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# **Achieving CMMI-Dev + IPPD Version 1.2 Maturity Level 3 in a Small Organization – Planning/Implementing/Appraising**

**Donna Lee**

**November 20, 2008**

# Agenda

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- **Closing Points**

# Background

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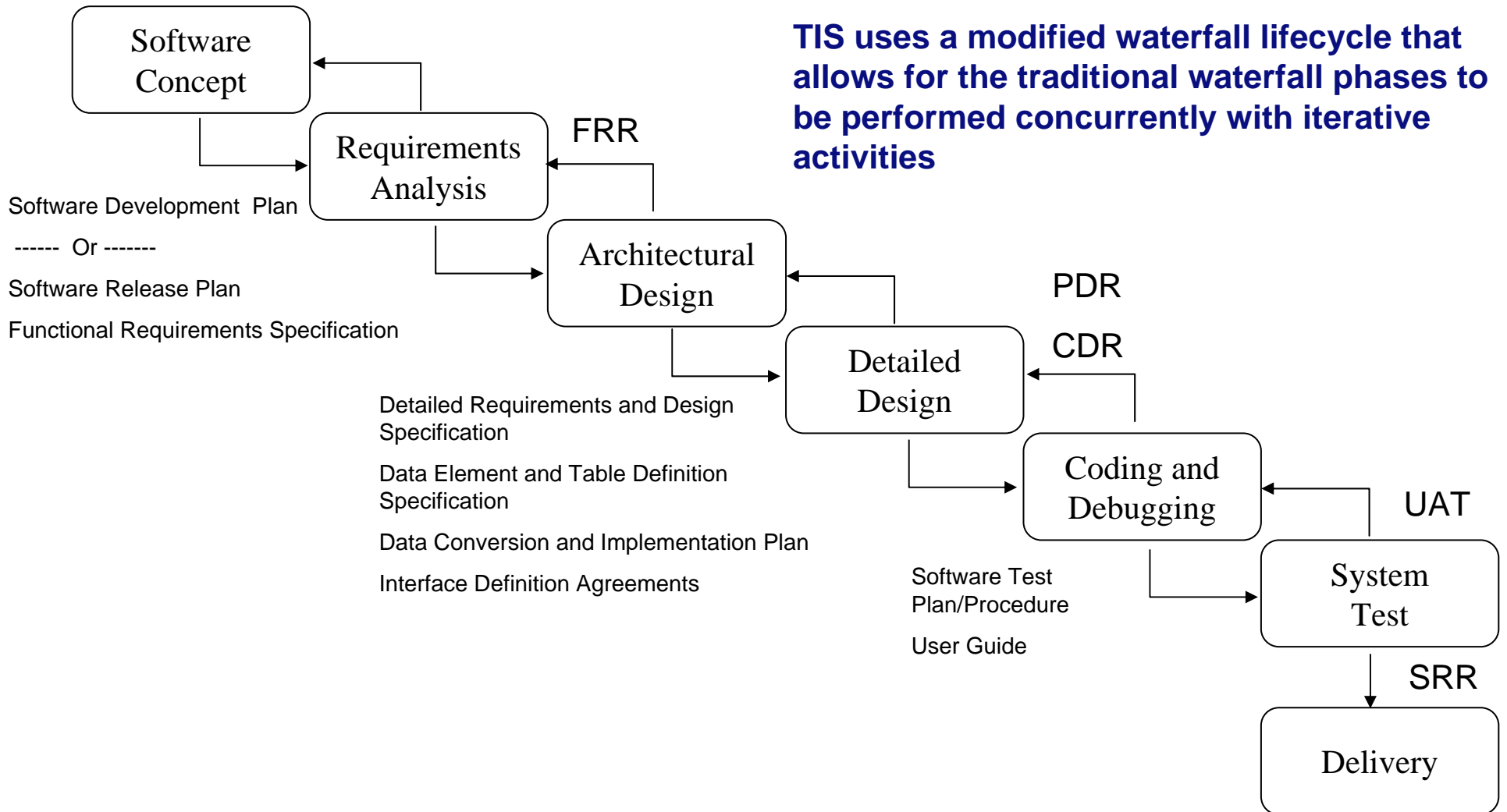


- **United Space Alliance is headquartered in Houston, Texas and is one of the world's leading space operations companies. Established in 1995 as a Limited Liability Company (LLC), USA is equally owned by The Boeing Company (NYSE:BA) and Lockheed Martin Corporation (NYSE:LMT) and has employees working in Florida, Alabama, California, Washington, D.C. and Russia.**
- **The TIS department is a small organization (23 personnel) that performs software development and maintenance.**

- **Support functions such as Software Configuration Management and Software Quality Assurance are normally provided in-house by a single primary person with designated back-ups available and used as needed.**
- **All projects are subject to the TIS Defined Software Process.**
- **All project use a modified waterfall lifecycle**
- **The TIS department achieved a CMM Version 1.1 Maturity Level 3 in November 2005 and a CMMI DEV + IPPD Version 1.2 (Staged) Maturity Level 3 in November 2007.**

# Modified Waterfall Lifecycle Process Overview

Project Web Site



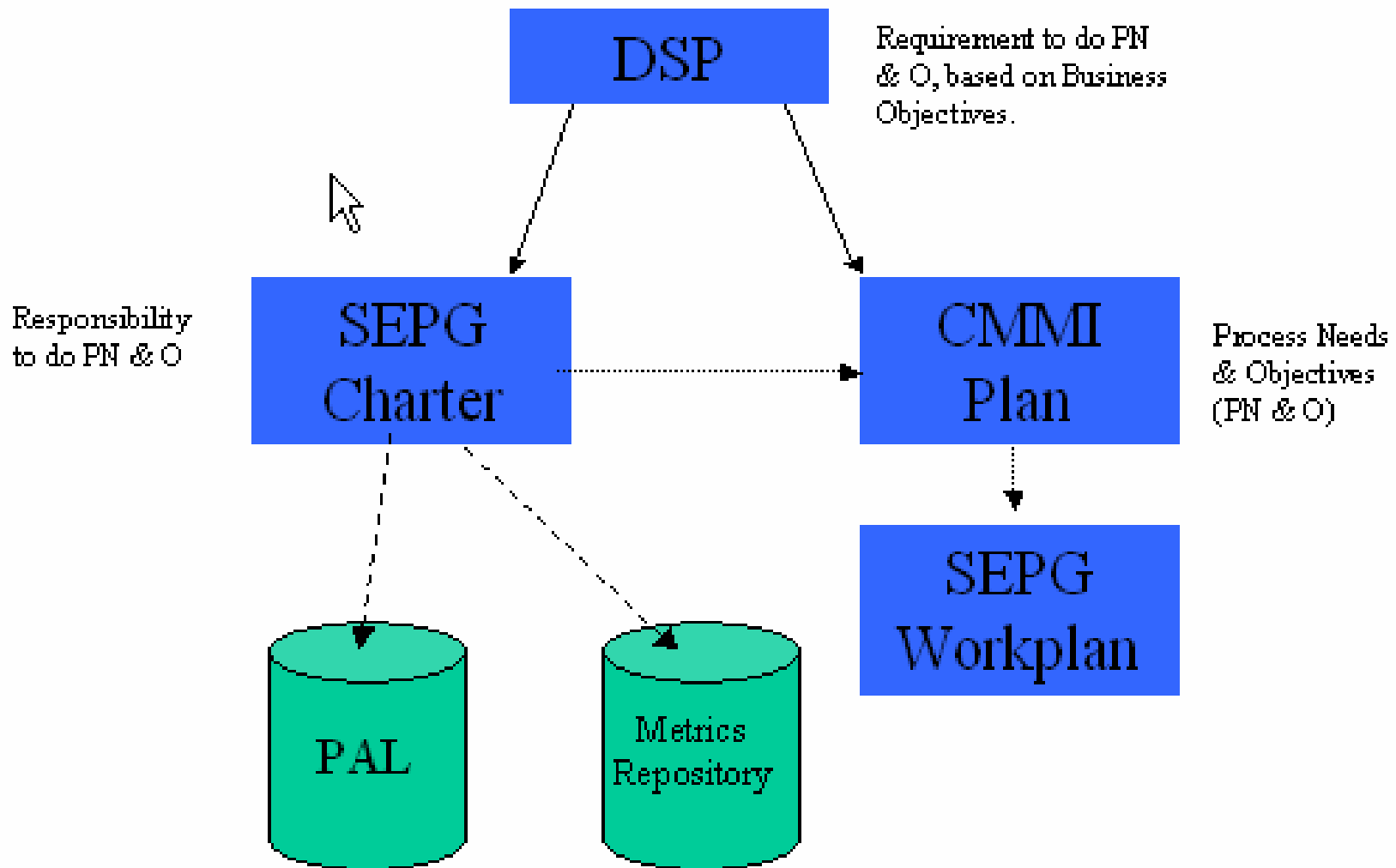
# Implementation Strategy

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- **Balancing among structure and flexibility ensures a roadmap that can tolerate bumps along the way.**
  - **Develop a strategy and plan - Treat like any project**
    - **Create a Project Plan**
    - **Create a Vision**
      - **Achieve CMMI Dev + IPPD Maturity Level 3**
    - **Monitor and Control**
      - **Report monthly to Senior Management on progress, schedule, hours expended, risks, etc.**
    - **Use breakout of CMMI (Project Management, Engineering, Support and Process Management) for assignment to personnel**
      - **Responsible for gap analysis between CMM and CMMI**
      - **Augmentation and update of documented process and training material**
- **Balancing between business needs, model compliance, and roles assists in developing the right evidence.**
  - **Know your Needs, Goals and Objectives**
- **Establishing a goal and providing a vision from beginning to end ensures forward movement.**

# Organizational Focus

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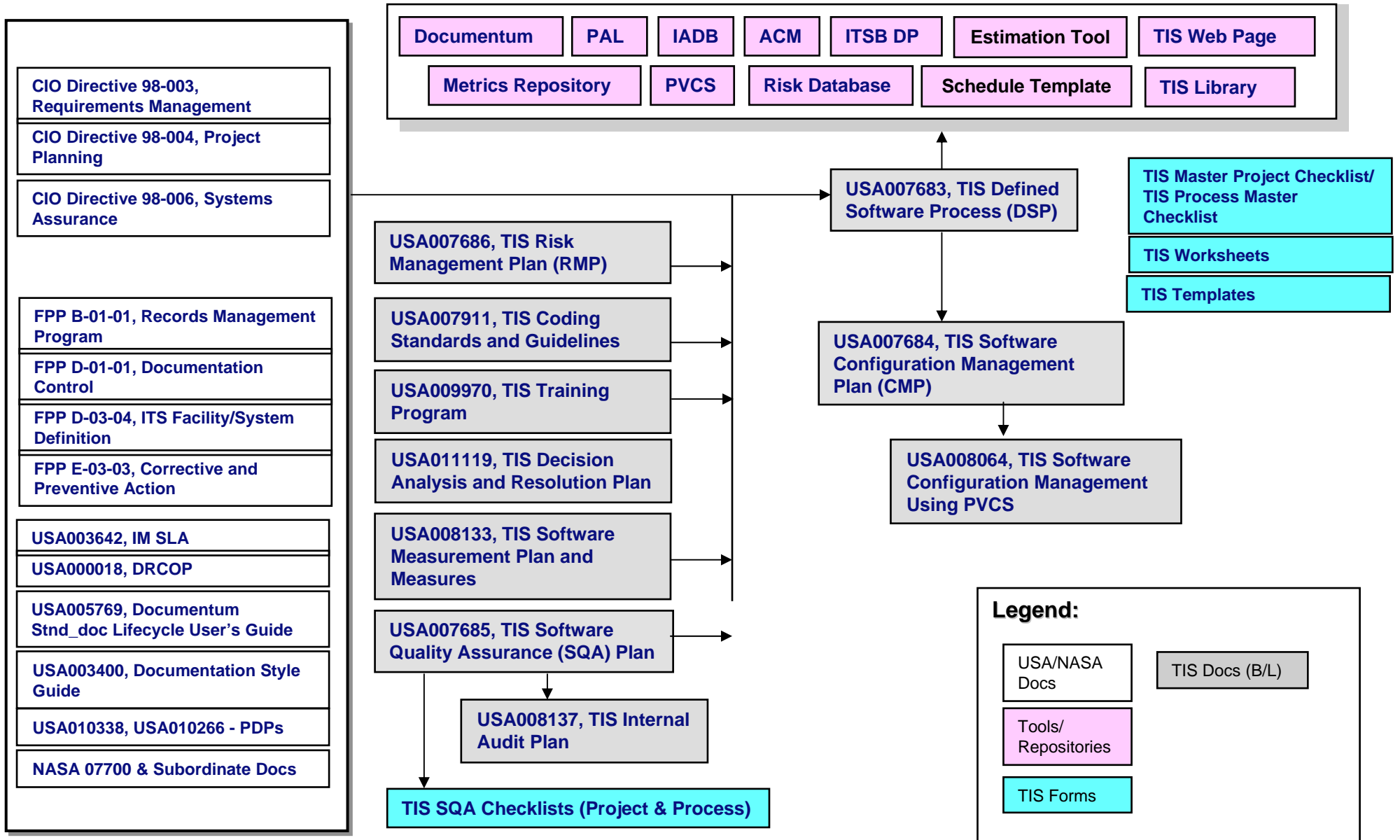


# CMMI Project Plan Content

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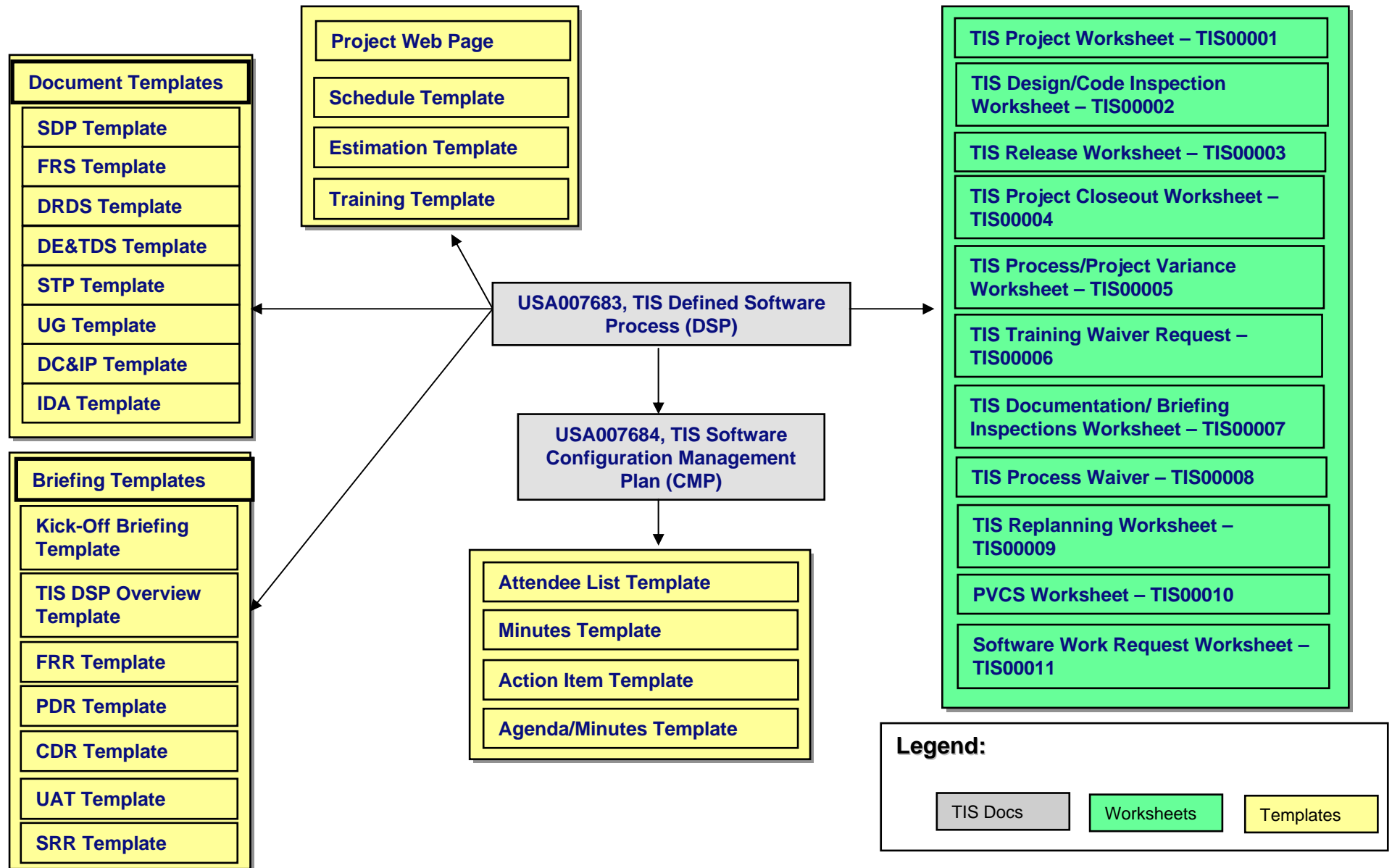
- INTRODUCTION
- PROJECT DESCRIPTION
  - Business Objectives, Project Objectives, Project Implementation Overview, Assumptions and Constraints
- TECHNICAL APPROACH
  - Appraisal Methodology, Appraisal Approach, Verification and Validation, Project Dependencies, Communication Plan
- PROJECT ORGANIZATION
  - Project Managers, Project Team Structure, Stakeholders, SEPG, Project Reporting Structure
- PROJECT SCHEDULES
  - Top-Level Schedule, Milestone Reviews, Deliverables List (Practice Implementation Indicator Descriptions, Appraisal Reports, Action Plans, etc)
- PROJECT WORK DEFINITION
  - Work Breakdown Structure, WBS Dictionary, Responsibility Assignment/Authority Matrix
- PROJECT BUDGET AND COST ESTIMATES (Earned Value)
- SUPPORTING MANAGEMENT PLANS
  - Risk Management Plan, Staffing Plan, Training Plan, Performance Measurement Plan (Project Baseline Control Process Description, Management Reviews, Management Metrics), Process Improvement Data Management Plan
- LESSONS LEARNED

# TIS Defined Software Process Tree Overview





# TIS Defined Software Process Tree Templates and Worksheets



# Implementing

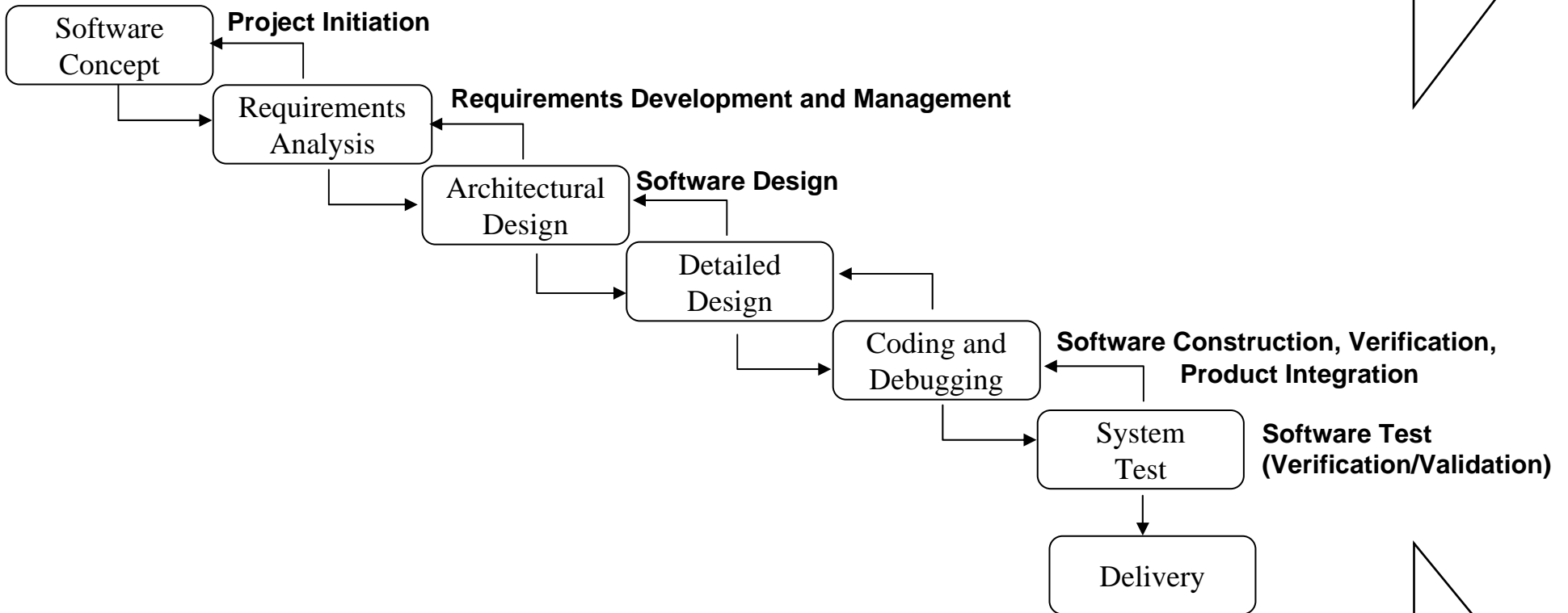
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## ➤ Process strategy and definition

- Modeling the process and breaking it into sizable chunks allows for multiple authors to develop the process
  - Map the CMMI Practice Areas to the Lifecycle
  - Generate process documentation based on document tree with process assets
  - Use standard document and briefing templates with pre-developed wording
  - Use worksheets where items could be checked versus requiring a narrative
  - Embed process in templates and worksheets
  - Include configuration management forms with templates and worksheets
  - Use SQA Chunking

# Waterfall Lifecycle Process Overview

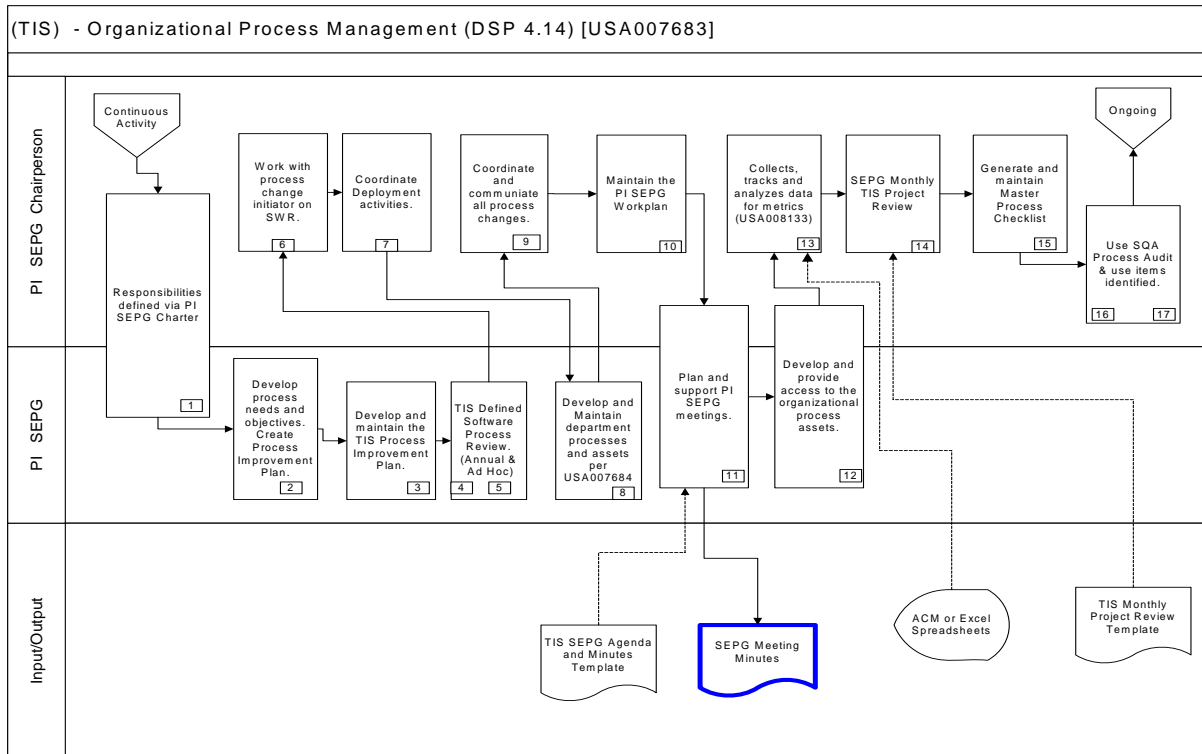
**Software Project Planning**  
**Software Project Management (Monitor and Control, Risk Management, Measurements)**  
**Software Configuration Management**  
**Software Quality Assurance (SQA) Auditing and Reporting**  
**Decision Analysis and Resolution (as needed)**



**Technical Review(s) - Verification**  
**Milestone Review(s) - Validation**

The materials presented have demonstrated the expected progress.  
 The demonstrated products satisfy the business needs of the requestor in the intended environment. Identified discrepancies have been dispositioned and the application is ready to be deployed.

# Ensure Understanding of Organizational Process



1. The PI SEPG Charter (sponsored by the TIS Director) defines the responsibilities for providing guidance and oversight for:
  - a. The process needs and objectives based on business objectives defined in the VSP Goals.
  - b. Process improvement planning.
  - c. Improvements in software development processes.
  - d. Process standardization/Best practices
  - e. Process improvement management.
2. The PI SEPG develops the process needs and objectives based on business objectives; and documents them in the TIS Process Improvement Plan as stated in the PI SEPG Charter.
3. The PI SEPG develops and maintains the TIS Process Improvement Plan, using the TIS SDP Template.
4. At a minimum, an annual review of the TIS Defined Software Process and supporting TIS process documents will be performed to determine any changes required to improve the process. The review may will be performed by the PI SEPG and will have the following possible actions:
  - a. If process is out of date, process shall be updated.
  - b. If process is obsolete, process shall be "Retired".
  - c. If process is still applicable and no updates are required, the document change log will be updated to reflect the next planned annual review date and add a comment to denote that a review has been performed and no updates are required.

- Processes are defined in both graphic and narrative format
- Narrative numbering is cross referenced on the graphic
- Processes should be clear, succinct and easy to follow

# Expedite Generation/Review of Project Documentation by using Standard Briefing and Documentation Templates

## Goals, Objectives, Risks and Metrics

- **Goals and Objectives**
  - *VSP Goals Supported*
  - *List Goals and Objectives*
- **Risks**
  - *List Risks*
- **Metrics**
  - *List Metrics*

## Template Usage

This template is provided to facilitate standardization of the Program Integration (PI) Technical Information Systems (TIS) Kick-Off Briefings. These instructions provide steps on how to use the template appropriately.

- A. Prior to delivery of an actual Kick-Off Briefing, the lead-in pages of this template (all pages prior to the Kick-Off Briefing cover sheet) shall be removed.
- B. All italicized data are template information items that must be addressed before Kick-Off Briefing is delivered. This information provides direction on the type of data that is required for the associated section. Once addressed, the italics should be removed.
- C. Data in a normal font provide common information that can be used for the Kick-Off Briefing, if appropriate to the project. All slides identified in the template must be present in the Kick-Off Briefing – do not delete any template slides.
  1. It is permissible to add new slides
  2. If a required slide is not applicable to a project, annotate the slide as "Not Applicable." All required slides must be included in the delivered Kick-Off Briefing.

## Template Revision History

Rev. Letter	Change No.	Description	Date
Basic		Initial Baseline	02/23/2004
A		Add Team Orientation	04/30/2005
B		Add template information for configuration management to the front of the briefing template and Release No. (SWR 2006-000025). Updated to meet CMMI Model Requirements.	02/15/2007
C		Added additional information in "Team Orientation" page on IPT shared vision. SWR: 2007-000131	08/20/2007
D		Correction (from SWR 2007-000131) to location identifier on the "shared vision". DSP section was 1.3.1, should have been 1.3.	10/19/2007

### 5.6 SCHEDULE

The completion date for this project is *(Completion Date)*. A detailed schedule shall be maintained on the *(Application Name)* project web site.

*Attach hyperlink for project web page to "(Application Name) project web site" words*

### 5.7 CONFIGURATION MANAGEMENT

Configuration management shall be an integral part of the project life cycle. The USA007684, Technical Information Systems (TIS) Configuration Management Plan (CMP) is a single plan used for all TIS projects. The project TIS Master Project Checklist identifies the work products needed to manage the project.

*Note any deviations to USA007684*

### 5.8 SOFTWARE QUALITY ASSURANCE

Software audits shall be performed throughout the project lifecycle. The USA007685, Technical Information Systems (TIS) Software Quality Assurance (SQA) Plan is a single plan used for all TIS projects. The Project Lead will identify and monitor the work products specified in the project TIS Master Project Checklist.

*Note any deviations to USA007685*

- **Briefing Templates and Documentation is pre-defined with embedded instructions and highlights for ease of completion**
- **Standard Briefing and Documentation eases internal peer reviews, SQA inspections, and customer meetings**

# Say A Lot with a Single Mark by using Forms

**Proposed Solution:**

**Alternate Solution(s) Investigated:**

**Tools, Services and Procedures:**

Are tools required available?  YES  NO  N/A

Are resources required available?  YES  NO  N/A

Is procurement required?  
 Procure:

Are COTS products to be procured?  YES  NO  N/A

Are tools to be procured USA Standards?  YES  NO  N/A

Are tools to be procured in the IT Plan?  YES  NO  N/A

Are services outside the normal TIS/IIM organizations required?  YES  NO  N/A

Are waivers to the TIS Defined Software Process required?  YES  NO  N/A

WORKSHEET REVISION LOG - TIS-00001			
Rev. letter	Change no.	Description	Date
Basic		Initial Baseline	05/31/2004
A		Released updated version for CMMI updates	03/06/2005
B		Add Worksheet information for configuration management to the front of the document Worksheet (SWR 2006-000025) and highlighted additional items to be addressed	05/31/2005
C		Additional CMMI updates that included "alternative solutions" section. SWR-2007-000012	03/26/2007
D		Replace reference to retired USA004345 with USA007683, Appendix D, SWR-2007-000058	07/23/2007

The inclusion of the following documents may be Tailored for the given project. (check if included)

SSMP  DE&TDS  DC&IP  IDA

The following Reviews & Documents are mandatory for each project. Exclusion requires a waiver.

Milestone Reviews:	Waiver Code	Technical Reviews:	Waiver Code	Documentation:	Waiver Code
<input checked="" type="checkbox"/> Overview	None	<input checked="" type="checkbox"/> Rqmts Peer Review	None	<input checked="" type="checkbox"/> SDP	None
<input checked="" type="checkbox"/> Kickoff	None	<input checked="" type="checkbox"/> Code Review	None	<input checked="" type="checkbox"/> FRS	None
<input checked="" type="checkbox"/> FRR	None	<input checked="" type="checkbox"/> Design Review	None	<input checked="" type="checkbox"/> DRDS	None
<input checked="" type="checkbox"/> PDR	None	<input checked="" type="checkbox"/> Doc Inspection	None	<input checked="" type="checkbox"/> STP	None
<input checked="" type="checkbox"/> CDR	None	<input checked="" type="checkbox"/> Briefing Inspection	None	<input checked="" type="checkbox"/> UG	None
<input checked="" type="checkbox"/> UAT	None				
<input checked="" type="checkbox"/> SRR	None				

Customer Approval to Waive Standard Project Reviews and/or Documentation:  
 Program Integration – TIS applies the Defined Software Process (DSP-USA007683) to all projects. Standard process and documentation items not checked above are denoted via a W1 Waiver Code

### Worksheet Usage Instructions

This worksheet is provided to facilitate standardization of the Program Integration (PI) Technical Information Systems (TIS) Project Worksheet (TIS-00001). These instructions provide steps on how to use the Worksheet appropriately.

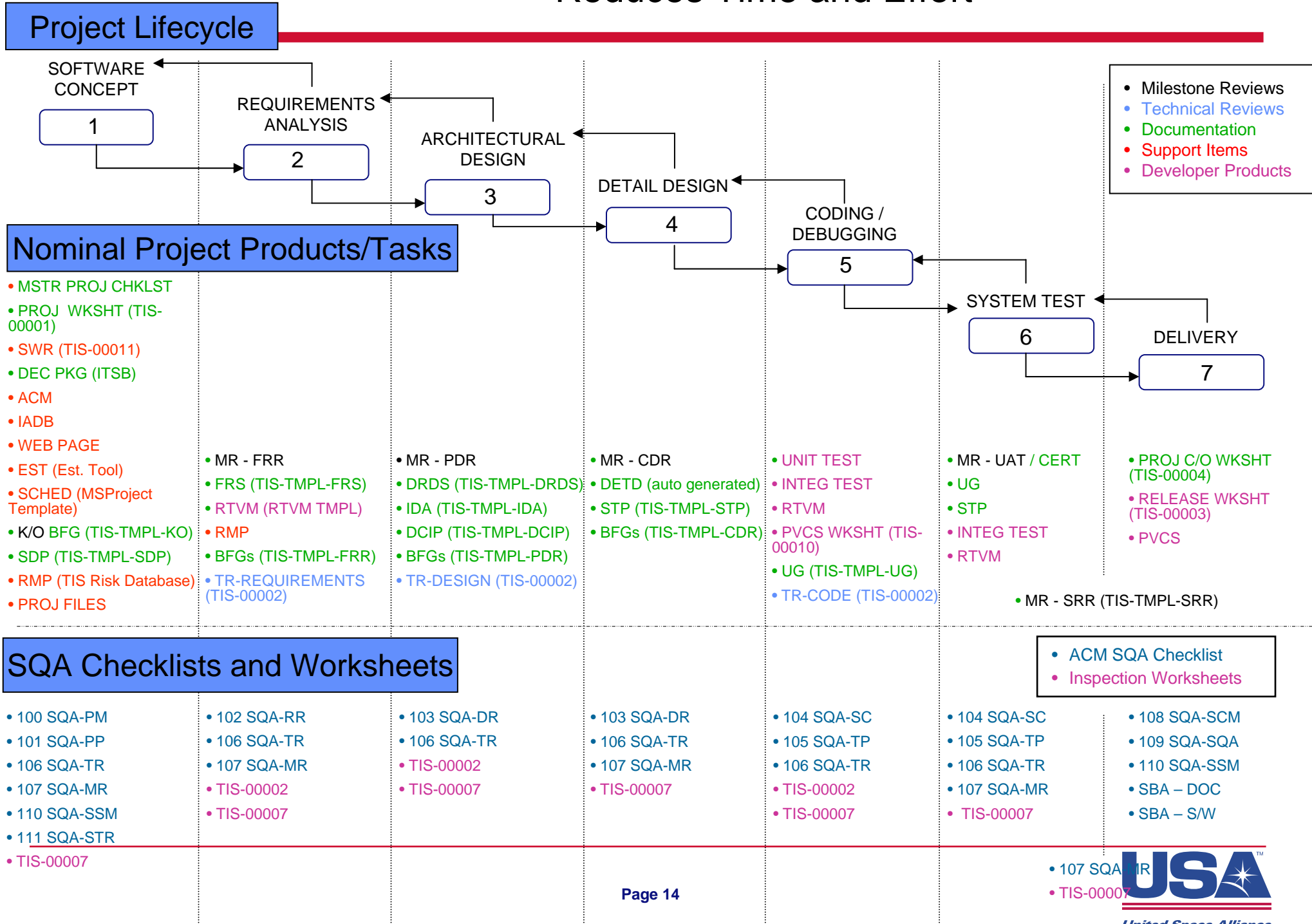
- Prior to release of an actual TIS-00001, the lead-in pages of this worksheet (all pages prior to the TIS-00001 worksheet) shall be removed.
- Because this worksheet provides standardized formatting styles for a TIS-00001, familiarity with Microsoft Word and the application of formatting styles is a prerequisite to its use. The author should not bypass the features of the worksheet nor modify the associated styles.
- All sections identified in the worksheet must be present in the released TIS-00001 – do not delete any worksheet sections.
- If a required section is not applicable to a project, annotate the section as "Not Applicable." All required sections must be included in the released worksheet.
- When preparing the worksheet for project use, drafts shall be identified as "Preliminary" and Version set to "Basic." The TIS-00001 Version shall be changed to the next sequential alphabetic letter beginning with "A" for each subsequent update and the TIS-00001 Revision History shall be updated with revision description and applicable SWR(s).

### Instructions for Completing TIS Project Worksheet (Revision D)

- No.:** Enter the year-month-next sequential 5-digit number (YYYY-MM-NNNNN)
  - Year and Month - Year and month of worksheet generation date (project inception date)
  - Next Sequential Number - obtained from the PI SEPG
- Revision:** Revision Letter (A, B, etc.) of project specific worksheet. Default is "Basic".
- New Application Acronym:** Enter the proposed acronym of the new application

- Provide an easy method for saying a lot of words
- Ease completion with embedded instructions

# Combining (“Chunking”) SQA Audits by Lifecycle Phases Reduces Time and Effort



# Tools

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- **Embedding tools, both simple and complex, throughout the process provides consistency and institutionalization of the process as well as sufficient evidence**
  - **Process Component Table**
  - **Estimation Tool**
  - **Application Change Management**
  - **Risk Radar**
  - **Requirements Traceability and Verification Matrix**
  - **Work Environment**
  - **Master Project Checklist and Process Master Checklist including Data Management Plan**
  - **Stakeholder Management**
  - **Measurement**
  - **Project Review Charts**



# Process Component Tables Summarize the Process Area

Process Component Summary Table	
Project Management	
<b>Policy</b>	FPP S-01-01, USA Software Engineering Policy, Section 1.3.1 and 1.4.1
<b>Plan</b>	<ul style="list-style-type: none"> <li>DSP Section 4.3.</li> <li>SDP Section 5.9</li> </ul>
<b>Role</b>	<ul style="list-style-type: none"> <li>Software Development Team</li> <li>Sponsor/Customer</li> </ul>
<b>Relevant Stakeholders</b>	<ul style="list-style-type: none"> <li>TIS Director</li> <li>Roles identified above</li> </ul>
<b>Tasks</b>	<ul style="list-style-type: none"> <li>Update TIS Master Project Checklist</li> <li>Process overview and Kick-off Briefing</li> <li>Monitor and Control</li> <li>Reporting</li> <li>Maintenance of project documentation, web pages and metric information</li> </ul>
<b>Tailoring</b>	None
<b>Inputs</b>	<ul style="list-style-type: none"> <li>TIS Project Worksheet</li> <li>TIS Estimation Tool</li> <li>TIS Project Schedule Template</li> <li>TIS Master Project Checklist Template</li> <li>Software Development Plan Template</li> <li>Project Requirements</li> <li>Meeting Minutes Templates</li> <li>TIS Monthly Project Review Chart Templates</li> <li>Kickoff Briefing Template</li> <li>DSP overview</li> <li>PV Template (if required)</li> <li>Approved SWR</li> <li>Replanning Worksheet Template (if required)</li> <li>Organizational plans (SQA, CMP, Risk, etc)</li> <li>Monthly Activity Report Template</li> </ul>
<b>Outputs</b>	<ul style="list-style-type: none"> <li>Project Schedule</li> <li>Project Effort Estimates</li> <li>TIS Master Project Checklist</li> <li>Software Development Plan</li> <li>Meeting Minutes</li> <li>TIS Monthly Project Review Charts</li> <li>Kickoff Briefing</li> <li>PV (if required)</li> <li>SWR (if required)</li> <li>Replanning Worksheet (if required)</li> <li>Monthly Activity Report</li> </ul>

Process Component Summary Table	
Project Management	
<b>Data Management</b> (Defined in MPC/PMC)	<ul style="list-style-type: none"> <li>Project Schedule</li> <li>Project Effort Estimates</li> <li>TIS Master Project Checklist</li> <li>Software Development Plan</li> <li>Meeting Minutes</li> <li>TIS Monthly Project Review Charts</li> <li>Kickoff Briefing</li> <li>PV (if required)</li> <li>SWR (if required)</li> <li>Replanning Worksheet (if required)</li> <li>Monthly Activity Report</li> </ul>
<b>Tools</b> (Defined in USA007683, Appendix C)	<ul style="list-style-type: none"> <li>ACM</li> <li>Web Page</li> <li>Homesite or Front Page</li> <li>Estimation Tool</li> <li>MS Project</li> <li>Documentum</li> </ul>
<b>Training</b> (Defined in USA009970, Section 9.0)	Project Lead role training requirements
<b>Measurements</b> (Defined in USA008133)	<ul style="list-style-type: none"> <li>00001 Schedule Variance</li> <li>00002 Milestone Variance</li> <li>00003 Effort Variance</li> </ul>
<b>Process Monitoring And Control</b>	<ul style="list-style-type: none"> <li>00001 &amp; 00003 show status of the project management activities</li> <li>00002 Shows variance on milestone activities</li> </ul>
<b>Senior Management Oversight</b>	TIS Director is statused on Project Management Process items at the TIS Monthly Project Review meeting
<b>Process Verification</b>	Project Management Process Audits using the USA007685
<b>Improvement Information</b>	<ul style="list-style-type: none"> <li>Work Products identified in Data Management (above)</li> <li>Metrics identified in Measurements (above)</li> <li>Reports as identified in Senior Management Oversight (above)</li> <li>Lessons Learned from lessons learned sessions in conjunction with SQA process audit and from Project Closeout</li> </ul>

# Estimation

1	Project Name:		Project Size			Date:
2	Task	SM	MED	LG	Estimated Work hours	Number of People
3	<b>Planning</b>					
4	Dev Proj Work Space	0	0	0	0.0	1
5	Dev Proj Web Site	0	0	0	0.0	1
6	Enter/Update IADB	0	0	0	0.0	1
7	Generate Software Release Plan (SRP)	0	0	0	0.0	1
8						
9						
10						
11						
12	Generate PI Initiative	0	0	0	0.0	1
13	SQA/SCM (.1% of total)					
14	<b>Requirements</b>					
15	Define Functional Requirements Specification	0	0			
16	Review of FRS	0	0			
17	Update FRS					
18	Functional Requirements Review Preparation					
19	Coordinate/Schedule FRR	0	0			
20	Prepare and hold Kick-Off	0	0			

## TIS Estimation Tool

Project Name: DCMS/IRDB Version 1.1.0						
Task	SM	MED	LG	Estimated Work hours	Number of People	Calculated Duration (hrs/people)
<b>Planning</b>						
Dev Proj Work Space	0	0	0	0.0	1	0.0
Dev Proj Web Site	0	1	0	1.0	1	1.0
Enter/Update IADB	0	1	0	1.0	1	1.0
Generate Software Release Plan (SRP)	1	0	0	2.0	1	2.0
Review of SRP	1	0	0	1.0	1	1.0
Update SRP	0	0	0	0.0	1	0.0
Submit SRP for signature	1	0	0	1.0	1	1.0
Prepare and hold Kick-Off	1	0	0	1.0	1	1.0
Generate PI Initiative	0	0	0	0.0	1	0.0
SQA/SCM				0.7		0.7
Requirements Analysis				490.6		490.6
Develop Functional Requirements				1.0		1.0
Functional requirements Review Preparation						
Coordinate/Schedule FRR	1	0	0	4.0	1	4.0

## TIS Estimation Worksheet

PDS	PDF	Status	Task Name	Dur	Start	Finish
1	😊	😊	DCMS/IRDB 1.1.0 Schedule	319.2 hrs	05/21/07	07/13/07
2	😊	😊	Project Management	106.5 hrs	05/21/07	06/07/07
3	😊	😊	Software Project Planning	145 hrs	05/21/07	06/14/07
4	😊	😊	Develop/Update Project Work Space, Project Notebook and TIS Library	0 hrs	05/21/07	05/21/07
5	😊	😊	Develop/Update Project Web Page	32 hrs	06/01/07	06/06/07
6	😊	😊	Enter/Update IADB	0 hrs	05/21/07	05/21/07
7	😊	😊	Develop Software Development Plan/Software Release Plan	80 hrs	05/21/07	06/01/07
8	😊	😊	Review Software Development Plan/Software Release Plan	64 hrs	06/04/07	06/13/07
9	😊	😊	Update Software Development Plan/Software Release Plan	0 hrs	06/13/07	06/13/07
10	😊	😊	Submit Software Development Plan/Software Release Plan for Signature	1 hr	06/14/07	06/14/07
11	😊	😊	Prepare and hold Overview and/or Kick-Off	64 hrs	06/04/07	06/13/07
12	😊	😊	Generate PI Initiative	0 hrs	06/05/07	06/05/07
13	😊	😊	SQA/SCM for Planning	0.7 hrs	06/14/07	06/14/07
14	😊	😊	Requirements Analysis	490.6 hrs	05/22/07	06/22/07
15	😊	😊	Develop Functional Requirements	1.0 hrs	05/22/07	05/22/07

Duration calculated from TIS Estimation Tool, stored in Worksheet, entered in the Schedule Template.

Tool is used to create project-specific Worksheet

# Estimation Tool (Excel)

Project Name:	Project Size			Estimated Work hours	Number of People	Date:	Task ID	BOE No.	Resource Hours/Days Breakout								Estimation Parameter Hours		
	SM	MED	LG						Mgmt	Req	Dev	UAT	SQA	SCM	Hours	Days	SM	MED	LG
<b>Planning</b>																			
Dev Proj Work Space	0	0	0	0.0	1		50		0.0								1	1	1
Dev Proj Web Site	0	0	0	0.0	1		100		0.0								1	1	1
Enter/Update IADB	0	0	0	0.0	1		150		0.0								1	1	1
Develop Software																			
Development Plan	0	0	0	0.0	1		200		0.0								4	8	12
Review SDP	0	0	0	0.0	1		250		0.0										
Update SDP	0	0	0	0.0	1		300		0.0										
Submit SDP for signature	0	0	0	0.0	1		350		0.0										
Prepare and hold Kick-Off	0	0	0	0.0	1		400		0.0										
Generate PI Initiative	0	0	0	0.0	1		450		0.0										
SQA/SCM (.1% of total)							900												
<b>Requirements</b>																			
Develop Functional Requirements Specification	0	0	0	0.0	1		1000		0.0										
Review FRS	0	0	0	0.0	1		1050		0.0										
Update FRS	0	0	0	0.0	1		1100		0.0										
<b>Functional Requirements Review Preparation</b>																			
Coordinate/Schedule FRR	0	0	0	0.0	1		1140		0.0										
Prepare FRR Package	0	0	0	0.0	1		1160		0.0										
Post FRR Package	0	0	0	0.0	1		1180		0.0										
FRR	0	0	0	0.0	1		1200		0.0										
Prepare FRR Minutes/Action Items	0	0	0	0.0	1		1220		0.0										
Review FRR Minutes/Action Items																			

Input to Schedule Template

Task # Maps to TIS Schedule Template

**5.4 STAFFING REQUIREMENTS PLAN**

Project Management for the **Application Name** project shall be under P/TIS and include day-to-day project management responsibility. For further detail on staffing roles reference Section 5.2, Roles and Responsibilities and Section 5.3, Primary Points of Contact.

The resource requirement estimates for this project are depicted in the following table and shall be tracked in the TIS ACM system:

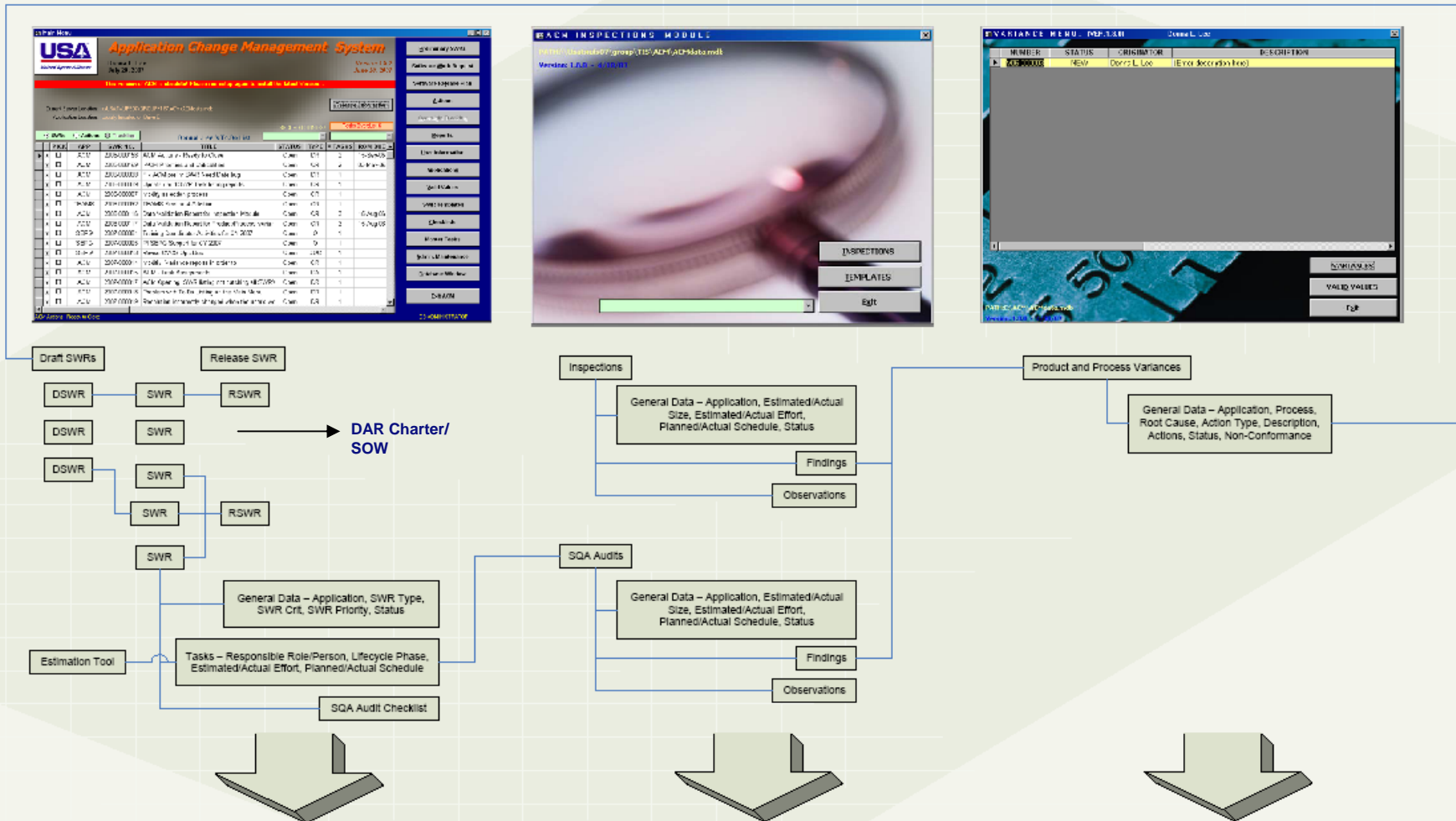
**Table 5.1 Resource Requirement Estimates**

Resource	Funding*	Est.(hrs)	Comments
Management			
Requirements			
Development			
UAT			
User Support			
SQA			
SCM			

\* If resource funding is via normal TIS Annual Budget Plan, then state "Funding" as TIS, otherwise state unique funding source.

# Application Change Management (ACM) Integrates Configuration Management, Inspections, Variances with Metric Reporting

## Application Change Management



## Metrics

# Project Risk Assessment Shows Total and Past Risks Which Aids in Monitoring and Control

## Risk Exposure Over Time

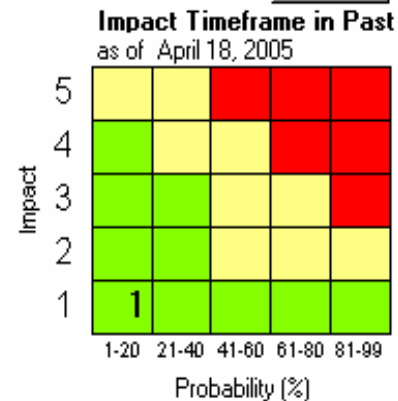
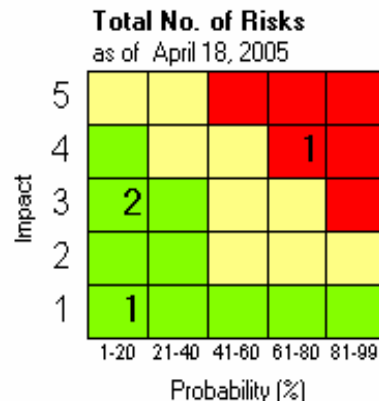
Program Area:

**Legend**

- Low Exposure
- Medium Exposure
- High Exposure

5 5 is the no. of risks in that impact / probability bin.

Click on Impact / Probability bin to view risks.



Class	Impact	Element	Description
Red	4	CV	Interfaces Design, Development, Test & Validation
Green	3	GO	Requirements Completeness
Green	3	GO	CV Data Validation
Green	1	GO	Programmer Availability

# Requirement Traceability and Verification Matrix (RTVM)

- Shows traceability of between the Functional Requirements Specification, Detailed Requirements and Design Specification, code module and Software Test Plan
- Shows verification method (Test, Analysis, Demonstration, Inspection)
- SCM Codes used to annotate requirement configuration (B – Baseline, M – Modified/Changed, A – Add, D – Deleted)

FRS Rqmnt Number	FRS Requirement Description	SCM Code	DRDS Rqmnt Number	SCM Code	Verification Method	Application Code Identification	Release Number	STP Test Number	SCM Code	Comments
4.1.i, 4.1.m, 4.1.r	The proposed system shall be WEB enabled. The proposed system shall provide a secure environment, which shall include a sanctioned Web site with visibility (view/print only) of authenticated reports. The proposed system shall make IRN, waiver, Drawing Departure Authorization (DDA), and meeting support attachments available to the web.	B,B,A	Section 3.1 Step(s) 15; Section 3.3.2.4 Step(s) 3; Section 3.3.5.6.3 Step(s) 3; Section 3.3.7.3; Section 3.3.7.3.1 Step(s) 1-4; Section 3.3.7.3.2 Step(s) 1-3	B;A;A; ;B;A;B	Test	AssembleIRN	1.1.0	PCD30, AE1-AE54	B,A	
4.1.b, 4.1.j, 4.1.1.k, 4.2.5.a	The proposed system shall provide configuration management functionality to monitor and track proposed and dispositioned changes. The proposed system shall provide a graphics package, word processing package and workflow package. The proposed system shall provide statuses for tracking IRNs. The proposed system shall provide a standard workflow and allow one-time modifications based on document process.	B	Section 3.1 Step(s) 4, 12; Section 3.3 Step(s) 6; Section 3.3.4 Step(s) 1-4; Section 3.3.4.5 Step(s) 1-4	B	Test	frmIrcdbMain	1.0.0	PCD31	B	
4.2.6.e	The proposed system shall add the PRCBD Number and date to each page of the approved IRN.	B	Section 3.3.4.6 Step(s) 1-5; Section 3.3.5.10 Step(s) 1-6	B	Test	frmApprovalPackage	1.1.0	**CMO2	M	
4.1.1.c	The proposed system shall provide validation of appropriate data fields upon data entry or specified data selections on appropriate data fields.	B	Section 3.2 Step(s) 9; Section 3.3.4.6 Step(s) 1-5; Section 3.3.5.10 Step(s) 1-6	B	Test	frmApprovalPackage, dlgSelectIRNs	1.1.0, 1.0.0	**CMO3	M	

# Work Environment

- An annual Information Technology Plan is developed and approved based on Information Technology Standards
- SDP Table 5.5-1 has columns "Platform", "Environment", "Tool(s)", "Project Resources Req'd". The SDP Template lists the standard Platforms, Environments, and Tools. Project Leads enter any project-specific resource needs for a given platform in the "Project Resources Req'd" column. This would be for any non-standard configuration of the platform needed for this project. If nothing project-specific is required, this is N/A.
- SDP Table 5.5-2 provides the template for any new software tools required for the project
- SDP Table 5.5-3 provides the template for any new hardware required for the project

**Table 5.5.1** Planned utilization of existing information technology tools

Platform	Environment	Tool(s)	Project resources req'd
USATXADS07	Development	Access 2000, ACM, Safe Source	N/A
USATXADS07	Test/Validation	Access 2000, ACM, Safe Source	N/A
USATXADS07	Production	Access 2000, ACM, Safe Source	N/A

\* Includes software languages and support tools.

There are no specific new software tools requirements identified for this project.

There are no specific new hardware requirements identified for this project.

**Table 5.5.2** New software tools required

Product	Version	Number of licenses	Estimated cost *(in \$)
N/A			

Total new software cost \$ \_\_\_ None \_\_\_

\* Estimated Costs are Vendor-published prices.

There are no specific new hardware requirements identified for this project. □

**Table 5.5.3** New hardware required

Product	Version	Quantity	Estimated Cost *(in \$)
N/A			

Total new software cost \$ \_\_\_ None \_\_\_

\* Estimated Costs are Vendor-published prices.

# Data Management Plan added to Standard Checklists

- The Master Project Checklist is used as the Project Data Management Plan and is maintained throughout the project lifecycle

Product	Status	What Used	What Released	Resources	Format	Data Content	Provided By	How Provided	Managed By	Method Data Retrieved, Reproduced, Distributed	Configuration Control	Collection Frequency	Repository	Retention Period	Access Control	Last Review Date	Reviewed By
Project Worksheet/ Minutes	Complete	Template	Rev C	<a href="#">Web</a>	Word	Resource Info	Lead	Electronic	Spencer Beard	Elec-H/C upon Req	Formal	Once	Documentum		BTI	09/09/2007	Donna Lee
ITSB DP (if reqd)	Not Req'd	N/R	N/R	Web	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R
SWR / S.O.W.	Complete	Template	Basic	<a href="#">ACM_Web.PE</a>	Access	Information fo	Lead,Dev	Database	Spencer Beard	Elec upon Req.	Formal	Monthly	ACM		BTI	08/16/2007	Spencer Beard
IADB	Complete	Application	5.1	<a href="#">IADB</a>	SilverStream	Software inver	Lead	Database	Spencer Beard	H/C upon Req.	Formal	Yearly	<a href="#">Ausatwas6e</a>		BTI	05/21/2007	Spencer Beard
WEB PAGE	Complete	Template	N/A	<a href="#">Web.PE</a>	ColdFusion	Communicate	Lead	Electronic	Spencer Beard	Elec upon Req.	Informal	Monthly	extranet		BTI	09/18/2007	Steve Keese
ESTIMATION TOOL	Complete	Est. Tool	Rev E	<a href="#">EST_ACM</a>	Excel	Product sizing	Lead,Dev	Electronic	Spencer Beard	Elec-H/C upon Req	Informal	(Re)Baseline	Documentum		BTI	06/06/2007	Spencer Beard
SCHEDULE	Complete	Template	Rev B	<a href="#">ACM_Web.PE</a>	Project	Delivery sched	Lead	Electronic	Spencer Beard	Elec-H/C upon Req	Informal	Monthly	Documentum		BTI	09/09/2007	Spencer Beard
SDP	Complete	Template	Rev A	<a href="#">ACM_Web.PE</a>	Word	Detailed plann	Lead,Dev	Electronic	Spencer Beard	Elec-H/C upon Req	Formal	Once	Documentum		BTI	09/18/2007	Dan Bly
TIS LIB / DOCMTM	Complete	Documentur	5.3	<a href="#">ACM_Web.PE</a>	Web	All	USA DM	Electronic	Spencer Beard	Webtop GUI	Formal	On Demand	<a href="#">Ausatwas04</a>		BTI	09/21/2007	Spencer Beard
DAR (optional task)	Complete	Template	Basic	<a href="#">ACM_Web</a>	Word	Website desig	Lead	Electronic	Spencer Beard	Elec-H/C upon Req	Formal	On Demand	Documentum	N/R	BTI	09/21/2007	Shawn Pifer

- The Process Master Checklist is used as the Organizational Data Management Plan and is maintained as needed

Document Number	Description	Version	Version Date	Format	Data Content & How Issued	Provided By	How Provided	Managed By	Method Data Retrieved, Reproduced, Distributed	Configuration Control	Collection Frequency	Repository	Retention Period	Access Control	Last Review Date	Reviewed By
TIS-00001	Project Worksheet	Revision D	07/23/07	Word	Worksheet/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/23/07	D. Lee
TIS-00002	Requirements/Design/Code Inspection Wd	Revision A	03/26/07	Word	Worksheet/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	03/26/07	C. Rose
TIS-00003	Release Worksheet	Revision C	07/23/07	Word	Worksheet/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/23/07	D. Lee
TIS-TMPL-PR	Project Review Template	Revision E	08/14/07	Excel	Template/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	08/14/07	C. Rose
TIS-TMPL-PRM	Project Review Minute Template	Basic	03/06/07	Word	Template/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	03/06/07	C. Rose
TIS-TRAIN-CM	TIS Configuration Management Training	Revision A	03/02/07	PowerPoint	Training/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	03/02/07	C. Rose
TIS-TRAIN-PPQA	TIS Process and Product Quality Assurance	Revision A	02/22/07	PowerPoint	Training/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	02/22/07	C. Rose
TIS-TMPL-KO	Kick-off Briefing Template	Revision C	08/20/07	PowerPoint	Template/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	08/20/07	C. Rose
TIS-TMPL-CDR	Critical Design Review (CDR) Template	Revision B	09/14/07	PowerPoint	Template/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	09/14/07	C. Rose
Excel Page	Estimation Tool	Revision E		Excel	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
Excel Page	Requirement Traceability Verification Matr	Basic		Excel	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
MSPROJECT Page	Schedule Template	Basic		MSPROJECT	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
Directory Page	TIS Risk Database	Basic		Access	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
N/A	TIS Master Project Checklist	A		Excel	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
N/A	TIS Process Master Checklist	Basic		Excel	Tool/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	07/12/07	C. Rose
N/A	TIS Monthly Project Review Charts	N/A	N/A	pdf	Document/Web	Department	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	09/08/07	C. Rose
USA007683	TIS Defined Software Process	Revision E	08/10/07	Word	Document/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	08/10/07	C. Rose
USA007684	TIS Configuration Management Plan	Revision F	09/14/07	Word	Document/Web	PI SEPG	Electronic	PI SEPG	TIS Web Page	Informal - TIS PAL	As needed	Documentum	Until Outdated	Bus/Tech Info	09/14/07	C. Rose



# Stakeholder Management Clearly Defined and Involved

Table 5.9.3 Stakeholder Involvement in Reviews

Stakeholder Role	Design/ Code Inspection	Document/ Briefing Inspection	Over View	Kick Off	FRR	PDR	CDR	UAT	SRR
Project Sponsor			R				R		R
Senior Manager			R	R			R		R
Project Manager				R	R	R	R	R	R
Project Software Manager				R	R	R	R	R	R
Software Quality Assurance Analyst	R	R	R	R	R	R	R	R	R
Configuration Control Analyst	R	R		R	R	R	R	R	R
Requirements Analyst	R	R		R	R				
Developers	R	R		R	R	R	R	R	R
Measurement Analyst	O	O	O		O	O	O	O	O
Primary User(s)/ Customers				R	R	R	R	R	R
Platform Engineering Rep.			O	O	O	O	O	O	O
PI SEPG			O	O	O	O	O	O	O

R - Required      O - Optional

Table 5.2.1 Roles and Responsibilities

Role	Required (Y or N)	Contact Name/ Organization- Mailcode	Level of Authority	Contact Phone/ Fax	Contact Email
Project Sponsor	Y	Greg Katnik NASA MK-SIO	Controls total project funding. Top Level Authority	321-867-4744 321-867-9129	greg@n.katnik@nasa.gov
Senior Manager	Y	Shawn Pifer USA-TIS USH-701A	Controls organizational budget. Controls functional resources applied to project. Reports to Sponsor.	281-212-6039 281-212-6046	Shawn.r.pifer@usa-spaceops.com
Project Manager	Y	Spencer Beard USA-TIS USH-701A	Make decisions on the project. Answers to S/Manager & Project Sponsor	281-280-6646 281-212-6046	spencer.d.beard@usa-spaceops.com
		USA-TIS USH-701A	activities on project. Reports to SW Manager.	281-212-6046	spaceops.com
Requirements Analyst	Y	Spencer Beard USA-TIS USH-701A	Determines Requirements activities on project. Reports to SW Manager.	281-280-6646 281-212-6046	spencer.d.beard@usa-spaceops.com
Developers	Y	Suzanne Calhoun USA-TIS USH-701A	Makes decisions on software development activities on project. Reports to SW Manager.	281-280-6622 281-212-6046	suzanne.r.calhoun@usa-spaceops.com
Measurement Analyst	Y	Spencer Beard USA-TIS USH-701A	Reports to Project Manager.	281-280-6646 281-212-6046	spencer.d.beard@usa-spaceops.com
Level 2 Primary Customer Manager	Y	Al Fazio Boeing RI 721Z-1046	Makes decisions on user-generated tests. Reports to IWG chairman	321-861-4630 321-861-6070	alberta.fazio@boeing.com
Level 2 Primary Customer	Y	Lew Adam Boeing RI 721Z-1046	Makes decisions on user-generated tests. Reports to Project Manager	321-861-3859 321-861-6070	Lewis.w.adam

Stakeholders are identified in the project Software Development Plan

Stakeholders are primarily involved in the milestone reviews and participation is documented in the minutes

To: IWG Distribution  
 From: Robert Westerman  
 Subject: IWG Minutes  
 The IWG met on Wednesday, July 18, 2007 at 10:20 a.m.

**Administration**

**Roll Call**

L. Adam, G. Bauch, S. Beard, D. Ely, J. Cooper, B. Diller, C. DuLac, B. Gibling, J. Gray, G. Katnik, R. Kessler, L. Krebs, T. Marren, W. Pietruk, J. Richardson, G. Roule, J. Uayda, A. Webber, R. Westerman, C. White

**Agenda Items**

**1. DCMS/IRDB FRR-PDR-CDR**

Spencer Beard reviewed the Functional Requirements Review/Preliminary Design Review/Critical Design Review (FRR/PDR/CDR) presentation without any issues. Each required signatory gave verbal approval for the Authority To Proceed (ATP). Signatures and closure of the FRR/PDR/CDR ATP will be obtained after scheduling of User Acceptance Testing (UAT) and release of the Software Test Plan (STP). A meeting will be tentatively scheduled for Friday, July 20th, to review the STP and schedule UAT.

# Base Measure and Measurement Specification Templates

## Ensure Standard Metrics

<b>Base Measure</b>	<i>Name of Base Measure</i>
<b>Relevant Entities</b>	<i>Identify what is to be measured</i>
<b>Attributes</b>	<i>Identify properties or characteristics of the base measure</i>
<b>Units of Measurement</b>	<i>Identify the standard unit</i>
<b>Measurement Method (How)</b>	<i>Identify the counting rules to calculate the base measure</i>
<b>Implementation Approach</b>	
- Who	<i>Identify the tools, personnel, or other mechanisms that gather the measure</i>
- When/How Often	<i>Identify When/How Often the information is obtained</i>
- Reporting	<i>Identify Metrics that information is reported on</i>
- Stored	<i>Identify where the information will be stored</i>

**Base Measure** – a distinct property or characteristic of an entity and the method for quantifying it

The raw data such as start/end dates, hours, counts, etc. used for deriving measurable data such as variances, trends, etc.

<b>Metrics Specification Date</b>	<i>Date the metric was approved</i>
<b>Metric Number - Title</b>	<i>Unique number assigned to the metric and short title</i>
<b>Metric Description/Purpose</b>	<i>Describes the metric and why/how the metric is used</i>
<b>Metric Sample</b>	<i>Depicts the representation output of the metric</i>
<b>Analysis Model</b>	<i>Describe the analysis approach and how to interpret the data. Document any data manipulation performed.</i>
<b>Decision Criteria</b>	<i>Describe thresholds, limits, or targets to trigger action or further investigation</i>
<b>Derived Measures</b>	<i>List Derived Measures from Section 6.0</i>
<b>Base Measures</b>	<i>List Base Measures from Section 6.0</i>
<b>Implementation Approach</b>	<i>Describe the tools, how gathered, frequency, provided by, reviewed by, and storage</i>
- Who	<i>Describe the tools, personnel, or other mechanisms that gather the measure, who provided to and who reviewed by</i>
- When/How Often	<i>Describe When/How Often the measure is gathered</i>
- Reporting	<i>Describe to who and frequency that metric is reported</i>
- Stored	<i>Describe the storage of the measure</i>
<b>Associated Metrics</b>	<i>List other metrics that are related and that should be reviewed in association with this one</i>
<b>Measurement Objective(s)</b>	<i>See section 3.2</i>
<b>Required List</b>	<i>Specify whether or not metric is required for projects, processes or both.</i>

**Derived Measure** – data resulting from the mathematical function of 2 or more base measures

# Project Review Charts Summarize Project Status and Process Areas

VSP Mapping: 92983			PI SEPG													Project Lead: Chris Rose		Status Date: 09/11/07 Updated On: 09/12/07	
Documentation Status	Last Month	Current Month	Description: Program Integration Software Engineering Process Group provides a central focus for developing and refining department processes and tools. CMMI Project is the TIS focus process improvement project, taking the TIS processes from CMM to CMMI+DEV+IPPD V1.2													Data Source Status	Last Month	Current Month	
SDP	N/A	N/A														Web page	G	G	
FRS	N/A	N/A														Schedule	G	G	
RTVM	N/A	N/A	Milestones (FY 2007):													ACM	G	G	
DRDS	N/A	N/A	Complete Documentation Updates (for CMMI)													Risk DB	G	G	
DE&TDS	N/A	N/A	PI SEPG Meetings													Project Training	G	G	
STP	N/A	N/A	Project Lead/Developer Meetings													Subcontractor	NR	NR	
UG	N/A	N/A	PI Class B Readiness Review													Resources	Y	G	
DC&P	N/A	N/A	PI Class B													Hours:	Planned	Actual	
IDA	N/A	N/A	PI SCAMPI A Readiness Review														7,187	4,660	
SOW	N/A	N/A	PI SCAMPI A (October 2007)													Project/Process	Total	Closed	
PMC	G	G														Variance (PV):	0	0	
																Size:	Appl	Release	
																(Size Type)	0	0	

Last Month	Current Month	Review Items											
G	Y	<b>Status:</b> Preparation for the 9/24 - 9/28 SCAMPI Readiness Review continues. The Action Item list has been created and is in work. IRDB & SCIMS project data is being loaded into the PIDs. CRS will be only partial data evidence for the Readiness Review.											
G	G	<b>Requirements:</b> In support of both Company and Directorate goals (VSP-92983), TIS plans											
G	G	<b>Development/Test:</b> SCAMPI projects are: SICMS, IRDB, and CRS. MRCS will be used only for											
G	G	<b>SQA:</b> Unscheduled Process Audits will continue throughout the year.											
G	G	<b>SCM:</b> Newly revised TIS Process Documents have been signed off, and											
G	G	<b>Metrics:</b> Color Description: G (0) The CMMI Level 3 Project is the TIS Process Impro G (0) Metrics on this project are provided to the USA SW											
Y	Y	<b>Risks:</b> Color Description: Y (1) 115 CMMI Project Limited Resources. Mitigation Plan in											
G	G	<b>Dependencies/Issues:</b> SCAMPI Assessment is dependent on external team members availability.											

VSP Mapping: 105839													TIS SQA / SCM													Project Lead: Dan Bly		Status Date: 08-31-07 Updated On: 09-12-07	
Application	Version	Prior Month	Current Month	Doc/Btg Insp P	Doc/Btg Insp C	Rqt/Dsn/Code Insp P	Rqt/Dsn/Code Insp C	SQA C/L P	SQA C/L C	Findings O	Findings C	CVCS Status	SCM Audit P	SCM Audit C	The SQA / SCM function captures status of software work product inspections and process audits and the state of compliance with the TIS DSP, SQA Plan, SCM Plan and the Internal and X-Element Audit Plans.														
CMMDB - Proj on Hold	2.1.0	Y	G	8 : 7	7	3	2	11 : 9	1 + 8 W	2	2	IN	2																
CRS	1.1.0	N/A	Y	11 : 4	0	3	0	11 : 4	4 + 0 W	0	0	IN	2																
IRDB	1.1.0	G	Y	11 : 10	10	2	1	11 : 11	2 + 7 W	4	2	IN	2	1															
MRCS2	1.0.0	G	Y	13 : 8	8	3																							
SICMS	4.0.0	G	Y	10 : 4	6	3																							
TACCS - Proj Replanned	3.0.0	G	G	12 : 4	4	3																							
VIS - Proj on Hold	1.3.0	Y	Y	8 : 1	1	3																							
WebPCASS	3.0.0	G	G	13 : 3	3	3																							

VSP Mapping:			WebPCASS 3.0.0 iPRACA - Phase One													Project Lead: Shelly Pulz		Status Date: 09/13/07 Updated On: 09/13/07	
Documentation Status	Last Month	Current Month	Description: 1) Phase I iPRACA (SNC) to WebPCASS Search Screens. - SCR-2005-0030400													Data Source Status	Last Month	Current Month	
SDP	G	G														Web page	G	G	
FRS	G	G														Schedule	G	G	
RTVM	G	G	Milestones (FY 2007):													ACM	G	G	
DRDS	G	G	FRR - Oct 05'													Risk DB	G	G	
DE&TDS	G	G	PDR - Dec 06'													Project Training	TBD	TBD	
STP	G	G	CDR - Dec 06'													Subcontractor	NR	NR	
UG	G	G	UAT													Resources	G	G	
DC&P	NR	NR	SRR													Hours:	Planned	Actual	
IDA	G	G	Document Review														3739	4420	
SOW	NR	NR														Project/Process	Total	Closed	
MPC	G	G														Variance (PV):	0	0	
																Size:	Appl	Release	
																(Size Type)	0	0	

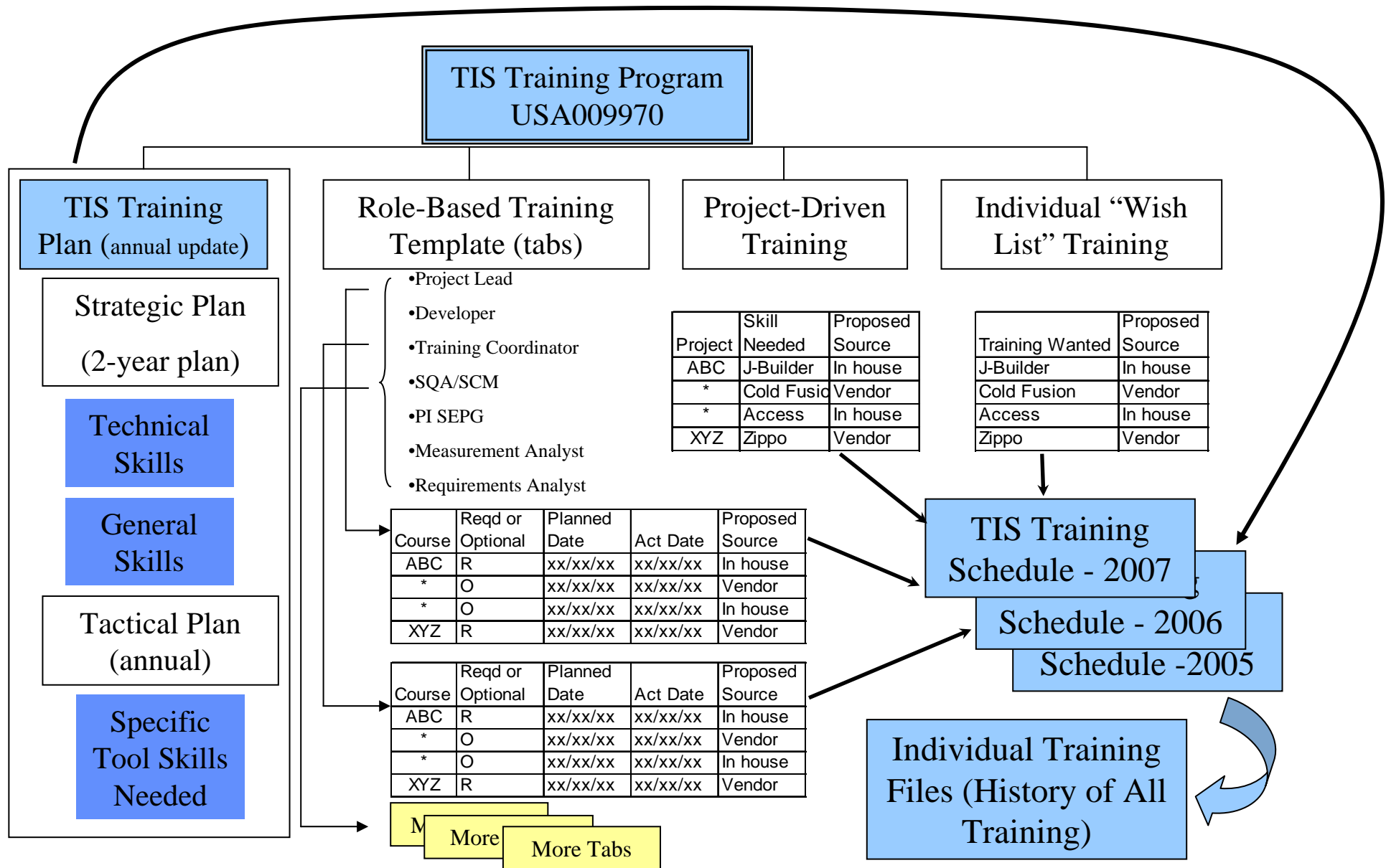
Last Month	Current Month	Review Items											
G	G	<b>Status:</b> UAT was extended through the middle of August to accommodate the performance changes that occurred during UAT. The access issues were resolved and the majority of the Project issues have been re-tested and closed. Approximately 20 reports have been built to date. A delta UAT is scheduled for late September with the SRR now scheduled for mid October.											
G	G	<b>Requirements:</b> Reports Status: Requirements for majority of the reports are in.											
G	G	<b>Development/Test:</b> Work is progressing on the development of the screens and report functionality.											
G	G	<b>SQA:</b> TIS SQA was not required this reporting period. Software SQA - Provided by IM in accordance with IM SQA Process.											
G	G	<b>SCM:</b> Software/Documentation SCM - Provided by IM in accordance with IM SCM Process.											
G	G	<b>Metrics:</b> Color Description: G (5) All Metrics reviewed and within acceptable limits.											
G	G	<b>Risks:</b> Color Description: 123 R WebPCASS is dependent on the iPRACA release of KSC and PDSS. Will need to replan if iPRACA slips.											
G	G	<b>Dependencies/Issues:</b> Project is completely dependent on the SNC Project.											

# Training

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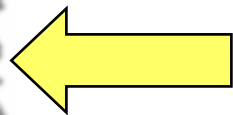
- **Training is necessary to ensure understanding and can provide confirmation of the documented process**
  - **Training Program**
  - **Training Status**
  - **Training Effectiveness**

# Training Plan Integrates Near Term and Long Term Needs of Roles, Projects and Individuals



# Training Plans, Schedules and Status

TIS General						<Name>					
SKILL NAME	PRIORITY	NEED THIS YEAR	DATE COMP	REFRESHER TRAINING RESPONSIBILITY	TRAINING METHOD (X)	COMMENTS					
						1	2	3	4	5	6
<b>USA MANDATORY REQUIRED TRAINING</b>											
2007 Annual Ethics	1										
Module I - Technology Protection For USA Employees	1										RM160USA
Procurement Integrity & TINA (CP104USA)	1										
Organizational Conflicts Of Interest	2										RM167USA
Control Of Sensitive Information	2										RM168USA
IT Security Awareness: All Users (Annually)	1										
IT Security Privileged Users	2										Required for Personnel with privileged access to USA managed IT resources.
IT Security For Management	2										
Timekeeping Awareness (CP106USA)	1										
Risk Management (Annually For Mgrs/selected others)	2										
Risk Associated Trouble Spots-RATS (Annually)	1										
USA HAZCOM (Annually)	1										
Voluntary Protection Program (One Time Only)	1										
Safety Awareness (One Time Only)	1										
Safety Computer Ergonomics (Every 3 Years)	1										
Emergency Preparedness (Annually)	2										
<b>COMPANY</b>											
Intranet Curator Training	1										
Intranet Responsible Data Manager (RDM) Training	1										
HR Orientation	2										

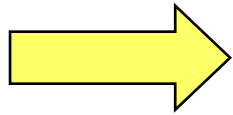


Defined per individual by role and maintained with history

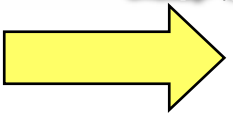
X = Mandatory, O = Optional  
 Date: Planned (P) Completed (C) Blank Cell = Not Required

Emp #1	Date	Emp #2	Date	Emp #3	Date	Emp #4	Date
O	2/26	O		O		O	
X	2/26	X	3/16	X	9/11	X	10/3
X	2/26	X	3/13	X	9/11	X	10/3
X	6/1	X	3/15	X	9/11		
X	6/1	X	3/16	X	9/26	X	10/3
O	2/26						

Roll up of annual training



Monthly Status



## TIS Training Status – August 2007

- **Individual Training Plan Review/Updates** – In Work (manually incorporating new format into each individual training file - 90% complete)
- **Department Rollup Training** – Current
- **Company Mandatory Training Status** – 18 out of 25 employees complete (75% overall complete for CY'07)
- **Training Coordinator Hours** - Planned: 1100 Used to Date: 466
- **July Training:**
  - > MS Outlook Level 1 1 employee (complete 07/11/07)
  - > NMA – Interpersonal Communication Skills 1 employee (complete 07/25/07)
  - > Effective Change Management 2 employees (complete 07/25/07)
  - > NMA Live! Online – Moving Beyond Metrics 1 employee (complete 07/26/07)
  - > NMA Certified Manager 1 employee (complete 07/31/07)
- **August Training:**
  - > NMA Live! Online – So That's How You Do That! MS PP 1 employee (complete 08/09/07)
  - > NMA – How To Become More Active With Multiple Priorities 1 employee (complete 08/16/07)

# Training Effectiveness Surveys Support Training Usefulness and Future Prospects

**TIS Training Effectiveness Form**

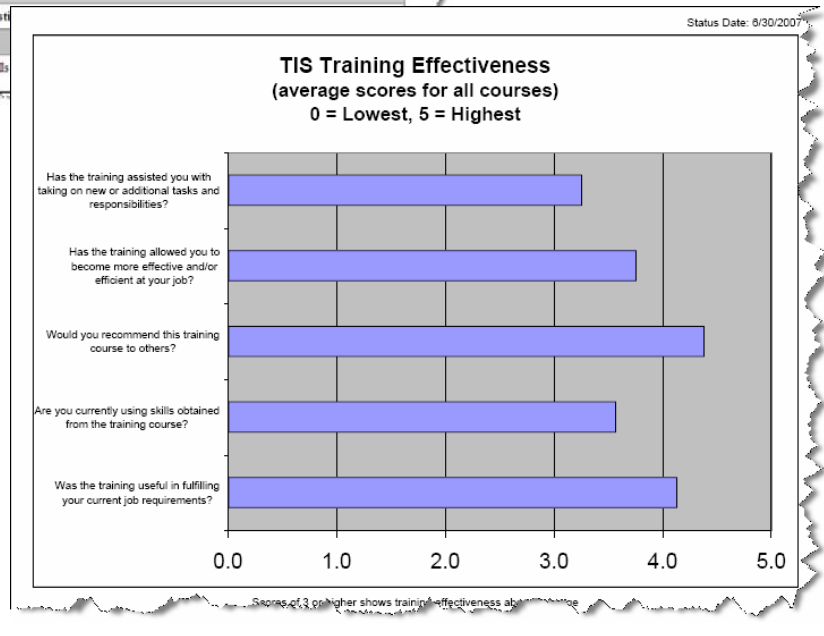
Name: \_\_\_\_\_  
 Date: \_\_\_\_\_ (ex. mm dd/yyyy)  
 Course Title: -Select Course-  
 Course Date: \_\_\_\_\_ (ex. mm dd/yyyy)

**Please rate each question by checking the appropriate box and adding comments.**

	No		Some What		Yes
	1	2	3	4	5
1. Was the training useful in fulfilling your current job requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Are you currently using skills obtained from the training course?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Would you recommend this training course to others?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Has the training allowed you to become more effective and/or efficient at your job?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Has the training assisted you with taking on new or additional tasks and responsibilities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Please respond to the following question:  
 How often do you anticipate applying your new skills?



# Preparing and Interpreting/Incorporating Results

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- **New source of energy is a must in order to get to the finish line**
- **Standardization, entry of evidence, and configuration management of PIDs requires organization and discipline**
- **Team cooperation and collaboration are aids in ensuring success**



# PIID Sample

IPM\_SCAMPI\_A\_9.xls

Goal	Practice	PRJ	Evidence			
			Direct	Direct Hyperlink	Indirect	Indirect Hyperlink
SG 1	SP 1.1 Establish and maintain the project's defined process from project startup through life of project.	Org	DSP - USA007683  <i>Section 4.2.1.4 identifies that the project lead will determine the process (describes how) for the project using the DSP and any applicable tailoring or</i>	<a href="#">DSP</a>		
		All	SDP (Document)  <i>Section 1.2 "Approach" describes the project's process and points to SDP section 8.0 for any applicable tailoring and any process waivers. Section 1.2 also specifies the project's defined software process as the TIS DSP with any tailoring or process waivers identified in Section 8.0.</i>  <i>PPD Note: There is no tailoring of the organization's defined process specific to PPD.</i>		SDP Revision log and approval (formulate)  <i>Sign off on the SDP shows approval of the project's defined process.</i>	
		All	Project Schedule (use)  <i>The process requires the use of a project schedule. Link is to the TIS Schedule Template.</i>			
	SP 1.2 Use organizational process assets and measurement repository for estimating and planning the project's activities.	ORG	DSP - USA007683  <i>Section 4.2.1.9 directs the use of past actuals for estimation and the use organizational process assets in developing the plan and other work products.</i>	<a href="#">DSP</a>		
		All	SDP (document)  <i>Software Development Plan for the project is based on the SDP Template and previous projects.</i>		SDP approval (formulate)  <i>Sign off on the SDP shows approval of the project's estimating and planning process. Summarized estimated effort in Section 5.4 "Staffing requirements/Plan".</i>	
		All	TIS Estimation Tool (use)  <i>The estimation tool uses standard values calibrated using historical data. The SDP directs the use of the TIS Estimation Tool by the Project Lead to produce the project Estimation Worksheet (project specific effort estimate).</i>  <i>Log shows updates to estimation values in the tool. When Project Leads modify values calculated in the TIS Estimation Tool, a reference number is entered in the "BOE" column in the Estimation worksheet, and a rationale is placed in the BOE Tab worksheet.</i>			

# PIID Summary Visual Shows Where Work is Required

Who's Resp	Chris	Chris	Chris	Chris	Donna	Donna	Donna	Chris	Chris	Chris	Chris	Chris	Chris	Chris	Chris	Chris	Chris	Chris	Chris
Process Areas	Engr	Proj Mgmt	Proj Mgmt	Proj Mgmt	Support	Support	Support	Engr	Engr	Engr	Engr	Engr	Process Mgmt	Process Mgmt	Process Mgmt	Proj Mgmt	Proj Mgmt	Support	Discipline Amplification
Maturity Level	2	2	2	2	2	2	2	3	3	3	3	3	3	3	3	3	3	3	
Process Areas	REQM	PP	PMC	SAM	MA	PPQA	CM	RD	TS	PI	VER	VAL	OPF	OPD	OT	IPM	RSKM	DAR	IPPD
<b>SG1</b>																			
SP 1.1	S	S	S		S	S	S	S	P	P	P	P	S	S	S	S	S	S	S
SP 1.2	S	S	S		S	S	S	P	S	P	S	S	S	S	S	S	S	S	S
SP 1.3	P	S	S		S		P		P	S	S	S	S	S	S	S	S	S	P
SP 1.4	S	S	S		S									S	S	S			P
SP 1.5	P		S											S		S			P
SP 1.6			S																P
SP 1.7			S																
<b>SG2</b>																			
SP 2.1		S	S		S	S	P	S	S	P	S	P	S		S	S	S		
SP 2.2		S	S		S	P	S	S	S	P	P	S	S		S	S	S		
SP 2.3		S	S		P			P	S		S		S		S	S			
SP 2.4		S			P				S				S						
SP 2.5		S																	
SP 2.6		S																	
SP 2.7		S																	
<b>SG3</b>																			
SP 3.1		S					P	S	S	P	S					S	S		
SP 3.2		S					P	S	S	P	P					S	S		
SP 3.3		S						P		S									
SP 3.4								S		S									
SP 3.5								P											

ange from CMM

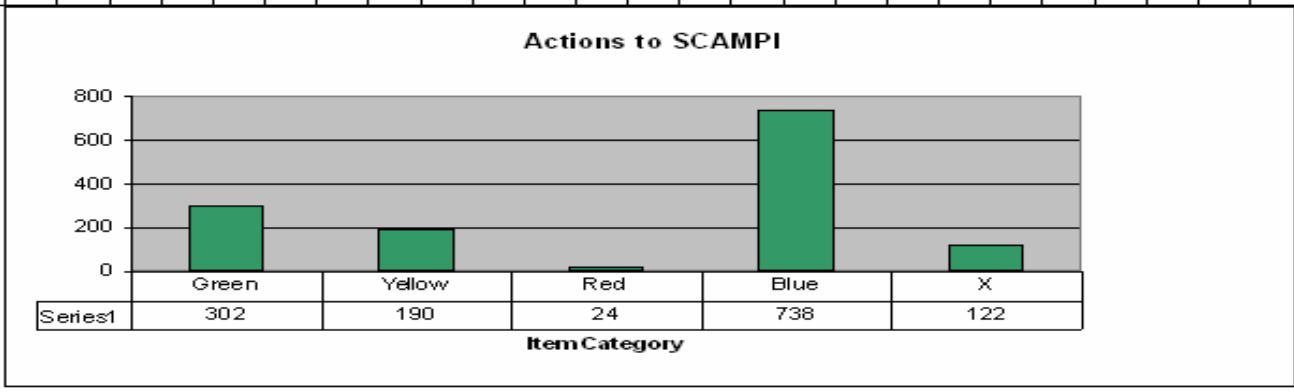
rmation from Borland on IPPD Direction

# PIID Evidence Shows Where Evidence is Required

The Road to CMMI

		SG1						SG2						SG3					GG2						GG3								
		1.1	1.2	1.3	1.4	1.5	1.6	1.7	2.1	2.2	2.3	2.4	2.5	2.6	2.7	3.1	3.2	3.3	3.4	3.5	2.1	2.2	2.3	2.4	2.5	2.6	2.7	2.8	2.9	2.10	3.1	3.2	
Model	Green	13	11	8	7	3	3	1	13	10	6	2	1	1	1	4	5	4	3	2	13	10	10	11	13	10	9	10	4	12	11	2	213
	Yellow	1	4	3	1	2	1	0	0	3	2	1	0	0	0	4	3	1	1	0	0	3	3	2	0	3	4	3	0	1	1	11	58
	Red	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	1	0	12
	X	2	2	2	0	0	0	0	2	2	1	0	0	0	0	1	1	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	61
IRDB	Green	7	4	3	2	2	0	0	4	3	0	1	1	1	2	2	0	0	0	11	4	2	6	9	5	0	3	3	6	6	1	89	
	Yellow	7	7	5	5	1	3	1	8	9	7	2	0	0	0	2	3	4	3	2	2	7	9	5	4	5	10	7	0	6	2	132	
	Red	0	1	1	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	8	0	0	0	12	
	Blue	1	3	3	1	2	1	0	0	1	1	0	0	0	4	2	1	1	0	0	2	2	2	0	3	3	3	2	1	1	10	50	
X	2	2	2	0	0	0	0	2	2	1	0	0	0	1	1	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	61		
SICMS	Green	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Yellow	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Red	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Blue	17	17	14	8	5	4	1	15	15	9	3	1	1	1	9	9	5	4	2	17	17	17	17	17	17	17	17	17	17	17	344	
X	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CRS	Green	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Yellow	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Red	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Blue	17	17	14	8	5	4	1	15	15	9	3	1	1	1	9	9	5	4	2	17	17	17	17	17	17	17	17	17	17	17	344	
X	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
TOTAL	Green	20	15	11	9	5	3	1	17	13	6	3	2	2	2	6	7	4	3	2	24	14	12	17	22	15	9	13	7	18	17	3	302
	Yellow	8	11	8	6	3	4	1	8	12	9	3	0	0	0	6	6	5	4	2	2	10	12	7	4	8	14	10	0	7	7	13	190
	Red	1	1	2	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	17	0	1	0	0	24
	Blue	35	37	31	17	12	9	2	30	31	19	6	2	2	2	22	20	11	9	4	34	36	36	36	34	37	37	37	36	35	35	44	738
	X	4	4	4	0	0	0	0	4	4	2	0	0	0	0	2	2	0	0	0	8	8	8	8	8	8	8	8	8	8	8	8	122

- Green - Good To Go
- Yellow - Minor Issue
- Red - Show Stopper
- Blue - No Evidence Yet
- X - Not reviewed for Class B



**1376**

# Summary

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## ➤ Implementation Strategy

- CMMI Project must be well planned with management commitment
- CMMI Project must be monitored regularly
- Personnel may have to perform multiple roles
  - PIID developers were SEPG members
  - SQA and SCM performed by same individual
  - Project leads are trained to perform multiple roles (i.e. SQA, SCM, RD and REQM activities)
- Applications may be implement with a single developer/project lead, but the process must support multiple developers/project leads

## ➤ Implementing

- All projects use the **SAME** standardized process documents, forms, templates, and checklists
- Tools are complementary and build on each other
- All employees required to take all roles of department training which helped with institutionalization

## ➤ Preparing and Interpreting/Incorporating Results

- PIIDs were built and reviewed by two department personnel who worked closely with Lead Appraiser during preparation

# Closing Point

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**Achieving a CMMI-Dev + IPPD Version 1.2 Maturity Level 3 in a small organization can be achieved through planning, hard work, dedication, commitment and a little fun. Although it can be intimidating, frustrating, and disheartening at times the end result of these efforts are consistent and repeatable processes that promote stability and better communication.**