addressed.
- 4. Hard for customer to know project status.
- 5. Not addressed from a <sup>&</sup>ervice+viewpoint. Characteristics of bad proposal

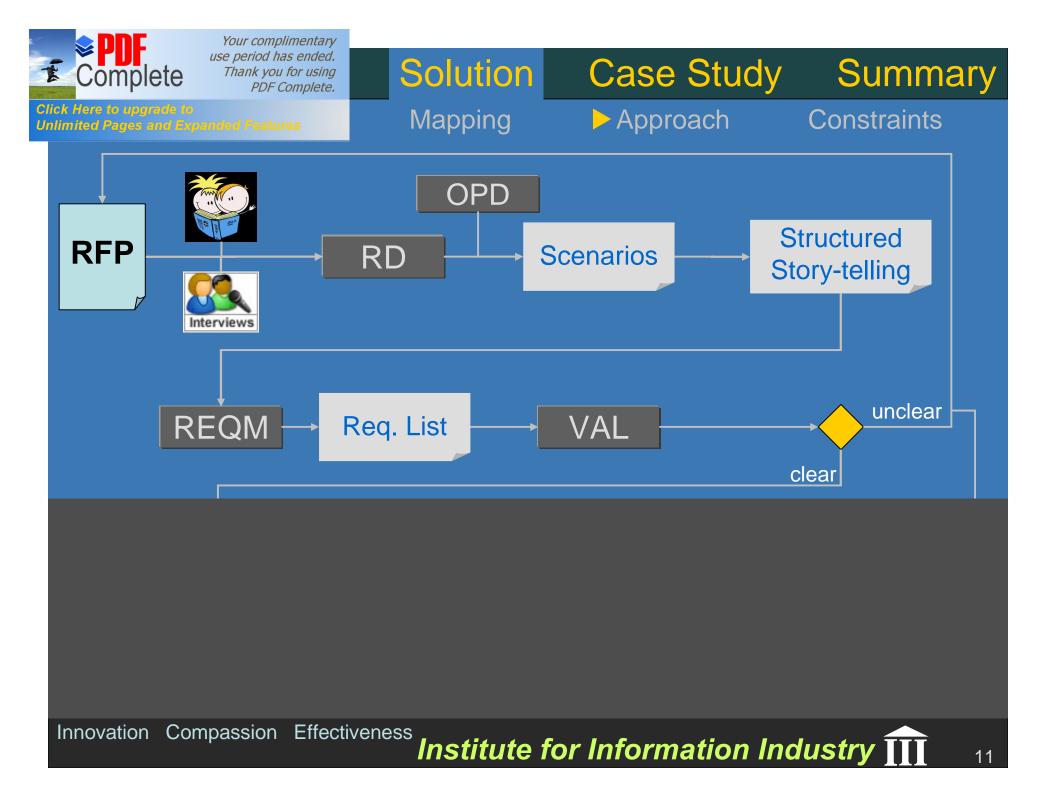
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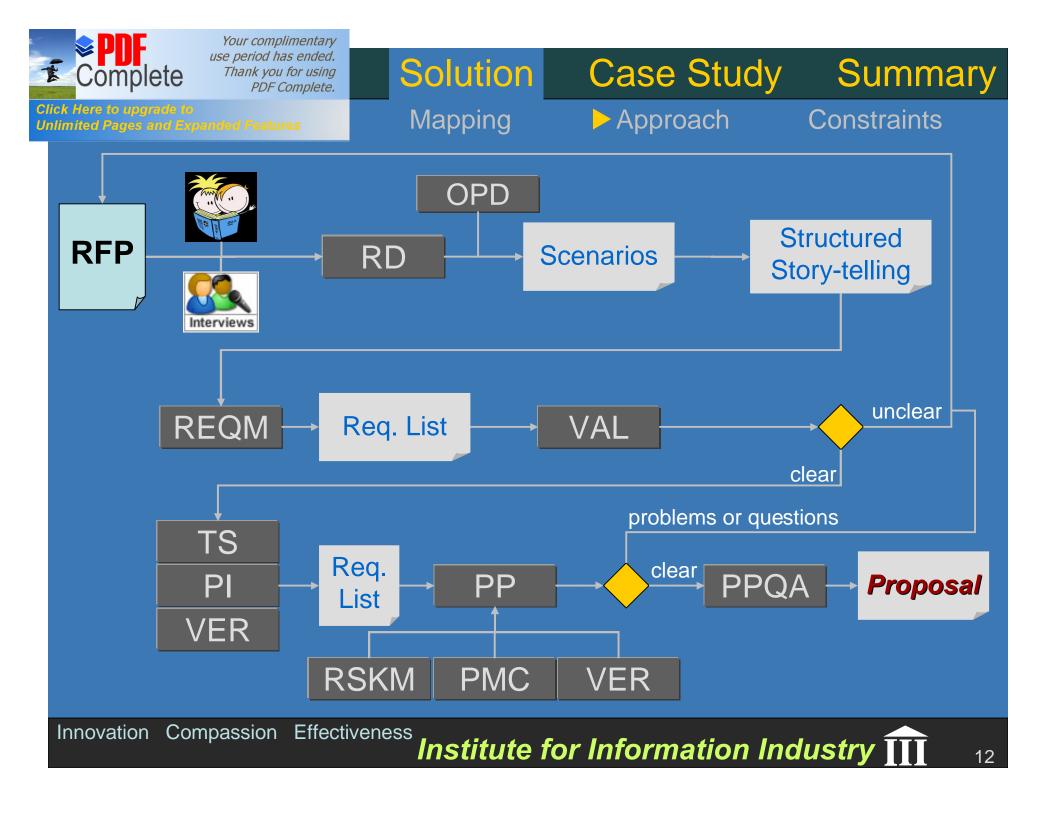
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Summary

Constraints

	Solution Mapping	Case St Approact		Summary Instraints
The % ight version+of these PAs				
1. Not Sure syndrome.	RD	REQM	VAL	PPQA
2. Not tangible.	RD	REQM		
3. Only functional req.	RD	REQM	PP	
4. Hard to know status.	PMC	PP	RSKM	
5. No ‰ervice+viewpoint.	RD	OPD		
Innovation Compassion Effectiveness Institute for Information Industry 10				







Click Here to upgrade to Unlimited Pages and Expanded Features Mapping

Solution

Approach

Case Study

Constraints

Summary

### More applicable for :

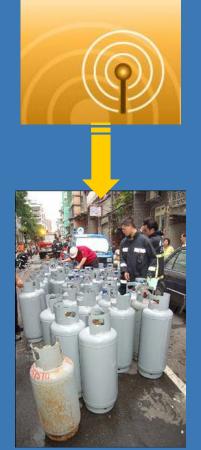
- 1. New or less familiar domain
- 2. Quality-oriented acquisition
- 3. Service-oriented viewpoint
- 4. Demanding, new or smart customer
- 5. Strategic customer
- 6. Fair solicitation environment





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What we are good at : RFID Application



More applicable for :

Background

Solution

1. New or less familiar domain

Case Study

Approach

- 2. Quality-oriented acquisition
- 3. Service-oriented viewpoint
- 4. Demanding, new or smart customer
- 5. Strategic customer
- 6. Fair solicitation environment

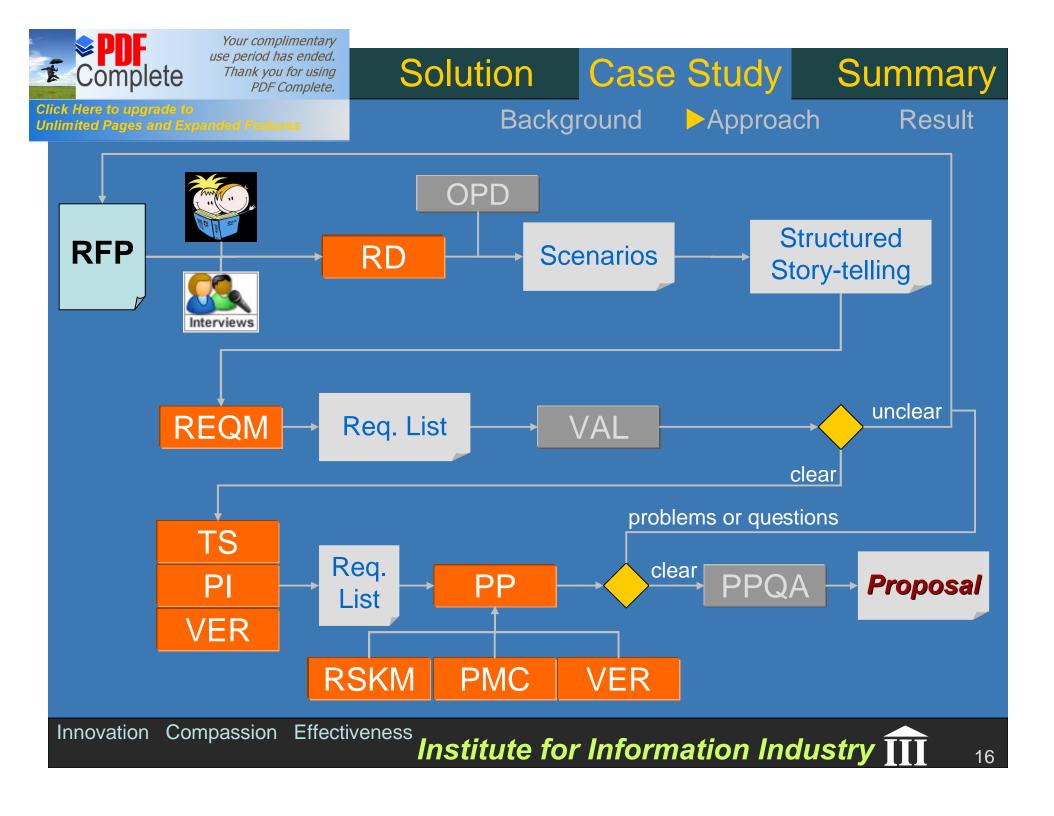
RFID-enabled gas tank life cycle management solution

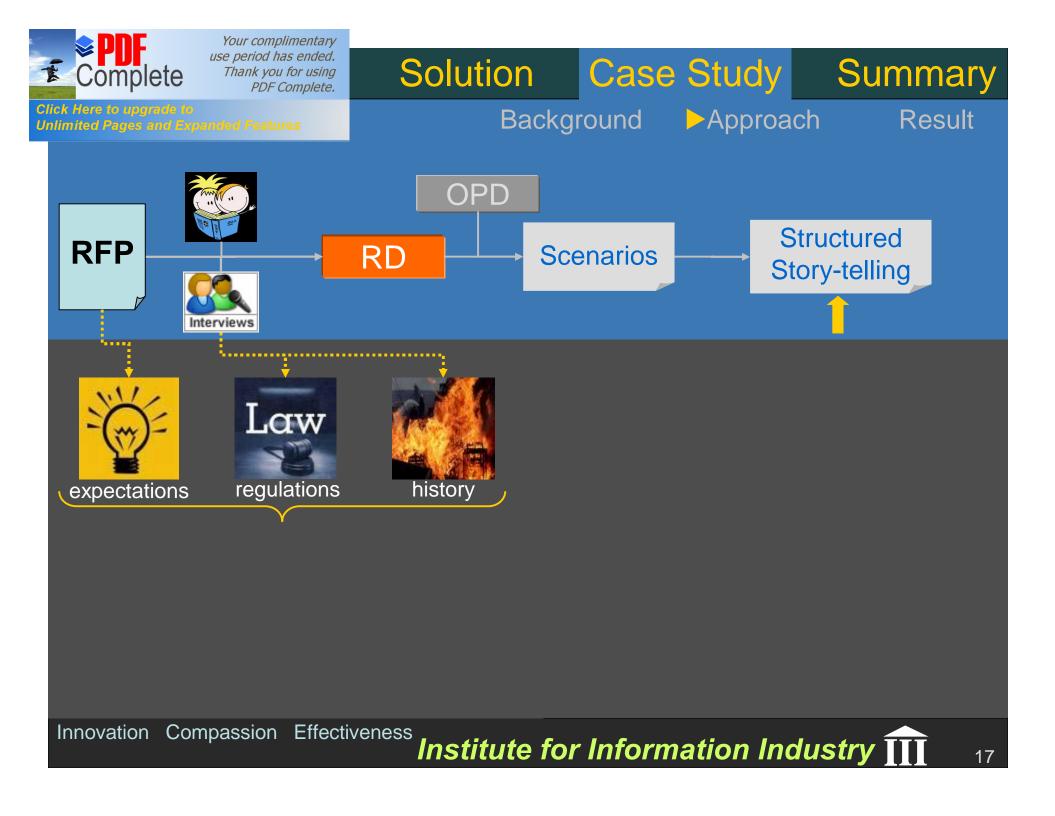
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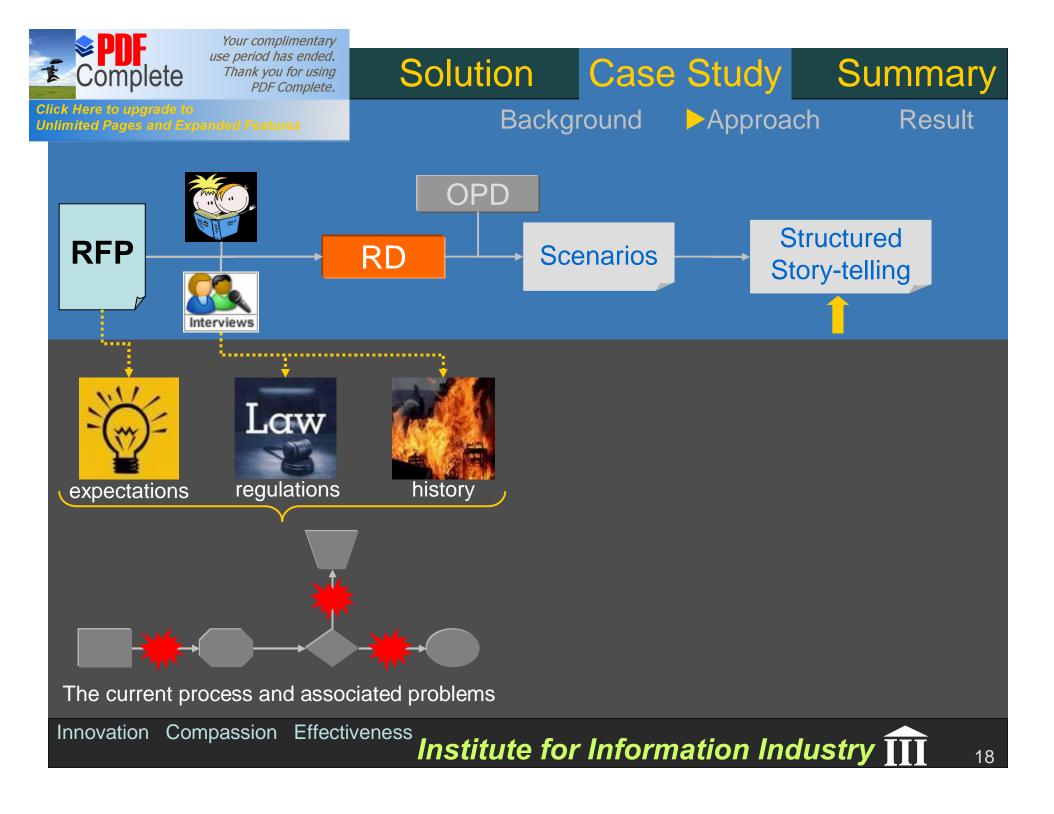
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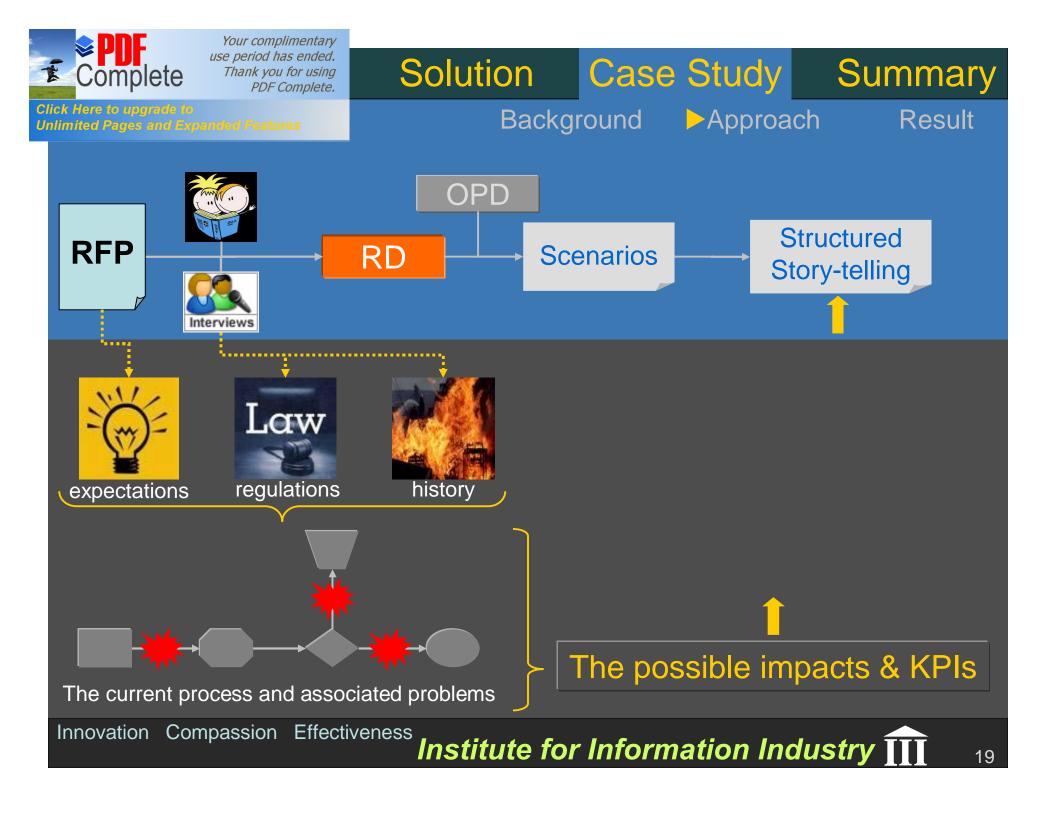
Summary

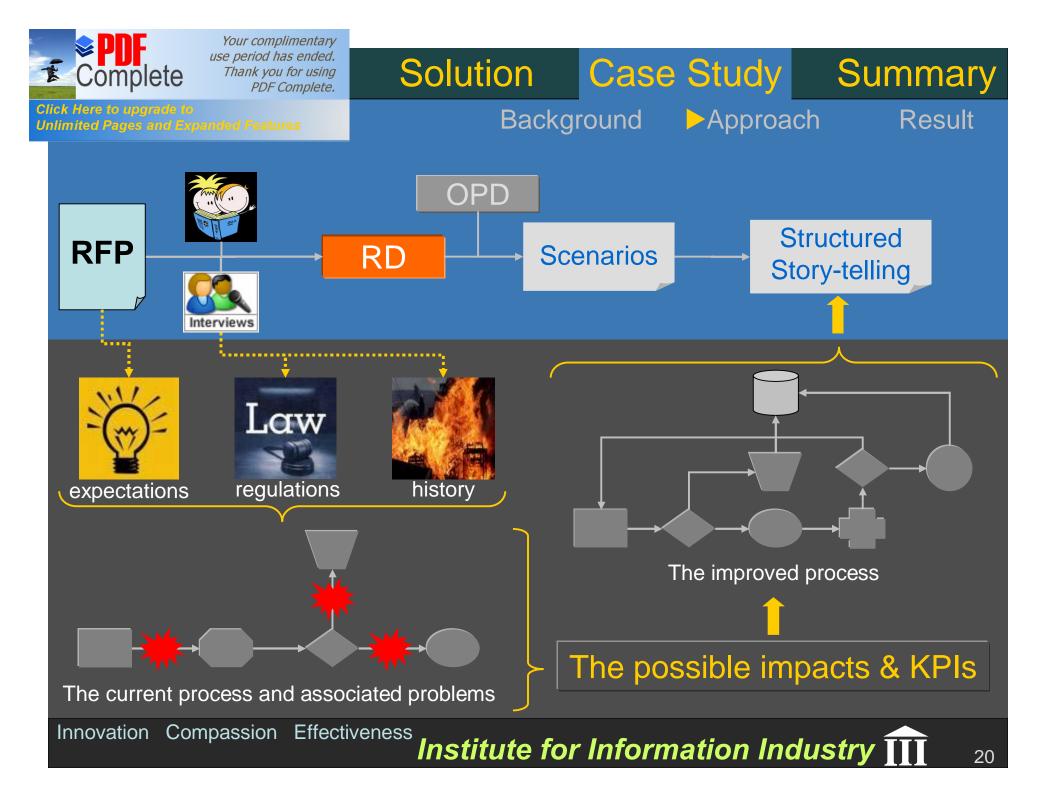
Result







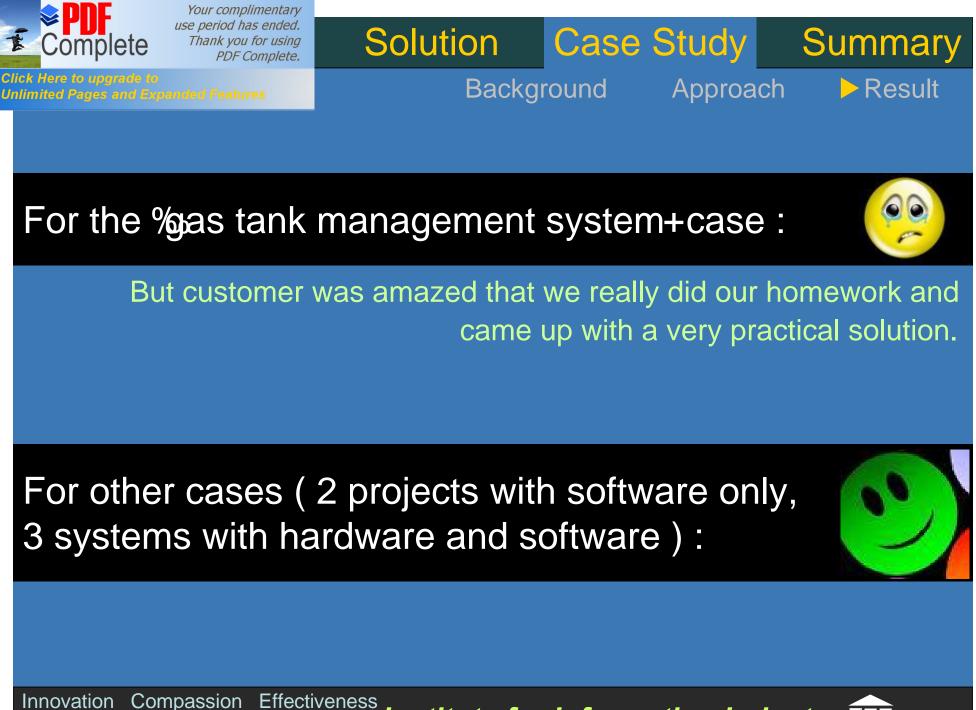








But customer was amazed that we really did our homework and came up with a very practical solution.



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Solution Case Study

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# With this approach, you have the advantage of :

- 1. Really talking to your customer
- 2. Getting early stakeholders involvement
- 3. Thinking with a product life cycle viewpoint
- 4. Formulating a practical solution
- 5. Giving you a solid basis to reject the project or bargain for resources
- 6. Providing smooth and efficient transition to project execution
- 7. Having a process to follow for responding and interacting with customer

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Solution Case Study

Summary

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#### But there are some downside to it :

- 1. Interacting with customer may be a hard work
- 2. Teaming is not easy at this early stage
- 3. Good training is needed for this approach
- 4. It takes longer time for the proposal

