

Agile Governance for SOA-Based Military Systems of Systems

Robert Beck, Jessica Byrnes, Sue Metzger, and Elliot Sloane Villanova University



Outline

- Background
- Net Centric operations
- Service Oriented Architecture (SOA)
 Modeling and Simulation
- Systems of Systems (SoS)
- Co-evolutionary development
 - Agile development strategy
- Governance
 - Agile Governance for SOA (AGSOA)



Background

- ARCES Program (Applied Research in Computing Enterprise Services)
 - Research contract: AF ESC to Villanova
- Addresses inhibitors and threats to emerging SHARED military IT applications
 - Modeling and simulation
 - Compression
 - Communities of interest; granularity of information
 - Security
 - Strategies for effective co-evolutionary development



Presentation Focus

- Not modeling and simulation
 - Very interesting and successful results
 - Net-Centric Validation Conference
 - September 27-28, 2007 at Villanova
- But *why* some Net-Centric warfare developments are not moving as rapidly as expected
- And how to deal with the problem



Net Centric Warfare





Net Centricity \rightarrow SOA

- Net centricity is evolving to the more fluid service oriented architecture (SOA) based systems
- However,
- Net centricity does not imply SOA
 - Can be server to server based
 - Can be client/server based



A SOA Primer

- Naturally systems of systems
- Complex interdependencies
- Require overarching governance structure
 Better imagined as a foundation
- Distributed development
- Co-evolutionary (multiple overlapping spirals with short time frames)



Understanding Co-Evolutionary Development



10th Annual Systems Engineering Conference



A SOA Primer (2)

- Example: Create a delivery tracking and support system through a combination of services
 - Traffic.com
 - Google Earth
 - Mom's Mileage Management (MMMgood.biz)
- Notes
 - Delivery service depends on real-time view
 - Shared resource
 - Large number of simultaneous consumers / providers



SOA's Systems of Systems Engineering Challenge

- By definition, SOA systems are
 - interdependent
 - greater than the sum of the parts
- But interdependence creates
 - novel risks to stakeholders
 - especially to service providers
 - difficult to measure and reward performance, value, or blame
 - difficult to troubleshoot
 - difficult to resolve problems



SOA-based Military Systems

- Publish and subscribe paradigm
- Perpetual interdependencies
- AF-ICE (Integrated Collaborative Environment)



Systems Integration Issues

- Complex, multi-owner systems of systems
- Emergent requirements
- Rapid change
- Reused components
- High assurance of qualities of safety, security, reliability, availability, maintainability, performance, adaptability, interoperability, usability, scalability

See references: Barry Boehm, October, 2007



SOA Governance

- Actions taken to
- establish
- interpret
- enforce
- Rules for
- *development*, which is distributed
- *implementation*, which requires cooperation of many natural competitors (co-opetition)
- operation, which depends on services managed by many parties







SOA Governance Challenges/Tasks

- Security infrastructure
- Service versioning
- Service funding
- Co-evolutionary development
- Performance monitoring and load balancing
- Business process re-engineering
- Business continuity planning
- Disaster recovery



Agile Governance for SOA

- Constant incremental change management and improvement in governance actions
- 30-day sprints
- Constant communication with stakeholders
- Stakeholders are:
 - Service providers
 - Large system integrators
 - Small system integrators
 - System users



AGSOA Influence

- Provides rules and services that are constantly being adapted to
 - Changes in technology
 - Changes in customer needs
 - Changes in external environment
 - Changes in the installed and documented base of software



AGSOA

- Governance as a Service
 - to multitude of projects
 - vetting of standards
 - qualifying open source and off-the-shelf systems
- Compare with Software as a Service (SaaS)



Effective Governance Components

- Adaptation to changing social, cultural, technical and business complexities

 – Gmail vs. Hotmail
- Trust management and resolution for stakeholders
 - Intellectual property sharing and valuation
- Conflict arbitration and resolution
 - Reaching agreement on platform releases for widely varied requirements



Example: AGSOA for Security

- Sets rules
- Collect metrics
 - for incentives, accountability and risk management
- Contracts services







AGSOA may demand expertiseand resource-sharing across business and technical boundaries

- Multiple simultaneous AGSOA teams likely
- A "super-team" may be dynamically created to solve an interim problem with resources drawn from other teams
- Resources expected to be returned when task is accomplished





Why Agile Governance for SOA?

- Tasks/goals of Net-Centric Warfare are agile
 - to meet rapid enemy re-configuration
 - to seize emergent targets of opportunity
- Traditional SOA Governance (for Retail and Manufacturing) presumes
 - longer time frames (months vs. days)
 - more stable goals
 - better defined rewards



Why Agile (2)

- Agile SOA governance assumes governance tasks, priorities, and resources
 - will be tuned at least as frequently as Net-Centric Warfare goals change
 - will accommodate unexpected technology problems
 - capacity overload
 - patch bugs



AGSOA Examples

- Porting Tri-Services IM and Email to iPhone
 - New contracting (now dealing with Apple)
 - Continuing V&V (responding to frequent iPhone revisions)
- Shifting secure "Munitions on Target" resources to shared SOA platforms
 - Contracting with dozens of contractors for interface design and V&V that affects hundreds of mission critical platforms



AGSOA Governance Services

Examples include:

- Providing contract negotiation across many disparate applications that need to share a common resource
 - Identity management systems, for example
- Integrating large numbers of disparate simultaneous projects and project milestones that cross vendor boundaries but must work together in a SOA system
- Managing shared Software as a Service resources to ensure that stakeholders are fairly compensated or charged in an accurate or timely fashion

Different projects will need and consume differing amounts of AGSOA services at differing times in their project lifecycle, centralized and shared for efficiency, but AGILE to meet unique needs.



References

- Alberts, D. D. S., Hayes, R. (2003). Power to the Edge: Command and Control in the Information Age
- Alberts, D. D. S. (2004). *The Last Mile of Transformation*. Operations Analysis and Network Centric Operations.
- Atkinson, S. R., Moffat, J. (2005) The Agile Organization: From Informal Networks to Complex Effects and Agility
- Boehm, Barry. (2007)."Collaborative Design Workshop Overview". CSSE Annual Research Review, USC. February 12, 2007.
- Brandenburger, A. M. a. N., Barry J. (1997). "Co-opetition: Competitive and cooperative business strategies for the Digital Economy." Strategy & Leadership 25(6): 28-34.
- Cockburn, D. A. (2006). "A Governance Model for Incremental, Concurrent, or Agile Projects." *CrossTalk: The Journal of Defense Software Engineering.* Feb. 2006.
- Computer Sciences Corporation. (2007). "US Army Service Oriented Architecture Life Cycle Management Model." Enterprise Solutions Competency Center. Version 0.3 – Draft. March 16, 2007.



References (2)

- Grimes, John G. (2007). "Department of Defense Net-Centric Services Strategy: Strategy for a Net-Centric, Service Oriented DoD Enterprise." Department of Defense. January 2007.
- IBM developerWorks. (2006). "SOA Governance". IBM Corporation. January-April 2006
- IBM developerWorks. (2006). "SOA Governance: Implementing the IBM Method". IBM Corporation. Sept-Dec 2006.
- Kenney, L. F. (2007). Critical Technologies for SOA Governance.
- Knoernschild, K. (2006). "Agile and SOA: A Natural Synergy." *Agile Journal.*
- Kruelen, Jeffrey T., Paul P. Maglio, S. S., Jeffrey T. Kruelen, Jim Spohrer (2006). "Service Systems, Service Scientists, SSME, and Innovation." *Communications of the ACM.* 49(7) 81-85.
- Mahapatra, R., S. Nerur, G. Mangalara (2005). "Challenges of Migrating to Agile Methodologies." *Communications of the ACM.* 48(5) 73.



References (3)

- Maier, M. (1998) "Architecting Principles for Systems of Systems." Systems Engineering. 1(4): 267-284.
- McMahon, P. E. (2005). "Extending Agile methods: A Distributed Project and Organizational Improvement Perspective." CrossTalk: The Journal of Defense Software Engineering. May 2005.
- Morris, E., Place, P., Smith, D. (2006) "System-of-Systems Governance: New Patterns of Thought." Software Engineering Institute. Carnegie Mellon. October 2006.
- Nadhan, E. G. (2004) Service-Oriented Architecture: Implementation Challenges. *Microsoft Architect Journal.* April 2004.
- O'Toole, A. (2007). Top 10 Best Practices for SOA. (Webinar) January 31, 2007.
- Payton, S. (2006). Open Technology Development Roadmap Plan. Department of Defense. June 2006.
- Polzer, Hans. (2007). "Evolving Capabilities in a Net Centric Eco-System." Lockheed Martin Corporation. 1-5.



References (4)

- Rice, J. M. a. T. (2004). "Are Agile Software Methods Appropriate for Prototyping?" *The Edge* **8**(2) (Fall 2004).
- Shachtman, Noah. (2007). "The Army's New Land Warrior Gear: Why Soldiers Don't Like It". *Popular Mechanics.* May 2007.
- Shachtman, Noah. (2006). "Winning and Losing the First Wired War". *Popular Science*. June 2006.
- Stenbit, John P. (2003). "Department of Defense Net-Centric Data Strategy". Department of Defense, Chief Information Officer. May 9, 2003.
- Tomayko, R. L. N. a. J. E. (2006). "Software Architecture-Centric Methods and Agile Development." *IEEE Software* (March/April 2006).
- Turner, Dr. R. (2007). "Toward Agile Systems Engineering Processes." CrossTalk – The Journal of Defense Software Engineering. 20(4) 11-15.
- Zineldin, M. (2004). "Co-opetition: the organization of the future." Marketing Intelligence & Planning 22(6/7): 780-790.