

The Deployment Readiness Service: A Case Study of the Challenges of Implementing a Service Oriented Architecture in a Legacy System Environment

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Overview

- What Problem is being solved by DRS?
- What is a Service Oriented Architecture?
- What are the Challenges?
- How can these Challenges be overcome?

The views expressed in this presentation are those of the author and do not reflect the official policy or position of the United States Air Force, Department of Defense, or the U.S. Government.



What Problem is being solved by DRS?

- Unit Deployment Managers
 - Must pull information from many sources
 - Personnel Information
 - Immunization and medical records
 - Training
 - Etc....
- Commanders (at all levels)
 - Need a snapshot of Unit readiness
 - Need ability to Identify problem areas and trends



"As Is" Readiness Data Challenge

Example: Training Completion Data Origination Process (Generic)

U.S. AIR FORCE







Authoritative Source (Instructor) **Creates Completion**





Attendance list / Graduation rostér



Form



Specialized System

UDM / UTM **Obtains Copy of** record



Fax/Copier





Distribution



Specialized System



In-Person

Time Flow



Files Copy in Mobilit Folder



AND (May)

Manually enter some data elements from record into one or more of the following systems:





ACES-PR



SFMIS

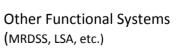




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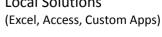


ARMS





Local Solutions



Deployment Readiness Service

What is DRS?

- AF personnel deployment readiness solution
- Automates a manually intensive process
- Subscribes to data from multiple sources
- Pathfinder to integrate data on GCSS-AF

• Initial Users:

- Commanders
- Installation Deployment Officers
- Unit Deployment Managers
- Unit Training Managers

Why DRS?

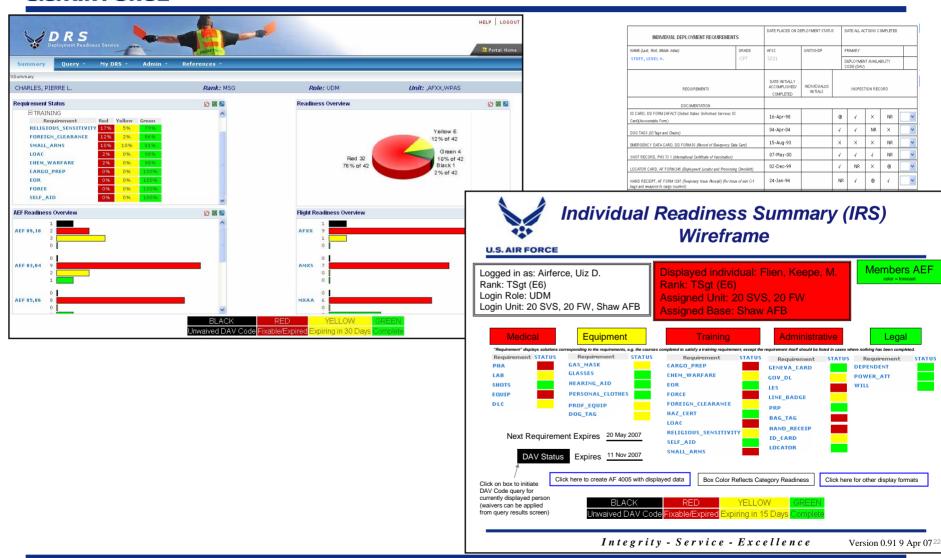
- Creates standard service to across AF
- Integrates diverse readiness indicators (med, trng, etc.)
- Automates review, forecasting (by AEF), and scheduling
- Eliminates dual data entry (same data; multiple systems)
- Eliminates record re-creation (PCS/PCA)



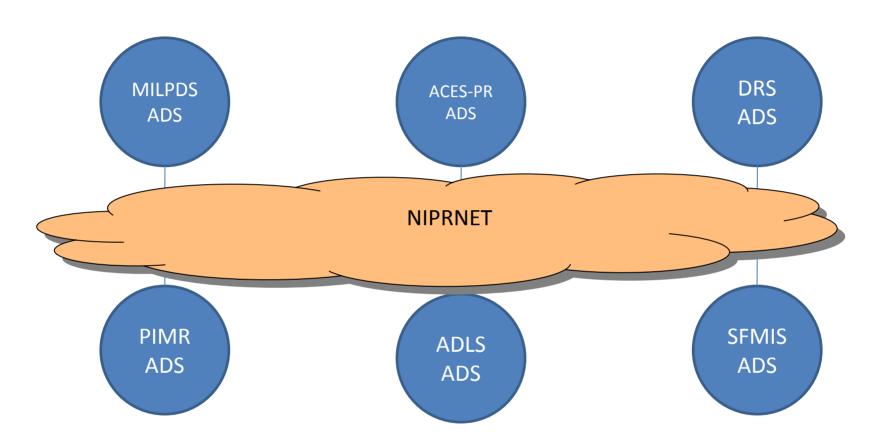


Identify Information Needs

U.S. AIR FORCE

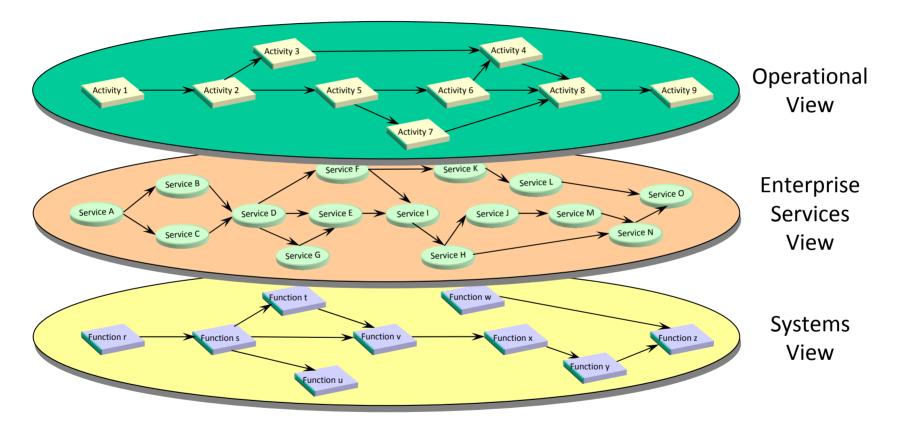


Current State





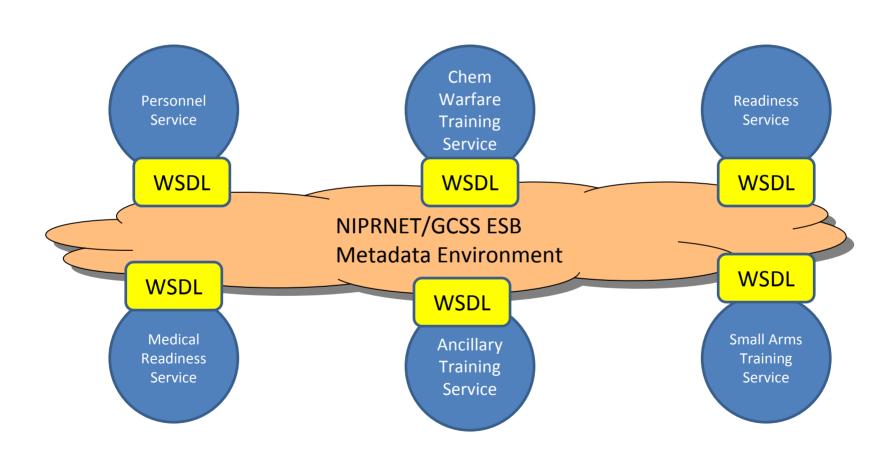
Service-Oriented Viewpoint



In a Service-Oriented Viewpoint Operations drive Services and Services drive Systems – effectively decoupling Operations from Systems

Integrity - Service - Excellence

Future State



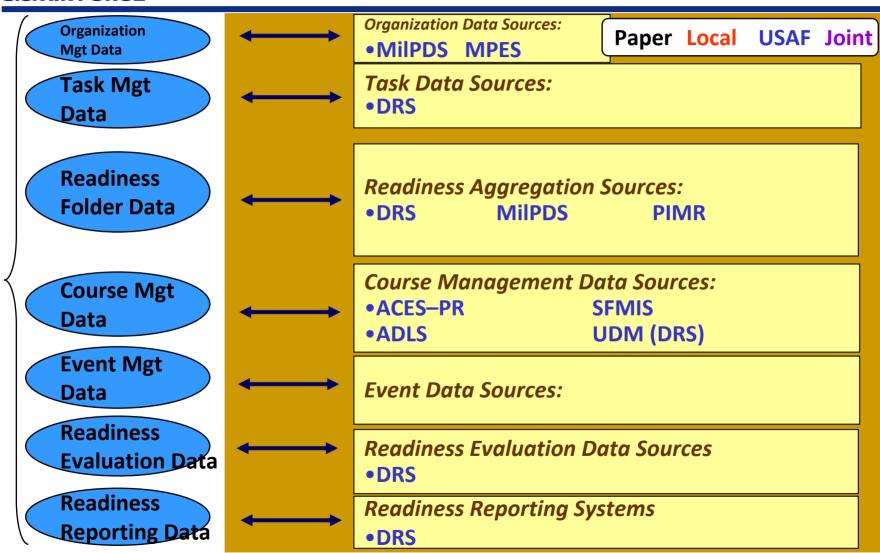


Readiness

Services

Deployment Readiness Service (DRS)

SV-4 Pathfinder Authoritative Data Sources Summary



No fas is source" for enterprise Coordination & Orchestration data

Integrity - Service - Excellence

Readiness COI Preliminary Authoritative Data Sources*

- ACES-PR
 - Chemical Warfare Training
- SFMIS
 - Arming Group
 - Small Arms Training
- MPFS
 - Position Number
- PIMR
 - Deployment Limiting Condition
 - Equipment
 - Immunizations
 - Individual Medical Readiness
 Overall
 - LAB
 - Physical Health Assessment
- ADLS
 - Explosive Ordnance Recognition (EOR) Training
 - Information Assurance
 - Language and Cultural Training
 - Law of Armed Conflict (LOAC) Self-Aid/Buddy Care
 - Trafficking in persons Awareness

- Milpds
 - Air Expeditionary Force Indicator
 - Assigned Flight (office symbol if flight unavailable)
 - Assigned Group
 - Assigned Installation
 - Assigned Squadron or Unit
 - Assigned Wing
 - Control Air Force Specialty Code
 - Duty Air Force Specialty Code
 - Deployment Availability Codes
 - Duty Status Code
 - First Name
 - Gender
 - Grade
 - Grade Description
 - Last Name
 - Middle Name
 - Office Symbol
 - Primary Air Force Specialty Code
 - Parent Personnel Accounting Symbol Code
 - Personnel Accounting Symbol Code
 - Social Security Number
 - Special Experience Identifier Code
 - Special Experience Indicator Type
 - Suffix (Name)

UDM

- BAGGAGE TAGS (2 Sets)
- Date Placed on Deployment Status
- Dependent Care Certification, AF Fm 357
- Dog Tags (ID Tags and Chains)
- Emergency Data Card DD Form 93
- Expeditionary Combat Skills Training
- **■** Force Protection Familiarization
- Foreign Clearance Guide Briefing
- Gas Mask Spectacle Inserts
- Geneva Convention Card, DD Form 1934
- Hand Receipt, AF Form 1297
- Hazardous Cargo Certification (If Reg'd)
- Hearing Aids
- ID Card
- Leave & Earnings Statement, DFAS Fm 700
- Line Badge, USAF Restricted Area Badge
- Locator Card, AF Form 245 (Employment Locator and Processing Checklist)
- Pallet Build-Up/Cargo Preparation (If Req'd)
- Personal Clothing Requirements
- Personnel Reliability Pgm (PRP), AF Fm 286
- Power of Attorney
- Prescription Glasses
- Professional Equipment
- Religious Sensitivity Briefing
- Shot Record, PHS 73 1
- U.S. Government Driver's License
- Will

^{*} Initial set based on Spiral 0



Example Use Cases: Log-in For All Use Cases and Users

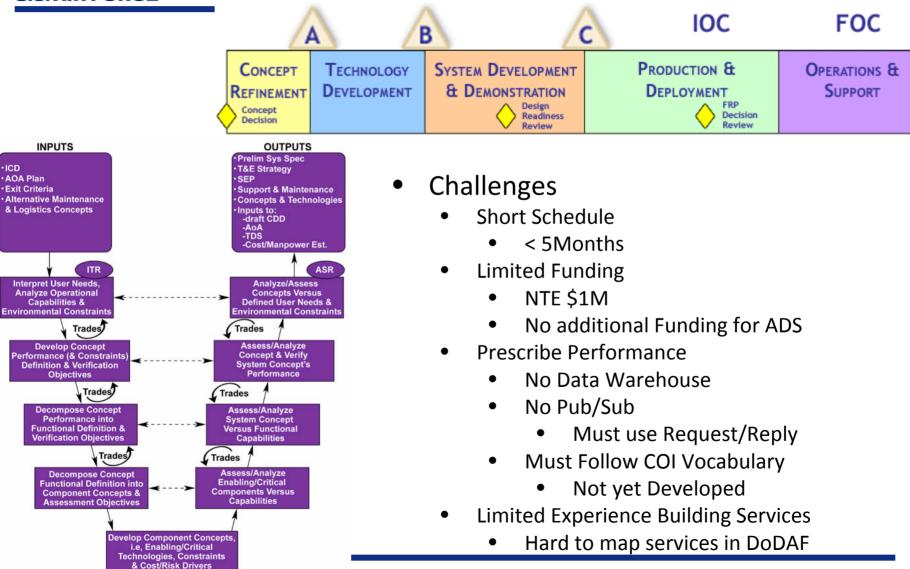
- User logs-in to AF Portal
- User clicks on DRS
- DRS comes up with specific role for current user based on Portal log-in
- Screen shows
 - User summary: % of unit (or wing) ready, # overdue, # expiring
 - Print/export to Powerpoint option
 - User name, rank, date, unit name, base, etc.
 - Selectable options
 - Reports, Query, Create (Requirements, Notifications, Thresholds),
 Mass Actions (Updates, Printing), My Account, etc.

Example Survey based off of Use Cases

Readiness Reporting	1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree	Avg
i. DRS provided easy to interpret readiness indicators	0	1	2	11	9	4.2
ii. DRS accurately produced AF Forms 4005	1	3	4	10	6	3.7
iii. DRS accurately printed AF Forms 4005	0	3	6	8	6	3.7
iv. DRS enabled me to conduct readiness reporting	0	2	7	8	4	3.7
v. It was easy to notice when there were problems with unit personnel readiness	0	2	1	13	7	4.1
vi. DRS enhanced my unit readiness briefings	0	2	7	9	3	3.6



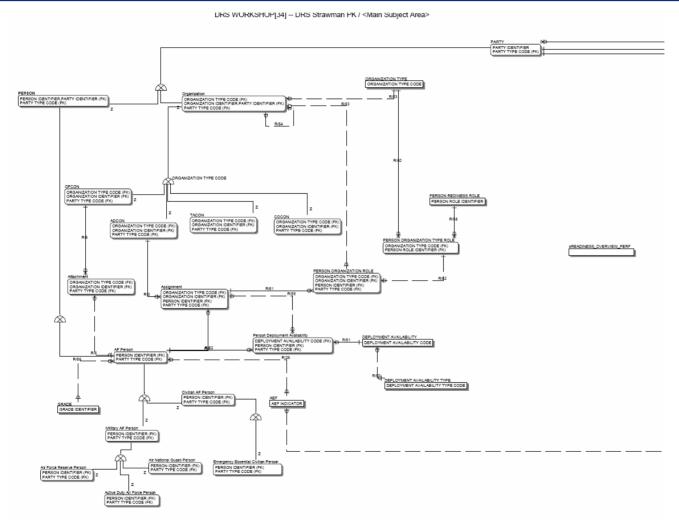
Concept Refinement



Integrity - Service - Excellence



Example Original Product From Readiness Community of Interest





Current Process

INDIVIDUAL DEPLOYMENT REQUI	STATUS		DATE ALL	DATE ALL ACTIONS COMPLETED							
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CAMS Report

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OG TAGS (ID Tags and Chains)												
MERGENCY DATA CARD, DD FORM 93 (Record of Emergency	Data Card)											
HOT RECORD, PHS 731 (International Certificate of Vaccination))											
OCATOR CARD, AF FORM 245 (Employment Locator and Proce	ussing Checklist)											
IAND RECEIPT, AF FORM 1297 (Temporary Issue Receipt) (For i ags and weapons to cargo couriers)	issue of mini C-1											
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PRESCRIPTION GLASSES (2 Pairs) (1 pair for ARC)		-		-								
GAS MASK SPECTACLE INSERTS HEARING AIDS					_							
PERSONAL CLOTHING REQUIREMENTS				-								
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CHEMICAL WARFARE							-		-			
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LOGMOD 4005

Blank 4005

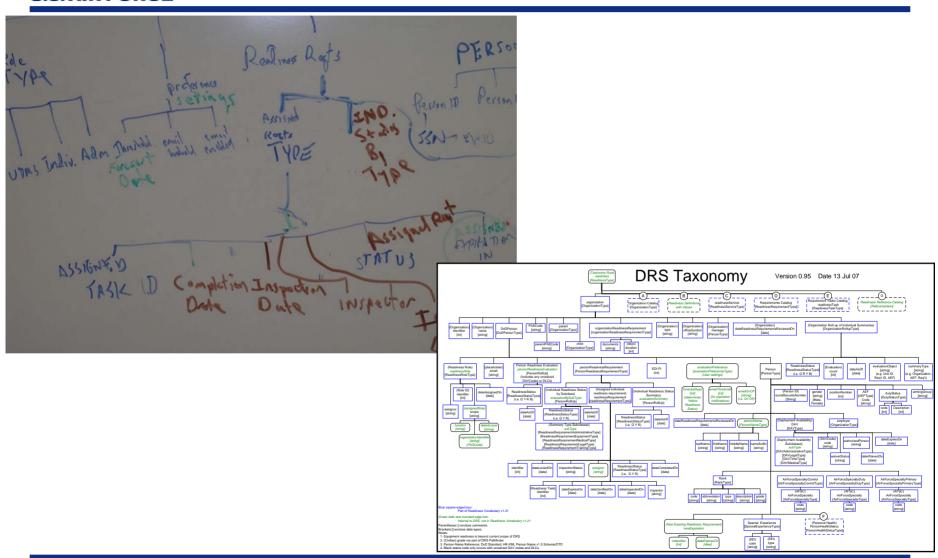


Form 4005 Source Matrix

Data Field	Data Provider	Method Of Entry
Top Portion		
Date Placed on Deployment Status	UDM**	Manual Entry in DRS
Date All Actions Completed	UDM**	Manual Entry in DRS
Name	MilPDS	Automated Feed
 Grade 	MilPDS	Automated Feed
Documentation		
 ID Card, DD Form 2AFACT 	UDM**	Manual Entry in DRS
 Dog Tags 	UDM**	Manual Entry in DRS
 Emergency Data Card, DD Form 93 	UDM**	Manual Entry in DRS
 Shot Record, PHS 731 	UDM**	Manual Entry in DRS
 Locator Card, AF Form 245 	UDM**	Manual Entry in DRS
 Hand Receipt, AF Form 1297 	UDM**	Manual Entry in DRS
Baggage Tags	UDM	Manual Entry in DRS
Other (if Required)		
 Geneva Conventions Card, DD Form 1934 	UDM	Manual Entry in DRS
PRP, AF Form 286	UDM	Manual Entry in DRS
 Dependent Care Certification, AF Form 357 	UDM	Manual Entry in DRS
U.S. Government Driver's License	UDM	Manual Entry in DRS
 Prescription Glasses 	UDM	Manual Entry in DRS
Gas Mask Spectacle Inserts	UDM	Manual Entry in DRS
Hearing Aids	UDM	Manual Entry in DRS
Personal Clothing Requirements	UDM	Manual Entry in DRS
Professional Equipment	UDM	Manual Entry in DRS
Line Badge, USAF Restricted Area Badge	UDM	Manual Entry in DRS
Optional		
 LES, DFAS Form 700 	UDM	Manual Entry in DRS
• Will	UDM	Manual Entry in DRS
 Power of Attorney 	UDM	Manual Entry in DRS
Blank Fields	UDM	Manual Entry in DRS
Training		
Small Arms	SFMIS	Automated Feed
Self-Aid/Buddy Care	ADLS	Automated Feed
Chemical Warfare	ACES	Automated Feed
 Pallet Build-Up/Cargo Preparation (If Required) 	UDM	Manual Entry in DRS
Hazardous Cargo Certification (If Required)	UDM	Manual Entry in DRS
Religious Sensitivity Briefing	UDM	Manual Entry in DRS
Foreign Clearance Guide Briefing	UDM	Manual Entry in DRS
Explosive Ordnance Recognition (EOR) Training	ADLS	Manual Entry in DRS
Law of Armed Conflict (LOAC) Briefing	ADLS	Automated Feed
Force Protection Familiarization	ADLS	Automated Feed



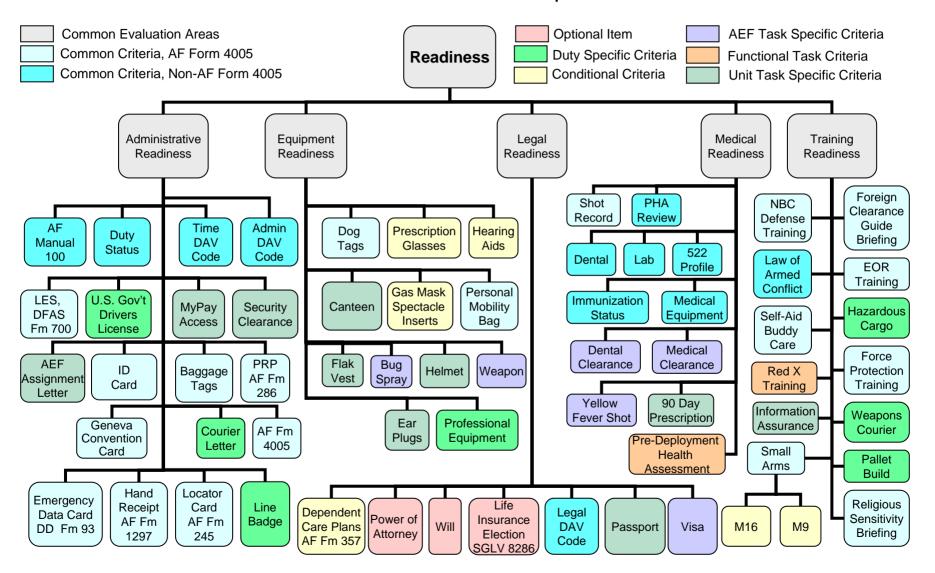
Cross-check Model for Completeness & Consistency



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Deployment Readiness Service

Readiness Items Grouped by Type Example



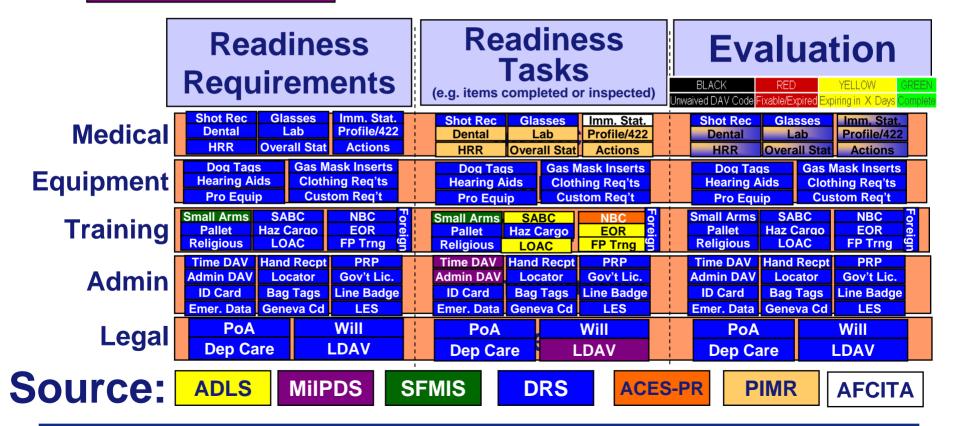


Other Checks

Organization

Person

Reporting



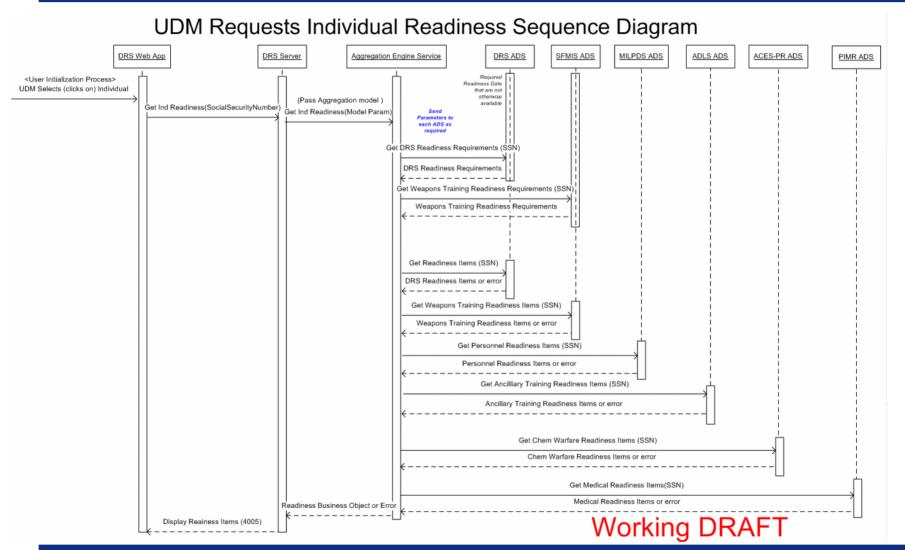
Subtask 1 - P 1

UDM Selects Airman & Requests Indiv Readiness (4005 + Medical Data) U.S. AIR FORCE Use Case references X-025 User needs to review User views welcome screen User views USER(UDM) person's AF Fm 4005. with their name and role Airman's 4005 Selects person in unit Displays aggregated data Org structure expands to e.g. calls server in requested 4005 DRS Web App review sub units & app (4005 Service / presentation format people. Person selected function) e.g. creates request for person info Receives / Build request for person info, (grade, AFSC, DAV codes), readiness **DRS Server Apps** checks requested readiness reg'ts and items to requirements, readiness items aggregate object complete 4005 **AF Portal** Name, Grade, Unit, DAV status, req't list **Aggregation Service** Execute request; splits Receive list of rea'd items, Collect responses, match matched with status into individual ADS Identify ADS for each reg'd item status to requirement, (BPEL driven) Aggregate Object requests item and request item status build aggregate object Placeholder ADS: MilPDS Grade, AFSC, Request for User ADS (Organizat DAV Codes Name & Grade Data Object Placeholder ADS: SFMIS Data Object **ADS** Arming group Request for Placeholder **Applicable** ADS: DRS Data Object Requirements Reg'ts applicable Placeholder to airman **ADS** Request for Small Arms Trng (Readiness Items ADS: SFMIS Data Object **Request for NBC Training** Sm Arms Trng **Placeholders** ADS: ACES-PR **Request for other Ancillary Training** ADS: ADLS Chem War Trng EOR, SABC, LOAC ADS: PIMR Request for Medical Data Request for other required items ADS: DRS

Dog Tags, ID card, dependent Care, etc



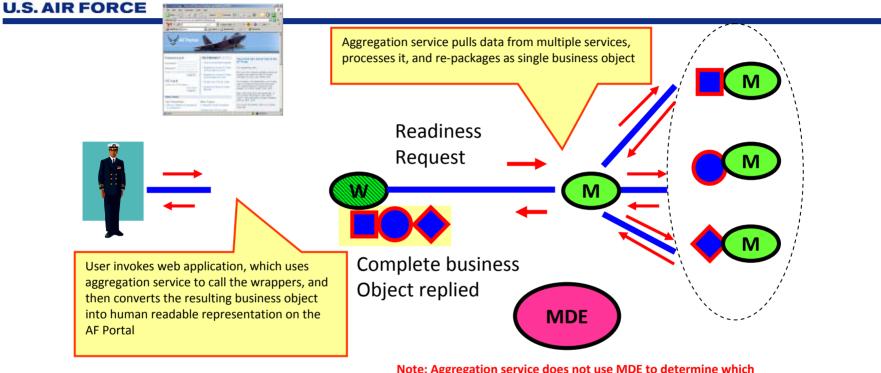
Example Sequence Diagram



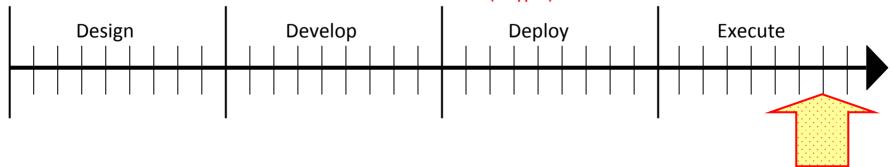


DRS develop/deploy/use Timeline

UC 11: Use Mission Services (Web App)

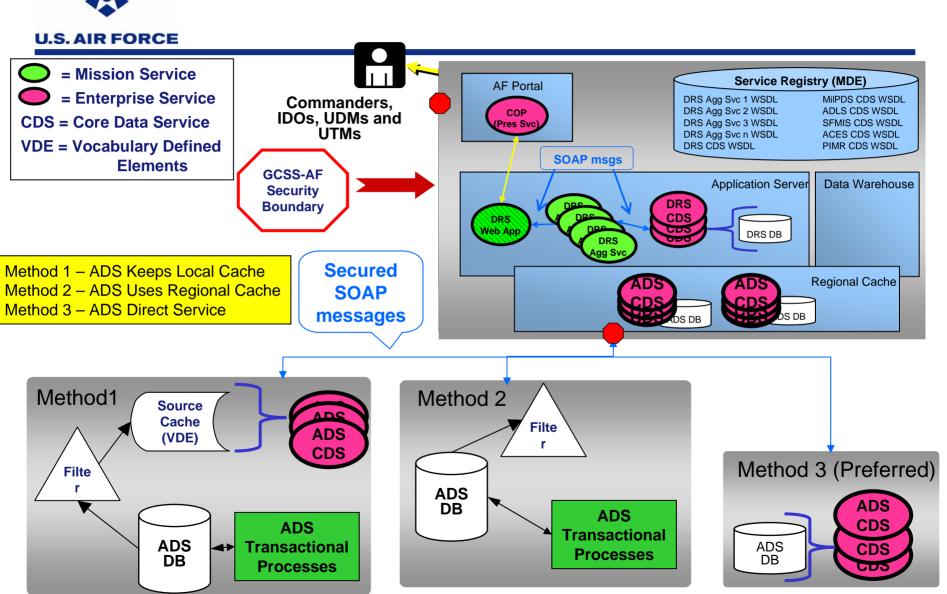


Note: Aggregation service does not use MDE to determine which Mission Services (Wrappers) to call at runtime





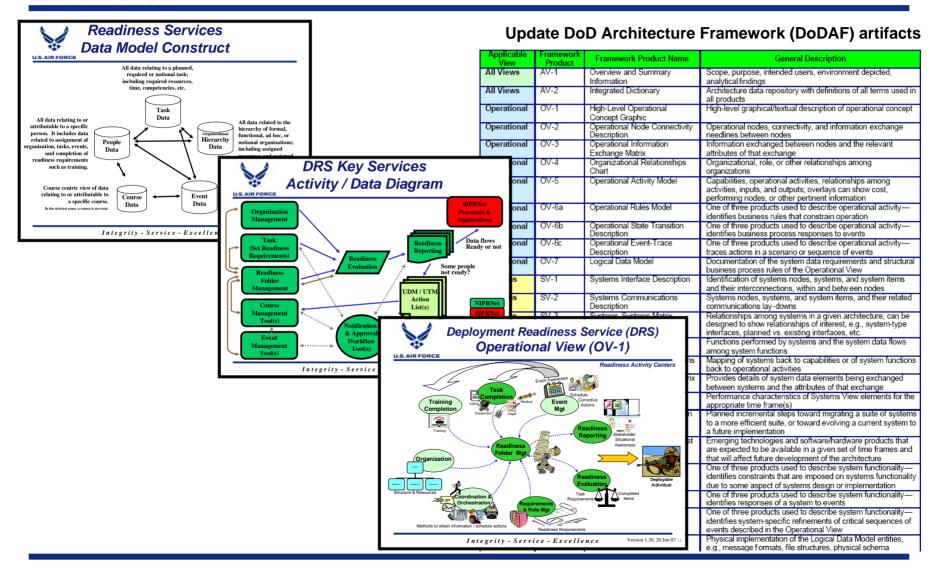
DRS Pathfinder SV-1 (DRAFT)



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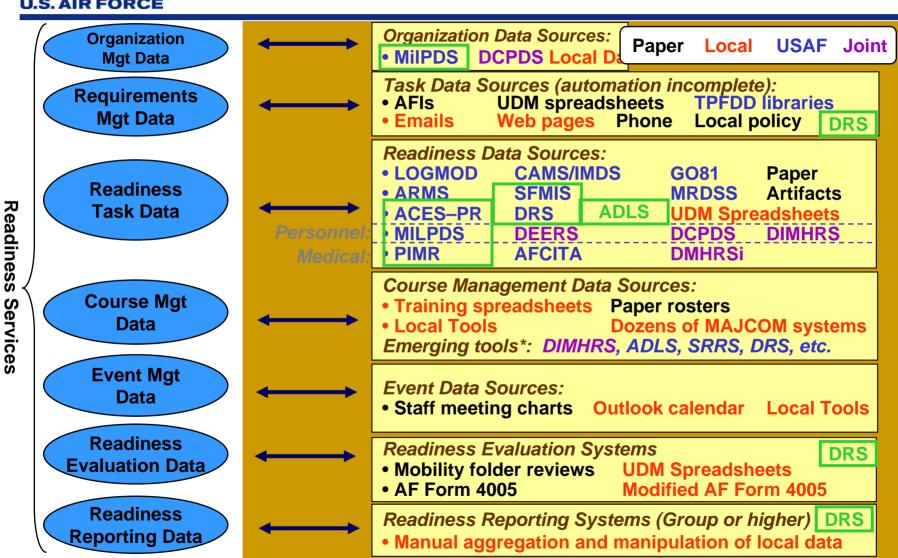


Refine the Model





Identify Information Assets



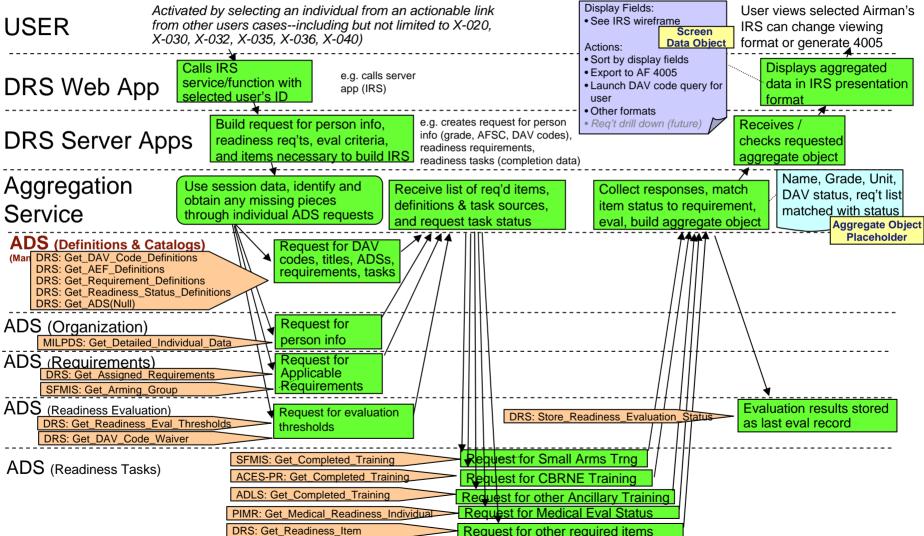


Map Data Flow

Individual Readiness Summary (IRS)
Wireframe

Lagger In Advisor, U.C.
Lagger I

Use Case #X-022
U.S. AIR FORCE (Use Case X-010 is prerequisite)





DoDAF Service View

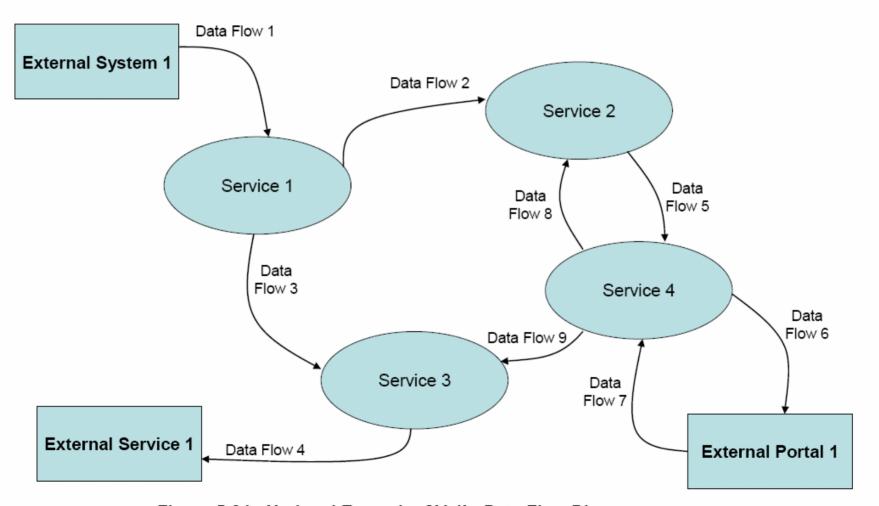


Figure 5-24: Notional Example: SV-4b: Data Flow Diagram Integrity - Service - Excellence



Overcoming Challenges

- Realistic Schedule
- Realistic Funding
- Rethinking Performance Constraints
 - "Regional Cache"
- Up Front Engineering
 - Created Technical Package
- Iterative Vocabulary Development



Summary

- What Problem is being solved by DRS?
- What is a Service Oriented Architecture?
- What are the Challenges?
- How can these Challenges be overcome?



Questions?