

# What You Need to Know Before You Team/Partner

Presented to

12<sup>th</sup> Annual

**Army Small Business Conference** 

Presented By

**Technology Research Consultants, Inc.** 

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#### **DOD Prime Contractor**

A Veteran Woman Owned Small Disadvantaged Manufacturing & Integration Business

- Veteran, Disadvantaged, Woman Owned Small Business
- Established in June 2002
- 8(a) Certification Granted: October 2002
- 2007 Sales: \$13.6M Orders: \$46.2M

**NAICS Codes:** 334511, 541511, 514210, 514191, 541513, 541330, 541210, 541330, 336411, 541710

#### **Locations**

- **★**Corporate Headquarters 2801 US Hwy 17/92 West Haines City, Florida 33844
- **★** Bushnell, Florida



#### TO PRIME DOD CONTRACTS SMALL BUSINESSES MUST: **USE TIME TO** MANAGE THE FORM ALLIANCES/ COMPETE SUPPLY CHAIN **PARTNERSHIPS** Quick Logistics Marketing Eliminate Activity Response **Based** Non-Value VMI Adding Costing **Activities** ECR Separate **Synchronous** Manufacturing **Product** Info. From Manufacturing Development **Product** R & D JIT Flow **Single Source Solutions TQM Business Reengineering**

#### TIE ALLIANCE STRATEGIES TO THE CORPORATE BUSINESS PLAN **ENTRY** SUSTAINING **EXIT** Diversification • New Discriminator • Alternative for Customer Leveraging • Current Cost Reduction • Buyer/Seller Transition - Customer Base • Pushes Innovation Novations - Infrastructure • Turn Key Solutions • Reduces Exit Cost Acquisition Trial • Lower Risk Exposure • Stepping Stone • DOD PRIME vs. SUB • Reduces Transition Cost

# Customer Service

- Responsiveness
- On-Time

  Performance
- Time Based
  Competition
- Outside Expertise
  - Infrastructure
  - Transportation
  - Combine Technologies

## **Teaming/Alliance Considerations**

Economics/ Costs

- Productivity Gains
- Improved Cost
  Controls
- Economies of Scale
  - Labor, Insurance
  - Overhead
  - Purchasing Power
  - Asset Utilization

Business Reengineering

- Refocus on Core
- Rationalization
- Integrated Supply
  Chain
- Rightsizing
- Downsizing
- Cost Reductions

Quality

- Variability
- Damage
- Information
- Customer Interfaces

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# **IDENTIFY GOALS**

**Customer Service** 

Channel Network

Labor Issues

Investment Alternatives

**Operating Costs** 

**Capacity Constraint** 

Product/Process

**Technologies** 

Marketing Access

**Functional Expertise** 

**Internal Organization** 

Vendor Base

#### PARTNERSHIP SELECTION PROCESS

### IDENTIFY REQUIRED SERVICES

Inbound Transportation

JIT Pickup / Delivery

Information Systems

Ordering Admin

Import/Export Activities

Production / Assembly

# IDENTIFY SPECIFIC OBJECTIVES

Improve Financial Performance

Reduce Investment

Improve Productivity

Improve Customer Service

Improve System Flexibility

Gain Distinctive Competencies

Improve Work Environment

Improve Control Over Operations

### DETERMINE SELECTION CRITERIA

Size of Firm

Financial Performance and Stability

Efficiency of Operations

Capacity

Experience / Past Performance Record

IT & Quality Organizations

Compatibility of Corporate Cultures

## **Managing Long Term Partnerships**

### **Key Factors**

- Sense of Trust
- Mutually Beneficial Written Agreement
- Mitigate Affiliation Issues <u>First</u>
- Pricing Strategies
- Management Commitment
- Shared Risk
- Clearly Defined Goals
- Teamwork/Task Force P&L Center
- On-Going Performance Measurement
- Two-Way Feedback/Communication
- Incentives That Reinforce Goal Structure

Identify Partner's Major Expectations

Identify Barriers to a Successful Long Term Partnership

Mutually Identify and Set Performance Standards

Monitor and Measure Performance

Evaluate Variances/Gaps

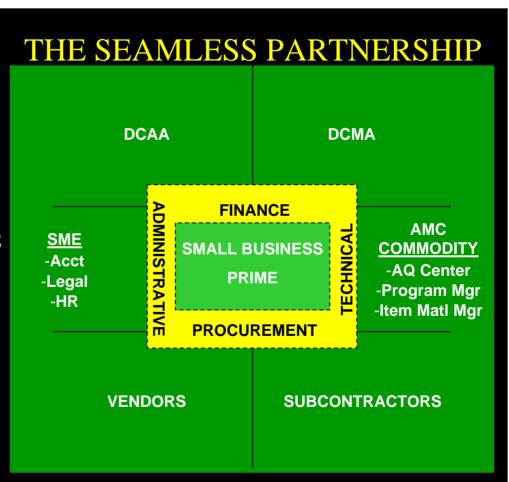
Communicate Problems and Performance Levels

Create Environment Based on Mutual Trust

## **SB PRIMES FACE:**

- •LARGER CONTRACTS
- •PREAWARD SURVEYS
  - PAST PERFORMANCE
  - FINANCING AGTS
  - QUALITY INFRASTRUCTURE
- •DFAR/FAR ALLOWS:
  - LG/SB TEAMING
  - SMALL BUSINESS JV
  - MENTOR INVESTMENT

AMC – AN ACQUISITON ENVIRONMENT ENCOURAGING SMALL BUSINESS TEAMING



#### **Small Business Benefits**

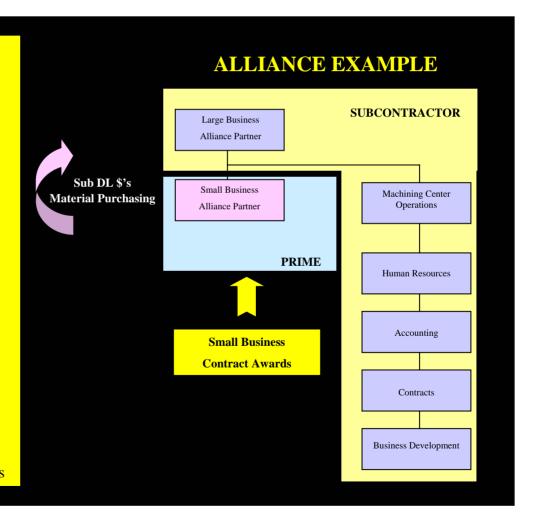
- Infrastructure Support
- Larger Contract Award \$'s
- Lower Cost of Capital
- Increase Facility Capacities
- Subsidized Marketing Costs

#### **Large Business Benefits**

- Increased Market Share
- Participate in Small Business Segment
- Lowers Material Handling Factor

#### **Alliance Benefits**

- Innovative Cost Pool
- Leverages Core Competency Synergies



# Question and Answer Session

# Sample SBA Approved Alliance Business

Teaming Agreement at

www.sba.gov

Special Recognition and Thanks Given To:



University of Alabama

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