

## 8<sup>TH</sup> ANNUAL



**Investigation, Measures and Lessons Learned About the Relationship Between CMMI® Process Capability and Project or Program Performance** 



SPONSORED BY:

NATIONAL DEFENSE INDUSTRIAL ASSOCIATION SYSTEMS ENGINEERING DIVISION IN CONJUNCTION WITH:



**Software Engineering Institute** 

**Carnegie Mellon** 

This conference brings together the managers and professionals involved in Acquisition Management, Systems Engineering, Program Management, Software Development, Process Improvement, Six Sigma and related activities for the purpose of advancing the state-of-the-art in process improvement and achieving a higher state of process capability in engineering development in order to reduce cost, schedule and risk, and improve overall quality.

NOVEMBER 17-20, 2008 WWW.NDIA.ORG/MEETINGS/9110

The National Defense Industrial Association, Systems Engineering Division, in conjunction with the Software Engineering Institute, Carnegie Mellon University, is pleased to announce the 8th Annual CMMI® (Capability Maturity Model Integration) Technology Conference & User Group. This premier conference will be held November 17-20, 2008, at the Hyatt Regency Tech Center in Denver, Colorado.

The purpose of the conference is to exchange ideas, concepts and lessons learned concerning the continuing evolution, adoption and use of the CMMI® and its associated appraisal (assessment and evaluation) methods. This conference brings together CMMI® adopters, users, developers and appraisers, as well as those with general interest in process improvement. It provides a forum for the free exchange of ideas and affords a unique opportunity to meet with the sponsors, developers and stewards of the CMMI®, as well as those offering CMMI® training and implementation assistance. Emphasis will be placed on CMMI® implementation methods and strategies, return on investment and program/project performance benefits.

## CONTACTS

Suzanne Havelis, Meeting Planner,

shavelis@ndia.org, (703)247-2570

#### **Conference Chairs:**

Bob Rassa, Director, Engineering Programs, Raytheon Company rcrassa@raytheon.com, (301)334-0764 Jeffrey Dutton, Chief Engineer, Jacobs Technology ITSS jeff.dutton@jacobs.com

### **Technical Program Chairs:**

Mr. Rick Barbour, Software Engineering Institute, reb@sei.cmu.edu Dr. Randy Walters, Northrop Grumman Corporation, randy.walters@ngc.com

## **BEST PRESENTATIONS**

## Track #1 - Process Improvement and CMMI®

▶ Journey From CMMI® Ratings to Value added process improvement, Philip Wah, Jr., The Boeing Company (7165)

#### Track #2 - Practical Guidance

▶ Using CAR to Rescue a Sinking Process Improvement Program, Bill Smith, Leading Edge (7201)

### Track #3 - Lean, 6 Signma, Agile and CMMI®

Six Sigma and the Application of Psychometric Techniques to Requirements Specifications, Dr Radouane Oudrhiri, Systonomy Limited (7464)

### Track #4 - High Maturity

- Baselines and Models for Tailoring, Diane Mizukami (Williams), NGC (7297)
- ► Statistical-Modeling Approach with Limited Data Forecast The Japanese Secret of Low-Maturity and High-Quality, Shinobu Minamikawa and Yoshinobu Yamamura, YARNE and Company (7242)

### Track #5A - Acquisition

Experience Sharing of the first CMMI-ACQ Appraisal, Steven Hu and Margaret Glover, Polar Tech Co., Ltd (7350)

#### Track #5B - Measurement

 Good and Bad Software Projects, Don Beckett, Quantitative Software Management, Inc. (6941)

## Track #6 - Appraisals

 Appraisals and CMMI Gotchas Lessons in CMMI Use and Appraisal Preparation, Mary Sakry, The Process Group (6978)

#### Track #7A - Multi - Model Implementation

▶ Benefits of Multi-Model Process Improvements in Small – Medium Businesses, **Dr.** Mary Anne Herndon Transdyne Corporation (7259)

#### Track #7C - CMMI® In Small Micro - Settings

- Achieving CMMI-Dev + IPPD Version 1.2 Maturity Level 3 in a Small Organization
- Planning/Implementing/Appraising, Donna Lee, United Space Alliance (7001)

The co-sponsorship with OSD of the Capability Maturity Model Integration (CMMI°) Project is one of the major activities of the Systems Engineering Division of NDIA. This Project is taking the tried-and-true Software Capability Maturity Model (SW-CMM) as developed by the Software Engineering Institute (SEI), and the Systems Engineering Capability Model, initially developed by INCOSE and now released as an interim Standard by EIA (EIA/IS-731), and integrating them into one comprehensive model. The Software Engineering Institute is also heavily involved, and has been designated the custodian for the model. The project involves over 60 companies, both aerospace/defense and commercial, plus DoD organizations, who are dedicating expert resources to the effort. A Steering Group and a Product Development Team meet monthly to perform their duties. A series of descriptive documents have been generated to cover transition activities (Transition Plan), sustained operations (ConOps), and the overall performance of the model itself (CMMI® A-Spec). These documents, and other CMMI®related information, can be viewed on the CMMI® website at http://www.sei. cmu.edu/cmm/cmms/cmms.integration.

## CONFERENCE ATTIRE

Appropriate dress for this conference is business for civilians (coat and tie) and class A uniform or uniform of the day for military.

## **SUNDAY, NOVEMBER 16, 2008**

**3:00 pm - 6:00 pm** Registration Open - Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

## MONDAY, NOVEMBER 17, 2008 TUTORIALS

Tutorials provide a broad range of informative topics that will enable a better understanding and usage of elements of the CMMI° product suite. This includes understanding the CMMI°-ACQ and CMMI°-SVC as well as practical guidance and experience in applying the CMMI° model. These tutorials also include experience in incorporating supporting techniques such as Lean methods and processes, and EVM.

TUTORIAL Registration fees	<b>REGULAR</b> (10/8 - 11/6)	LATE (AFTER 11/6)
INDUSTRY/GOVERNMENT	<b>\$250</b>	\$300

## TUESDAY, NOVEMBER 18 -THURSDAY, NOVEMBER 20 CMMI® CONFERENCE REGISTRATION

Register online by visiting the conference website at www.ndia.org/meetings/9110. Online registration will close at 5:00 PM EST on November 6, 2008. You may also fax the registration form found in this brochure to (703)552-1885 or mail it to National Defense Industrial Association, Event # 9110, 2111 Wilson Blvd., Suite 400, Arlington, VA 22201. Payment must be made at the time of registration. Registrations will not be taken over the phone. In order for your name to appear in the on-site attendee roster, you must register for the conference by November 6, 2008. After this date, you must register on-site.

CONFERENCE REGISTRATION FEES	EARLY (BEFORE 10/8)	REGULAR (10/8-11/6)	LATE (AFTER 11/6)
GOVERNMENT/ ACADEMIA/ ALLIED GOV.	\$680	\$750	\$825
INDUSTRY Ndia member	\$775	\$855	\$940
INDUSTRY Non-Ndia Member	<b>\$795</b>	\$875	<b>\$965</b>

**Cancellations** received before 10/8/08 will receive a full refund. Cancellations between 10/8/08 and 11/6/08 will receive a refund minus a \$75 cancellation fee. No refunds will be given for cancellations after 11/7/08. Cancellations must be made in writing. Substitutions are welcome in lieu of cancellations.

# MONDAY, NOVEMBER 17, 2008 7:00 am - 7:00 pm Registration Open - Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

7:00 am - 8:00 am

Continental Breakfast (Tutorial Attendees Only) - Located in Grand Mesa Foyer, 2nd floor

8:00 am - 5:00 pm

**Tutorial Sessions (Tutorial Attendees Only)** 

#### **DISPLAY SET UP**

Displays may be set up on Monday, November 17 from 7:00 am - 4:00 pm and are on a first-come, first-served basis. Display tables will not be assigned ahead of time. Displays will be located in the 2nd floor Atrium.

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
8:00 am -	1A1 - Tutorial	1A2 - Tutorial	1A3 - Tutorial	1A4 - Tutorial	1A5 - Tutorial	1A6 - Tutorial	1A7 - Tutorial
9:45 am Session A	7267- CMMI® - A Tutorial	7336 - Compelling Answers to: Why Base Your Organization's Process	7181 - Applying CMMI® Generic Practices with Good Judgment	6980 - CMMI® Level 2 - The Nitty Gritty	7056 - How to Define Practical Metrics Using NASA JPL as an Example	7097 - Integrating Systems Engineering with Earned Value Management	6991 - Development and Configuration Management of Requirements
	Mr. D. Michael Phillips, Software Engineering Institute	Improvement Initiative on the CMMI®?  Mr. Tim Kasse, Kasse	Dr. Rick Hefner, Northrop Grumman Corporation	Ms. Mary Sakry, The Process Group	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Paul Solomon, PMP, Performance- Based Earned Value®	Mr. Al Florence, The MITRE Corporation
		Initiatives, LLC					·
				·	(TUTORIAL ATTEND	·	
10:15 am - 12:00 pm	1B1 - Tutorial	1B2 - Tutorial	1B3 - Tutorial	1B4 - Tutorial	1B5 - Tutorial	1B6 - Tutorial	1B7 - Tutorial
Session B	7267- CMMI® - A Tutorial	7336- Compelling Answers to: Why Base Your Organization's Process Improvement	7181 - Applying CMMI® Generic Practices with Good Judgment	6980 - CMMI® Level 2 - The Nitty Gritty	7056 - How to Define Practical Metrics Using NASA JPL as and Example	7097 - Integrating Systems Engineering with Earned Value Management	6991 - Development and Configuration Management of Requirements
	Mr. D. Michael Phillips, Software Engineering Institute	Initiative on the CMMI®?  Mr. Tim Kasse, Kasse Initiatives, LLC	Dr. Rick Hefner, Northrop Grumman Corporation	Ms. Mary Sakry, The Process Group	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Paul Solomon, PMP, Performance- Based Earned Value®	Mr. Al Florence, The MITRE Corporation
		1:00 PM LUNCH IN		· ·	· · · · · · · · · · · · · · · · · · ·		
1:00 pm - 2:45 pm Session C	1C1 - Tutorial 7254 - Integrating Lean Methods and CMMI®	1C2 - Tutorial  7057 - Defining Lean Service and Maintenance Processes that are CMMI® Compliant	1C3 - Tutorial 7362 - How to Create a CMMI®- Compliant Set of Organizational Process Assets	1C4 - Tutorial 6980 - CMMI® Level 2 - The Nitty Gritty	1C5 - Tutorial  7314 - Using the SEI Models and Practices to Support Military Combat Operational Units with Operational Readiness and	1C6 - Tutorial 7484 - Managing Technical Teams	1C7 - Tutorial 6992 - Indepen- dent Verification and Validation
	Mr. Robert Ferguson, Software Engineering Institute	Mr. Tim Olson, Lean Solutions Institute, Inc.	Dr. Rick Hefner, Northrop Grumman Corporation	Ms. Mary Sakry, The Process Group	Combat Preparedness Evaluation Mr. Kobi Vider-Picker, Kasse Initiatives, LLC	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Mr. Al Florence, The MITRE Corpo- ration
0.45				<u> </u>	RIAL ATTENDEES O		4DZ Tutodol
3:15 pm - 5:00 pm Session D	1D1 - Tutorial 7254 - Integrating Lean Methods and CMMI®	1D2 - Tutorial  7057 - Defining Lean Service and Maintenance Processes that are CMMI® Compliant	1D3 - Tutorial  7362 - How to Create a CMMI®- Compliant Set of Organizational Process Assets	1D4 - Tutorial 6980 - CMMI® Level 2 - The Nitty Gritty	1D5 - Tutorial  7314 - Using the SEI Models and Practices to Support Military Combat Operational Units with Operational Readiness and Combat Preparedness Evaluation	1D6 - Tutorial 7484 - Managing Technical Teams	1D7 - Tutorial 6992 - Indepen- dent Verification and Validation
	Mr. Robert Ferguson, Software Engineering Institute	Mr. Tim Olson, Lean Solutions Institute, Inc.	Dr. Rick Hefner, Northrop Grumman Corporation	Ms. Mary Sakry, The Process Group	Mr. Kobi Vider-Picker, Kasse Initiatives, LLC	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Mr. Al Florence, The MITRE Corpo- ration

Solutions Institute, Inc.

5:00 pm - 6:30 pm

**Reception (Open to ALL ATTENDEES)** 

Located in Atrium Display Area, 2nd floor

## **TUESDAY, NOVEMBER 18, 2008**

7:00 am - 6:30 pm

Registration Open

Located in Grand Mesa Foyer, 2nd floor

7:00 am - 8:00 am

**Continental Breakfast** 

Located in Atrium Display Area, 2nd floor

8:15 am - 8:30 am

**Welcome and Opening Remarks** 

Located in Grand Mesa DEF, 2nd floor

Mr. Sam Campagna, Director, Operations, NDIA

Mr. Bob Rassa, Director, Engineering Programs, Raytheon Company

8:30 am - 9:30 am

CMMI® - State of the Model: The Issue of High Maturity

Located in Grand Mesa DEF, 2<sup>nd</sup> floor

Mr. Clyde Chittister, COO, Software Engineering Institute

Mr. Bob Rassa, Chair, CMMI Steering Group

9:30am - 10:00 am

**Break** 

Located in Atrium Display Area, 2nd floor

10:00 am - 12:00 pm

**Executive Panel** 

Located in Grand Mesa DEF, 2nd floor

Moderator: Mr. Bob Rassa, Director, Engineering Programs, Raytheon

Company

Dr. Rick Hefner, Northrop Grumman

Mr. Mike Campo, Raytheon Company

Commercial Industry Representative TBD

▶ Dr. Mike Phillips, Software Engineering Institute, CMMI Project

12:00 pm - 1:30 pm

Lunch

Located in Grand Mesa ABC

Natural SPI, Inc.

The Boeing Company

► Christine G. Horne, Vice President, Engineering Technology and Operations Transportation and Security Solutions, Lockheed Martin Corporation

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®	Practical Guidance	Lean, 6 Sigma, Agile and CMMI®	High Maturity	Acquisition	Appraisals	Multi-Model Implementation
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Session Chair: Dr. Richard Turner, Systems and Software Consortium	Session Chair: Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Session Chair: Dr. Randy Walters, Northrop Grumman Corporation	Session Chair: Ms. Lorraine Adams, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation	Co-Session Chairs:  Mr. Gene Miluk, Software Engineering Institute & Mr. Charlie Ryan, Software Engineering Institute
1:30 pm - 2:15 pm	7165 -The Journey from CMMI® Ratings to Value Added Pro- cess Improvement	7154 - Lessons (Not) Learned	7398 - The Power of Integrated CPI Solutions	6953 - Achieving Statistical Process Control Using Hidden Markov Models	7124 - Piloting the CMMI®-ACQ1 year later	6964 - Quantifying Appraisal Readiness: Are you really ready for your SCAMPI?	7059 - Using the National Baldrige Performance Criteria to Strengthen CMMI® Measurable Results
	Mr. Philip Wah, Jr.,	Mr. Michael West,	Mr. Jeffrey Dutton, Jacobs Technology	Mr. Robert Moore, Business Transformation	Mr. Thomas Neff, BAE	Ms. Patricia Mitryk,	Mr. Tim Olson, Lean

Institute, Inc.

Systems

Cognence, Inc.

# CMMI® CONFERENCE AGENDA

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®	Practical Guidance	Lean, 6 Sigma, Agile and CMMI®	High Maturity	Acquisition	Appraisals	Multi-Model Implementation Dr. Gene Miluk, Software
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Session Chair: Dr. Richard Turner, Systems and Software Consortium	Session Chair: Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Session Chair: Dr. Randy Walters, Northrop Grumman Corporation	Session Chair: Ms. Lorraine Adams, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation	Engineering Institute & Mr. Charlie Ryan, Software Engineering Institute
2:15 pm - 3:00 pm	7182 - Effective use of non-directive tools and templates – In- tegrating the "How's" with the "What's"	7287 - How TSP/PSP Addresses CMMI® Implementation Issues in Federal Acquisition; Case Study of a CMMI® Level 5 Federal Contractor	7396 - Lean Drivers that Stimulate Continuous Process Improvement	7133 - Examples of Statistical Models and their use in level 4-5 Process Maturity Execution	TBD	7012 - On your mark, get set, go! Effective solutions to prepare for a CMMI® based appraisal	7415 - An IT Governance Solution
	Mr. Kenneth Weinberg, Raytheon Company	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Dr. Jeff Ricketts, Raytheon Company		Ms. Lisa Ming, BAE Systems	Mr. Paul Byrnes, Integrated System Diagnostics, Inc.
	1	, <u>-</u>	<del></del>	ATRIUM DISPLAY	· · · · · · · · · · · · · · · · · · ·		
3:30 pm - 4:15 pm	7346 - Improving Project Planning and Control: A 10-Step Process Within CMMI® or other Process Orientations	7201 - Saving the Titanic: Using CAR to Rescue a Sinking Process Improvement Program	7394 - An Investigation of the Viability of Using SCAMPI as a Shingo Benchmarking Mechanism	7208 - Prediction Model for Daily Production Support Issues	7027 - Lessons Learned Doing Systems Engineering Assessments on the Acquirer	7358 - Selecting an Effective Appraisal Style	7478 - A Framework for Integrating Systems and Software Engineering
	Mr. Daniel Galorath, Galorath Incorporated	Mr. Bill Smith, Leading Edge Process Consultants, LLC	Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Mrs. Rama Sivaraman, Polaris Software Lab Limited	Mr. lan Talbot, U.S. Air Force	Dr. Rick Hefner, Northrop Grumman Corporation	Dr. Richard Turner, Stevens Institute of Technology (Invited)
4:15 pm - 5:00 pm	7286 - Lessons learned in motivating Software Engineering Process Group to focus on achieving business goals, and not on just achieving a maturity level	6977 - Documentation Diet	7170 - Lean SCAMPI	7315 - Measurement and Statistical Inside via Case Studies in Achieving High Maturity in CMMI®	7408 - Boldly Going Where Few Have Gone Before - SCAMPI C Appraisal Using the CMMI® for Acquisition	7177 - Planning the Conduct of a Successful SCAMPI	7259 - Benefits of Multi-Model Process Improvements in Small - Medium Businesses
	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Ms. Mary Sakry, The Process Group	Mr. Jeffrey Dutton, Jacobs Technology	Dr. Bin Cong, CRS Technology	Ms. Carol Klingler, The MITRE Corporation	Ms. Pam Hudson, Lockheed Martin Corporation, Aeronautics	Dr. Mary Anne Herndon, Transdyne Corporation

**5:00 pm - 6:30 pm** Reception (Open to ALL ATTENDEES) - Located in Atrium Display Area, 2<sup>nd</sup> floor

# WEDNESDAY, NOVEMBER 19, 2008

**7:00 am - 4:30 pm** Registration Open - Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

7:00 am - 8:00 am Continental Breakfast - Located in Atrium Display Area, 2<sup>nd</sup> floor

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®	Practical Guidance Session Chair:	Lean, 6 Sigma, Agile and CMMI® Session Chair:	High Maturity	Acquisition	Appraisals	Multi-Model Implementation Dr. Gene Miluk, Software
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Mr. Hal Wilson, Northrop Grumman Mission Systems	Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Session Chair: Dr. Dennis Goldenson, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation	Engineering Institute & Mr. Charlie Ryan, Software Engineering Institute
8:00 am - 8:45 am	7409 - Lessons Learned on the way to Level 3 (If we knew then what we know now)	6963 - How Big Does Your Process Need to Be? - Lessons Learned at Both Ends of This Spectrum	7282 - Institutionalizing CMMI® and Performing SCAMPI Appraisals in a Large, Multi-Project Environment Using a Value Stream Approach	7140 - Statistically Managing Rework Rate of Source Data Provided To Technical Publications by Logistics Support Analysis (LSA)	7350 - The Very First CMMI®-ACQ SCAMPI A: a Small Setting with Large Importance	7309 - Using Self- Assessments as Part of a CMMI® Improvement Strategy	7022 - Implementing a Multiple Model Approach for Optimized Results
	Mr. W. David Groening, Applied Research Associates	Ms. Patricia Mitryk, Cognence, Inc.	Mr. Robert Castagna, SPAWARSYSCEN Charleston	Mr. Robert Tuthill, Northrop Grumman Corporation	Ms. Margaret Glover, Software Engineering Institute	Dr. Gary Palosaari, The Boeing Company	Ms. Maggie Cronin, Avaya Global Services
8:45 am - 9:30 am	6874 - Chooising the Right PI Pilot: Using Readiness & Fit Analysis for Adoption Feasibility Pilots	7061 - "How to Write 'Lean and Mean' Requirements"	7112 - Lessons Learned in EVM Control Account Analysis and Design	7384 - Let Tailoring be Your Guide	7168 - CMMI® and USAF System Engineering Assessment Model (AF SEAM)	7380 - Lessons Learned from a Government Appraisal (From Both Sides of the Table)	7256 - IMMM- IDEAL - Integrating Multiple Models and Methodologies: An IDEAL Relationship
	Ms. Suzanne Garcia, Software Engineering Institute	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Tom Cowles, Raythron Company, Space and Airborne Systems	Mr. John Miller, Raytheon Company, IIS	Mr. George Freeman, U.S. Air Force	Dr. Rick Hefner, Northrop Grumman Corporation	Ms. Katherine Smith, NAVAIR
				ATRIUM DISPLAY	AREA, 2 <sup>nd</sup> FLOOR		
10:00 am - 10:45 am	7213 - Sailing to Success: Building The Business Case for Running an Effective High-Maturity, High- Priority Improvement Project	7043 - An Effective Process Improvement Plan is Key to Maintaining Maturity Level 3	7257 - CMMI® and Six Sigma: Perfect Together	7353 - Interpreting High Maturity Practices for Your Business Objectives	7262 - Break the Shackles - Early success in Global Sourcing with CMMI®-ACQ	7430 - Risk Mitigated SCAMPI Process	6951 - Using Appraisals for Other Process Models: SOX, DoD 5000, !
	Ms. Karen Smiley, ABB Incorporated, U.S. Corporate Research	Ms. Susan Byrnes, Natural SPI, Inc.	Ms. Beth Clark, Lockheed Martin Corporation	Dr. Rick Hefner, Northrop Grumman Corporation	Dr. Jack Ferguson, Software Engineering Institute	Mr. Gary Natwick, Harris Corporation	Mr. Robert Moore, Business Transformation Institute, Inc.
10:45 am - 11:30 am	7169 - Making the CMMI® Relevant	7126 - Anatomy of the CMMI® Technical Solution Process Area Dr. Aldo Dagnino, ABB Incorporated,	7164 - Capability- Level-3 Quick- turn-around Web Development	7297 - Baselines and Models for Tailoring Ms. Diane Mizukami (Williams), Northrop Grumman	7187 - CMMI® for Acquisition Works in the Real World	7371 - The Secret Map to Hidden Treasure: Your PIID	7220 - Beyond the Handshake Between Auditors and CMMI®: A Look Into Auditing for Process Maturity
	Mr. Jeffrey Dutton, Jacobs Technology	U.S. Corporate Research Center	Mr. Juan Ceva, Raytheon Company	Corporation, Mission Systems	Mr. Richard Raphael, MITRE Corporation	Mr. Sam Fogle, ACE Guides, LLC	Mr. Dorian Cougias, Network Frontiers

## CMMI® CONFERENCE AGENDA

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®	Practical Guidance	Lean, 6 Sigma, Agile and CMMI®	High Maturity	Measurement	Appraisals	Future Directions Dr. Gene Miluk, Software Engineering Institute
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Session Chair: Mr. Hal Wilson, Northrop Grumman Mission Systems	Session Chair: Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Session Chair: Dr. Randy Walters, Northrop Grumman Corporation	Session Chair: Mr. Robert Ferguson, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation	& Mr. Charlie Ryan, Software Engineering Institute
1:00 pm - 1:45 pm	7369 - Shrinking the Elephant: If Implementing CMMI® Practices Looks Like More Effort than it's Worth, Let's Look Again	7143 - Process Architecture - "What is it?" - "What is it for?" - And "How do I pick a winner?"	7466 - DFSS in Software Lifecycle - "Did we loose the fox?"	7159 - An Integrated, holistic, stochastic analysis approach for evaluating the impact of new technologies and potential process improvements on overall outcomes and relevant measures of performance.	7146 - Measuring Economic Benefits of CMMI® Leveraging the Interpretive Structural Methodology	7184 - How Many Ways Can SCAMPI Be Cooked? Let's Spend Some Time In The Kitchen	7421 - Previewing the New CMMI® for Services
	Mr. Sam Fogle, ACE Guides, LLC	Mr. David Piper, Lamri Ltd.	Mrs. Jill Brooks, Raytheon Company	Mr. Philip Fahringer, Lockheed Martin Corporation	Dr. Aldo Dagnino, ABB Incorporated, U.S. Corporate Research Center	Mr. Joseph Wickless, Software Engineering Institute	Mr. Craig Hollenbach, Northrop Grumman Corporation
1:45 pm - 2:30 pm	7005 - Common Taxonomy Fuels a Learning Engine	7260 - CMMI® Fuels Your Tiger Team	7464 - Application of Six Sigma and Psychometric studies to requirement specifications	7376 - Controlling Peer Reviews During Software Development: A Five-Year Longitudinal Case Study	7234 - Using a Combined Technology in High Maturity Process Improvement	6952 - Appraising Classified Programs	7334 - Lessons Learned Implementing CMMI® in a Services Organization
	Mr. John Johnston, BAE Systems	Mr. Andrew Cordes, ABB Incorporated, U.S. Corporate Research Center	Dr. Radouane Oudrhiri, Systonomy Limited	Dr. Richard Welch, Northrop Grumman Corporation	Mr. Bosheng Zhou, Cyber Keji Park, Inc.	Mr. Robert Moore, Business Transformation Institute, Inc.	Mr. Larry Jess, Analytical Services, Inc.
		2:30 pm	- 3:00 pm BREAK II	N ATRIUM DISPLAY	AREA, 2 <sup>nd</sup> FLOOR		
3:00 pm - 3:45 pm	6950 - Capability Target Profiles for Real Organizations	7312 - A Systems Approach to Applying Risk Management to Software Development	7058 - Architecture and Model Based Systems Engineering for Lean Results	7246 - A Process Performance models Case Study	7134 - ROI from CMMI® - a DACS and SEI Collaboration	7359 - Evidence Workshops: A Gentler and More Effective Alternative to SCAMPIs	7171 - Jacobs Pilot for CMMI® for Services
	Mr. Michael Mangieri, Business Transformation Institute, Inc.	Mr. Warren Scheinin, Northrop Grumman Corporation	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Ricardo Garza, Softtek	Mr. Thomas McGibbon, ITT AES/DACS	Dr. Rick Hefner, Northrop Grumman Corporation	Mr. Jeffrey Dutton, Jacobs Technology, Inc.
3:45 pm - 4:30 pm	7427 - CMMI® Interactive!  Mr. Geoff Draper,	7354 - Policies, Processes, Procedures, Plans — What's the Difference?	7060 - Using Lean Principles and Process Models to Achieve Measurable Results	7206 - Developing process performance models, baselines, and objectives	7173 - CMMI®'s Role in Reducing Total Cost of Ownership: Measuring and Managing New and Legacy Software	7368 - Breaking the Ice with SCAMPI C Appraisals (With a few Suggestions for the Care and Feeding of New Appraisal Team Members)	TBD
	Harris Corporation	Dr. Rick Hefner, Northrop Grumman Corporation	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Rayney Wong, RW, Ritmico Progress	Mr. Daniel Galorath, Galorath Incorporated	Mr. John Kennedy, The MITRE Corporation	

## **THURSDAY, NOVEMBER 20, 2008**

**7:00 am - 3:00 pm Registration Open -** Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

**7:00 am - 8:00 am Continental Breakfast -** Located in Atrium Display Area, 2<sup>nd</sup> floor

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®  Session Chair: Mr. Richard Barbour, Software Engineering Institute	Practical Guidance  Session Chair: Mr. Jeffrey Dutton, Jacobs Technology	Lean, 6 Sigma, Agile and CMMI®  Session Chair: Ms. Susan Bassham, U.S. Army Aviation and Missile Command	High Maturity  Session Chair: Dr. Dennis Goldenson, Software Engineering Institute	Measurement  Session Chair: Mr. Robert Ferguson, Software Engineering Institute	Appraisals  Session Chair: Mr. Geoff Draper, Harris Corporation	Future Directions Dr. Gene Miluk, Software Engineering Institute & Mr. Charlie Ryan, Software Engineering Institute
8:00 am - 8:45 am	6909 - Developing Complex Systems— Using CMMI® to Achieve Effective Systems and Software Engineering Integration	7402 - Recursion and Iteration of CMMI® Project Management Practices	7185 - Leveraging LEAN in Achieving Higher Maturity	7242 - Statistical- and-Modeling Approach for Limited Data Forecast	6898 - Leading Indicators for Software Project Management	7212 - Experiences with a Geographically Distributed Class C+ Appraisal	7361 - Beyond IPPD: Practices for Distributed Collaboration
	Dr. Kenneth Nidiffer, Software Engineering Institute (Invited)	Mr. Alfred Schenker, Software Engineering Institute	Mrs. Ann Hennon, BAE Systems, Ground Systems	Ms. Shinobu Minamikawa, YARNE and Company	Mr. David Card, Det Norske Veritas	Ms. Karen Smiley, ABB Incorporated, U. S. Corporated Research	Ms. Suzanne Garcia, Software Engineering Institute
8:45 am - 9:30 am	6995 - 3 Examples of PI, 2 Successes 1 Failure, Lessons Learned	7284 - A Value Proposition for Project Managers from Configuration Management	7240 - Integrating Agile and CMMI®: Synergy through Discipline	7412 - Finding Useful CMMI Modelsl® Mr. Mark Kelley,	7437 - A Status of a Case Study on Controlling ROI for CMMI®-Based Process Improvement	6973 - Global SCAMPI B's and C's Without the Jet Lag	TBD
	Mr. Al Florence, The MITRE Corporation	Mr. Tim Kasse, Kasse Initiatives, LLC	Dr. Gene Miluk, Software Engineering Institute	Esterline AVISTA	Dr. James Perry, BAE Systems	Ms. Robyn Plouse, Intel Corporation	
		9:30 am -	10:00 am BREAK I	N ATRIUM DISPLAY	AREA, 2 <sup>nd</sup> FLOOR		
	Process Improvement and CMMI®  Session Chair: Mr. Richard Barbour, Software	Practical Guidance  Session Chair: Mr. Jeffrey Dutton, Jacobs Technology	Lean, 6 Sigma, Agile and CMMI®  Session Chair: Ms. Susan Bassham, U.S. Army Aviation and	High Maturity  Session Chair: Dr. Dennis Goldenson, Software	Measurement  Session Chair: Mr. Robert Ferguson, Software	Appraisals  Session Chair: Mr. Geoff Draper,	CMMI® In Small Settings Dr. Gene Miluk, Software Engineering Institute & Mr. Charlie Ryan, Software
10:00 am - 10:45 am	Engineering Institute 6962 - Do You Have An Effective Process Improvement Infrastructure?	6879 - Integrated Change Control for the Concurrently Developed Complex Systems - Lesson Learned	Missile Command 7147 - Encapsulated Process Objects: Using Agile Methods and Object Orientation to simplify and succeed with Process Deployment	Engineering Institut 7291 - Criteria for Interpreting CMMI® High Maturity Implementations	Engineering Institute 6875 - Using Quantitative Analysis to Improve the On Time Acquisition of Parts Used in Product Development	Harris Corporation 6978 - Appraisals and CMMI® Gotchas - Lessons in CMMI® Use and Appraisal Preparation	TBD
	Ms. Patricia Mitryk, Cognence, Inc.	Mr. Alexander Polack, The Aerospace Corporation	Mr. Jeff Dalton, Broadsword Solutions Corporation	Dr. Mike Konrad, Software Engineering Institute	Mr. Fred Oleson, BAE Systems	Ms. Mary Sakry, The Process Group	
10:45 am - 11:30 am	7202 - The Last Phase of Process Changes - Deployment Mr. Richard Barbour, Software Engineering Institute	7152 - Making IPPD Real	7110 - Agile Methods with Performance- Based Earned Value	7217 -Building a Better Mousetrap - Lessons learned implementing process management automation to accelerate quality improvement.	7251 - Enabling Business Transformation at Higher Maturity Levels in Remote Production Support Environment  Ms. Shalini	7360 - 10 Common Mistakes Appraisers Make	7410 - Ongoing CMMI® Level 4/5 for Smaller Teams
	Dr. Barbara Tyson, Software Engineering Institute	Mr. Joseph Vandeville, Northrop Grumman Corporation	Mr. Paul Solomon, Performance-Based Earned Value®	Mr. Keith Lutz, Intel Corporation	Batra, AMDOCS Development Centre India Pvt., Ltd.	Dr. Rick Hefner, Northrop Grumman Corporation	Mr. Mark Kelley, Esterline AVISTA

# CMMI® CONFERENCE AGENDA

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	Process Improvement and CMMI®	Practical Guidance	Lean, 6 Sigma, Agile and CMMI®	High Maturity	Measurement	Appraisals	CMMI® in Small Settings
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Session Chair: Mr. Jeffrey Dutton, Jacobs Technology	Session Chair: Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Session Chair: Dr. Randy Walters, Northrop Grumman Corporation	Session Chair: Mr. Robert Ferguson, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation	Dr. Gene Miluk, Software Engineering Institute & Mr. Charlie Ryan, Software Engineering Institute
1:00 pm - 1:45 pm	7123 - CMMI® on the Cheap	7348 - Applications of Risk Management Using Monte Carlo Simulation	TBD	7192 - The Practice of Measurement and Analysis in High Maturity Organizations What Does it Take to Get There, Stay There and Why Should You Do It Anyway?	6941 - Good and Bad Software Projects: By the Numbers	7411 - SCAMPI Appraisals for Small Companies	7117 - Successful Implementation of Process Improvement in Small Organizations
	Mr. Thomas Neff, BAE Systems	Mr. Barry Schrimsher, GlenTalon Consulting, Inc.		Dr. Dennis Goldenson, Software Engineering Institute	Mr. Donald Beckett, Quantitative Software Management	Mr. Mark Kelley, Esterline AVISTA	Ms. Rose Clark, Booz Allen Hamilton
1:45 pm - 2:30 pm	7313 - Successful Integration of an Engi- neering Organization Across Geographic Locations Achieving CMMI® level 3	TBD	7269 - Closing the Gap Between Systems Engineering and Project Management	7203 - V1.2 High Maturity: What should I expect to see in a V1.2 High Maturity Appraisal	7145 - Can You Trust Your Data? A Measurement and Analysis Infrastructure Diagnostic to Enhance Value	7019 - Combining a CMMI® SCAMPI Appraisal with a Project Retrospective	7241 - Accelerating CMMI® Adoption
	Mr. Wendell Mullison, General Dynamics, Land Systems		Mr. Robert Ferguson, Software Engineering Institute	Mr. John Ryskowski, JFR Consulting	Dr. David Zubrow, Software Engineering Institute	Mr. Roger Campbell, Cognence, Inc.	Dr. Gene Miluk, Software Engineering Institute
		2:30 pm -	3:00 pm BREAK IN	ATRIUM DISPLAY A	AREA, 2 <sup>nd</sup> FLOOR		
3:00 pm - 3:45 pm	7342 - Use of IDEAL Model in a Multi-Organization Environment	7008 - Work On Your Engineering Business, Not In It.	6976 - Agile: The Essence of CMMI® Level 5 Behavior	7352 - How Six Sigma Organizations Implement CMMI® Level 5	7160 - Leading Indicators of Program Performance	7329 - Frequently Misunderstood CMMI® Appraisal Findings	TBD
	Dr. Aldo Dagnino, ABB Incorporated, U.S. Corporate Research	Mr. Rolf Reitzig, Cognence, Inc.	Ms. Dottie Acton, Lockheed Martin Corporation, IS&GS	Dr. Rick Hefner, Northrop Grumman Corporation	Mr. Robert Fergugson, Software Engineering Institute	Ms. Karen Smiley, ABB Incorporated, U.S. Corporated Research	
3:45 pm - 4:30 pm	7426 - Defining Systems Engineering for an Army Life Cycle Software Engineering Center	7006 - Project Planning Support Produces Consistently High-Quality Project Plans	TBD	7355 - Top Ten Things Everybody Should Know About High Maturity	TBD	TBD	7001 - Achieving CMMI®-Dev + IPPD Version 1.2 Maturity Level 3 in a Small Organization - Planning/ Implementing/ Appraising
	Dr. William Craig, AMRDEC SED	Mr. John Johnston, BAE Systems		Mr. Rawdon Young, Software Engineering Institute			Ms. Donna Lee, United Space Alliance

**3:00 pm - 5:00 pm Display Dismantle -** Located in Atrium Display Area, 2<sup>nd</sup> floor

4:30 pm Conference Adjourns

ABSTRACT ID	ABSTRACT TITLE	AUTHOR	AUTHOR TYPE
6874	CHOOSING THE RIGHT PI PILOT: USING READINESS AND FIT ANALYSIS FOR ADOPTION FEASIBILITY PILOTS	MS. SUZANNE GARCIA	PRIMARY
6875	USING QUANTITATIVE ANALYSIS TO IMPROVE THE ON TIME ACQUISITION OF PARTS USED IN PRODUCT DEVELOPMENT.	MR. FRED J. OLE- SON, MR. PETER HENRY	PRIMARY, SECONDARY
6879	INTEGRATED CHANGE CONTROL FOR THE CONCURRENTLY DEVELOPED COMPLEX SYSTEMS – LESSONS LEARNED	ALEXANDER J. POLACK	PRIMARY
6898	LEADING INDICATORS FOR SOFTWARE PROJECT MANAGE- MENT	DAVID N. CARD	PRIMARY
6909	DEVELOPING COMPLEX SYSTEMS – USING CMMI® TO ACHIEVE EFFECTIVE SYSTEMS AND SOFTWARE ENGINEERING INTEGRATION	DR. KENNETH E. NIDIFFER	PRIMARY
6941	GOOD AND BAD SOFTWARE PROJECTS: BY THE NUMBERS	MR. DONALD BECKETT	PRIMARY
6950	CAPABILITY TARGET PROFILES FOR REAL ORGANIZATIONS	MR. MICHAEL MANGIERI	PRIMARY
6951	USING APPRAISALS FOR OTHER PROCESS MODELS: SOX, DOD 5000	MR. ROBERT L. MOORE	PRIMARY
6952	APPRAISING CLASSIFIED PROGRAMS	MR. ROBERT L. MOORE	PRIMARY
6953	ACHIEVING STATISTICAL PROCESS CONTROL USING HID- DEN MARKOV MODELS	MR. ROBERT L. MOORE	PRIMARY
6962	DO YOU HAVE AN EFFECTIVE PROCESS IMPROVEMENT INFRASTRUCTURE	MS. PATRICIA MITRYK	PRIMARY
6963	HOW BIG DOES YOUR PROCESS NEED TO BE? – LESSONS LEARNED AT BOTH ENDS OF THIS SPECTRUM	MS. PATRICIA MITRYK	PRIMARY
6964	QUANTIFYING APPRAISAL READINESS: ARE YOU REALLY READY FOR YOUR SCAMP!?	MS. PATRICIA MITRYK	PRIMARY
6973	GLOBAL SCAMPI B'S AND C'S WITHOUT THE JET LAG	MS. ROBYN PLOUSE, MR. KEITH LUTZ	PRIMARY, SECONDARY
6976	AGILE: THE ESSENCE OF CMMI® LEVEL 5 BEHAVIOR	MS. DOTTIE ACTON, MS. LYNN PENN	PRIMARY, SECONDARY
6977	DOCUMENTATION DIET	MS. MARY SAKRY, MR. NEIL POTTER	PRIMARY, SECONDARY
6978	APPRAISALS AND CMMI® GOTCHAS - LESSONS IN CMMI USE AND APPRAISAL PREPARATION	MS. MARY SAKRY, MR. NEIL POTTER	PRIMARY, SECONDARY
6980	CMMI® LEVEL 2 – THE NITTY GRITTY	MS. MARY SAKRY, MR. NEIL POTTER	PRIMARY, SECONDARY
6991	DEVELOPMENT AND CONFIGURATION MANAGEMENT OF REQUIREMENTS	MR. AL FLORENCE	PRIMARY
6992	INDEPENDENT VERIFICATION AND VALIDATION	MR. AL FLORENCE	PRIMARY
6995	3 EXAMPLES OF PI, 2 SUCCESSES 1 FAILURE, LESSONS LEARNED	MR. AL FLORENCE	PRIMARY
7001	ACHIEVING CMMI®-DEV + IPPD VERSION 1.2 MATURITY LEVEL 3 IN A SMALL ORGANIZATION — PLANNING/IMPLE- MENTING/APPRAISING	MS. DONNA LEE	PRIMARY
7005	COMMON TAXONOMY FUELS A LEARNING ENGINE	MR. JOHN M. JOHNSTON	PRIMARY
7006	PROJECT PLANNING SUPPORT PRODUCES CONSISTENTLY HIGH-QUALITY PROJECT PLANS	MR. JOHN M. JOHNSTON	PRIMARY
7008	WORK ON YOUR ENGINEERING BUSINESS, NOT IN IT.	MR. ROLF REITZIG	PRIMARY
7012	ON YOUR MARK, GET SET, GO! EFFECTIVE SOLUTIONS TO PREPARE FOR A CMMI® BASED APPRAISAL.	MS. LISA MING	PRIMARY
7019	COMBINING A CMMI® SCAMPI APPRAISAL WITH A PROJECT RETROSPECTIVE	MR. ROGER CAMPBELL, MR. ROLF REITZIG	PRIMARY, SECONDARY

7154	LESSONS (NOT)LEARNED	MR. MICHAEL WEST	PRIMARY
7152	MAKING IPPD REAL	MR. JOSEPH VANDEVILLE, MR. DAVID DICKINSON, MR. MIKE MCDONOUGH	PRIMARY, SECONDARY, SECONDARY
7147	ENCAPSULATED PROCESS OBJECTS: USING AGILE METH- ODS AND OBJECT ORIENTATION TO SIMPLIFY AND SUC- CEED WITH PROCESS DEPLOPYMENT	MR. JEFF DALTON, MS. JULIE CALFIN	PRIMARY, SECONDARY
7146	MEASURING ECONOMIC BENEFITS OF CMMI® LEVERAG- ING THE INTERPRETIVE STRUCTURAL METHODOLOGY	DR. ALDO DAGNINO	PRIMARY
7145	CAN YOU TRUST YOUR DATA? A MEASUREMENT AND ANALYSIS INFRSTRUCTURE DIAGNOSTIC TO ENHANCE VALUE	DR. DAVID ZUBROW	PRIMARY
7143	PROCESS ARCHITECTURE – "WHAT IS IT?" – "WHAT IS IT FOR?	MR. DAVID PIPER	PRIMARY
7140	STATISTICALLY MANAGING REWORK RATE OF SOURCE DATA PROVIDED TO TECHNICAL PUBLICATIONS BY LOGIS- TICS SUPPORT ANALYSIS (LSA)	MR. ROBERT TUTHILL, MR. ROBERT SABATINO	PRIMARY, SECONDARY
7134	ROI FROM CMMI® - A DACS AND SEI COLLABORATION	MR. THOMAS MCGIBBON, DR. DENNIS GOLDENSON	PRIMARY, SECONDARY
7133	EXAMPLES OF STATISTICAL MODELS AND THEIR USE IN LEVEL 4-5 PROCESS MATURITY EXECUTION	DR. JEFF RICKETTS	PRIMARY
7126	ANATOMY OF THE CMMI® TECHNICAL SOLUTION PRO- CESS AREA	DR. ALDO DAGNINO	PRIMARY
7124	PILOTING THE CMMI®-ACQ1 YEAR LATER	MR. THOMAS NEFF	PRIMARY
7123	CMMI® ON THE CHEAP	MR. THOMAS NEFF	PRIMARY
7117	SUCCESSFUL IMPLEMENTATION OF PROCESS IMPROVE- MENT IN SMALL ORGANIZATIONS	MS. ROSE CLARK, MR. DON COLLINS	PRIMARY, SECONDARY
7112	LESSONS LEARNED IN EVM CONTROL ACCOUNT ANALYSIS AND DESIGN	MR. THOMAS COWLES	PRIMARY
7110	AGILE METHODS WITH PERFORMANCE-BASED EARNED VALUE	MR. PAUL SOLOMON	PRIMARY
7097	INTEGRATING SYSTEMS ENGINEERING WITH EARNED VALUE MANAGEMENT	MR. PAUL SOLOMON	PRIMARY
7060	PRESENTATION: "USING LEAN PRINCIPLES AND PROCESS MODELS TO ACHIEVE MEASURABLE RESULTS"	MR. TIM OLSON	PRIMARY
7061	HOW TO WRITE 'LEAN AND MEAN' REQUIREMENTS	MR. TIM OLSON	PRIMARY
7059	PRESENTATION: "USING THE NATIONAL BALDRIGE PER- FORMANCE CRITERIA TO STRENGTHEN CMMI® MEASUR- ABLE RESULTS"	MR. TIM OLSON	PRIMARY
7058	PRESENTATION: "ARCHITECTURE AND MODEL BASED SYSTEMS ENGINEERING FOR LEAN RESULTS"	MR. TIM OLSON	PRIMARY
7057	HALF-DAY TUTORIAL: "DEFINING LEAN SERVICE AND MAIN- TENANCE PROCESSES THAT ARE CMMI® COMPLIANT"	MR. TIM OLSON	PRIMARY
7056	HALF -DAY TUTORIAL: "HOW TO DEFINE PRACTICAL MET- RICS USING NASA JPL AS AN EXAMPLE"	MR. TIM OLSON, DR. JAIRUS HIHN	PRIMARY, SECONDARY
7043	AN EFFECTIVE PROCESS IMPROVEMENT PLAN IS KEY TO MAINTAINING MATURITY LEVEL 3	MS. SUSAN BYRNES	PRIMARY
7027	LESSONS LEARNED DOING SYSTEMS ENGINEERING AS- SESSMENTS ON THE ACQUIRER	MR. IAN TALBOT	PRIMARY
7022	IMPLEMENTING A MULTIPLE MODEL APPROACH FOR OPTI- MIZED RESULTS	MS. MAGGIE CRONIN, MR. ROGER CAMPBELL, MS. NORMA KRECH	PRIMARY, SECONDARY

7159	AN INTEGRATED, HOLISTIC, STOCHASTIC ANALYSIS AP- PROACH FOR EVALUATING THE IMPACT OF NEW TECH- NOLOGIES AND POTENTIAL PROCESS IMPROVEMENTS ON OVERALL OUTCOMES AND RELEVANT MEASURES OF PERFORMANCE.	MR. PHILIP FAHRINGER	PRIMARY
7160	LEADING INDICATORS OF PROGRAM PERFORMANCE	MR. ROBERT FERGUSON	PRIMARY
7164	CAPABILITY-LEVEL-3 QUICK-TURN-AROUND WEB DEVEL- OPMENT	MR. JUAN CEVA, MR. GORDON WARD	PRIMARY, SECONDARY
7165	THE JOURNEY FROM CMMI® RATINGS TO VALUE ADDED PROCESS IMPROVEMENT	MR. PHILIP WAH, JR.	PRIMARY
7168	CMMI® AND USAF SYSTEM ENGINEERING ASSESSMENT MODEL (AF SEAM)	MR. GEORGE FREEMAN, MR. RANDALL BULLARD, MS. LINDA TAYLOR, MR. ANDRWE BOYD	PRIMARY, SECONDARY, SECONDARY, SECOND- ARY
7169	MAKING THE CMMI® RELEVANT	MR. JEFFREY DUTTON	PRIMARY
7170	LEAN SCAMPI	MR. JEFFREY DUTTON	PRIMARY
7171	JACOBS PILOT FOR CMMI® FOR SERVICES	MR. JEFFREY DUTTON	PRIMARY
7173	CMMI'S® ROLE IN REDUCING TOTAL COST OF OWNER- SHIP: MEASURING AND MANAGING NEW AND LEGACY SOFTWARE	MR. DANIEL GALORATH	PRIMARY
7177	PLANNING THE CONDUCT OF A SUCCESSFUL SCAMPI	MS. PAM HUDSON	PRIMARY
7181	APPLYING CMMI® GENERIC PRACTICES WITH GOOD JUDG- MENT	DR. RICK HEFNER, MR. GEOFF DRAPER	PRIMARY, SECONDARY
7182	EFFECTIVE USE OF NON-DIRECTIVE TOOLS AND TEM- PLATES — INTEGRATING THE "HOW'S" WITH THE "WHAT'S"	MR. KENNETH WEINBERG	PRIMARY
7184	HOW MANY WAYS CAN SCAMPI BE COOKED?LET'S SPEND SOME TIME IN THE KITCHEN	MR. JOSEPH WICKLESS	PRIMARY
7185	LEVERAGING LEAN IN ACHIEVING HIGHER MATURITY	MRS. ANN HENNON	PRIMARY
7187	CMMI® FOR ACQUISITION WORKS IN THE REAL WORLD	MR. RICHARD RAPHAEL, MS. LISA COOPER	PRIMARY, SECONDARY
7192	THE PRACTICE OF MEASUREMENT AND ANALYSIS IN HIGH MATURITY ORGANIZATIONS WHAT DOES IT TAKE TO GET THERE, STAY THERE AND WHY SHOULD YOU DO IT ANYWAY?	DR. DENNIS R. GOLDENSON, MR. ROB- ERT W. STODDARD, II	PRIMARY, SECONDARY
7201	SAVING THE TITANIC: USING CAR TO RESCUE A SINKING PROCESS IMPROVEMENT PROGRAM	MR. BILL SMITH	PRIMARY
7202	REFLECTIONS ON APPROACHES TO THE DEPLOYMENT OF PROCESS CHANGES	DR. BARBARA A. TYSON	PRIMARY
7203	V1.2 HIGH MATURITY: WHAT SHOULD I EXPECT TO SEE IN A V1.2 HIGH MATURITY APPRAISAL	MR. JOHN RYSKOWSKI	PRIMARY
7206	DEVELOPING PROCESS PERFORMANCE MODELS, BASE- LINES, AND OBJECTIVES	MR. RAYNEY WONG	PRIMARY
7208	PREDICTION MODEL FOR DAILY PRODUCTION SUPPORT ISSUES	MRS. RAMA SIVARAMAN, MS. SUDHA GOPALAKRISHNAN, MR. RAJU BAL- AKRISHNA	PRIMARY, SECONDARY, SECONDARY
7212	EXPERIENCES WITH A GEOGRAPHICALLY DISTRIBUTED CLASS C+ APPRAISAL	MS. KAREN J. SMILEY, MR. ANDREW J. CORDES	PRIMARY, SECONDARY
7213	SAILING TO SUCCESS: BUILDING THE BUSINESS CASE FOR RUNNING AN EFFECTIVE HIGH-MATURITY, HIGH-PRIORITY IMPROVEMENT PROJECT	MS. KAREN J. SMILEY	PRIMARY

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7217	BUILDING A BETTER MOUSETRAP - LESSONS LEARNED IMPLEMENTING PROCESS MANAGEMENT AUTOMATION TO ACCELERATE QUALITY IMPROVEMENT.	MR. KEITH LUTZ, MR. ASSAF PERRY	PRIMARY, SECONDARY
7220	BEYOND THE HANDSHAKE BETWEEN AUDITORS AND CMMI®: A LOOK INTO AUDITING FOR PROCESS MATURITY	MR. DORIAN COUGIAS	PRIMARY
7234	USING A COMBINED TECHNOLOGY IN HIGH MATURITY PROCESS IMPROVEMENT	MR. BOSHEND ZHOU, HUI WNAG, WEN- JIE LUO	PRIMARY, SECONDARY, SECONDARY
7240	INTEGRATING AGILE AND CMMI® SYNERGY THROUGH DISCIPLINE	DR. GENE MILUK	PRIMARY
7241	ACCELERATING CMMI® ADOPTION	DR. GENE MILUK, MR. JAMES MCHALE, MS. NOOPUR DAVIS	PRIMARY, SECONDARY, SECONDARY
7242	STATISTICAL-AND-MODELING APPROACH FOR LIMITED DATA FORCAST	MS. SHINOBU MINAMIKAWA, MR. YO- SHINOBU YAMAMURA	PRIMARY, SECONDARY
7246	A PROCESS PERFORMANCE MODELS CASE STUDY	MR. RICARDO GARZA	PRIMARY
7251	ENABLING BUSINESS TRANSFORMATION AT HIGHER MATURITY LEVELS IN REMOTE PRODUCTION SUPPORT ENVIRONMENT	MS. SHALINI BATRA	PRIMARY
7254	INTEGRATING LEAN METHODS AND CMMI®	MR. ROBERT FERGUSON	PRIMARY
7256	IMMM-IDEAL - INTEGRATING MULTIPLE MODELS AND METHODOLOGIES: AN IDEAL RELATIONSHIP	MS. KATHERINE L. SMITH, MS. DEBRA L. BORDEN	PRIMARY, SECONDARY
7257	CMM® AND SIX SIGMA: PERFECT TOGETHER	MS. ELIZABETH (BETH) A. CLARK	PRIMARY
7259	BENEFITS OF MULTI-MODEL PROCESS IMPROVEMENTS IN SMALL - MEDIUM BUSINESSES	DR. MARY ANNE HERNDON, MRS. SAN- DRA SALARS	PRIMARY, SECONDARY
7260	CMMI® FUELS YOUR TIGER TEAM	MR. ANDREW CORDES	PRIMARY
7262	BREAK THE SHACKLES - EARLY SUCCESS IN GLOBAL SOURCING WITH CMMI-ACQ.	DR. JACK FERGUSON	PRIMARY
7267	CMMI®- A TUTORIAL	MR. DAVID M. PHILLIPS	PRIMARY
7269	CLOSING THE GAP BETWEEN SYSTEMS ENGINEERING AND PROJECT MANAGEMENT	MR. ROBERT FERGUSON	PRIMARY
7282	INSTITUTIONALIZING CMMI® AND PERFORMING SCAMPI APPRAISALS IN A LARGE, MULTI-PROJECT ENVIRONMENT USING A VALUE STREAM APPROACH	MR. ROBERT CASTAGNA, DR. GARY LUNSFORD	PRIMARY, SECONDARY
7284	A VALUE PROPOSITION FOR MANAGERS FROM CONFIGURATION MANAGEMENT	MR. TIM KASSE	PRIMARY
7286	LESSONS LEARNED IN MOTIVATING SOFTWARE ENGINEER- ING PROCESS GROUP TO FOCUS ON ACHIEVING BUSINESS GOALS, AND NOT ON JUST ACHIEVING A MATURITY LEVEL	MR. GIRISH SESHAGIRI	PRIMARY
7287	HOW TSP/PSP ADDRESSES CMMI® IMPLEMENTATION ISSUES IN FEDERAL ACQUISITION; CASE STUDY OF A CMMI LEVEL 5 FEDERAL CONTRACTOR	MR. GIRISH SESHAGIRI	PRIMARY
7291	CRITERIA FOR INTERPRETING CMMI® HIGH MATURITY IMPLEMENTATIONS	DR. MIKE KONRAD, SIR RUSTY YOUNG, DR. DAVE ZUBROW	PRIMARY, SECONDARY, SECONDARY
7297	BASELINES AND MODELS FOR TAILORING	MS. DIANE A. MIZUKAMI (WILLIAMS)	PRIMARY
7309	USING SELF-ASSESSMENTS AS PART OF A CMMI® IM- PROVEMENT STRATEGY	DR. GARY C. PALOSAARI	PRIMARY
7312	A SYSTEMS APPROACH TO APPLYING RISK MANAGEMENT TO SOFTWARE DEVELOPMENT	MR. WARREN SCHEININ	PRIMARY
7313	SUCCESSFUL INTEGRATION OF AN ENGINEERING ORGA- NIZATION ACROSS GEOGRAPHIC LOCATIONS ACHIEVING CMMI® LEVEL 3	MR. WENDELL R. MULLISON	PRIMARY
7309 7312	USING SELF-ASSESSMENTS AS PART OF A CMMI® IM- PROVEMENT STRATEGY  A SYSTEMS APPROACH TO APPLYING RISK MANAGEMENT TO SOFTWARE DEVELOPMENT  SUCCESSFUL INTEGRATION OF AN ENGINEERING ORGA- NIZATION ACROSS GEOGRAPHIC LOCATIONS ACHIEVING	DR. GARY C. PALOSAARI MR. WARREN SCHEININ	PRIMAR PRIMAR

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7314	USING THE SEI MODELS AND PRACTICES TO SUPPORT MILITARY COMBAT OPERATIONAL UNITS WITH OPERATION- AL READINESS AND COMBAT PREPAREDNESS EVALUATION	MR. KOBI VIDER-PICKER, MR. TIM KASSE	PRIMARY, SECONDARY, SECONDARY
7315	MEASUREMENT AND STATISTICAL INSIDE VIA CASE STUDIES IN ACHIEVING HIGH MATURITY IN CMMI®	DR. BIN CONG	PRIMARY
7329	FREQUENTLY MISUNDERSTOOD CMMI® APPRAISAL FIND-INGS	MS. KAREN J. SMILEY, MR. ANDREW J. CORDES, DR. ALDO DAGNINO	PRIMARY, SECONDARY, SECONDARY
7334	LESSONS LEARNED IMPLEMENTING CMMI® IN A SER- VICES ORGANIZATION	MR. LARRY E. JESS, MRS. TARA GIL- LIAM	PRIMARY, SECONDARY
7336	COMPELLING ANSWERS TO: WHY BASE YOUR ORGANIZATION'S PROCESS IMPROVEMENT INITIATIVE ON THE CMMI®?	MR. TIM KASSE	PRIMARY
7342	USE OF IDEAL MODEL IN A MULTI-ORGANIZATION ENVI- RONMENT	DR. ALDO DAGNINO	PRIMARY
7346	IMPROVING PROJECT PLANNING AND CONTROL: A 10- STEP PROCESS WITHIN CMMI® OR OTHER PROCESS ORIENTATIONS	MR. DANIEL GALORATH	PRIMARY
7348	APPLICATIONS OF RISK MANAGEMENT USING MONTE CARLO SIMULATION	MR. BARRY SCHRIMSHER	PRIMARY
7350	THE VERY FIRST CMMI®-ACQ SCAMPI A: A SMALL SETTING WITH LARGE IMPORTANCE	MS. MARGARET A. GLOVER, MR. STE- VEN HU	PRIMARY, SECONDARY
7352	HOW SIX SIGMA ORGANIZATIONS IMPLEMENT CMMI® LEVEL 5	DR. RICK HEFNER, MS. ALICE PARRY	PRIMARY, SECONDARY
7353	INTERPRETING HIGH MATURITY PRACTICES FOR YOUR BUSINESS OBJECTIVES	DR. RICK HEFNER, MS. ALICE PARRY	PRIMARY, SECONDARY
7354	POLICIES, PROCESSES, PROCEDURES, PLANS – WHAT'S THE DIFFERENCE?	DR. RICK HEFNER	PRIMARY
7355	TOP TEN THINGS EVERYBODY SHOULD KNOW ABOUT HIGH MATURITY	MR. RAWDON YOUNG	PRIMARY
7358	SELECTING AN EFFECTIVE APPRAISAL STYLE	DR. RICK HEFNER, MR. RAPLH WIL- LIAMS	PRIMARY, SECONDARY
7359	EVIDENCE WORKSHOPS: A GENTLER AND MORE EFFECTIVE ALTERNATIVE TO SCAMPIS	DR. RICK HEFNER, MS. GYWNN PYLE, MR. MICHAEL STURGEON, MS. JANICE TAUSER	PRIMARY, SECONDARY, SECONDARY, SECOND- ARY
7360	10 COMMON MISTAKES APPRAISERS MAKE	DR. RICK HEFNER	PRIMARY
7361	BEYOND IPPD: PRACTICES FOR DISTRIBUTED COLLABORATION	MS. SUZANNE GARCIA, DR. URS AN- DELFINGLER	PRIMARY, SECONDARY
7362	1HOW TO CREATE A CMMI®-COMPLIANT SET OF ORGANIZATIONAL PROCESS ASSETS (HALF-DAY TUTORIAL)	DR. RICK HEFNER	PRIMARY
7368	BREAKING THE ICE WITH SCAMPI C APPRAISALS (WITH A FEW SUGGESTIONS FOR THE CARE AND FEEDING OF NEW APPRAISAL TEAM MEMBERS)	MR. JOHN KENNEDY, MS. CAROL KLIN- GLER	PRIMARY, SECONDARY
7369	1. SHRINKING THE ELEPHANT: IF IMPLEMENTING CMMI® PRACTICES LOOKS LIKE MORE EFFORT THAN IT'S WORTH, LET'S LOOK AGAIN.	MR. SAM FOGLE	PRIMARY
7371	2. THE SECRET MAP TO HIDDEN TREASURE: YOUR PIID	MR. SAM FOGLE	PRIMARY
7376	CONTROLLING PEER REVIEWS DURING SOFTWARE DEVEL- OPMENT: A FIVE-YEAR LONGITUDINAL CASE STUDY	DR. RICHARD WELCH, MR. STEVE D. TENNANT	PRIMARY, SECONDARY

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7380	LESSONS LEARNED FROM A GOVERNMENT APPRAISAL (FROM BOTH SIDES OF THE TABLE)	DR. RICK HEFNER, LEIA BOWERS	PRIMARY, SECONDARY
7384	LET TAILORING BE YOUR GUIDE	MR. JOHN MILLER, MS. ROSALIND SINGH	PRIMARY, SECONDARY
7394	AN INVESTIGATION OF THE VIABILITY OF USING SCAMPI AS A SHINGO BENCHMARKING MECHANISM	MS. SUSAN BASSHAM, MR. JEFFREY L. DUTTON	PRIMARY, SECONDARY
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LEAN SOLUTIONS INSTITUTE, Inc.

LEAN SOLUTIONS™ FOR YOUR ORGANIZATION

LEAN SOLUTIONS INSTITUTE, INC. (LSI) SPECIALIZES IN HELPING ORGANIZATIONS TO ACHIEVE MEASURABLE RESULTS BY USING BENCHMARKING AND LEAN SOLUTIONSTM (E.G., BEST PRACTICES TO IMPLEMENT CMMI® IN A LEAN WAY) TO SUCCESSFULLY IMPROVE CLIENT PRODUCTS AND SERVICES. LSI HELPS ORGANIZATIONS TO MEASURABLY:

- ACHIEVE ROI (E.G., 7:1)
- INCREASE PRODUCTIVITY, PERFORMANCE AND QUALITY
- REDUCE CYCLE TIME/SCHEDULE
- REDUCE DEFECTS, REWORK AND COSTS OF POOR QUALITY
- REDUCE POST-RELEASE DEFECTS (I.E., DEFECTS VISIBLE TO YOUR CUSTOMERS OR EXTERNAL FAILURE DEFECTS)
- ACHIEVE WORLD-CLASS RESULTS (E.G., 70-90% DEFECT REMOVAL EFFICIENCY OR DEFECTS REMOVED BEFORE TEST)

SYSTEMS ENGINEERING AND SOFTWARE ENGINEERING HAVE BECOME MORE AND MORE COMPLEX OVER THE YEARS. WITH THIS GROWING COMPLEXITY, PROCESSES AND PROCEDURES HAVE BECOME LARGER AND MORE COMPLEX. BASED ON SURVEYS, MOST ORGANIZATIONS DO NOT LIKE THEIR PROCESSES AND PROCEDURES (E.G., INCLUDING CMMI® MATURITY LEVEL 3-5 ORGANIZATIONS) AND THEY CAN HAVE SOME OF THE FOLLOWING LEAN PROBLEMS:

- TOO LARGE AND COMPLEX (I.E., NOT LEAN)
- HAVE SOME NON-VALUE ADDED ACTIVITIES
- DIFFICULT TO USE (E.G., POOR USABILITY)
  - LACK OF VISUALIZATION (E.G., PICTURES, DIAGRAMS, TABLES, CHARTS, ETC.)
  - LACK OF "CHUNKING" WHICH IS A BEST PRACTICE FOR USABILITY (7 PLUS OR MINUS 2 PRINCIPLE)
- LACK OF "GOOD METRICS", NOT THE RIGHT METRICS, OR NOT LEAN METRICS

LSI HAS A PATENT PENDING APPROACH FOR DEFINING SYSTEMS AND SOFTWARE ENGINEERING PROCESSES (E.G., CMMI® COMPLIANT PROCESSES) IN A LEAN (E.G., SHORT, USABLE, VISUAL) WAY. ALTHOUGH THIS APPROACH CAN BE SIMPLE, IT ALSO SCALES UP TO HANDLE COMPLEX PROCESSES (E.G., NASA PROCESSES). LSI USES "GOOD DIAGRAMS" (I.E., PROCESS MODELS) FOR PUTTING THE 5 W'S (WHO, WHAT, WHERE, WHEN, WHY) ON ONE PAGE. THESE VISUAL ONE-PAGE DIAGRAMS ALONG WITH A PAGE OF SUPPORT TEXT TYPICALLY REPLACE ABOUT 25-30 PAGES OF TEXT. FOR EXAMPLE, LEAN CMMI® PROCESSES ARE TYPICALLY ABOUT 20-25% OF THE SIZE OF A TYPICAL CMMI® IMPLEMENTATION. IN ONE RECENTLY PUBLISHED CMMI® MATURITY LEVEL 3 SUCCESS STORY (INDEPENDENTLY VERIFIED) USING THE LSI APPROACH, THE SUCCESSFUL BUSINESS UNIT ESTIMATED THAT ITS PROCESS WAS ABOUT 25% OF THE SIZE OF A SISTER BUSINESS UNIT WITH A SIMILAR CMMI® RATED PROCESS. LSI CAN HELP YOUR ORGANIZATION ACHIEVE MEASURABLE RESULTS, REDUCE SIZE AND COMPLEXITY, AND IMPROVE PROCESSES AND METRICS TO BECOME MUCH MORE LEAN, "VALUE ADDED", VISUAL, AND USABLE. LSI ALSO USES AN ISO/BALDRIGE APPROACH TO IMPLEMENTING CMMI®. LSI ONLY DOES IMPROVEMENT AND USES INDEPENDENT AUTHORIZED SEI LEAD APPRAISERS TO OBJECTIVELY VERIFY LSI LEAN SOLUTIONSTM FOR CMMI®.

SINCE 1966, TETRA TECH HAS BEEN A LEADING PROVIDER OF CONSULTING, ENGINEERING, AND TECHNICAL SERVICES. TODAY, TETRA TECH PROVIDES SERVIC-ES IN INFRASTRUCTURE, RESOURCE MANAGEMENT, AND COMMUNICATIONS THROUGH 275 OFFICES, EMPLOYING MORE THAN 8,500 PEOPLE WORLDWIDE. TETRA TECH'S STAFF POSSESSES EXPERTISE IN SCIENCE, RESEARCH, ENGINEERING, CONSTRUCTION, AND INFORMATION TECHNOLOGY. OUR STRENGTH IS IN PROVIDING INTEGRATED SERVICES FOR CLIENTS, INCLUDING ALL BRANCHES OF THE UNITED STATES MILITARY, THE UNITED STATES ARMY CORPS OF ENGINEERS (USACE), EPA, AND FAA. TETRA TECH'S FIRST MILITARY CONTRACT INVOLVED A SYSTEMS ENGINEERING EVALUATION OF A PROPOSED MISSILE DEFENSE PROGRAM FOR THE AIR FORCE IN 1985. SINCE THEN, TETRA TECH HAS EXTENDED THE BREADTH AND DEPTH OF ITS WORK FOR THE DEFENSE SEC-TOR FROM LAND USE PLANNING, FACILITY DESIGN, AND CONSTRUCTION TO ENVIRONMENTAL REMEDIATION, ENERGY CONSERVATION, AND UNEXPLODED ORDNANCE REMOVAL.

THE FOLLOWING IS A SELECTION OF NOTABLE TETRA TECH PROJECTS FOR NATIONAL DEFENSE:

- -SINCE 1992, TETRA TECH HAS BEEN PROVIDING INSTALLATION AND ENVIRONMENTAL MANAGEMENT SERVICES TO THE AIR FORCE CENTER FOR ENGINEER-ING AND THE ENVIRONMENT;
- -SINCE 2000, TETRA TECH'S RESOURCE EFFICIENCY MANAGEMENT PROGRAM HAS PLACED STAFF AT NAVY, MARINE, AND AIR FORCE INSTALLATIONS TO HELP SAVE ENERGY AND REDUCE OPERATIONAL COSTS;
- -TETRA TECH PROVIDES EXTENSIVE SERVICES WORLDWIDE FOR THE MILITARY'S BASE REALIGNMENT AND CLOSURE (BRAC) PROGRAM;
- -IN IRAQ, TETRA TECH WAS PART OF A TEAM THAT DESIGNED AND INSTALLED MORE THAN 70 FIRST-OF-A-KIND FORCE PROTECTION STRUCTURES TO PRO-TECT US SOLDIERS FROM INSURGENT ROCKET ATTACKS; AND
- -FUNDED BY THE DOD'S ENVIRONMENTAL SECURITY TECHNOLOGY CERTIFICATION PROGRAM, TETRA TECH IS DEVELOPING THE MARINE GRADIOMETER ARRAY, A MARINE MAPPING TOOL THAT COULD HELP THE USACE IDENTIFY AND CLEAN MORE THAN 10 MILLION ACRES OF UNDERWATER TERRITORY THAT POTENTIALLY CONTAINS MUNITIONS.

TETRA TECH'S SERVICES TO THE MILITARY AND THE USACE INCLUDE THE FOLLOWING:

- -ENVIRONMENTAL CONSERVATION
- -CIVIL WORKS/DESIGN & CONSTRUCTION -ENERGY MANAGEMENT/GREEN SERVICES
- -ENVIRONMENTAL QUALITY

- -HOMELAND SECURITY
- -ENVIRONMENTAL IMPACT ANALYSIS -INSTALLATION RESTORATION PROGRAM
- -IT/ENGINEERING SERVICES
- -OPERATION & MAINTENANCE SERVICES

TETRATECH, INC.





