

Applying Systems Engineering to Large Improvement Project



On Board Inert Gas Generation System (OBIGGS)

- **Today I'll cover:**
 - **OBIGGS project**
 - **The state of Systems Engineering**
 - **SE implementation on project**
 - **Project results**

OBIGGS II Improvement Project

OBIGGS II



(US Air Force Photo)

OBIGGS II Improvement Project

OBIGGS II



(U.S. Air Force Photo)

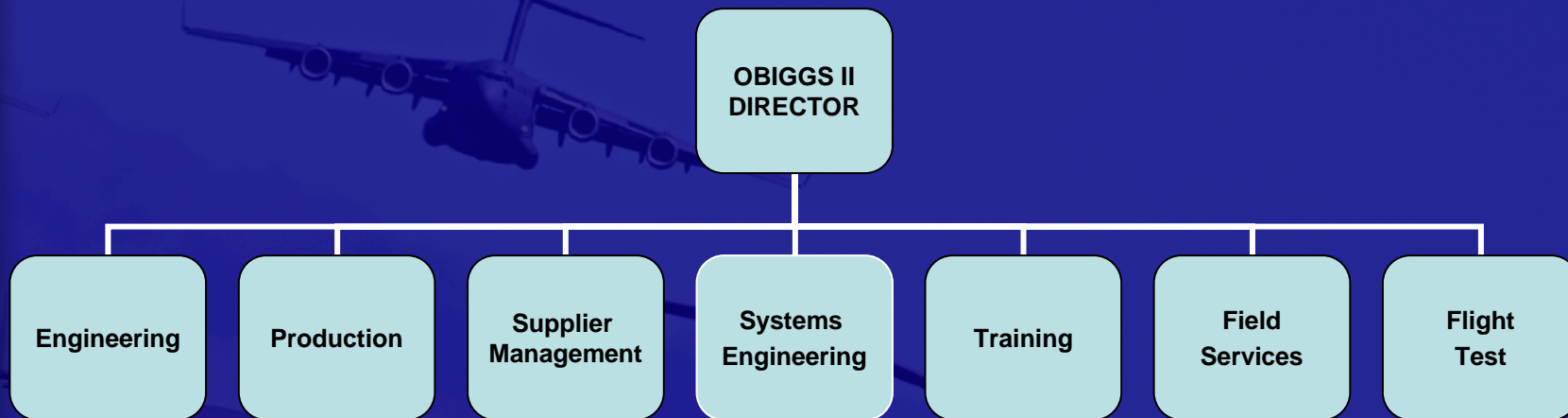
OBIGGS II Improvement Project

OBIGGS II



How the Team was Prepared to Work Together in Addressing the Project

Executive Leadership



Team Co-located Facilities

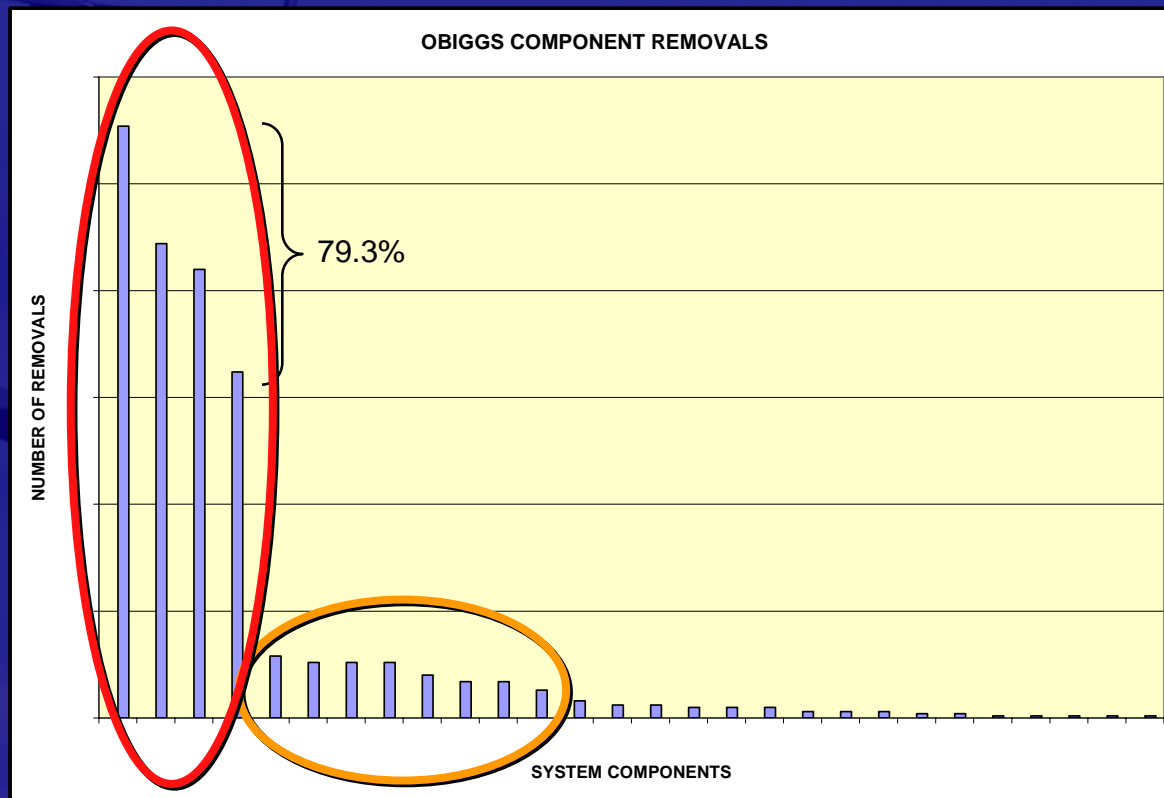


Dedicated Personnel



Team Analysis of Data to Identify Possible Root Causes

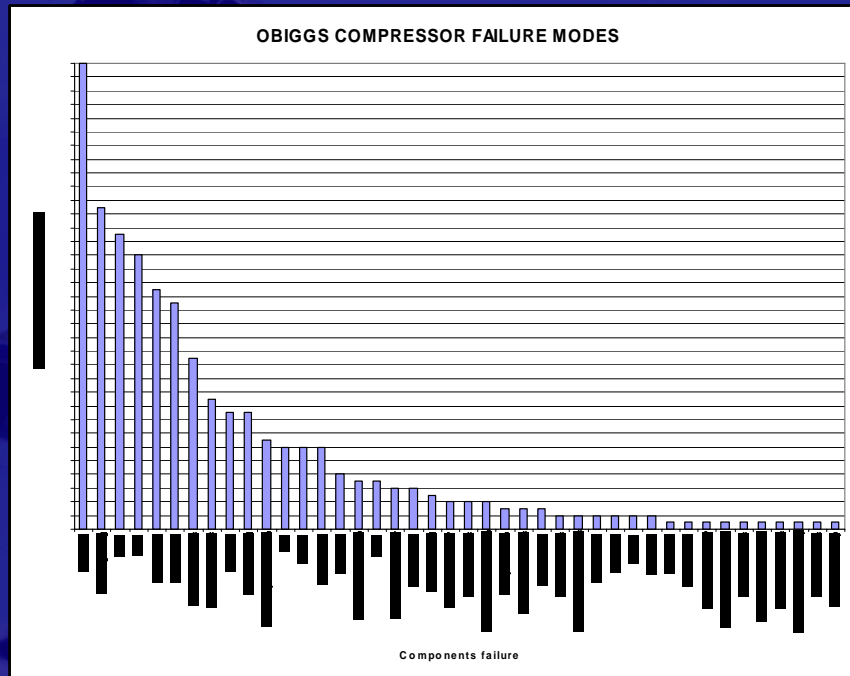
Pareto Analysis



4 main problem components were focus of initial improvement attempts

Team Analysis of Data to Select the Final Root Causes

Expanded Pareto analysis



Pareto results for just one of the driving components shows multiple issues

Identification of Root Causes and How the Team Validated the Final Root Cause



Final Root Cause :

The original design was inherently too complex and time consuming to fix to desired levels

Affected Organizational Goals/ Performance Measures and Strategies

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**Value
Creation**

**Profitably
Expand
Markets**

**Operational
Efficiency**

**Customer
Solutions**



**Run Healthy
Business**

**Leverage to
Emerging
Opportunities**

**Create New
Frontiers**

- Achieve aggressive, sustainable improvements to safety, quality, schedule and cost
- Strengthen stakeholder relationships
- Relentlessly improve and integrate processes

- Aggressively pursue a sustainable competitive advantage
- Capture additional C-17 business (C-17, BC-17X, International)
- Launch C-17A+
- Capture Performance Improvement contracts
- Expand alliances and partnerships

- Create Agile Logistics Mobility and Systems Solutions
- Create Next Generation Airlift/Support
- Create Network-Centric Capability Integration
- Accelerate Technology Integration

Our Vision:
**People Working Together
to Provide the World's First
Choice for Global Airlift
and Mobility Solutions**

Time

Affected Organizational Goals/ Performance Measures and Strategies

OBIIGGS II

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Time

Affected Internal and External Stakeholders and How they were Identified

Stakeholders

Internal

Engineering

Production

Supplier Management

Support Systems

Training

Field Services

Flight Test

External

Pilots

Maintainers

Customer Engineering

Suppliers

How Affected Stakeholders were Identified

- **Internal stakeholders identified via project management process at kick-off meeting**
- **External customer stakeholders identified by Boeing Field Services and USAF engineering customers**
- **External supplier stakeholders identified through competitive bid process**

How the Team Members were Selected and Involved Throughout the Project

Representatives identified within each organization

Internal customers



Suppliers



Air Force customer





How the Team Members were Selected and Involved Throughout the Project

Involvement was maintained by establishing ownership from each team member and matching skills with needs

OBBIGGS II					
Part Mgmt	Development	Verification	Production	Support	Rollout
116.91.895.819 PLB Complete 111385 111385	116.91.895.882 FCI Complete 864783 864883	116.91.895.818 F118 Complete 863595 863785	116.91.895.988 FCP Submission (def form) 862262 862382	116.91.895.882 BOL Check (1) 861783 861783	116.91.895.846 Network Program Installation 861385 861385
116.91.895.828 FCP Submission 861783 861783	116.91.895.889 Test System Test Case 862383 862383	116.91.895.817 Flight Test Setup 861585 862085	116.91.895.919 FCP Assmt 862084 862084	116.91.895.898 FCP Assmt 862084 862084	116.91.895.838 Network Program Assessment 861786 861786
116.91.895.887 FCP Contract Assmt 862084 862084	116.91.895.887 FCP Contract Assmt 862084 862084	116.91.895.827 Flight Test Complete 862585 862685	116.91.895.932 FCP Complete 862684 862684	116.91.895.891 Support Desk Assessment 862684 862684	116.91.895.832 MA Proof TC10 Assmt 861786 861786
116.91.895.885 FCP Contract Assmt 862084 862084	116.91.895.888 Software CDR (86.16 128883 128883	116.91.895.823 Reliability Demonstration Test 862684 862684	116.91.895.911 FCP Submission (def form) 862084 862084	116.91.895.891 Support Desk Assessment 862684 862684	116.91.895.848 MA Proof TC10 Assmt 861786 861786
116.91.895.832 FCP Technical Submittal 861582 861582	116.91.895.817 CIB Complete 862084 862084	116.91.895.820 FCA Hardware A Software Test 862084 862084	116.91.895.915 Reliability Assembley Complete 861586 861586	116.91.895.833 SBOG Complete BOL Assmt 861586 861586	116.91.895.833 FCP Assmt 861786 861786
116.91.895.827 FCP Technical Complete 861582 861582	116.91.895.817 CIB Complete 862084 862084	116.91.895.820 Reliability Assembley Complete 862084 862084	116.91.895.911 FCP Submission (def form) 862084 862084	116.91.895.891 Support Desk Assessment 862684 862684	116.91.895.832 MA Proof TC10 Assmt 861786 861786
116.91.895.819 Network Core of Project Change 861882 861882	116.91.895.829 Network Core of Project Change 862084 862084	116.91.895.820 Reliability Assembley Complete 862084 862084	116.91.895.911 FCP Submission (def form) 862084 862084	116.91.895.891 Support Desk Assessment 862684 862684	116.91.895.832 MA Proof TC10 Assmt 861786 861786

Agreed to team plans

Supplier partnerships



Control account responsibility

Date	Amount
11/16	Monthly Service
10/20	\$ 738.97
10/21	526.82
10/22	580.53
10/23	524.21
10/26	362.24
10/27	308.42

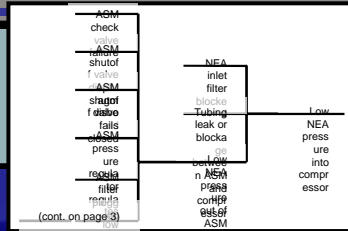
How the Team was Prepared to Work Together in Addressing the Project

Training Class	Benefit
System Engineering Workshop	Requirements definition
Model Based Definition	Eliminate 2-D drawings
Earned Value Management	Performance and Cost control
Integrated Performance and Scheduling	Schedule adherence
Employee Involvement	Address barriers as a team
Accelerated Improvement Workshops	Tool use for root cause analysis

How the Team was Prepared to Work Together in Addressing the Project

REVIEW	OCCURRENCE	ATTENDEES
Project Team Stand-Up	Daily	Internal – Supplier Management, Systems Engineering, Project Management
Action item review	Weekly	Customer, Project management
Program review	Weekly	Internal Stakeholders
<p>Open communication was emphasized and key to project success!</p>		
Technical Interchange	Bi-monthly in person	Customer, Project management
Internal project review	Bi-monthly	Boeing executive leadership
Program review	Bi-Monthly video conference	Boeing and customer executive leadership

Methods and Tools Used to Develop Possible Solutions



Fault Tree Analysis



Brainstorming



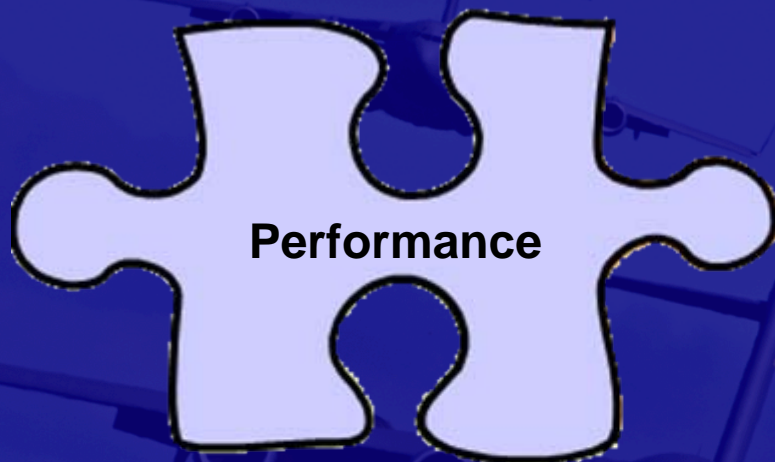
Benchmark Suppliers



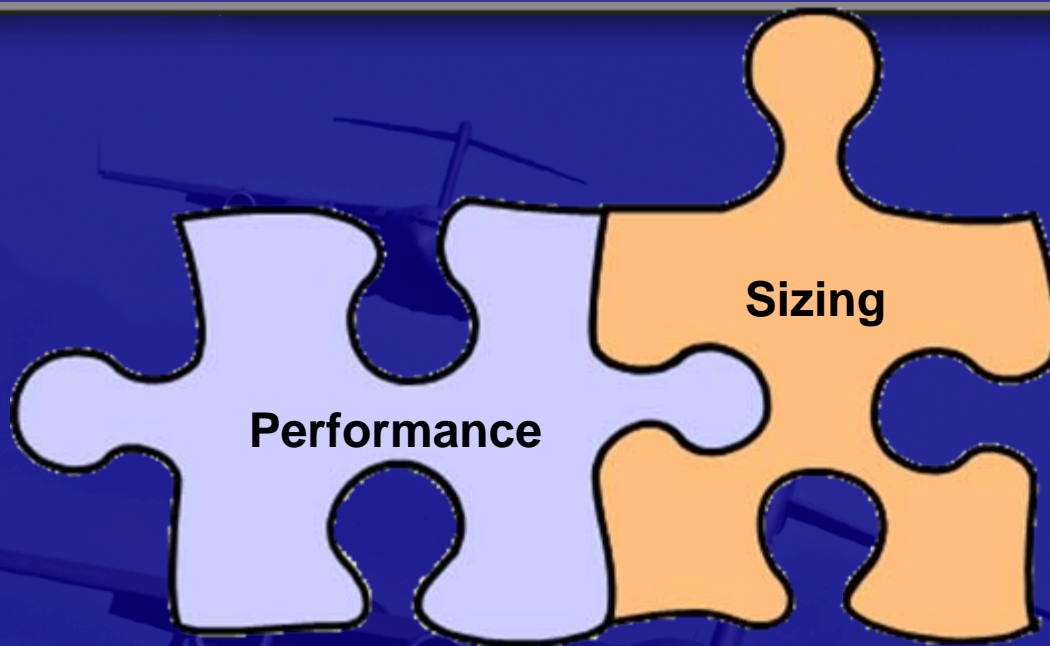
Possible Solutions

Team Analysis of Data to Develop Possible Solutions

OBIIGGS II

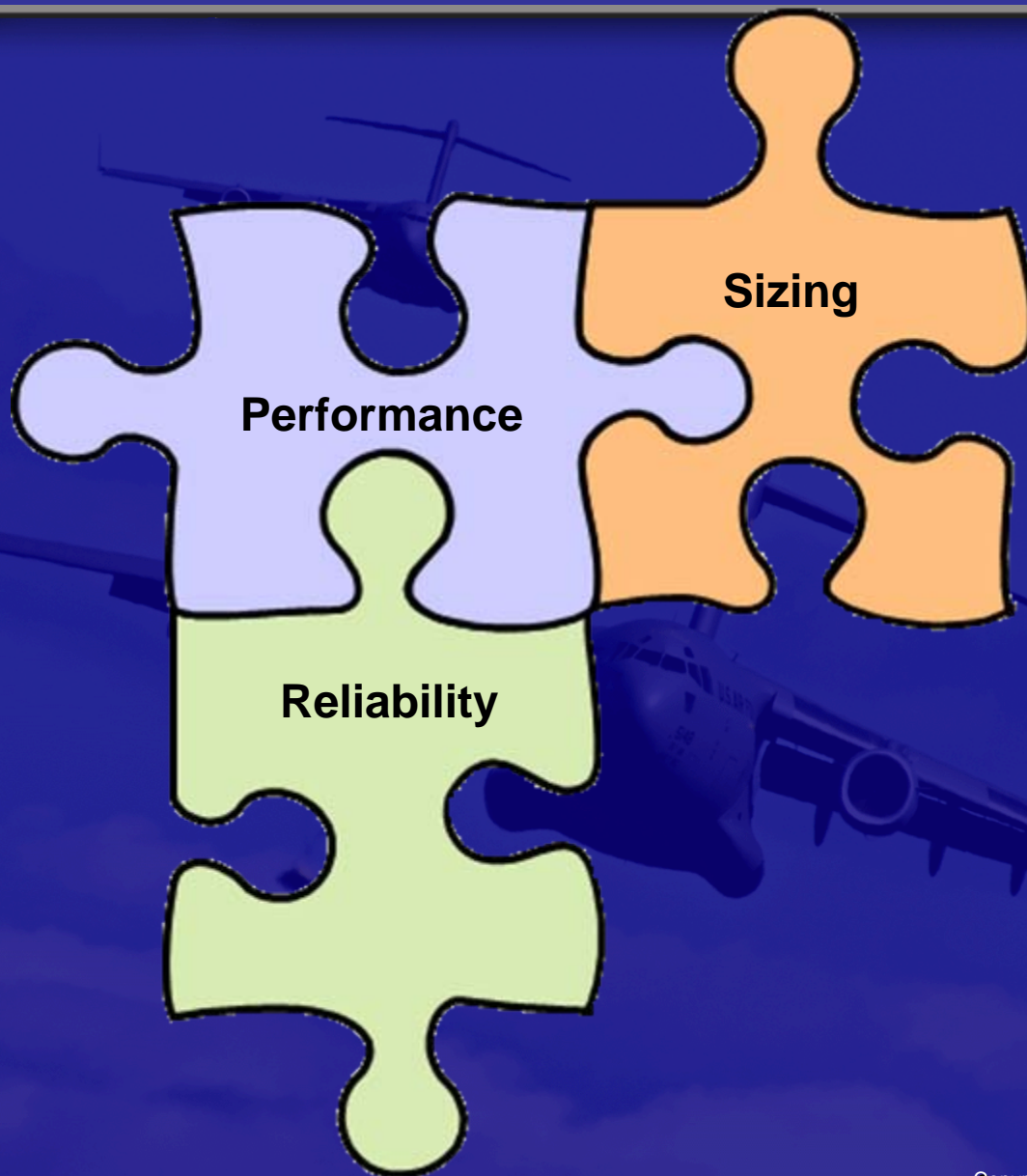


Team Analysis of Data to Develop Possible Solutions



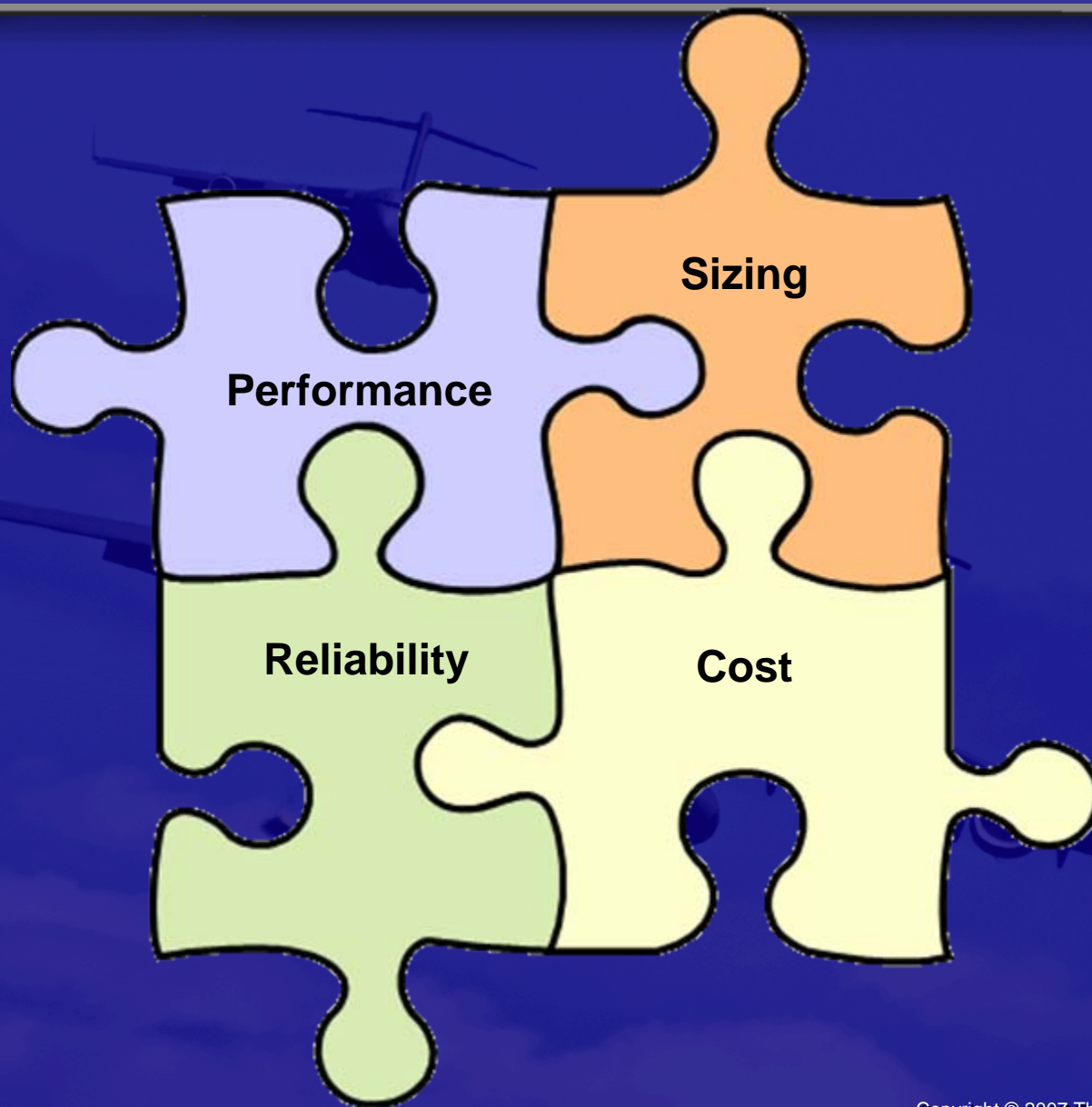
Team Analysis of Data to Develop Possible Solutions

OBIIGGS II



Team Analysis of Data to Develop Possible Solutions

OBIIGGS II



Criteria the Team Decided to Use in Selecting the Final Solution

OBIGGS II

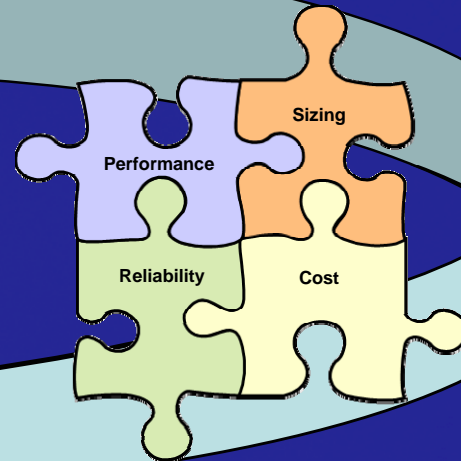
Design Requirements	5	3	1
1. Supports tank volume of █ cu ft	Supports > █		Supports < █
2. Maintain tank and vent system inert through all mission profiles	Tanks and vent inert through all profiles	Tanks inert through all profiles, vents most	Tanks and vents inert through most profiles
3. Total engine flow within limits	< █ %		> █ %
4. Initialization time < █ min.	t < █ min.	█ min. ≤ t < █ min.	█ min. ≤ t
5. Mean-Time Between Maintenance, corrective	MTBMc > █ hrs	█ hrs ≤ MTBMc ≤ █ hrs	MTBMc < █ hrs
6. Life Cycle Costs	LCC ≤ 90% of current	90% of current < LCC < current	LCC ≥ Current
7. No increase in pilot workload	Decrease in workload	Same workload	Slight increase in workload
10. Qualified components	Qualified	Partially qualified	Not qualified
11. Fuel tank pressures	Meets pressure settings		Doesn't meet pressure settings
12. Single ASM failure does not limit mission capability	All missions possible	95% of missions still possible	90% of missions still possible
13. Detect individual LRU failures	LRUs identified and isolated by BIT	Failures identified, but fault tree required for isolation	Periodic ops checks and isolation required
14. Capable of inert █ fpm descent with any single failure	█ fpm possible with all single failure types	█ fpm possible with all except █ failure types	█ fpm possible with all except > █ failure types
15. No two failures cause critical structural failure or prevent recovery	No critical double failures		Critical double failures exist
16. No Real Hazard I>11	All RHIs < 8	8 ≤ RHIs < 11	Some RHIs ≥ 11
17. Current cockpit philosophy	Integrated	Pseudo Integrated	Not integrated
18. Capability of retrofit	Easy retrofit	Hard to retrofit	Can't retrofit
20. General design practices	Design standards followed in all areas	Design standards followed in most areas	Design standards followed in some areas
21. Production Cost Savings	CS > \$ █ K	\$ █ K < CS ≤ \$ █ K	CS ≤ \$ █ K

Methods and Tools Used by the Team to Select the Final Solutions

Possible Solutions



Assembled Stakeholder Team



Presented Analysis

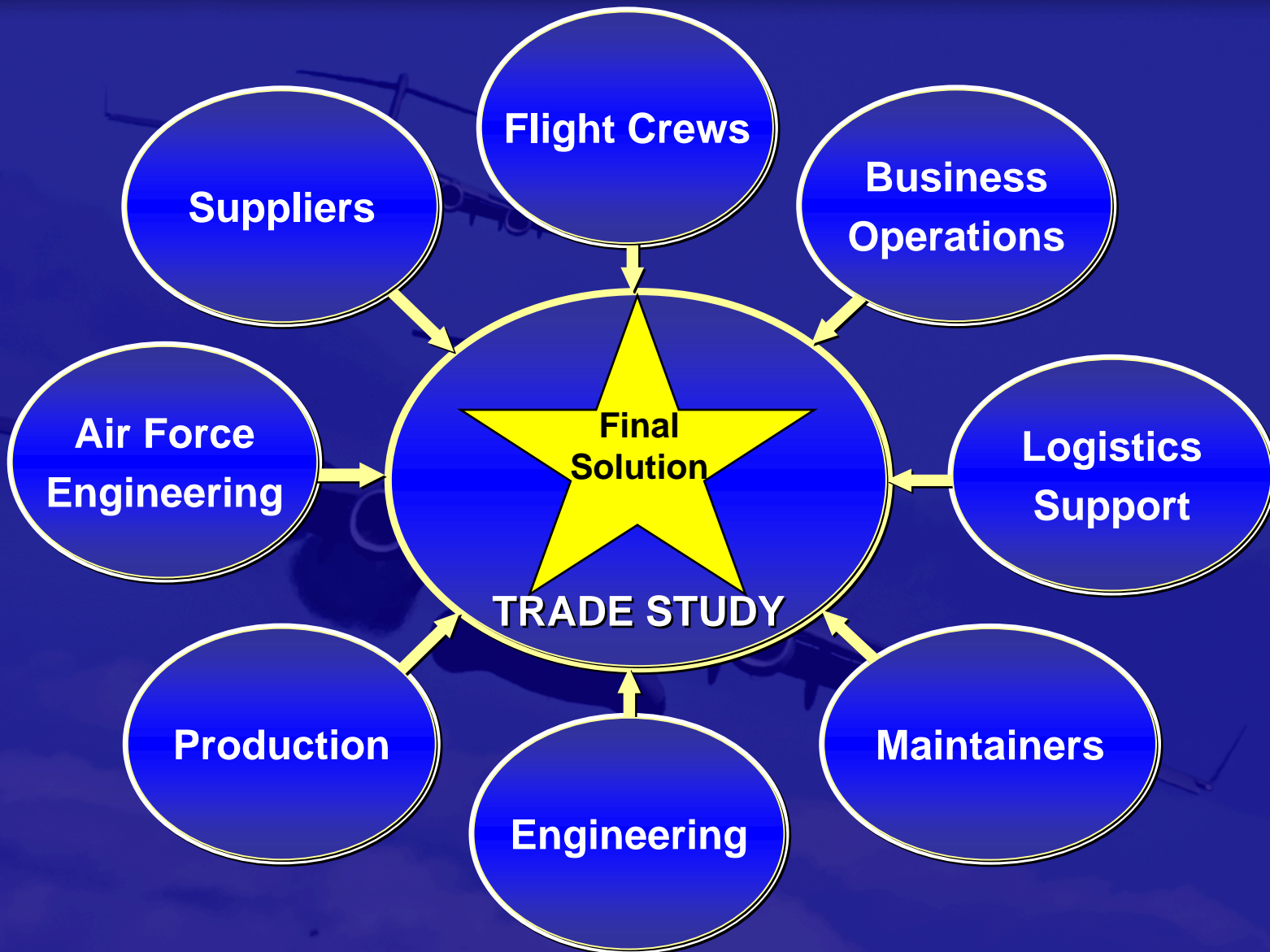
Design Requirements	5	3	1
1. Supports tank volume of [] cu ft	Supports []	Tanks inert through all profiles, vents most	Supports []
2. Maintain tank and vent system inert through all mission profiles	Tanks and vent inert through all profiles	Tanks inert through all profiles, vents most	Tanks and vents inert through most profiles
3. Total engine flow within limits	[] %	[] %	[] %
4. Initialization time < [] min.	t < [] min.	min. ≤ t < [] min.	[] min. ≤ t
5. Mean-Time Between Maintenance, corrective	MTBMc > [] hrs	[] hrs ≤ MTBMc ≤ [] hrs	MTBMc < [] hrs
6. Life-Cycle Costs	LCC ≤ 90% of current	90% of current < LCC < current	LCC ≥ Current
7. No increase in pilot workload	Decrease in workload	Same workload	Slight increase in workload
10. Qualified components	Qualified	Partially qualified	Not qualified
11. Fuel tank pressures	Meets pressure settings	Doesn't meet pressure settings	Doesn't meet pressure settings
12. Single ASM failure does not limit mission capability	All missions possible	95% of missions still possible	50% of missions still possible
13. Does not individual LRU failures	LRUs identified and isolated by BIT	Failures identified, but fault tree required for isolation	Periodic ops checks and isolation required
14. Capable of inert [] ipm descent with any single failure	[] ipm possible with all [] failure types	[] ipm possible with all [] failure types	[] ipm possible with all [] failure types
15. No two failures cause critical structural failure or prevent recovery	No critical double failures	[] RHHs < 8	Critical double failures exist
16. No Real Hazard 1-11	All RHHs < 8	8 ≤ RHHs < 11	Some RHHs ≥ 11
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20. General design practices	Design standards followed in all areas	Design standards followed in most areas	Design standards followed in some areas
21. Production Cost Savings	CS ≥ []	[] R < CS ≤ []	CS ≤ []

Performed Trade Study

Final Solution

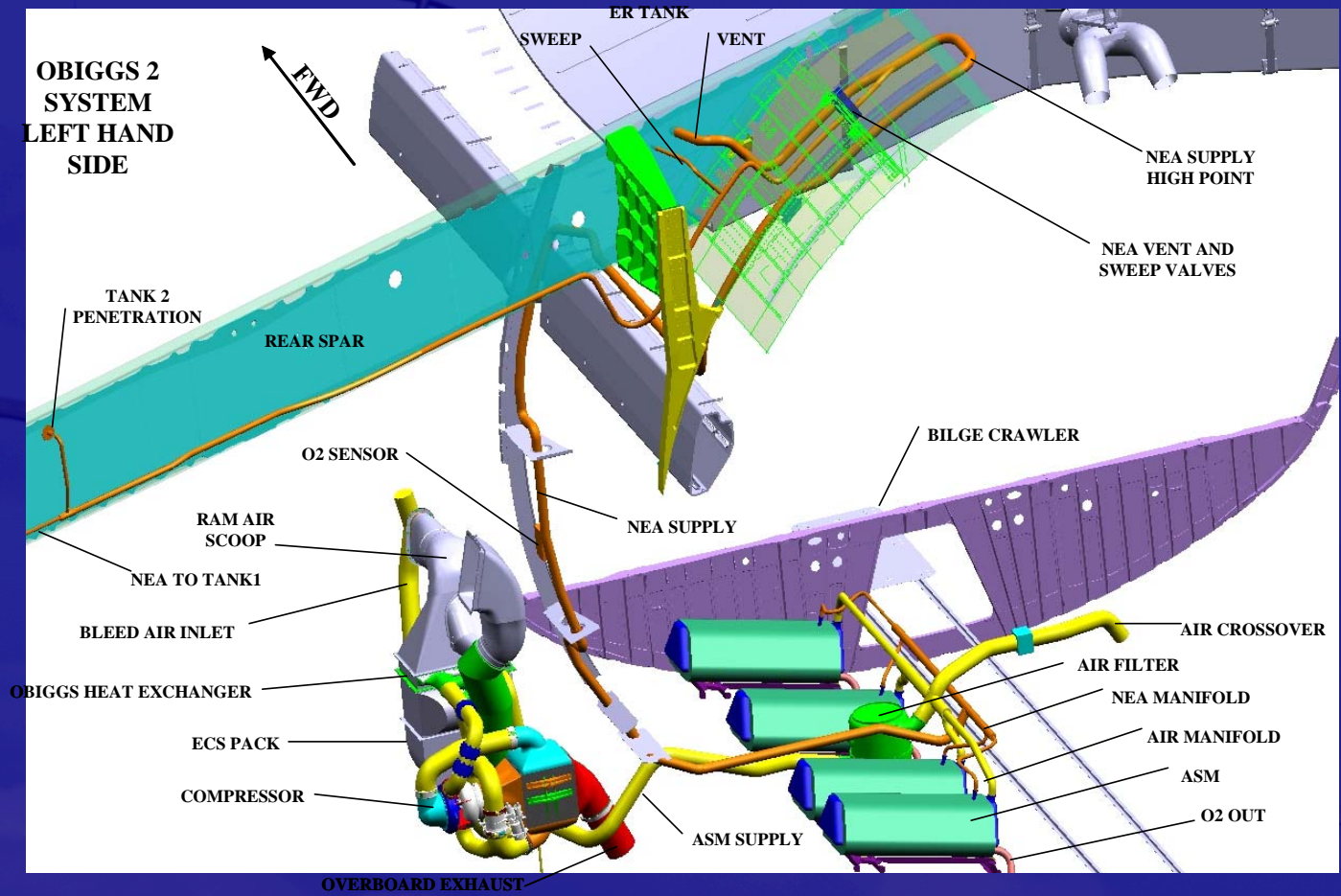
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Involvement of Stakeholders in the Selection of the Final Solution



Functional Analysis

OBIGGS II



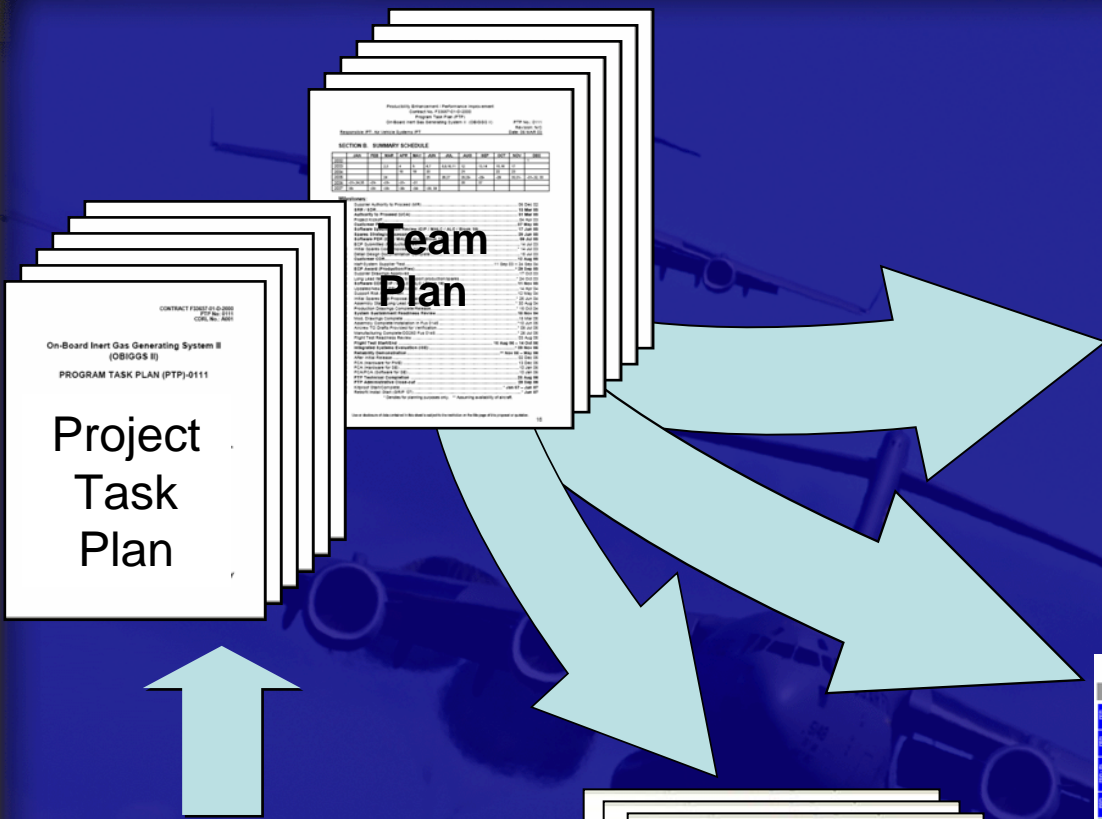
Risk Management

OBIIGGS II



Plan Developed by the Team to Implement its Solution

OBIGGS II



PTP 111 OBIGGS II - Virtual Project View Overview
Program Manager: Jack L. B...

Activity ID	Description	Start Date	End Date	Duration	Resources	2004	2005	2006	2007	2008
111.01.001.001	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.002	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.003	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.004	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.005	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.006	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.007	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.008	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.009	Program Management	1/15/04	1/15/04	1	PM					
111.01.001.010	Program Management	1/15/04	1/15/04	1	PM					

Integrated Master Schedule

CONTRACT F49620-02-0-0002
CBL No. 0011

On-Board Inert Gas Generating System II (OBIGGS II)

PROGRAM TASK PLAN (PTP)-0111

Project Task Plan

Team Plan

Stakeholders	Types of Impact
Internal	
Engineering	Create 750 new drawings for system and support equipment
Production	Plan, install, and test new system components
Supplier Management	Procure 1400 new parts
Support Systems	Create tech manuals and provision spares
Training	Create new training course
Field Services	Prepare to assist USAF maintenance
Flight Test	Install instrumentation and verify new system performance
External	
Pilots	Understand display changes and reduced initialization time
Maintainers	Use new maintenance procedures
Customer Engineering	Monitor project performance/verify specification compliance
Suppliers	Design and deliver new system components

Stakeholders

OBIGGS II
Risk Title: ASM Contamination

Root No: 00000 | Owner: Boeing | Version: 1.0 | Last Revised Date: 08/08/04

DESCRIPTION OF RISK: ASM performance may deteriorate over time.

EFFECT OF RISK: If failure may be inadequate due to vibrations, contamination, limit on air intake.

CONSEQUENCE OF RISK IF REALIZED: System reliability and LCC to be used impacted.

RISK EVALUATED: No

No.	Action Item	Priority	Assigned To	Start Date	End Date	Open	Review	Review Date	Review Status	Review Owner
1	Perform TBM flight test with new components to test for degradation after training flight test.	High	000000	08/08/04	08/08/04	Completed	08/08/04	08/08/04	Complete	000000
2	Validate flow via F-22 and F-17.	High	000000	08/08/04	08/08/04	Completed	08/08/04	08/08/04	Complete	000000
3	Learn from flight test results to update the current system design.	High	000000	08/08/04	08/08/04	Completed	08/08/04	08/08/04	Complete	000000
4	Learn from specific contamination data from F-22.	High	000000	08/08/04	08/08/04	Completed	08/08/04	08/08/04	Complete	000000
5	Develop program impact of these and other programs to complete.	High	000000	08/08/04	08/08/04	Completed	08/08/04	08/08/04	Complete	000000

Risk Mitigation Plans

OBIGGS II

Part Mgmt	Development	Verification	Production	Support	Retire
111.01.001.019	PLB Complete	F200 Complete	F200 Submittal	500 (Block 41)	Retire/Procure
111.01.001.020	PTP Submittal	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.021	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.022	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.023	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.024	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.025	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.026	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.027	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.028	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.029	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.030	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.031	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.032	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.033	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.034	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.035	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.036	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.037	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.038	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.039	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure
111.01.001.040	PTP Contract Award	Flight Test Start	Flight Test Start	Flight Test Start	Retire/Procure

Integrated Master Plan

How the Team Members were Selected and Involved Throughout the Project

Identified functional impacts within each department

- Work Breakdown Structure created
- Detailed Statement of Work created

PROJECT/PROGRAM C-17	WORK BREAKDOWN STRUCTURE DICTIONARY OBIGGS REDESIGN	DATE: 12/02/99 REVISION: 1 PAGE: 01																							
John C. Hsu (582-6359)	TOTAL PROGRAM	S.O.W. NO./PARA. 3.2																							
WBS LEVEL 1 2 3 4 5 6 7 8		ELEMENT TITLE																							
		Environmental Systems																							
E.S.O.W.	3.2.1	Trade Study																							
ELEMENT DESCRIPTION																									
3.2.1 Perform trade study																									
3.2.1.1 Define customer requirements (Use actual)																									
3.2.1.2 Define system requirements (Use actual)																									
3.2.1.3 Identify candidate systems (Use actual)																									
3.2.1.4 Define QFD relationships (Use actual)																									
3.2.1.5 Define customer weights (Use actual)																									
3.2.1.6 Establish scoring criteria (Use actual)																									
3.2.1.7 Rank candidate systems (Use actual)																									
3.11.15.1 Update/Monitor customer, systems, design and derived requirements																									
3.11.15.2 Sub-systems/components trade study																									
EFFORT REQUIRED																									
WBS LEVEL 1 2 3 4 5 6 7 8		ASSOCIATED LOWER LEVEL ELEMENTS TITLE																							
		Systems Engineering/Design Office																							
Time	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	
Hrs	30	30	30	20	20	20	20	20	5	5	5	5													
REVISION APPROVAL:		PROGRAM OFFICE/DATE																							

Probability Enhancement / Performance Improvement
Contract No. F3167C-1-2000
Program Task Plan (PTP)
On-Board Inert Gas Generating System II (OBIGGS II) PTP No. 0111
Revision: NC
Responsible IPT: Air Vehicle Systems IPT Date: 06 MAR 03

SECTION B. SUMMARY SCHEDULE

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2002												
2003		23	4	5	4	4	4	4	4	4	4	1
2004			18	19	20	21	22	23	24	25	26	27
2005			28	29	30	31	1	2	3	4	5	6
2006	17	18	19	20	21	22	23	24	25	26	27	28
2007	29	30	31	1	2	3	4	5	6	7	8	9

Milestones:

1.0 Supplier Authority to Proceed (MR)	28 Dec 02
2.0 SRR / BOR	19 Mar 03
3.0 Authority to Proceed (UCA)	31 Mar 03
4.0 Project Kick-off	24 Apr 03
5.0 Customer PDR	07 May 03
6.0 Software Specification Review (SIP / MALC / ALC / Block 18)	17 Jun 03
7.0 Source Strategic Assessment	29 Jun 03
8.0 Software PDR (SIP / MALC / ALC / Block 18)	09 Jul 03
9.0 ECP Submitted (Production/Pre)	14 Jul 03
10.0 Initial Spares Cost Process Submitted	14 Jul 03
11.0 Detail Design Documentation Complete	16 Jul 03
12.0 Customer CDR	15 Aug 03
13.0 H&S System Supplier Test	11 Sep 03 - 24 Sep 04
14.0 ECP Award (Production/Pre)	29 Sep 03
15.0 Supplier Drawings Approved	17 Oct 03
16.0 Long Lead Items Ordered to support production/leases	24 Oct 03
17.0 Software CDR (SIP / MALC / ALC / Block 18)	11 Nov 03
18.0 Update/Revise DR PDU Delivered	14 Apr 04
19.0 Supplier Risk Assessment	12 May 04
20.0 Initial Spares Cost Process Award	28 Jun 04
21.0 Assembly Start (Long Lead Assembly)	30 Jul 04
22.0 Production Drawings Complete/Release	16 Oct 04
23.0 System Readiness/Readiness Review	18 Nov 04
24.0 Mod. Drawings Complete	18 Mar 05
25.0 Assembly Complete/Installation in Pdg D145	10 Jun 05
26.0 Aircrew TO Drifts Provided for Verification	08 Jul 05
27.0 Manufacturing Complete/COSSD Pdg D145	28 Jul 05
28.0 Flight Test Readiness Review	03 Aug 05
29.0 Flight Test Start/End	16 Aug 05 - 14 Oct 06
30.0 Integrated Systems Evaluation (ISE)	09 Nov 06
31.0 Reliability Demonstration	09 May 06 - 09 Sep 06
32.0 After Initial Flight/End	02 Dec 05
33.0 FCA (Hardware for PHE)	13 Dec 05
34.0 FCA (Software for SE)	15 Jan 06
35.0 FCA/PCA (Software for SE)	15 Jan 06
36.0 PTP Technical Completion	28 Aug 06
37.0 PTP Administrative Close-out	29 Sep 06
38.0 Kickoff/Start/Complete	1 Jan 07 - Jun 07
39.0 Report Install Start (ORIP 07)	Jun 07

Denotes for planning purposes only. ** Assuming availability of aircraft.

Use or disclosure of data contained in this sheet is subject to the restriction on the last page of this proposal or quotation.

How the Team Managed its Performance to Ensure it was Effective as a Team

OBIIGGS II CCB# IC040215
PROJECT PERFORMANCE

Aug 08 (UTC)

Financials Updated
09/28/08

11 Panels Updated
10/05/08

Target Cost	BCWS	BCWP	ACWP	BAC	EAC	%COMP _{BAC}	% \$PENT _{BAC}
██████████	██████████	██████████	██████████	██████████	██████████	97.44%	96.89%

Calculations:
 CPI = 1.00 EAC/BAC Ratio = 1.00 PRA = \$110K
 Schedule Variance = \$ Cost Variance = \$ Cost Variance % = 0.35%
 Schedule Variance % = 0.02% Cost Variance % = 0.35%

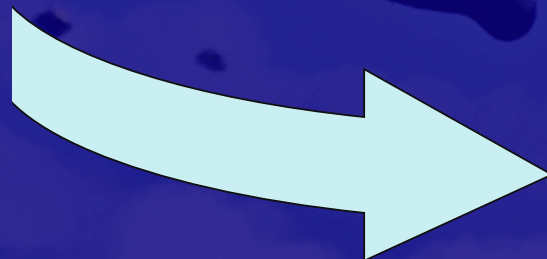
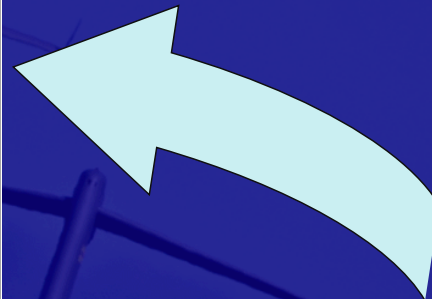
Systems Group Lead: Boeing Lead:

Performance Status	Rating R/N/G	Issues / Comments
(01) Technical Performance - Milestones	G	
(02) System Engineering	G	
(03) Performance to Change Implementation Plan	G	
(04) Configuration Compliance	G	
(05) Support Systems	N	
(06) Training	N	
(07) Schedule	G	
(08) Cost Performance	G	
(09) Expenditure / PFI	G	
(10) Supplier Performance	Y	10.01 - Schedule Performance Index (SPI): SPI = 0.99. Some performance for completed work was not taken because of late receipt of an invoice from one supplier. Will be corrected in October.
Project Manager Overall Assessment - August	G	
Project Manager Overall Assessment - Financial & September	G	
Project Manager Overall Assessment - Performance October	G	

Note: Sensitive data blocked out

INDIVIDUAL ACCOUNTS MONITORED WEEKLY FOR COST AND SCHEDULE PERFORMANCE

SUCCESSFUL PROJECT PERFORMANCE RESULTS FROM EFFECTIVE TEAM MANAGEMENT AND ACTION TO RESOLVE ISSUES EARLY



Element	Description	Current SPI	Current CPI	Cum SPI	Cum CPI	TCPI	Variance Spltion	Current Sch Var	Current Cost Var	Cum Sch Var	Cum Cost Var	
KC01901012BDA	ECP PROPOSAL PREP- ALL EXCS	-1	0.61	1	0.65	1.04	-24	0	-7	0	-24	
KC01901013BDA	AVIONICS / FLIGHT CONTROL INTE	-2	-2	0	n/a	1.03	0	-3	-4	-3	-1	
KC01901014BDA	AVIONICS - INSTR/PROGRAMMP	4	0.9	4	1.31	0.99	-3	36	24	70	0	
KC01901015BDA	PTP 111 OBIIGGS 2.0 - FUSE FIBS	0	0.33	0.31	0.41	1.01	0	-22	-8	-8	-22	
KC01901016BDA	AF PTP111 OBIIGGS 2.0 STANDAR	1	0.78	1	1.22	0.95	0	0	-2	0	-4	
KC01901017BDA	PROPULSION / ENVIRONMENTAL	0.22	0.95	0.79	1.13	0.96	-53	-194	-676	-202	129	
KC01901018BDA	PROPULSION / ENVIRONMENTAL	-5	-47	-3	0	n/a	1.06	-14	-221	-249	-102	
KC01901019BDA	PTP111 OBIIGGS 2.0 - HYDRGM	1	1.21	1.03	0.98	1.01	0	3	4	3	-2	
KC01901020BDA	PTP 111 OBIIGGS 2.0 - ELECTRIC	0	0.86	0.8	0.92	1.03	-1	-8	-1	-74	-26	
KC01901021BDA	PTP111 OBIIGGS 2.0 SUPPLIER SV	0	0.67	1	1.09	1	0	0	0	0	1	
KC01901022BDA	SYSTEM INTEGRATION LABS OBI	0	n/a	0	n/a	1.01	-2	-32	-8	-79	-11	
KC01901023BDA	PTP111 OBIIGGS 2.0 AVIONICS SV	0	n/a	0.90	1.75	0.91	0	-168	-183	-45	208	
KC01901024BDA	PTP 111 OBIIGGS 2.0 - AVIONICS	0.23	0.93	1.3	1.22	0.9	0	-20	-202	-74	68	
KC01901025BDA	PTP 111 OBIIGGS 2.0 - FUSE STRU	1	2.33	0.87	1.2	0.99	-1	3	4	4	3	
KC01901026BDA	PTP 111 OBIIGGS 2.0 - WING STRU	0.63	0.83	0.81	0.83	1.02	0	-7	-7	-8	-8	
KC01901027BDA	AVSSS 1 & DO- PTP111 OBIIGGS 2	1	1.17	1	1.83	0.94	0	0	1	0	14	
KC01901028BDA	AVSSS 1 & DO- PTP111 OBIIGGS 2	1	0.28	1	1.16	0.96	-2	0	16	0	6	
KC01901029BDA	SE & OPTTOOLS PTP111 OBIIGGS	1	0.3	1	0.77	1.13	-1	0	-73	0	-34	
KC01901030BDA	AVIONICS / FLIGHT CONTROL INTE	1	1	0.2	0.5	1.19	5	-1	0	-5	-1	
KC01901031BDA	PTP 111 OBIIGGS 2.0 - SW DA	1	0.8	1	0.93	1	0	0	-2	0	-2	
KC01901032BDA	SYSTEM INTEGRATION LABS OBI	1	0.3	1	0.93	1.01	0	0	-3	0	-4	
KC01901033BDA	AVSSS 1 & DO- PTP111 OBIIGGS 2	1	0.53	1	1.21	0.94	-2	0	-22	0	19	
KC01901034BDA	SYS INTEG LABS OBIIGGS II SERV	1	0	1	7.67	0.9	0	0	8	0	20	
KC01901035BDA	PTP 111 OBIIGGS 2.0 - SUPP EQUI	0	n/a	0.63	0.5	1.13	0	-30	36	-43	-61	
KC01901036BDA	PTP 111 OBIIGGS 2.0 - SUPP EQUI	0	n/a	0.08	0.6	1	-2	-1	0	-21	-1	
KC01901037BDA	PTP 111 OBIIGGS 2.0 - CHIEF MCM	1	1.86	1	1.79	0.95	-1	0	6	0	19	
KC01901038BDA	PTP111 OBIIGGS II - ECP PROPOS	1	0.72	1	0.42	2.17	0	0	-5	0	-5	
KC01901039BDA	PTP111 OBIIGGS II - LS/CALCC &	0	0.1	0.13	0.32	1.1	0	0	9	0	-34	0
KC01901040BDA	OBIIGGS II - SUPPORT SYSTEMS P	1	1	1	1.11	0.99	0	0	-1	0	3	
KC01901041BDA	OBIIGGS II - SUPPORT ANALYSIS	0	n/a	0.42	0.63	1.02	0	-8	-1	-14	-8	
KC01901042BDA	OBIIGGS II - TRAINING IPT INTEG	1	0	1	3	0.88	0	0	1	0	2	
KC01901043BDA	PTP 111 OBIIGGS II PROVISIONING	n/a	n/a	0	n/a	1.05	-1	0	0	-2	-2	
KC01901044BDA	OBIIGGS II - TECHNICAL PUBLICAT	n/a	n/a	n/a	n/a	1	0	0	0	0	0	
KC01901045BDA	OBIIGGS II - TYPE 1 TRAINING	n/a	n/a	0	n/a	0.98	0	0	0	-1	0	
KC01901046BDA	PTP111 OBIIGGS 2 - C13 LABOR	-1	1.6	1	1.5	0.66	-12	0	15	0	22	
KC01901047BDA	PTP 111 ASSY SUPT PLNG PKG	n/a	n/a	n/a	n/a	0.09	-223	0	18	0	-20	
KC01901048BDA	PTP 111 OBIIGGS 2.0 BUYERS LAB	-1	1.13	1	0.03	1.05	0	0	-2	0	-16	
KC01901049BDA	PTP 111 OBIIGGS 2.0 BUYERS LAB	-1	0.78	1	1.56	1.02	-2	0	-3	-3	18	
KC01901050BDA	PTP 111 OBIIGGS 2.0 FLT OPS	-1	0.5	1	2.5	0.76	0	0	-1	0	-3	
KC01901051BDA	PTP 111 OBIIGGS 2.0 AVIONICS MA	1	0.24	1	1	1	0	0	-1	429	0	
KC01901052BDA	PTP 111 OBIIGGS AIRFRAME MAT	n/a	0.38	0.42	1	1	0	60	-100	-82	0	

Types of Internal and External Stakeholder Involvement in Implementation

FORMAL DESIGN REVIEWS

- System Requirements Review
- System Design Review
- Preliminary Design Reviews (Supplier and Customer)
- Critical Design Reviews (Supplier and Customer)



Teamwork

DESIGN FOR MANUFACTURING AND ASSEMBLY

- Assembly Simulations
- Prototype Fit Checks on Aircraft
- Document Quality Inspections

PRODUCTION SUPPORT

- Proactive Issue Resolution
- First Article Inspections



Communication

VALIDATION / VERIFICATION

- Combined Validation/Verification Component Reviews
- Flight Test
- In Service Evaluation

How Stakeholder Buy-in Was Ensured

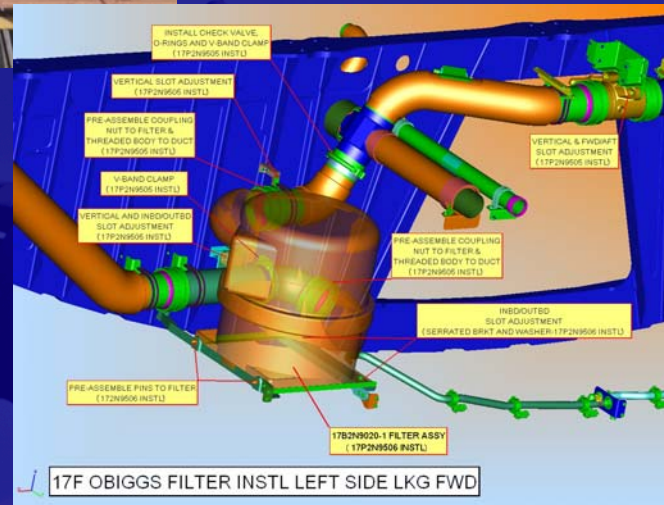
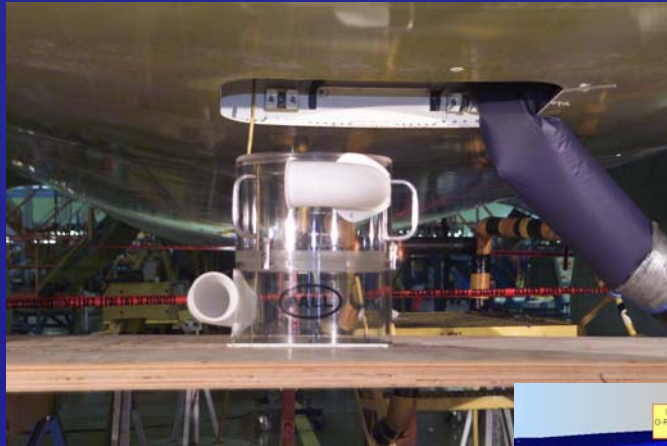
Stakeholders	Plan to Ensure Buy-in:	Validated By:
Engineering	Developing own implementation plans. Reported progress to them regularly.	Dedicated support to the project. Commitment to plan evident during regular status reviews.
Production	Early involvement for development of installation plans. Collocated engineers on first assembly. Full scale mockups of large parts.	Requests for manufacturing features on designs. Strong participation in mockup trial installations. Positive feedback during first installations.
Supplier Management	Early close coordination with engineering, participation in drawing release reviews	Strong participation. Provided part-by-part status weekly. Aggressive resolution of issues.
Support Systems	Development of own performance metrics and reporting progress to stakeholders	Enthusiastic participation in design reviews. Early coordination of validation impacts with customer.
Training	Early coordination with engineering aided course development	Early development of plan, communication with project team and customer
Field Services	Early visibility from design reviews. Aided planning of future customer support	Initiative in learning the system prior to first delivery
Flight Test	Full time interaction with design team, from development through test flights	Outstanding management of installation of instrumentation in production. Close coordination with engineering when developing test plans.
Pilots	Dramatic potential improvement of inerting system	Affirmation during base visits
Maintainers	Design reviews at bases prior to implementation. Participation in mockup installation.	Enthusiastic participation at bases during reviews, mockup installation, follow-up communication
Customer Engineering	Involvement in project selection. Frequent, regular communication. Full system lab test.	Strong support for project. Teamwork in decisions addressing challenges, regular communication.
Suppliers	Frequent communication, design reviews,– they were team members	Strong participation in developing design solutions. Commitment to schedule needs.

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How Stakeholder Buy-in Was Ensured

OBIIGGS II



Stakeholder participation in design development

How Various Types of Resistance Were Identified and Addressed

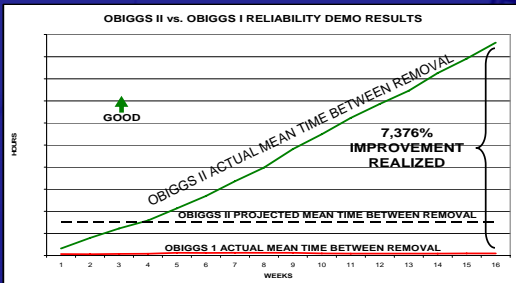
Type	How Identified	How Addressed
Customer reluctance to fund project due to high cost	Customer feedback during negotiations	Detailed estimates, competitive pricing & life cycle cost analysis
Supplier not willing to control interfaces to requested tolerances	Interface Key Characteristic reviews	Negotiated compromise during weekly supplier coordination meetings
Production schedule impact from late parts	Feedback from production stakeholder on team	Established agreed-to lead times for parts
Production schedule impact from learning curve	Feedback from production stakeholder on team	Fit checks, dedicated engineering support
Production concern about part damage on installation	Feedback from production stakeholder on team	Assembly simulation and created protective covers
Cluttered production work space	Lean initiatives coordination meetings with Production	Created point-of-use carts to transport selected parts
Flight test airplane out of service too long	Customer feedback during flight test planning	Installed instrumentation in production
Resistance to Model Based Definition from QA	QA feedback at first article inspection	Generated 2D inspection sheets from 3D models

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Types of Tangible and Intangible Results That Were Realized

Tangible Benefits



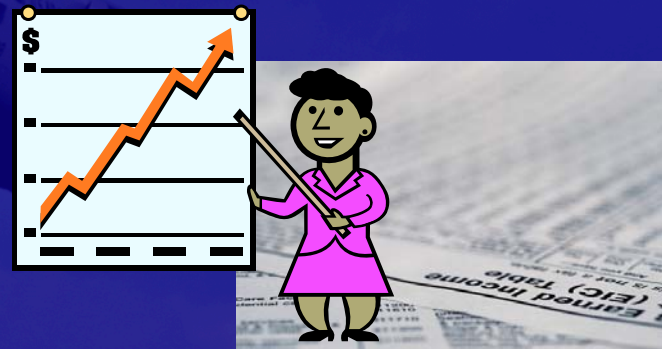
Achieved 7400% Increase in system reliability vs. 1100%



Reduced Initialization Time by a factor of 11 vs. 5

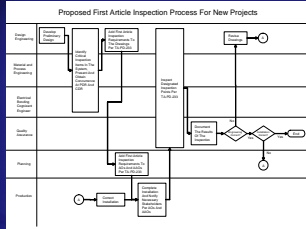


Reduced weight by 517 lbs. vs. 475 lbs. allowing for increased cargo capability



20% system and 3:1 life cycle cost savings as predicted

How Results Link with Organization Goals, Performance Measures and Strategies

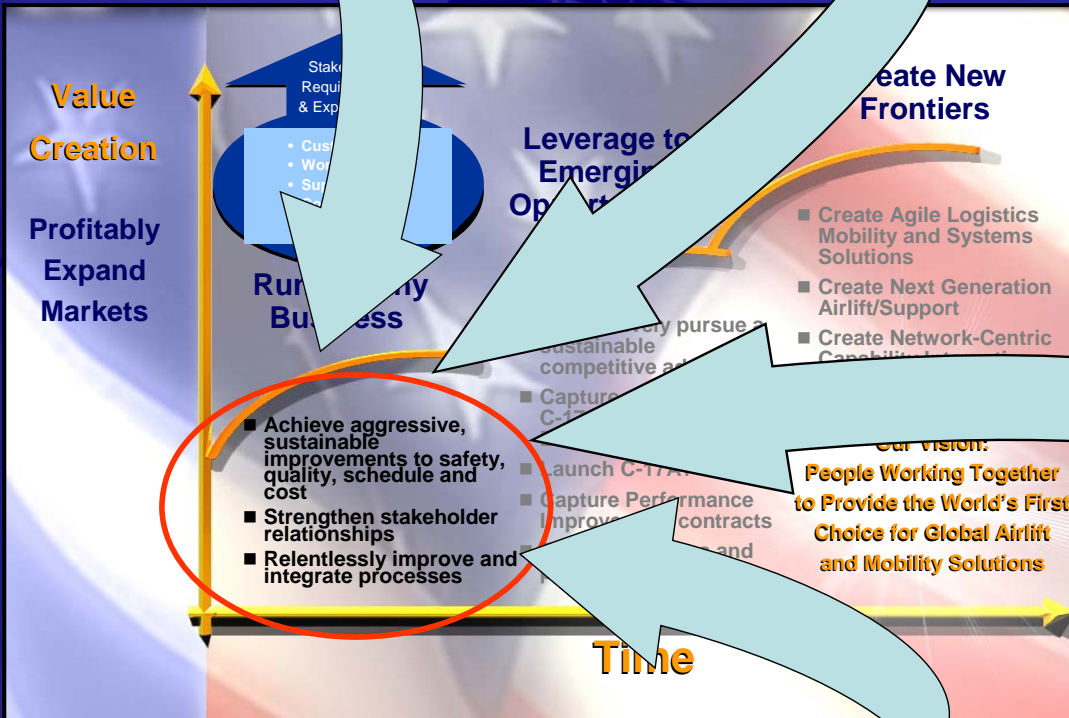


Process Improvements

- Four different processes

Reduced Initialization Time

- Improved by a factor of 11



Improved Reliability

- Improved by a factor of 74

Increased Revenue

- Captured excellent rating for every award fee period throughout the project



Thank You!

Mission Accomplished!



(US Air Force Photo)

OBIIGGS II