



Top Ten Emerging Technologies to Drive Mission Performance

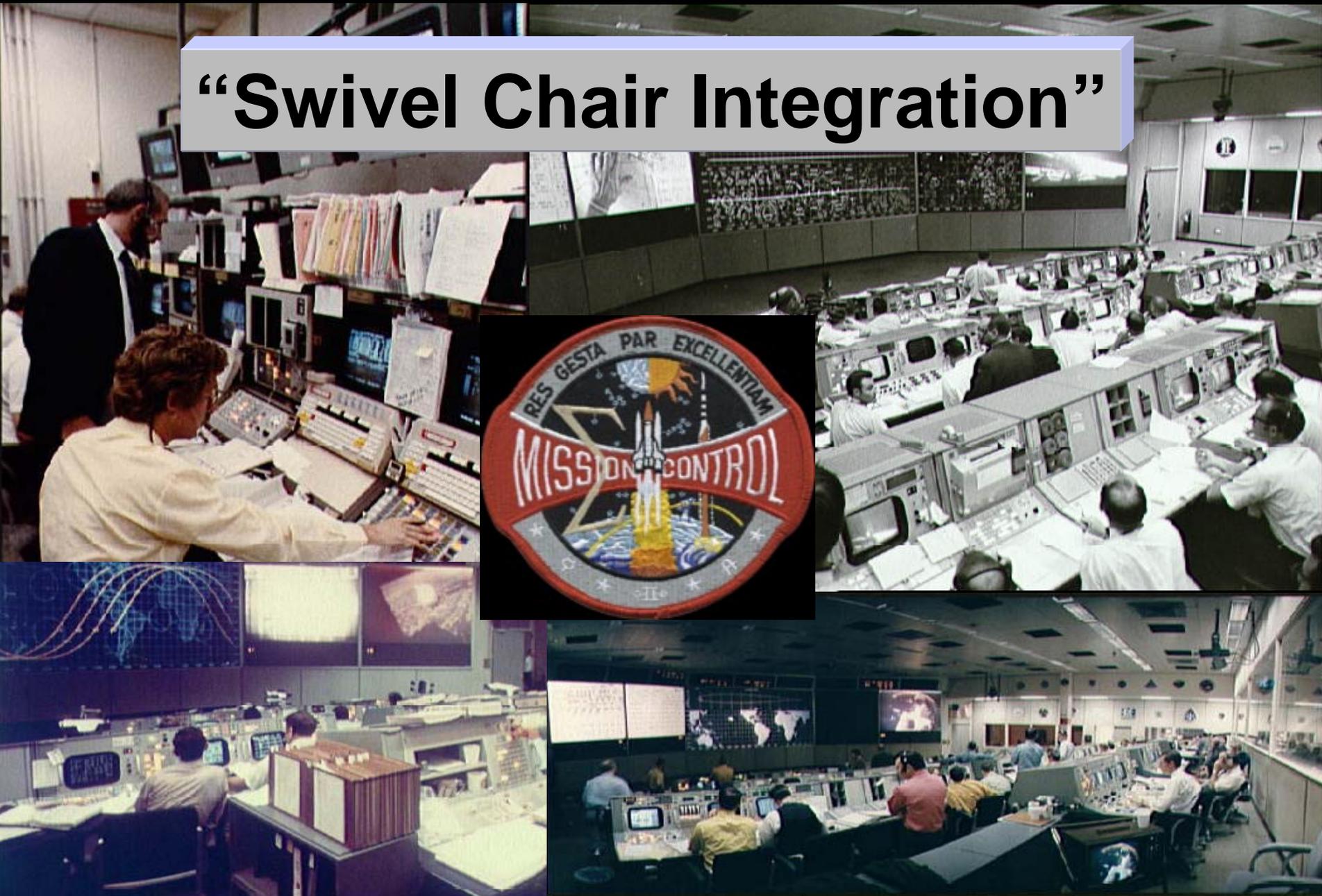
Dr. David F. McQueeney
CTO, IBM Federal

NDIA Net Centric Operations Conference
Norfolk, VA
March 6, 2006



ON DEMAND BUSINESS™

“Swivel Chair Integration”



2003: Air Operations Center



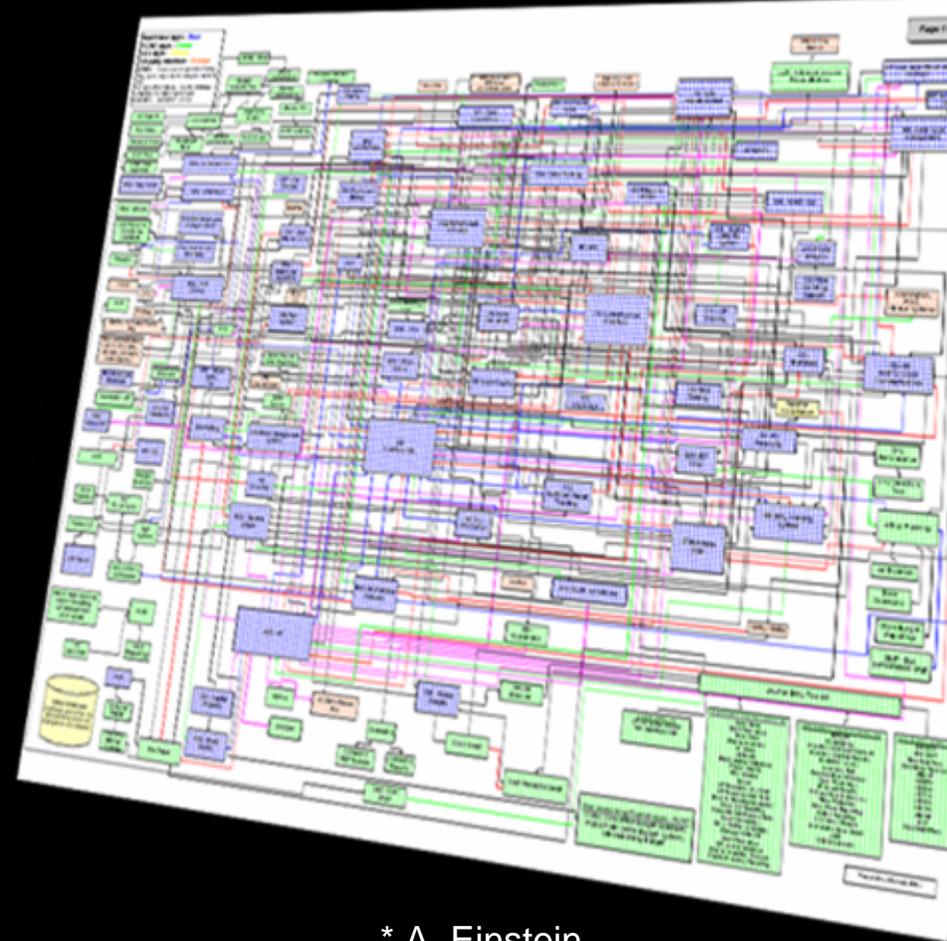
So what's changed?



Enterprise-Class IT:

“...as Simple as Possible but no Simpler*”

- Complex problems tend to require complex solutions...
- Tradeoff between depth of function and simplicity of use
- Optimizing for best return: Acquisition Cost? Lifecycle cost? Performance? Flexibility?
- What's the scope of “enterprise” anyway?

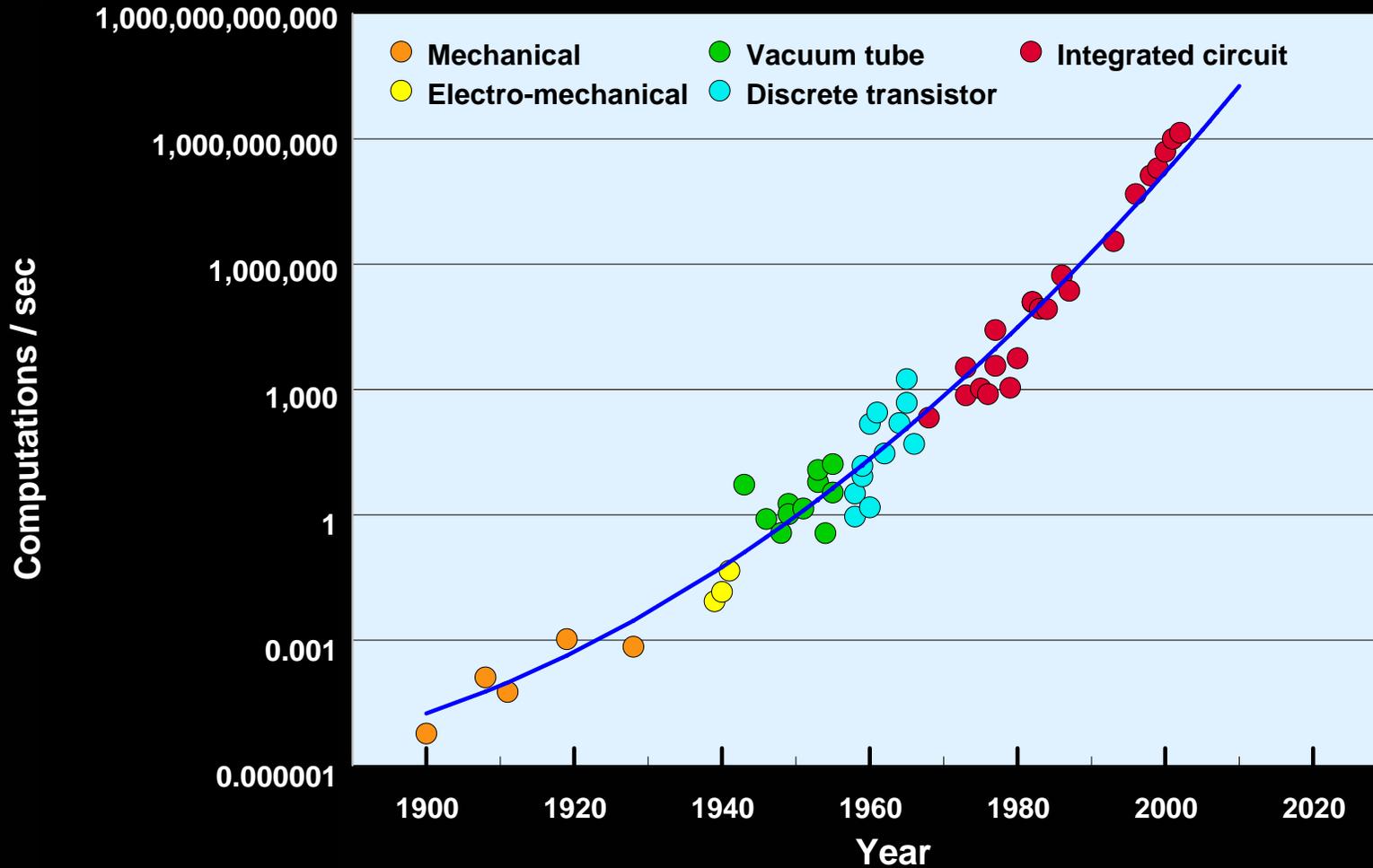


* A. Einstein

Top Ten Emerging Technologies ... Four Groups

- Base Technology
- Software, Infrastructure and SOA
- Information Management
- Web 2.0 ... The Internet as a Platform

Base Technology: What does \$1000 buy?

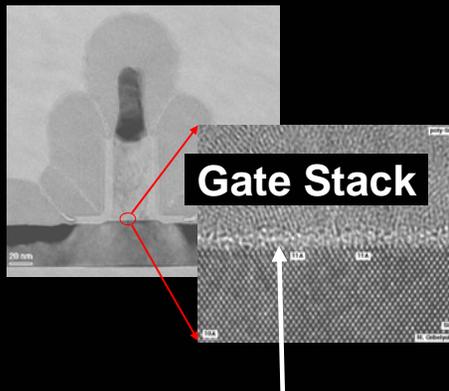


after Kurzweil, 1999 & Moravec, 1998

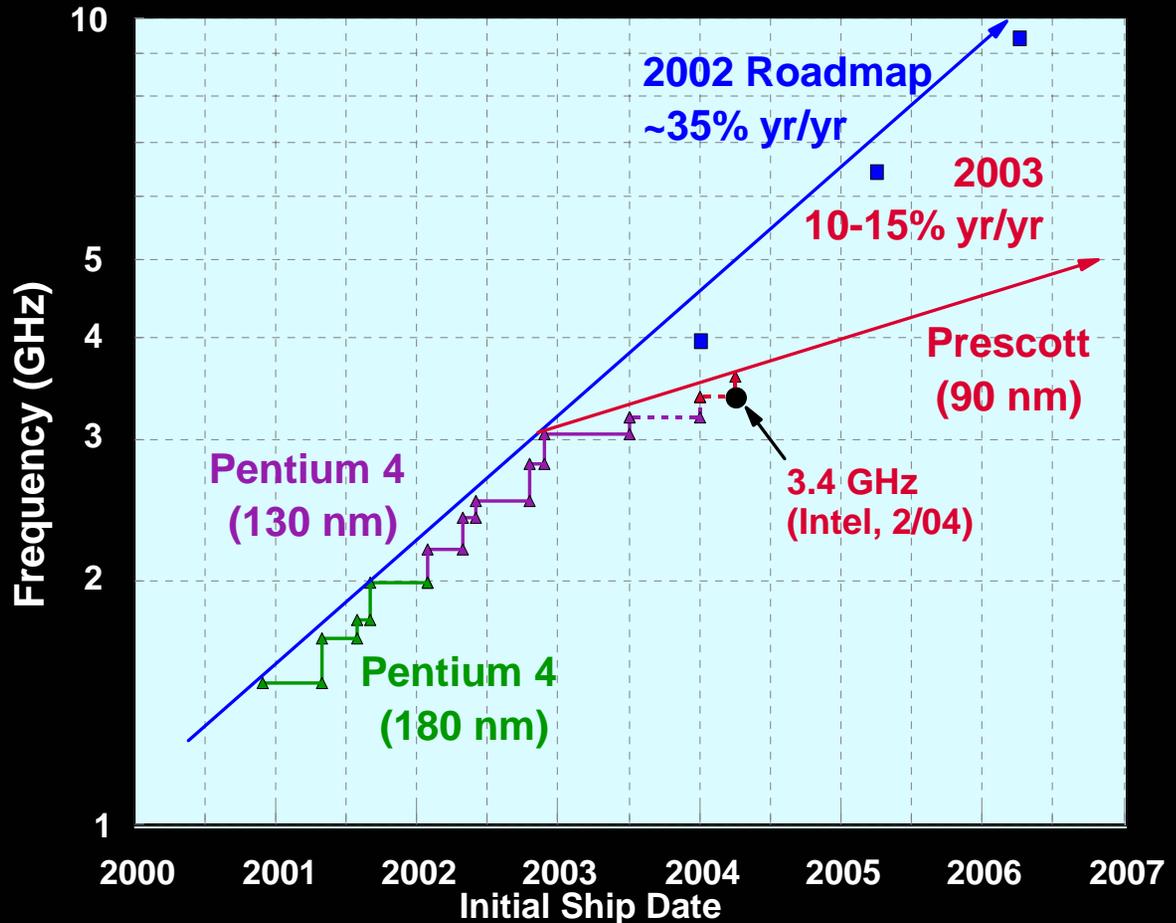
32-bit Processor Trends

Multi-core processors will emerge to offset slow down in frequency growth

- Frequency growth rate historically ~35% (CAGR)
 - Prescott (90 nm): only 10-15% CAGR growth

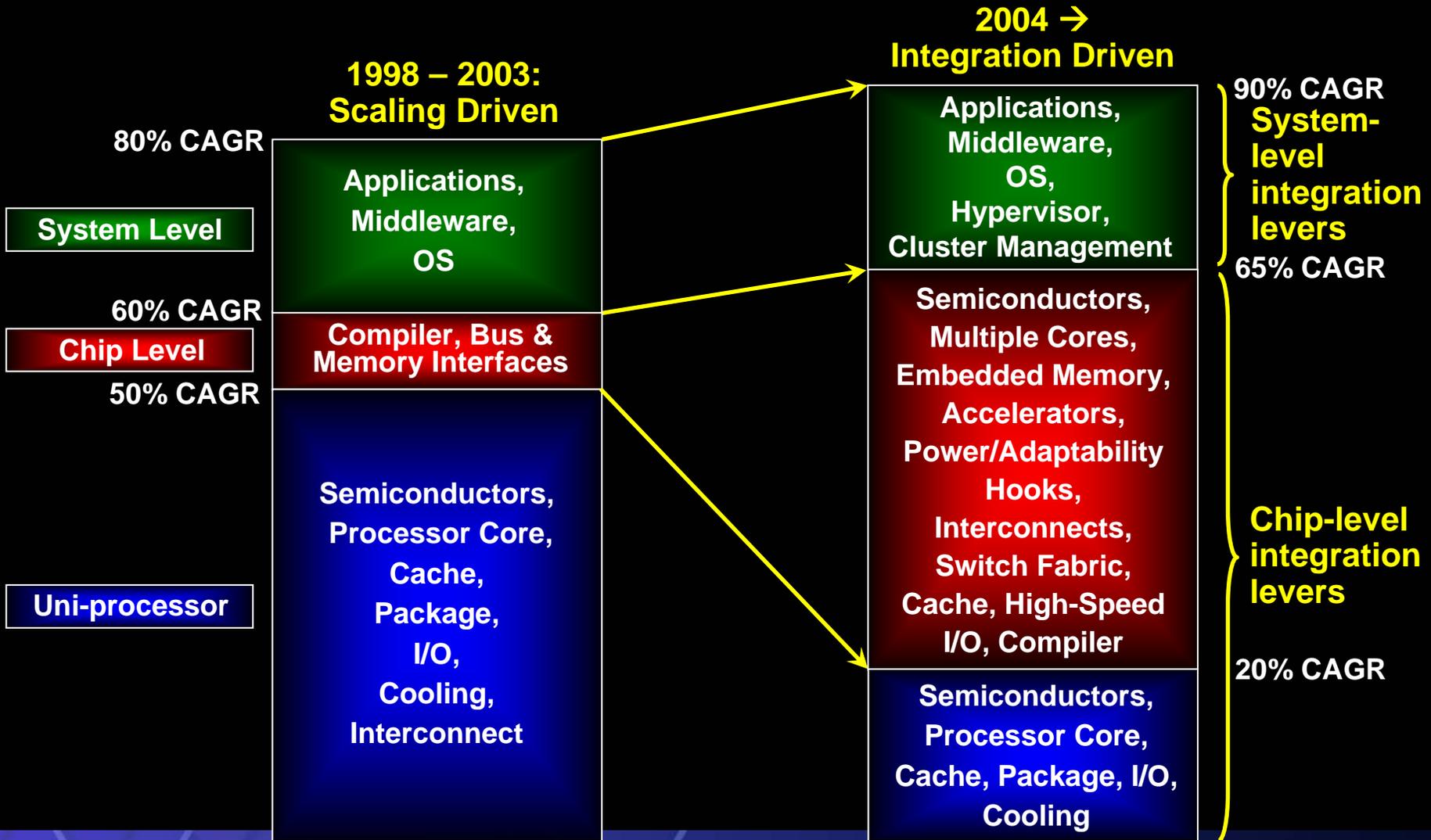


Gate dielectric approaching a fundamental limit (a few atomic layers)



Sources: Competitive Analysis Technical Team (CATT), Intel

Delivering System Performance: Post-Scaling Parallelism



Top Ten Emerging Technologies

The Software, Infrastructure and SOA Group

- Application Optimized Systems
- Event-Driven Architecture

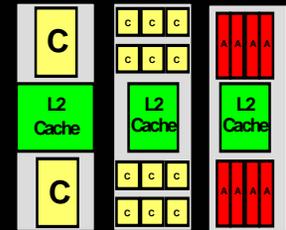
Modularity At All Levels is Enabling a New Era of Application-Optimized Systems

Subsystem Level

Memory, I/O subsystem, Specialty blades



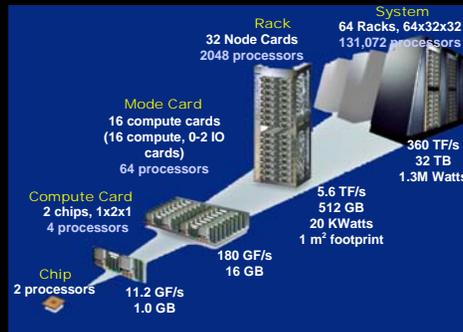
System level design, Protocols



SoC design, Compilers, Libraries

System Level

Processor blades/drawers/racks



Operating systems, Middleware, Management tools

Business Level

Business processes

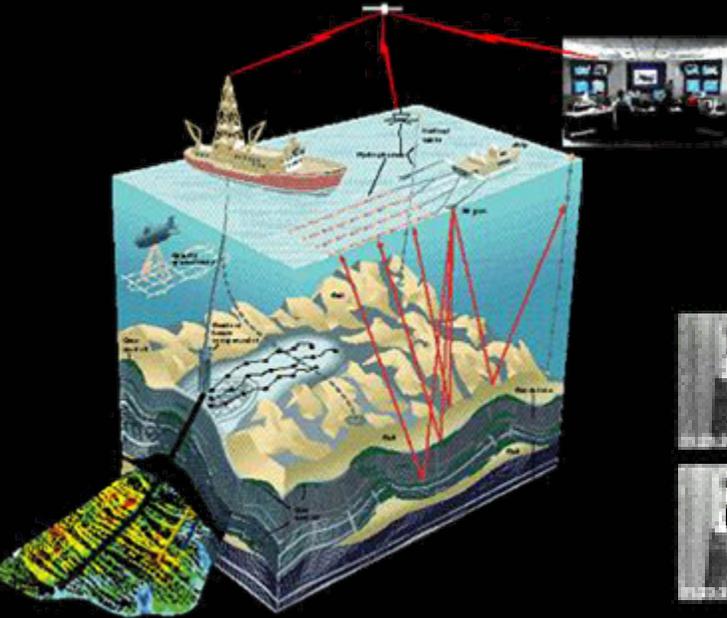
	Manage Customers	Merchandising	Store/Channel Operations	Supply Chain & Distribution	Finance Administration	Business Administration
Strategy	Channel, Category Strategy and Planning Customer Relationship Planning and Strategies Customer Insights	Product Planning, Development & Pricing Strategies Vendor Relationship Strategies	Store/Channel Objectives & Strategy Planning Store/Channel Labor Strategy Store/Channel Design and Layout	Supply Chain Strategy and Planning Distribution Oversight	Financial Management and Planning Market Risk Management	Corp. Planning Alliance Management Line of Business Planning
Tactics	Assessing Customer Satisfaction Event, Promotion Strategy and Planning	Matching Supply and Demand Assortment and Space Planning Management and Execution	Inventory Planning	Outbound Logistics	Corporate Finance and Controls	External Market Assessment Organization and Process Design Legal and Regulatory
Execution	Order Management Customer Account Servicing Customer Directory	Vendor and Product Performance, Execution and Management Item Management Product Directory	Store Operations Management Store/Off-site Services Execution	Distribution Center Transportation Resources	Treasury Operations Back Office Financial Accounting and GL	Indirect Procurement Real Estate, Facilities and Equipment HR Administration Develop and Operate IT Systems

Web Services, SOA
Enterprise Service Bus

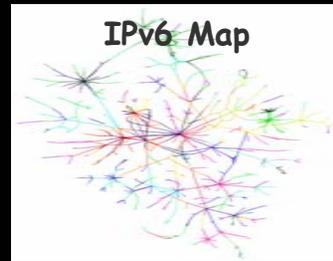
The Power of Modularity – “#1”



The Event-Driven World



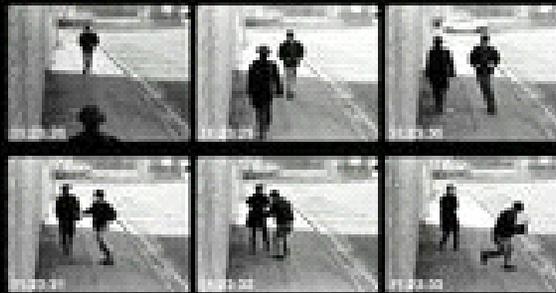
Intelligent Oil Field



VoIP, VoD, IMS, etc.



RFID-enabled Checkout



Surveillance



RFID-enabled Scanning



Fraud/Compliance

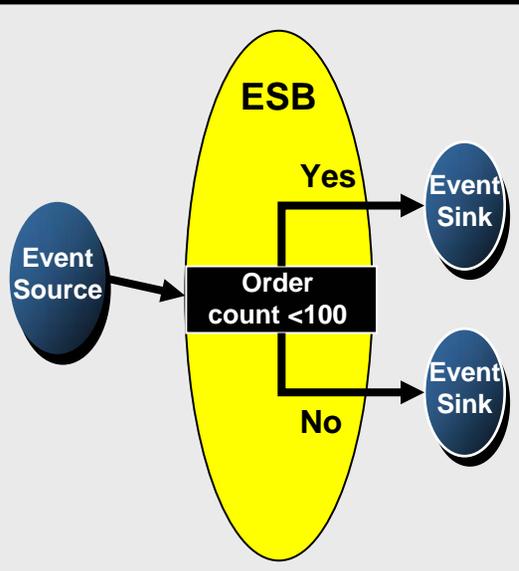


Location Based Service (Traffic)

- Billing
- Security
- Fraud alerts
- Retrospective processing

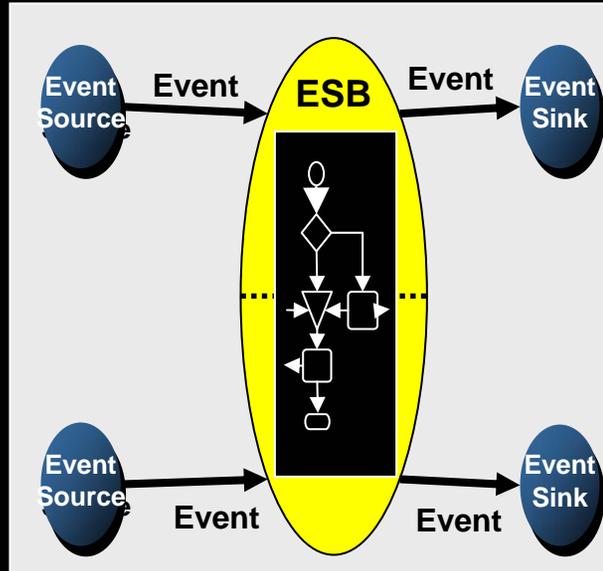
SOA Programming Model for Event Orientation

Routed Events Intelligent Routing



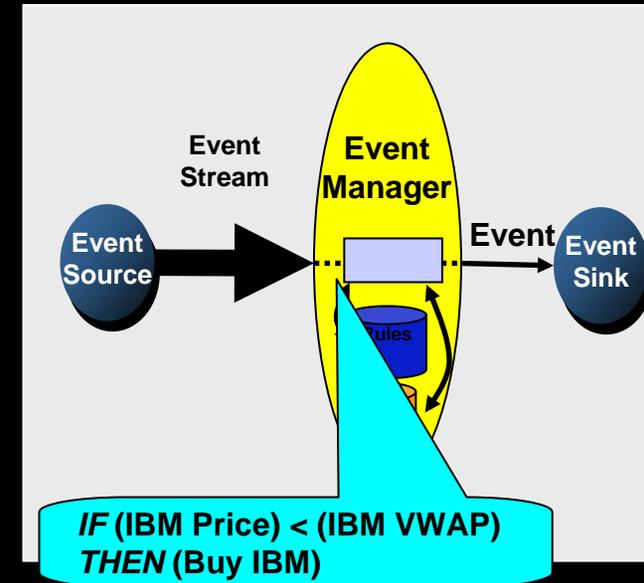
- Combines with brokered event mechanisms
- Content-based routing
- Transformation
- Standards-based, e.g., XML and Web Services

Orchestration Service Sophisticated Process Flow



- Combines basic ESB services with long running stateful processes (event choreography)
- Supports looping constructs, state management, conditional constructs, forks threads, joins, etc.
- Publish event, wait for event, etc.

Event Stream Processing Aggregating and Correlating Events



- Event filtering rules
- Aggregation of events
- Event detection patterns
- Not all events pass through
- Event generation, event history

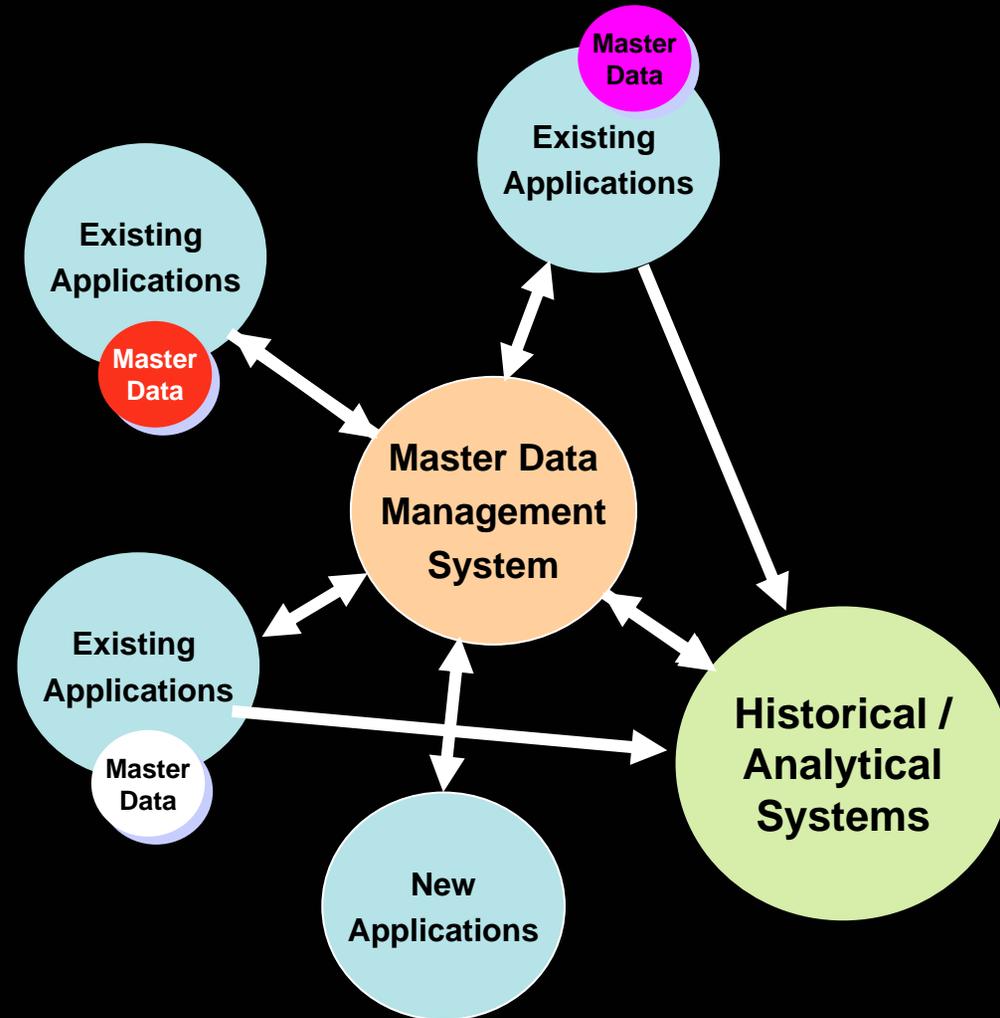
Top Ten Emerging Technologies

The Information Management Group

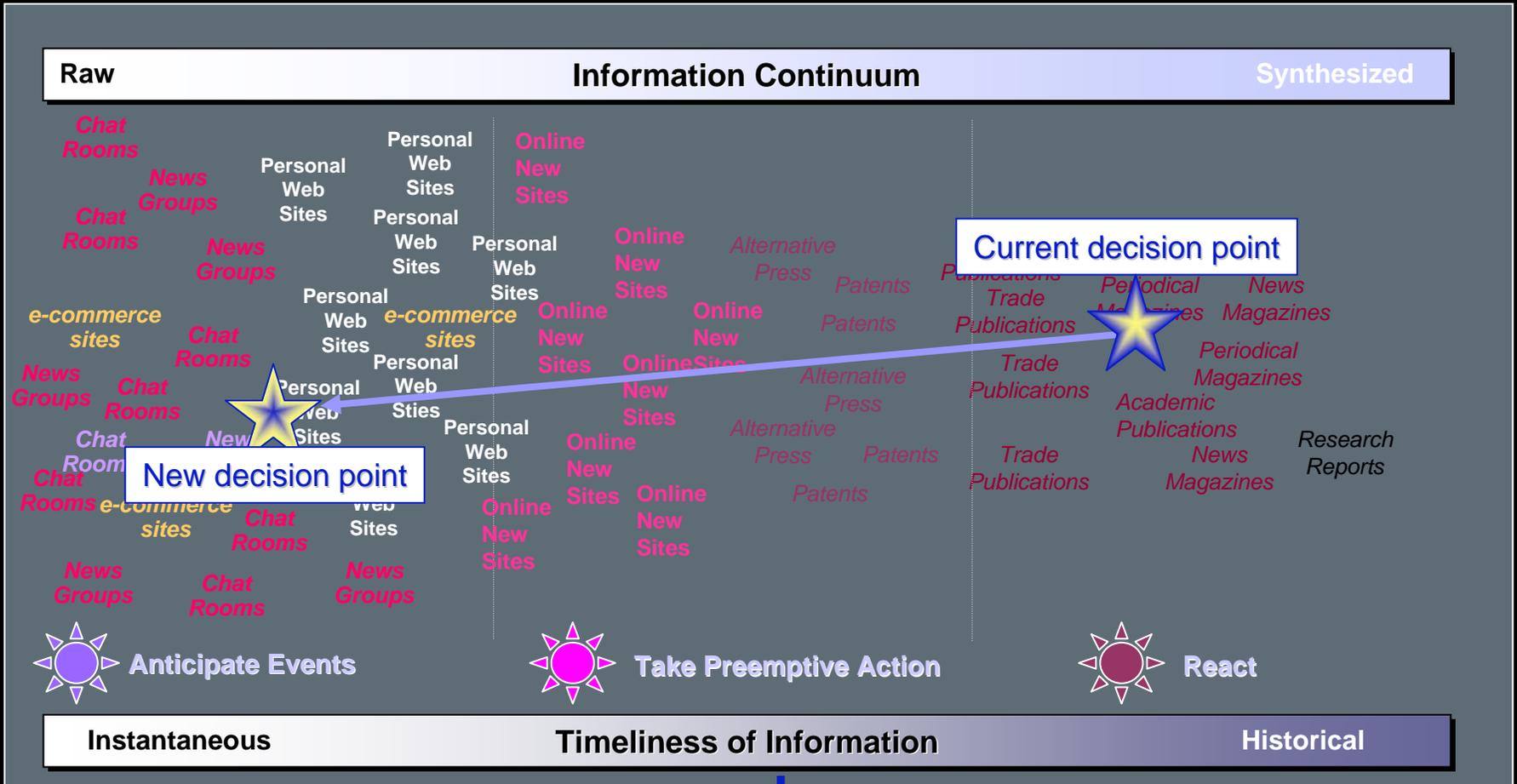
- Master Data Management
- Text Analytics

What is Master Data Management?

- Decouples master information from individual applications
- Becomes a central, application independent resource
- Simplifies ongoing integration tasks and new app development
- Ensure consistent master information across transactional and analytical systems
- Addresses key issues such as data quality and consistency proactively rather than “after the fact” in the data warehouse



Text Analytics: Reaching back into the information pipeline



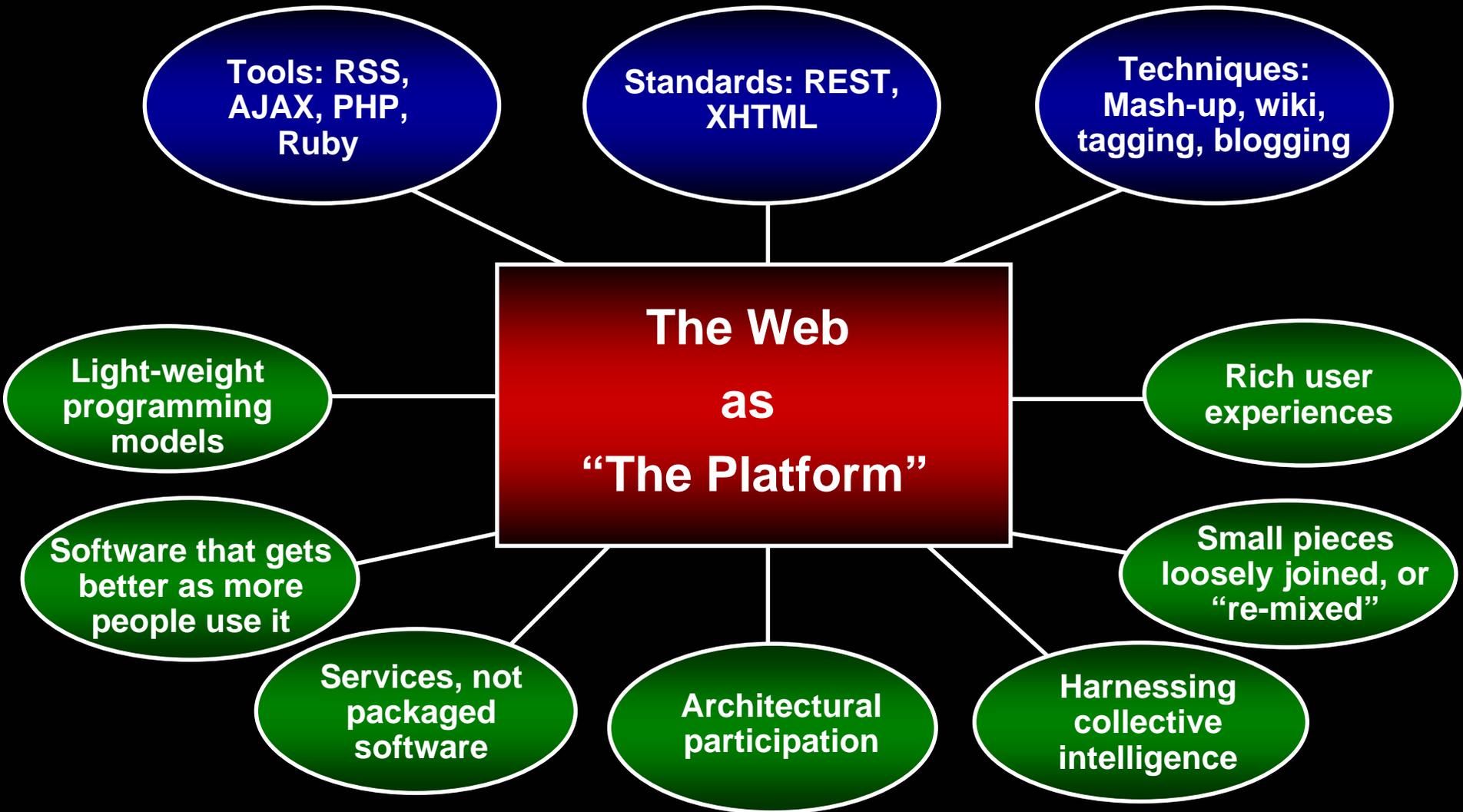
Between 80 and 90 percent of information on the Internet and corporate networks is unstructured.

Top Ten Emerging Technologies

The Web 2.0 Group

- Tools: RSS, AJAX, PHP
- Standards: REST, XHTML
- Techniques: Wikis, Blogging, Mash-ups, Tagging

The Web 2.0 Landscape .. A different way of thinking



Art of the Possible: Situational Applications

- Situational application development involves aggregating, customizing, or extending an existing collection of simple web services
 - Built to solve an immediate, specific business problem
 - Typically performed by non-traditional programmers (e.g., business professionals, analysts, other IT staff, etc.)
 - Makes use of pre-existing software components or services such as spreadsheets, report generators or vertical business applications already in use
 - Manipulates static and increasingly dynamic content – information-centric
 - Accelerated by a community-based development approach

Integration is pushed to the edges, just “good enough” for the task at hand...

Rapid Growth of Domain-Specific Services

Examples of companies offering services on the web today, and growing ...



E-Commerce



Online Tracking



DHL Web Services



Repository for boutique services



SForce



USPS Web Tools



FedEx Tracking



Search, Maps



Terrafirma



NDFD XML



PayPal



Google Maps API

Mash-up

One Mash-up definition from Wikipedia

...a musical genre which, in its purest form, consists of the combination (usually by digital means) of the music from one song with the *a cappella* from another. Typically, the music and vocals belong to completely different genres. At their best, bastard pop songs strive for musical epiphanies that add up to considerably more than the sum of their parts.

List of stores



Name	Contact	Address	City	State	Zip
Watertown	inda@nerdshack.com	615 Arsenal Street	Watertown	MA	02471
Somerville	jane@nerdshack.com	75 Mystic Ave	Somerville	MA	02143
San Mateo	tom@nerdshack.com	2001 Chess Dr	San Mateo	CA	94404
Lakeline	snickolas@nerdshack.com	11301 Lakeline Rd	Austin	TX	78717

Google Map web service



SAP order fulfillment



Ship Goods

STORE NAME: BILL TO:

ADDRESS: PHONE:

CITY: PROV: FAX:

POSTAL CODE: PURCH. ORDER #:

SHIP VIA: Canpar UPS Purolator #

SPECIAL INSTRUCTIONS:
Here are the shovels you'll be needing.

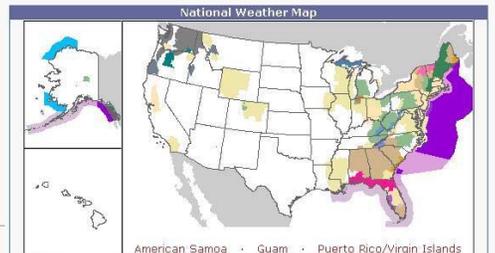
RSS feed of top-selling items



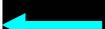
Top Selling Items in the Lakeline Branch

Item Num	Item Name
1	7286 pkg - Window & Wall Air Conditioners
2	8608 pkg - Inarflex 16 Inches 2 In 1 Slide Fan
3	220449 pkg - Ceiling Fan
4	100034 pkg - Wading Pool
5	392228 pkg - Ice Maker

NOAA Weather web service



Wiki commands to compose application



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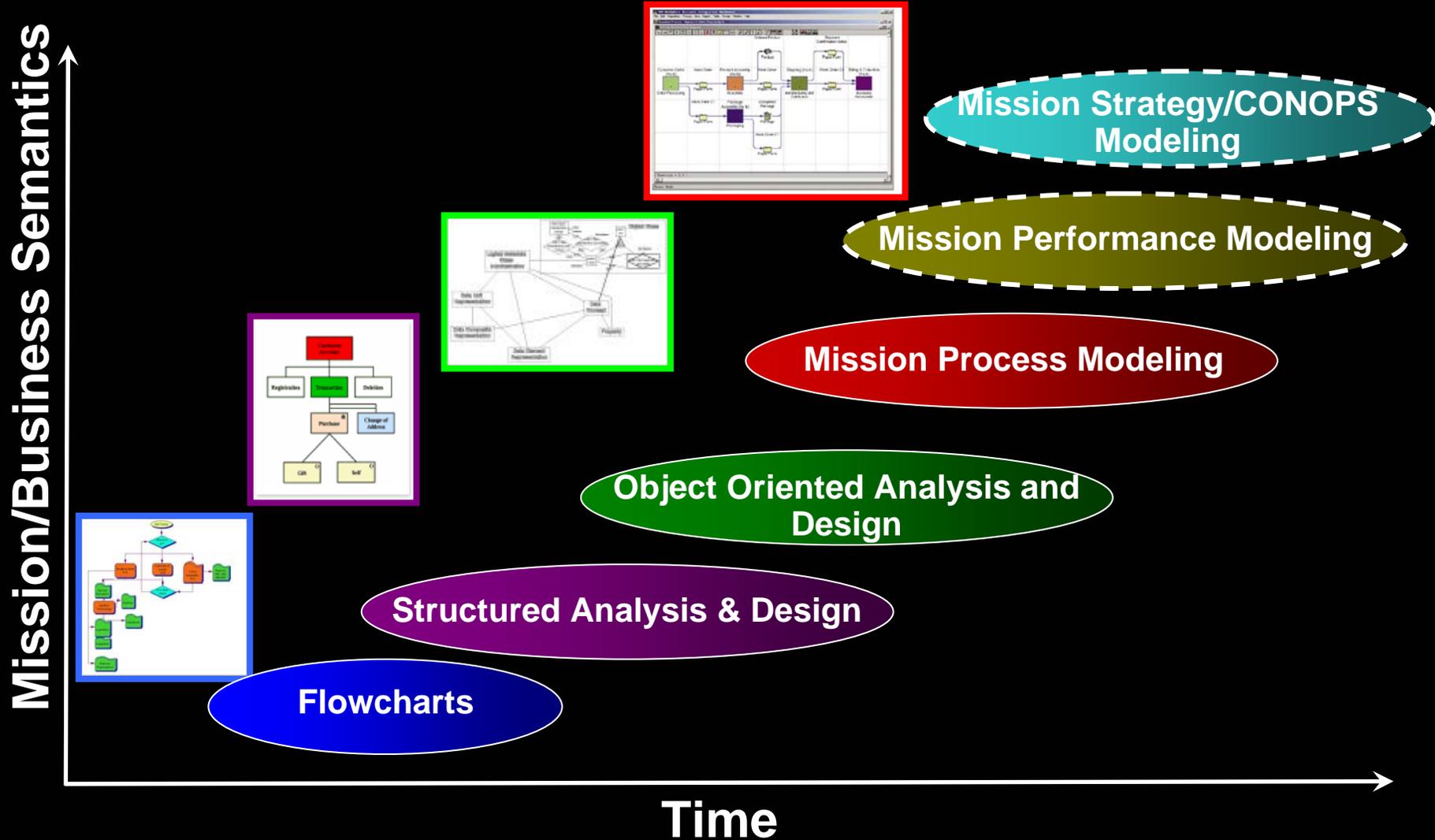
((accordion id="weatherInfo" panelheight="528" style="width:560px"))
  ((template name="National Weather Map"))
    ((noaamap))
  ((/template))
  ((template name="Weather Alerts (local)")
    ((rssfeed id="alerts" url="http://www.weather.gov/alerts/tz.rss"))
  ((/template))
  ((template name="Forecast"))
    ((noaaforecast))
  ((/template))
  ((template name="Radar (local)")
  
```

Summary: Top Ten Emerging Technologies

- 10) Low power operation
- 9) Micro-scale parallelization
- 8) Application-Optimized Systems
- 7) Event-Driven Architecture
- 6) Master Data Management
- 5) Text Analytics
- 4) Web 2.0 Tools: RSS, AJAX, PHP
- 3) Web 2.0 Standards: REST, XHTML
- 2) Web 2.0 Techniques: Wikis, Blogging, Mash-ups, Tagging

#1: Putting it all Together ... Modeling

Evolution Toward Business/Mission Modeling



Examples

- E-CollabCenter.com
- GCSS-AF
- National Weather Service

IBM's E-CollabCenter.com

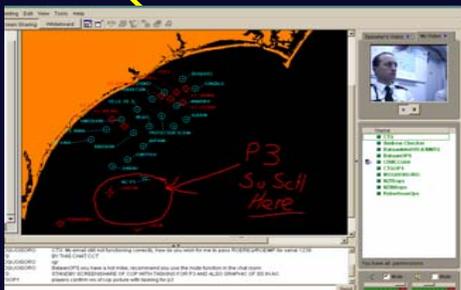
Secure Real Time Awareness and Information Sharing for the Warfighter



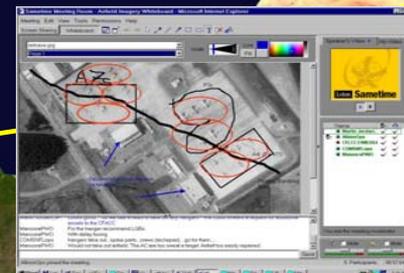
World-wide Instant Messaging
with DoD Personnel



Real Time Shared
Situational Awareness



Shared Information through
Web Conferences
(with or without Audio/Video)



Shared Information through
Persistent Chat Rooms

U.S. Air Force: Free developers to spend more time creating value-added business solutions that can scale across entire organization



Challenge: Point-to-point interfaces between Air Force combat support systems was staggering & costly to maintain

SOA

Set Direction

Execute Roadmap

Realize Business Value

Business Driven Decision:

- Needed a well-designed open architecture to prevent its technology from becoming obsolete thus creating unstable, and fragmented systems
- System modernizations were hampered by the need to support or use proprietary mechanisms to exchange data

Delivering Business Value:

- Has gained huge scale efficiencies
- Has avoided significant software redevelopment costs
- Able to deliver new capabilities more quickly and cost-effectively than before

Through greater IT flexibility:

- Able to have single-sign-on access to more than 200 operational services and capabilities

WebSphere. software

Tivoli. software

National Weather Service: Successfully maintain the system on an ongoing basis as changes are required



Challenge: Maintain full capabilities in the event of extreme system failure or attack

Set Direction

Execute Roadmap

Realize Business Value

Business Driven Decision:

- Needed to modernize the current legacy systems, to allow expansion of capabilities to handle significant increases in both the volume & size of messages & transactions
- A significant contributing factor to the increased size of messages is the advancement of graphics depicting radar and weather images

Delivering Business Value:

- Throughput has more than doubled, providing over 40 percent more efficiency with the new messaging backbone based on open standards

Through greater IT Flexibility:

- Allows more than half a million messages worldwide on a daily basis

WebSphere. software

Tivoli. software

What Have We Learned: Levels of Integration

1. Swivel Chair/Clip Board Integration
 - 1960's – present
 - One system, one screen, one "service"
 - Caused by "silos" and generally strongly protected and entrenched
2. Integration at the "glass"
 - 199X – present
 - From Browser based aggregation
 - To a sophisticated role based portal
3. EAI – Enterprise Application Integration
 - 1990's to present
 - Workflow or BPM, current core standard is BPEL
4. Application Integration
 - Eco-systems around an "application" (e.g. ERP)
 - ETL (Extract, Transform, Load)
 - Information Streaming (e.g. Ground Stations)
5. Information Federation
 - Reach out for Information, aggregate "query"
 - Search (structured and unstructured)

So why is this important?

Swivel Chair Integration: The End Result?





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