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Project Management by Functional Capability

NDIA CMMI Technology Conference and User's Group November 15, 2007



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Software Engineering Institute



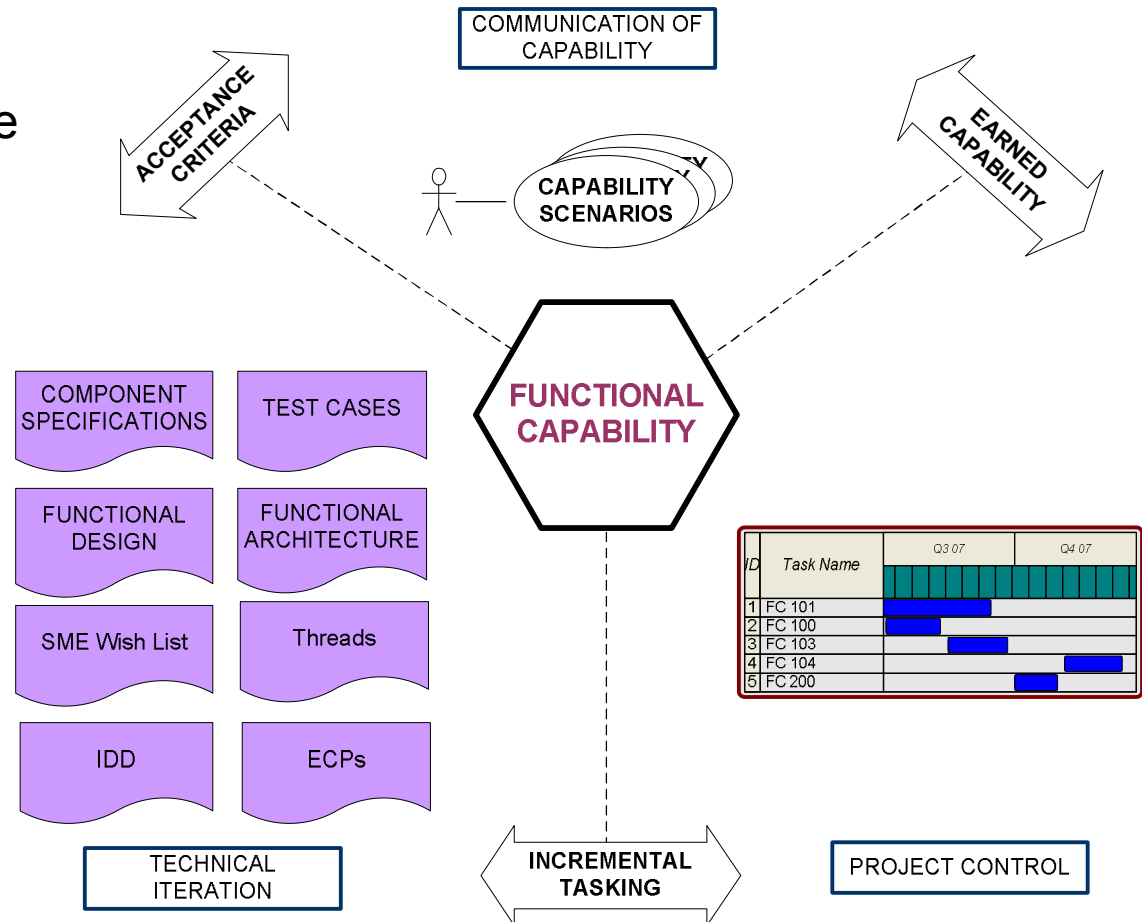
Bob Jacobs
Computer Systems Center Inc.

resentation

- To introduce Functional Capabilities (FCs) as a “useful” mechanism for managing work in a complex product development environment
 - An efficient way to communicate functionality to the user, the developer, and other stakeholders
 - A structure of discrete artifacts and flows that define product development lifecycle activities
 - logical design
 - system analysis, design and implementation
 - testing
 - A scheme for planning, tasking, and tracking work
 - An effective generator of artifacts for CMMI
- To share experiences gained from initial deployment of this project management process

Ability – Context

- Consider your *Program* to be a large amount of *functionality*, expressed as *capabilities*
- *Functional* decomposition will provide increments of work to be accomplished, resulting in incremental *capability*
- We are proposing *functional capabilities* as a project management scheme to help deliver:
 - É the right product
 - É delivered on time and within budget



- Problem Statement
- SIAP
- Program Performance
- Functional Capability Overview
- Functional Capability Elaboration
- CMMI Mapping
- Summary

- Product developers routinely fail to execute their projects
 - GAO Report 05/301, 2005
 - Defense Acquisition Performance Assessment, 2006
- How do acquirers gain insight into their project's performance?
 - Does developer CMMI ML significantly affect project performance? If not, why not?
- How do contractors know they are producing what their customer wants?
- Do we need a different project context for Systems of Systems (SoS)?
 - CMU/SEI-2006-TR-017, Systems of Systems: "Scaling Up the Development Process"

Communication of Capability

- Capability must be expressed in user terms...
What they want
 - Joint Capabilities Integration and Development System (JCIDS) is not sufficient
 - systems engineers need more expressive methods for requirements capture and development
- What they will get
 - “System” specifications (to drive developers) that users can relate directly to capabilities
- And how they know they are getting it
 - Earned value expressed in terms of capability, i.e., “earned capability”
 - performance-based earned value
 - assessment of functionality bow wave

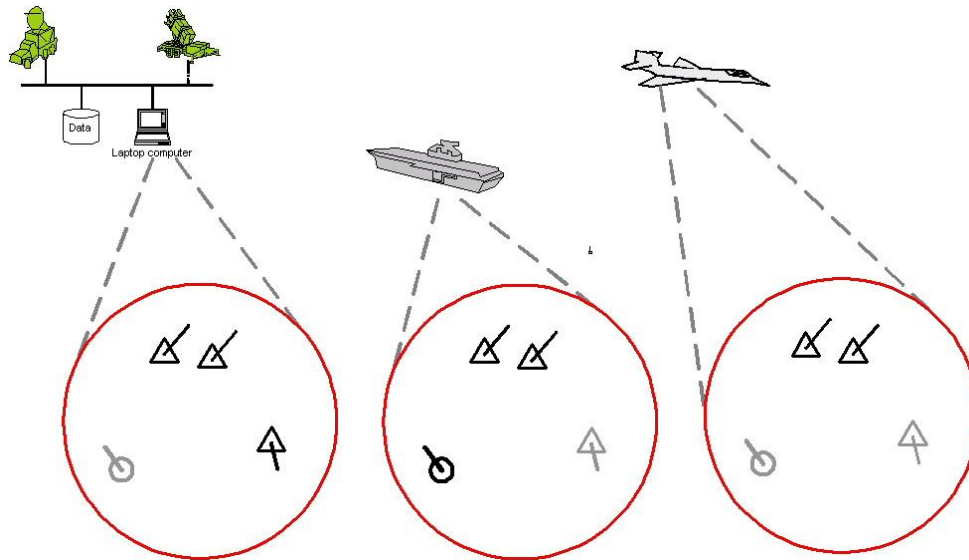
Development Practices

- SoS: Collaborating systems developed by collaborating system acquisition teams
 - ó highly autonomous systems and teams
- Process challenges in:
 - organizational ownership, responsibilities, and technical team interactions
 - systems:
 - boundary definition
 - legacy systems and continuous technology evolution
 - continuous capability evolution
 - project definition, measurement, and reporting mechanisms
 - project execution processes
- Practical process methods are needed

Single Integrated Air Picture

É FCs developed from experiences in SIAP

- ô SIAP is a Software Intensive System
- ô FCs should apply to SoS in general



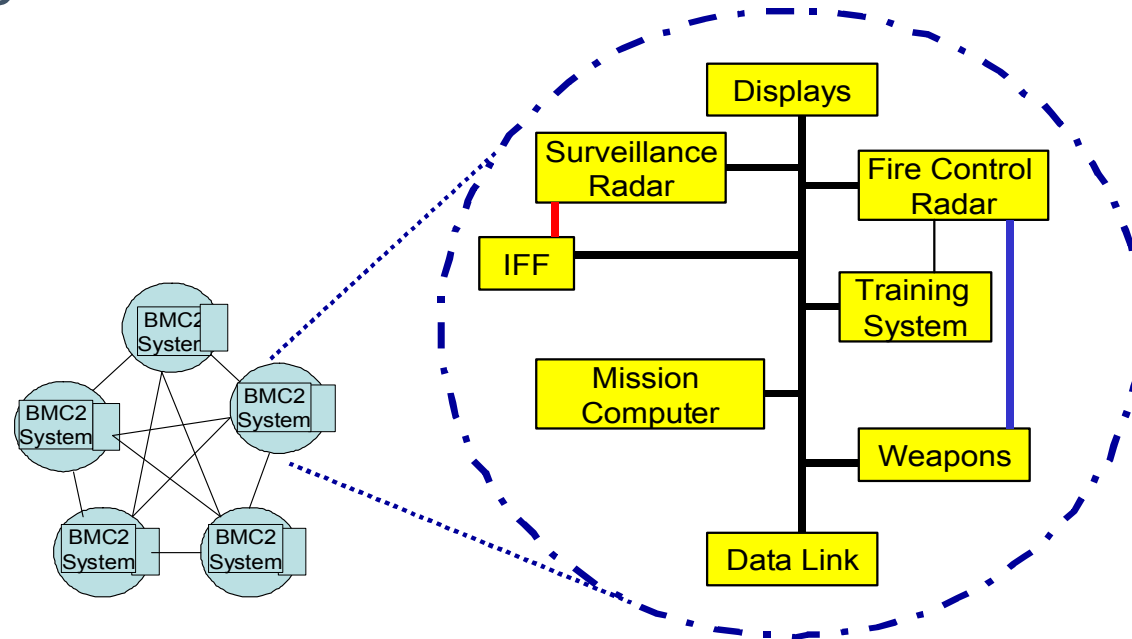
É SIAP Capability

- ô **user viewpoint:** common, correct, complete, continuous, timely track situation presentation
- system viewpoint:** state of data consistency among distributed, replicated data stores, for objects of peer interest

DISCLAIMER: This presentation makes no statement concerning current SIAP engineering practices.

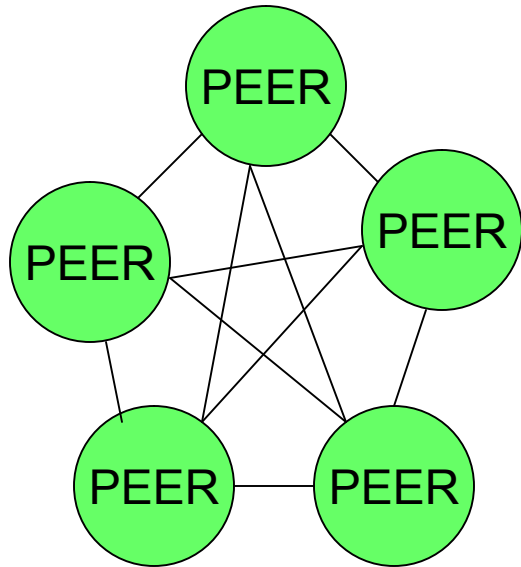
ity Material Challenge

- É SIAP requires interactions of networked peers, each an operational node hosting multiple integrated systems
- É Network connections are weak, with ad hoc, dynamic configurations

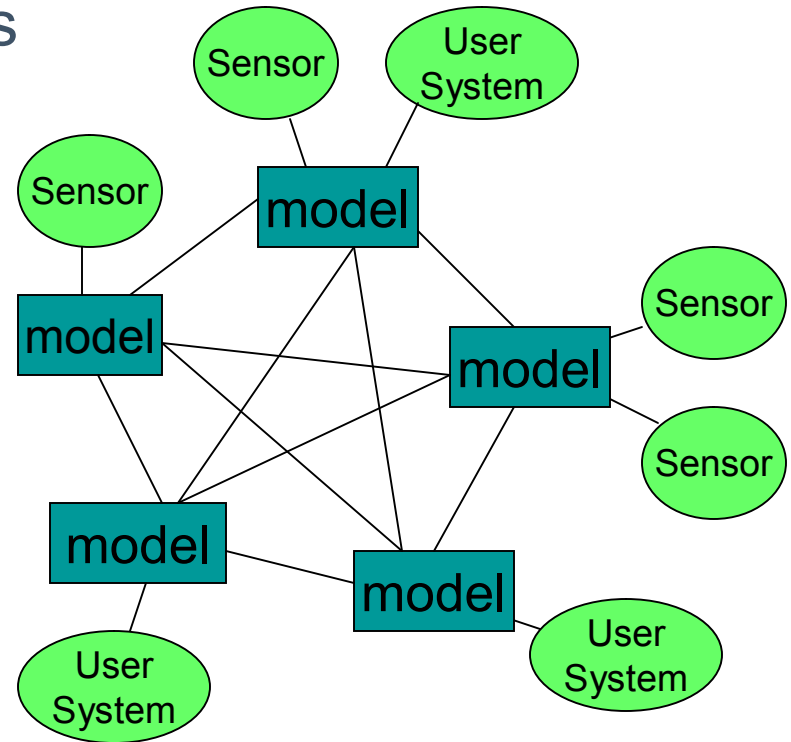
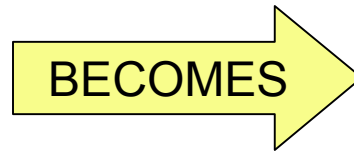


ity Material Solution

- Executable Object Model transformable to code, with core required functionality
- Agile-development processes



Unpredictable Heterogeneous Set of Systems












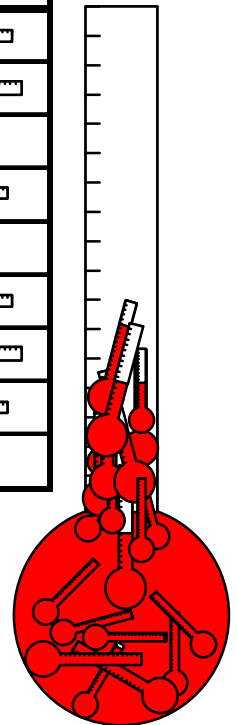
Predictable, Logically Homogeneous Federation

f Capability

- Functional Capabilities express *functional* requirements
 - manageable abstraction level for SoS
 - meaningful to user and developer
- An FC identifies a value-chain
 - tangible artifacts
 - framework for measuring program process performance
- An FC represents value that can be earned against a planned-performance baseline
 - an example of Performance-Based Earned Value®

Capability – Earned Capability (Value)

FC #	Description	# Req	# Use Cases	# Scenarios	# IPT Affected	Pol. Vis.	Total	Status
FC 1		5	3	1	1	Hot	26	
FC 2		49	8	3	3	Hot Hot	88	
FC 2.1		18	2	2	1	Hot	24	
FC 2.2		22	4	1	1	Hot Hot	34	
FC 2.3		9	2	3	2	Medium	14	
FC 3		13	6	2	2	Medium	39	
FC 4		45	9	4	3	Hot	81	
FC 4.1		33	6	2	2	Hot	46	
FC 4.2		12	3	2	1	Medium	22	

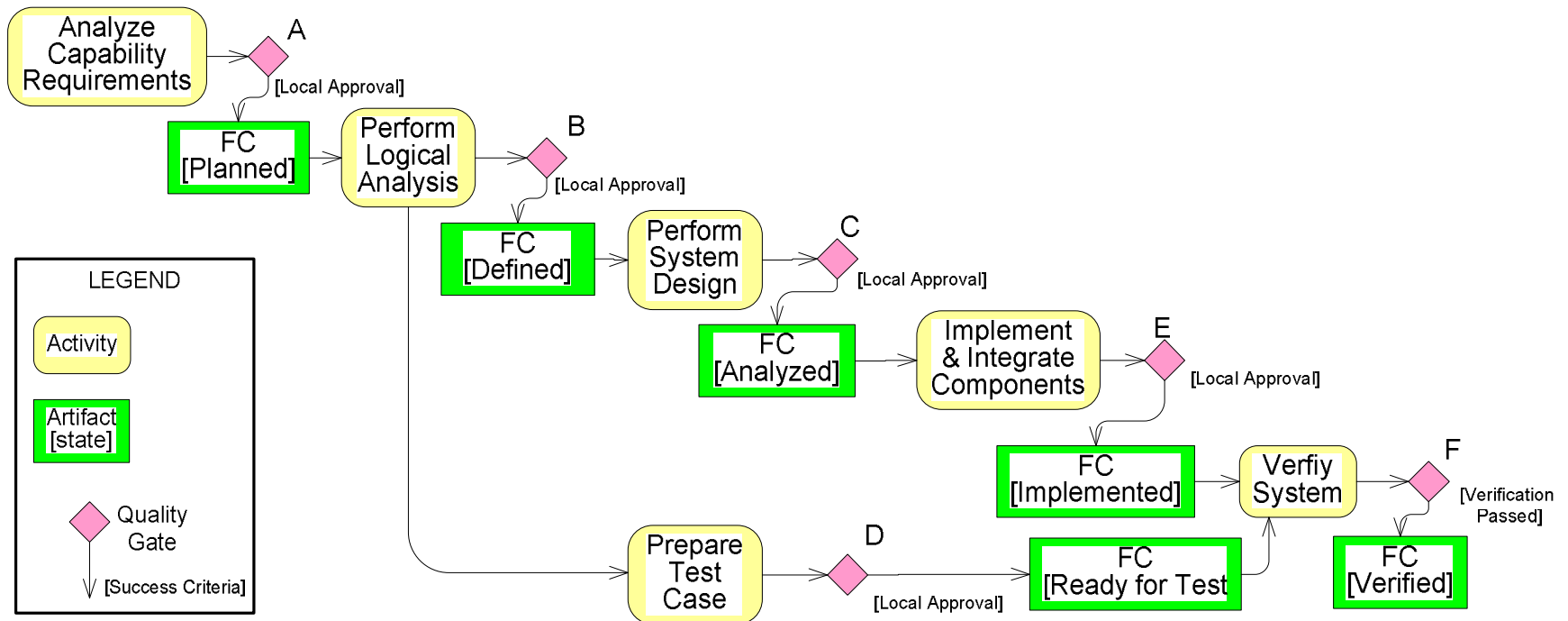


Capabil-o-meter

- Establish relative size measures for each capability
- Establish dependencies between capability projects
- Establish the approved list of capability (or value)
- Release work as appropriate and accrue “value” against the project capability “baseline” at Management reviews
- Measure project lifecycle task duration and effort to refine estimation process and establish project historical parametric data
- Capability can be “re-scoped”, but deviations from the baseline are easily recognizable as the “bow-wave” of functionality

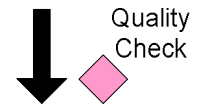
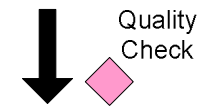
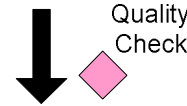
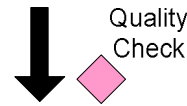
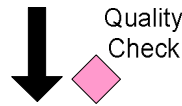
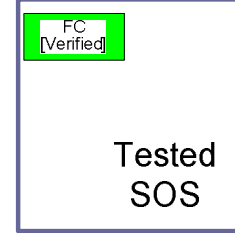
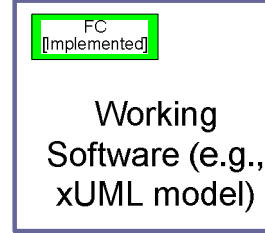
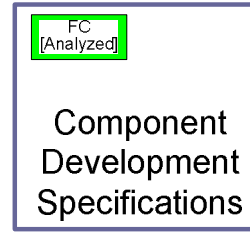
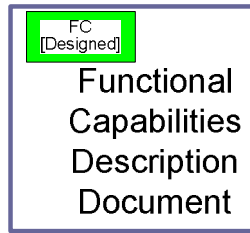
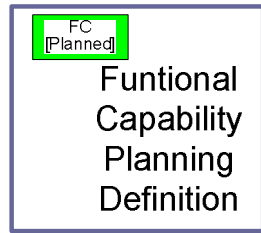
Ability Life Cycle

- Each FC advances through lifecycle phases, representing states of completion, defined by artifacts
- Artifacts are reviewed at Quality gates, providing evidence of value



ed Value

ARTIFACTS:



USED FOR:

Planning Basis of Estimate, WBS

System Analysis and Design

Development Team Work Packages

Unit & Integration Testing

Verification (& demo/sim)

IMPACT:

System Functional Requirements Baseline

Incremental Functional Baseline by FC

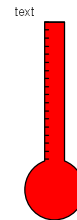
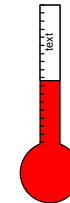
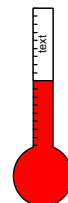
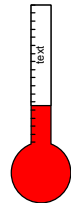
Incremental Allocated Baseline by FC

Incremental Component Product

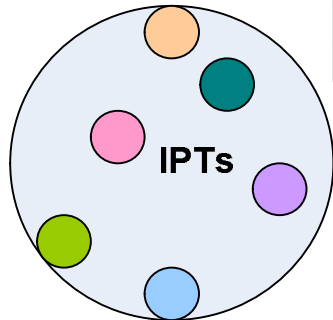
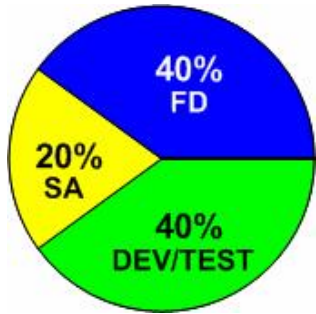
Incremental End-Item Capability

VALUE ACCRUED:

Earned Capability Baseline

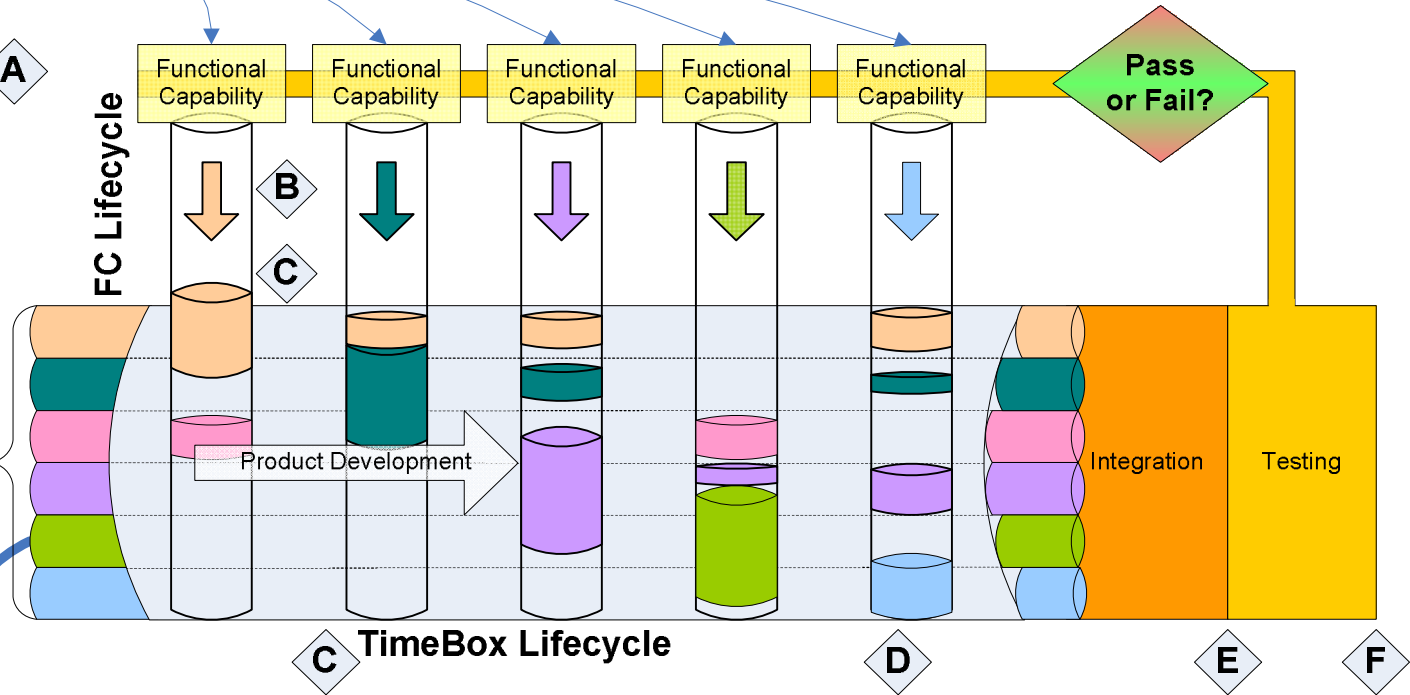


Ability – Overview

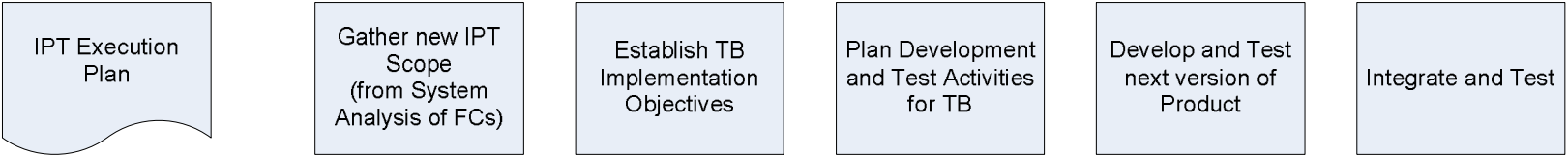


FC List
FC 1
FC 2
FC 3
FC 4
.
.
.
FC N

Integrated Product Teams



IPT Incremental Release Cycle



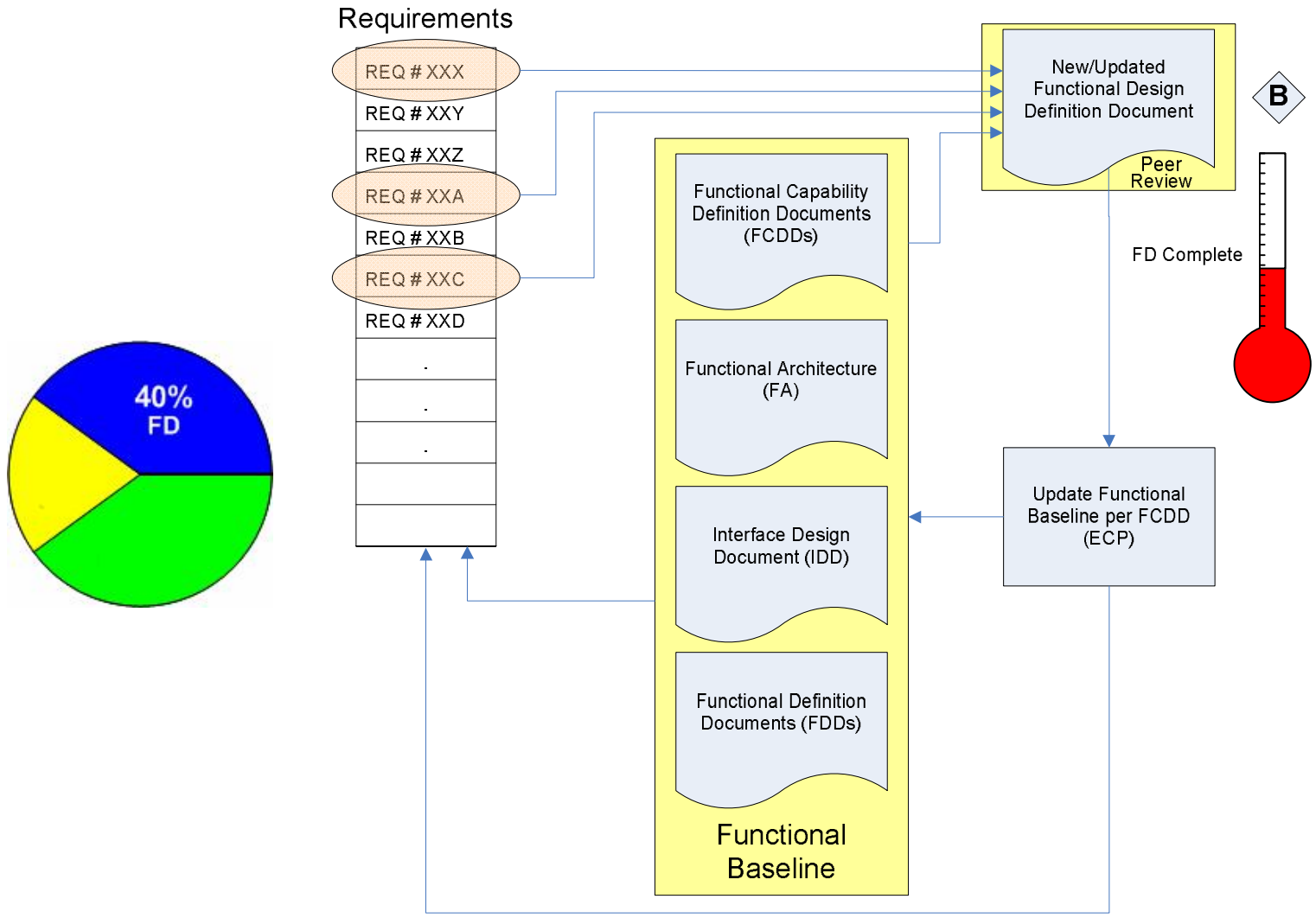
Ability – Planning Definition

- Early in the Program Lifecycle, Functional Capability planning definitions are needed:
 - Based on End-to-End mission scenarios
 - No more than one or two pages per FC
 - Preliminary allocation of requirements
 - High-level textual description
 - Basis of estimates for effort, resource, and schedule planning (use cases, complexity, requirements, etc.)
 - Use historical data where possible (and practical)
 - Establish FC priority and FC-FC dependencies
- Use the planning definitions to establish Earned Capability baseline and to scope project deliverables and dates

ability – Functional Definition

- Refine the scenarios to specify the capabilities
- Finalize allocation of functional requirements to the notional FC
- Elaborate the FC
 - Create a contextual description of the functionality
 - Create sequence diagrams, use cases, behavior diagrams
 - Ensure the allocated requirements are explained adequately in the context of the functionality
 - Provide criteria for FC acceptance
- Validate the FC
 - Peer review
 - Customer review
 - Management review (Q-Gate)

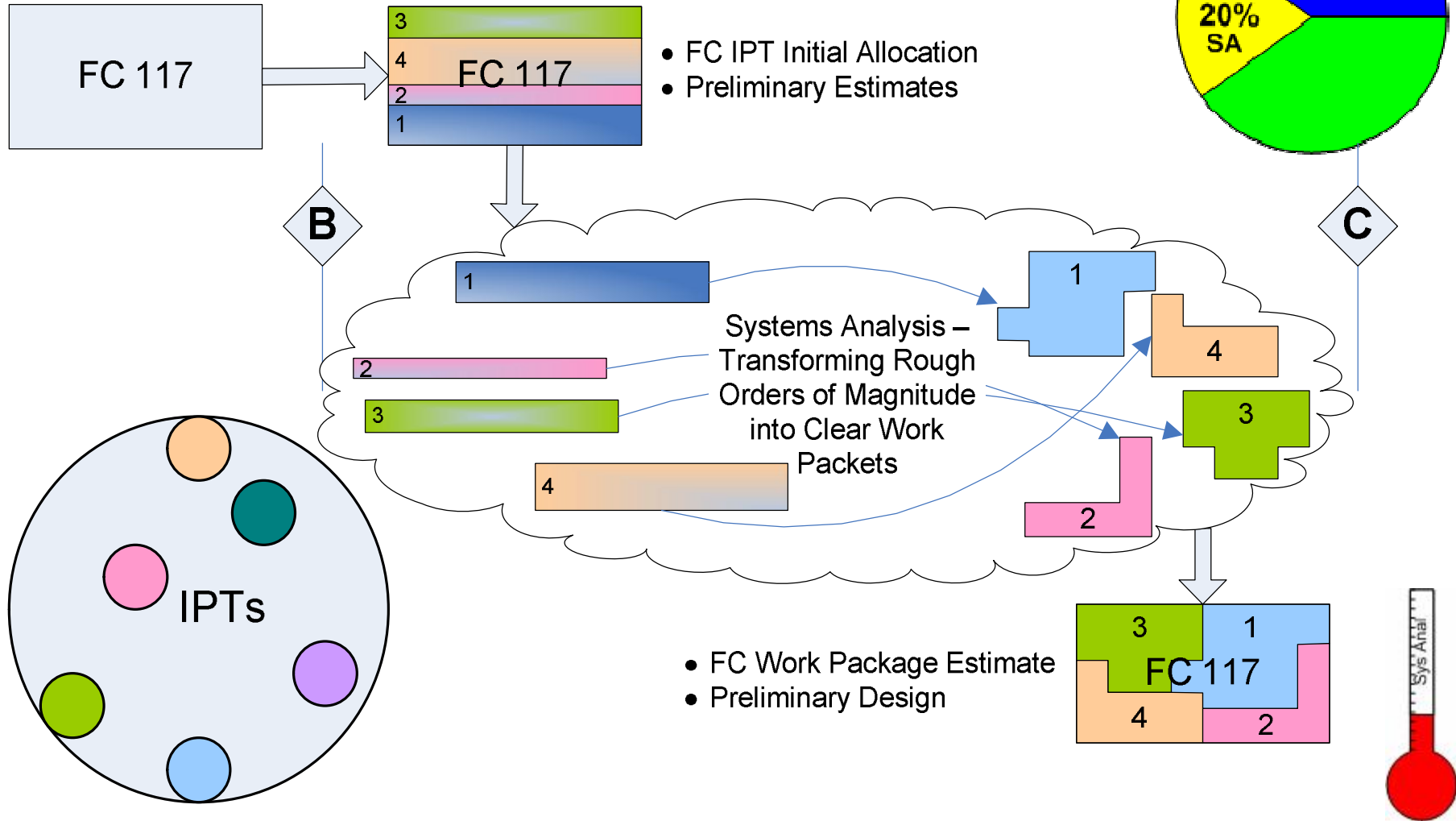
Stability – Functional Definition



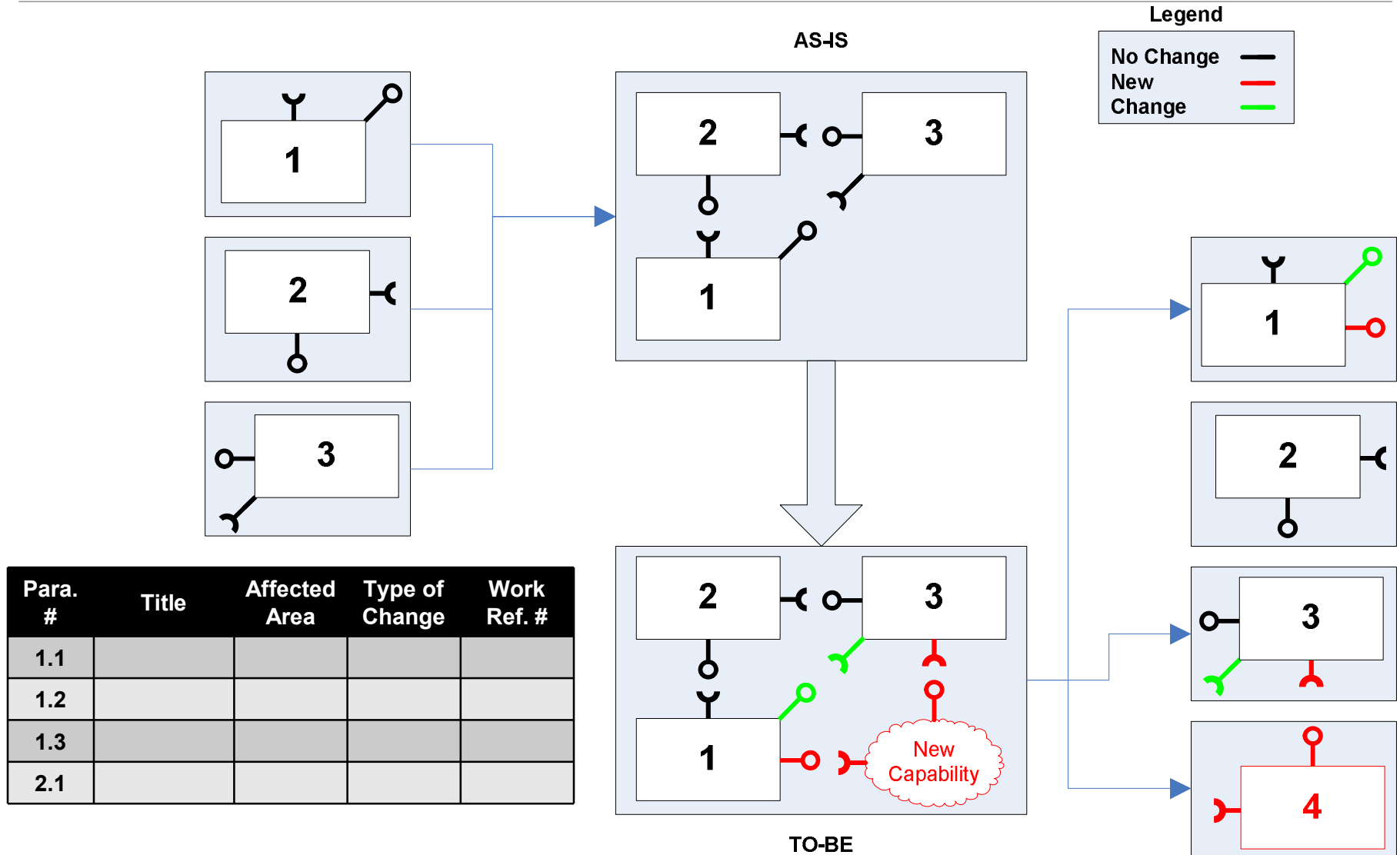
Ability – Systems Analysis

- Start with validated functional design
- Allocate functionality to legacy components
 - Identify and analyze design alternatives as necessary, especially for risk mitigation
 - Update existing / create new design documentation, component specifications
 - Create work packages to implement the new designs
 - Update previous estimates of effort and schedule
 - Identify task dependencies, establish need for commitments for inter-component deliverables
- Validate the Analysis
 - Peer review
 - Customer review
 - Management review (Q-Gate)

Ability – Systems Analysis



Ability – Systems Analysis



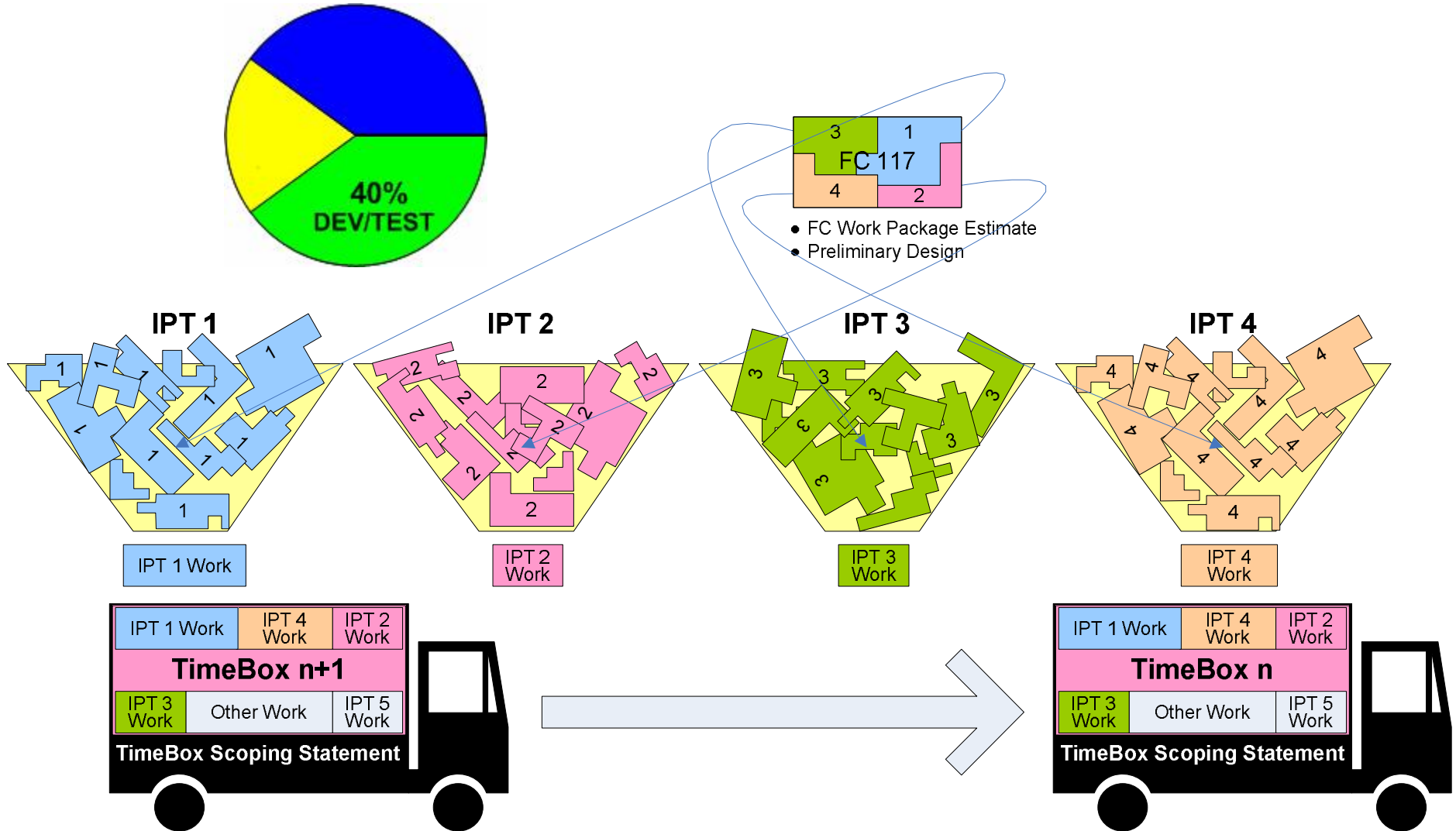
ability – Test Preparation

- Start with Functional Capability Definition Document requirements acceptance criteria
 - Review the acceptance criteria
 - New scenarios that need to be instantiated
 - New requirements that need to be verified
 - Legacy requirements that have been further clarified
 - Develop/modify test cases based on the criteria
 - If necessary, create new scenario (data set)
 - Identify need for additional test tools, and develop those tools
- Validate the Test Preparation
 - Peer review test cases and scenarios
 - Management review (Q-Gate)

Ability – Dev. & Int.

- Start with validated System Analysis
- Coordinate the tasks so that the Functional Capability is achieved
 - Identify and negotiate commitments between development teams
 - Establish development goals for the next increment of production (TimeBox)
 - Execute tasks in accordance with the plan
 - Perform verification tasks and pass on to integration
- Integrate the new products
 - Check interfaces, build new integrated product
 - Verify new build (smoke test)
- Validate the Development and Integration
 - Management Review (Q-Gate)

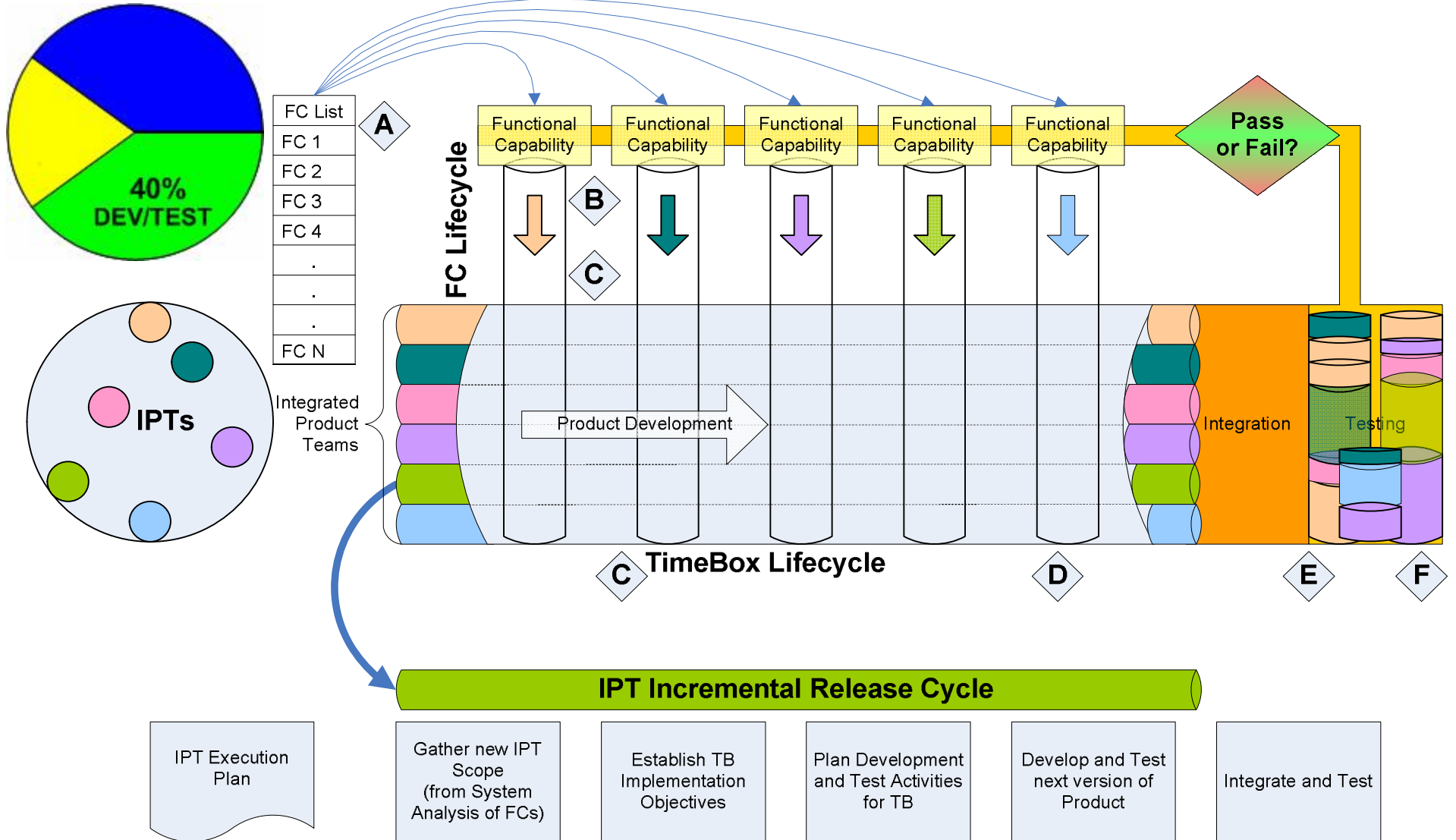
Stability – Dev. & Int.



Availability – System Test

- Start with stable production build
 - Regression test (with new test cases)
 - Log bugs/defects
 - Perform SoS simulated testing (if possible)
 - Evaluate performance bottlenecks; potential SoS issues
 - Produce test report
- Validate the results
 - Management review (Q-gate)

Ability – System Test



Q: So what does this have to do with CMMI anyway?

This is the CMMI User's Conference, right?

A1: If you adopt the Functional Capability lifecycle, you get a lot of CMMI credit...

A2: If you managed your projects this way you could use CMMI practices (esp. M&A) to help you

- Produce what your customers want
- Make sure your contractor is performing

Capabilities – CMMI Mapping 1

- **Project Planning (SG 1, SG 2, SG 3)**
 - Estimation of FC scope (size, complexity, effort, priority)
 - Standard FC WBS
 - Defined FC lifecycle
 - FC implementation risks
 - Stakeholder identification and involvement (FC prioritization)
 - FC Implementation Budget and Schedule (FC Owners \approx CAMs)
 - Summation of FC Planning Definitions (Baseline Plan)
 - Commitments established between IPTs
- **Project Monitoring and Control (SG 1)**
 - Defined project milestones (Q-Gates)
 - “Earned” Capability to calibrate program performance

Capabilities – CMMI Mapping 2

- Requirements Development (SG 1, SG 2, SG 3)
 - Stakeholder “needs” documented (or referenced) in FCDD, and validated via peer review
 - Context for requirement implementation and acceptance criteria provided in FCDD
 - Basis for product component and interface requirements
 - Definition of required functionality
 - Basis for requirements validation
 - Use cases documented in the FCDD (Operational concepts and scenarios)
- Technical Solution (SG 1, SG 2, SG 3)
 - Alternative solutions documented in FCDD and propagated through System Analysis of FC
 - FCDD represents documentation of Functional design

Capabilities – CMMI Mapping 3

- Requirements Management (SG 1)
 - FCDD helps to develop an understanding of requirements
 - FCDD to Requirements trace useful for identifying impact of changes
- Verification (SG 1, SG 2, SG 3)
 - Requirements Verification acceptance criteria defined in FCDD
 - Defined artifacts represent obvious opportunities for Peer Review
- Validation (SG 1, SG 2)
 - Defined artifacts are used to interpret, communicate and validate product design
 - Product lifecycle defines artifacts, essential for planning validation activities

Capabilities – CMMI Mapping 4

- **Integrated Project Management (SG 2)**
 - FC Definition Document provides basis for management of stakeholder involvement, dependencies, and identification (and resolution) of coordination issues
- **Measurement and Analysis (SG 1, SG 2)**
 - FC baseline represents program commitment
 - Tracking of FC progress connects tasks execution to management information needs
- **Quantitative Project Management (SG 1, SG 2)**
 - FC baseline represents the program's performance objective
 - Tracking of FC progress helps to determine whether the program's objectives for performance are being satisfied, and are used to identify appropriate corrective actions

- Functional Capability provides a useful framework for managing projects
 - In a complex environment (SoS)
 - As a significant contributor of value-adding artifacts
 - As a starting point for introducing quantitative methods into the project management process
 - As a means of communicating capability, both desired and earned
 - As an effective means to deliver relevant technical and project management content to external stakeholders
 - As a method of assessing the “bow-wave” on a project, and calibrating the reported earned value



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