Stop the Pain: Effective Requirements Definition and Management for Project Success

Scott Derby, Esterline AVISTA

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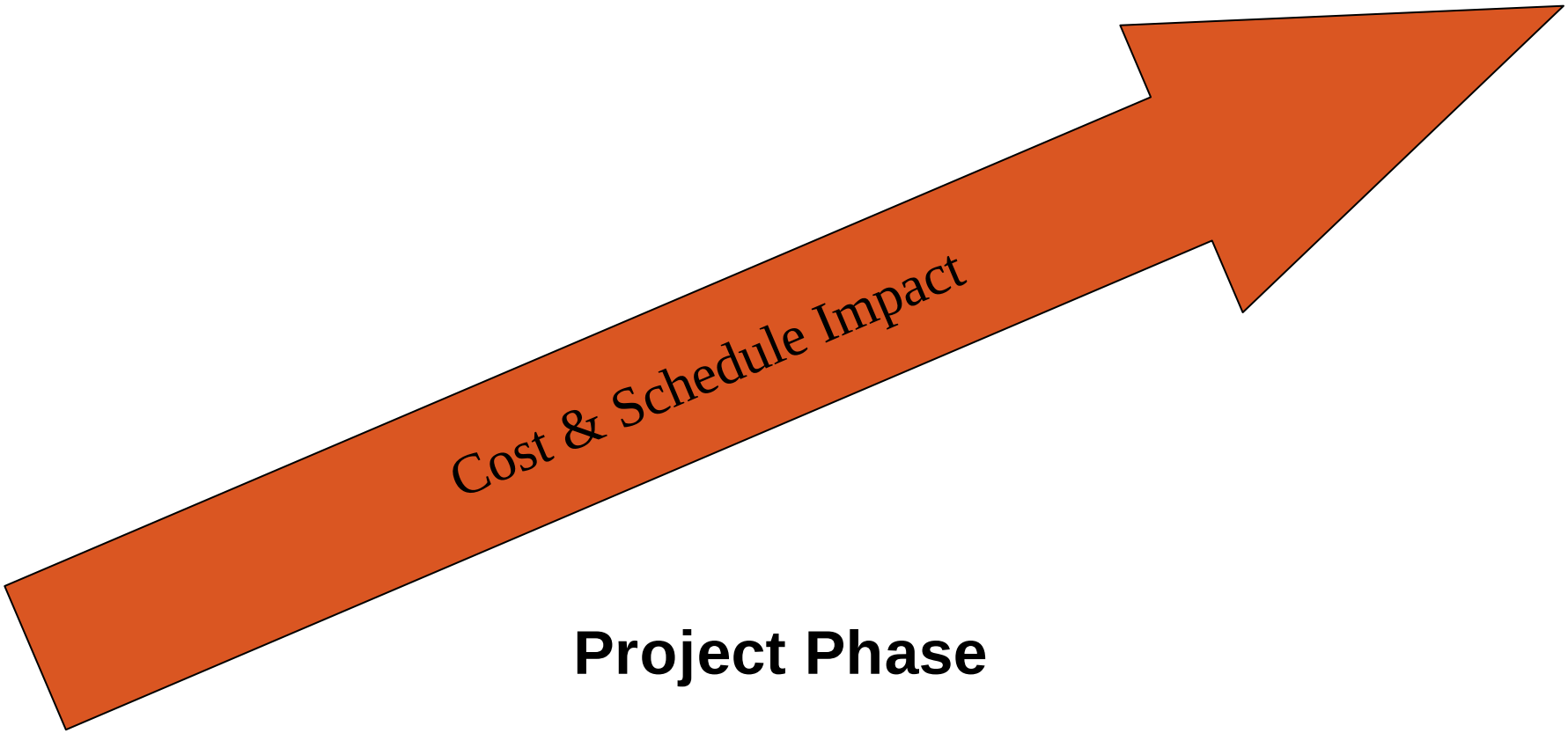
Agenda

- Why are good requirements so important?
- What makes a good requirement?
- Requirements definition
- Managing change
- Advantages in modeling
- Effective prototyping
- Summary
- Q & A



Why Are Good Requirements So Important?

Change Impact vs. Project Phase



Why Are Good Requirements So Important? (cont.)

- Requirements can be:
  - Unrealistic
  - Incomplete
  - Ambiguous
  - Contradictory
  - Un-testable
  - Poorly managed
- This leads to:
  - Rework, delays, budget over-runs, unhappy customers



What Makes a Good Requirement?

- Be S.M.A.R.T.*
  - Specific (concise, clear, unique)
  - Measurable
  - Achievable
  - Relevant
  - Testable
- What vs. How
- This leads to:
  - Less rework, shorter schedules, lower costs, happy customers
- *http://www.win.tue.nl/~wstomv/edu/2ip30/references/smart-requirements.pdf



Requirements Definition

- Consider interests of ALL stakeholders
- Include all users in reviews
  - End user
  - Development/Safety Team
  - Production/Maintenance Team
  - Verification/Validation Team
- Don’t forget:
  - Traceability
  - Interface requirements

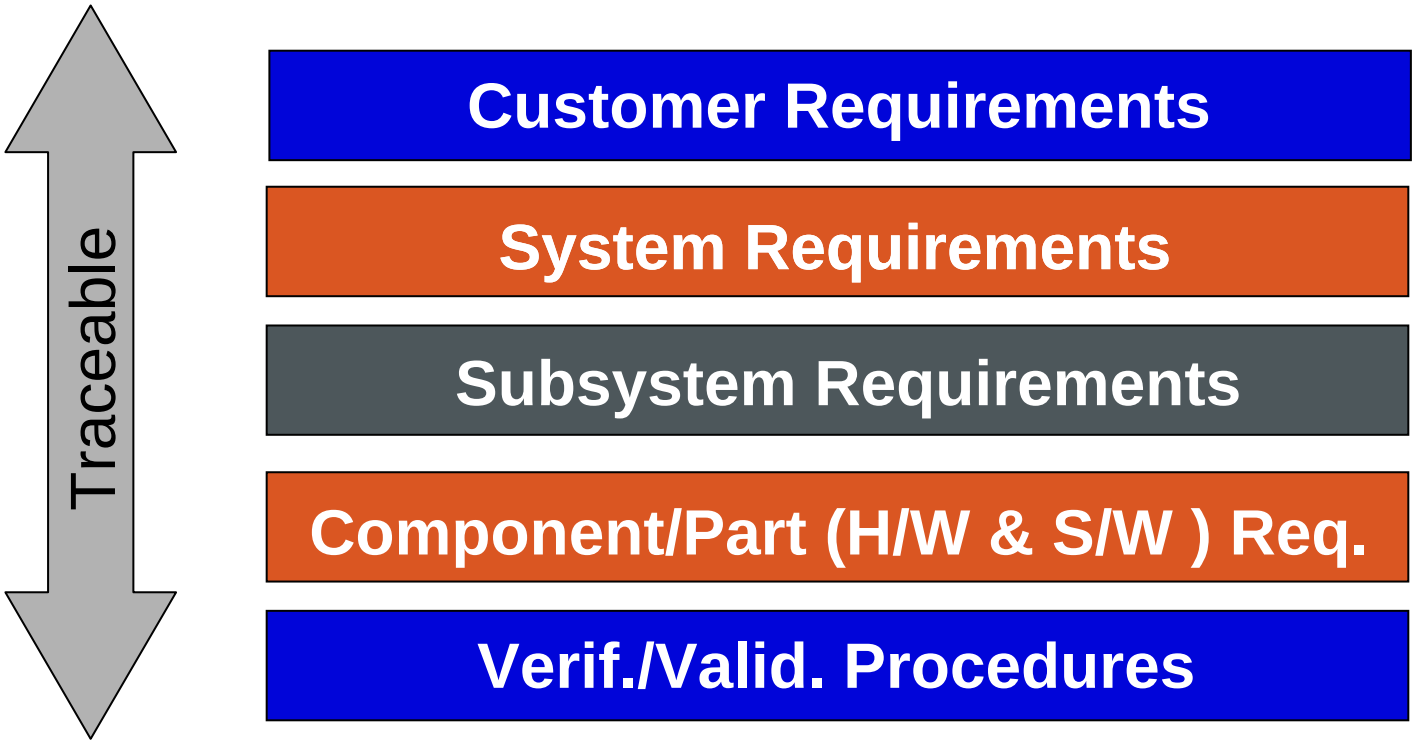


Requirement Layers

- Start with high level concept and technical requirements
- Drill down adding more detail with each layer
  - Highest level – capabilities
  - Next n levels – subsystems, architecture, high level design, low level design
  - The number is subjective - depends on complexity
  - Stop when you have enough detail to build it, buy it, code it, and test it



Requirements Layers



Managing Change

- During initiation:
  - Define and formalize change control process (internal and external)
  - Define how legacy issues will be handled
- Get to know the “customer” and learn their true priorities
- Good communications with stakeholders is key (include Contract Administrators)



Managing Change (cont.)

- Effectively and formally evaluate and control proposed changes
- Hold the line even on small impact changes
- Requirements vs. desirements (what is in the contract?)
- Identify and address errors/issues as early as possible



Advantages of Model Based Development

- Early detection of errors in requirements and design
- Proof of concept
- Repeatable
- Reduces impact of changes
- Reduces cost of downstream activities (design, code)



Rapid Prototyping

- Formalize the process to provide proof of concept
- Make it repeatable – what if it works?
- Emphasis of testing on core functionality, doesn't address capabilities such as operational environment



Summary

- Create S.M.A.R.T. requirements
- Communicate with stakeholders and dig deeper for clarification of requirements
- Formalize the change management process
- Identify legacy issues at the start of the project
- Leverage modeling to detect errors early and reduce downstream costs
- Use prototyping to help test functionality



Questions?

Contact Info:

Scott Derby

Programs Manager

Esterline AVISTA

Phone (608)348-8815

Fax (608)348-8819

Email Scott.Derby@avistainc.com

www.avistainc.com