New Concepts and Trends

- How Future Trends in Systems and Software Technology Bode Well for Enabling Improved Acquisition and Performance in Defense Systems

11th Annual Systems Engineering Conference October 20-23, 2008 Hyatt Regency Mission Bay San Diego, CA Theme: Technology – Tipping the Balance Dr. Kenneth E. Nidiffer
Director of Strategic Plans for
Government Programs
nidiffer@sei.cmu.edu
703.908.1117

The Software Engineering Institute - Improving the Practice of Engineering: Create, Apply and Amplify

Federally Funded Research and Development Center

Created in 1984

Sponsored by the U.S. Department of Defense

Locations in Pittsburgh, PA; Washington, DC; Frankfurt, Germany

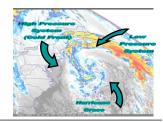
Operated by Carnegie Mellon University





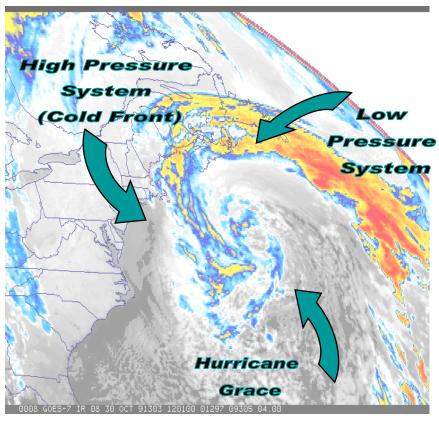


Overview



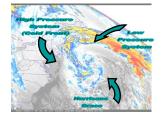
Transformational Trends

- Development
- Acquisition
- Human Element
- Risk Management
- Communications
- Ten Future Trends
- Wrap-up



"Perfect Storm" Event, October 1991
National Oceanic & Atmospheric Administration

Development: Need for Space, Air, Ground, Water, Underwater Software-Intensive Systems that are Interconnected



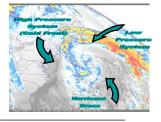
- Several million SLOC programs; "Hybrid" systems combining legacy re-use, COTS, new development
- Multi-contractor teams using different processes; dispersed engineering, development & operational locations
- New technologies create opportunities/challenges; products change/evolve, corporations mutate
- Business/operational needs change often faster than full system capability can be implemented
- Skillset Shortfalls; Cost and schedule constraints
- Demands for increased integration, interoperability, system of system capabilities
- Enterprise perspectives/requirements; sustainment concerns

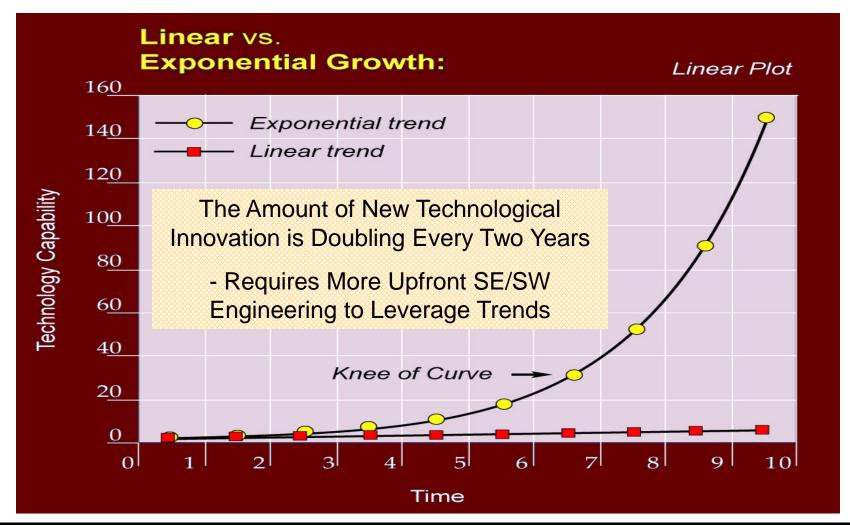


Development Complexity of Software-Intensive Systems is Increasing

The Acceleration of Innovation in the 21st Century:

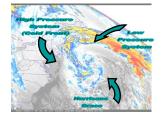
- Impacting Both Defense and Society



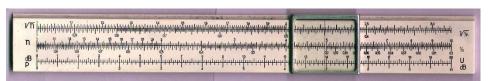




Augustine's Law: Growth of Software - Order of Magnitude Every 10 Years



In The Beginning





1960's



F-4A 1000 LOC



1970's



F-15A 50,000 LOC



1980's



F-16C 300K LOC



1990's



F-22 1.7M LOC

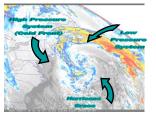




F-35 >6M LOC



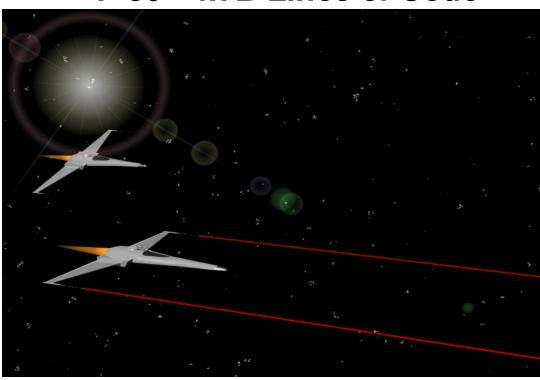
Trend & Implications: Augustine's Law Will Hold



2080?

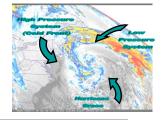


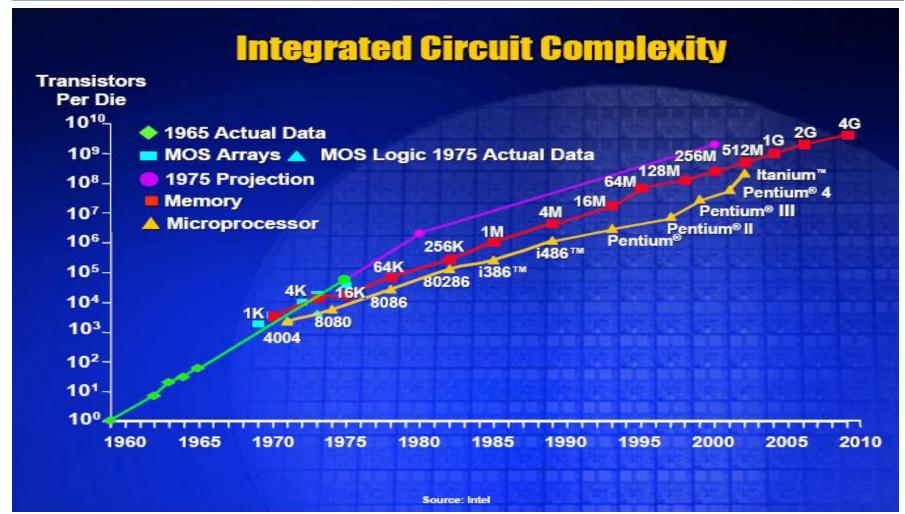




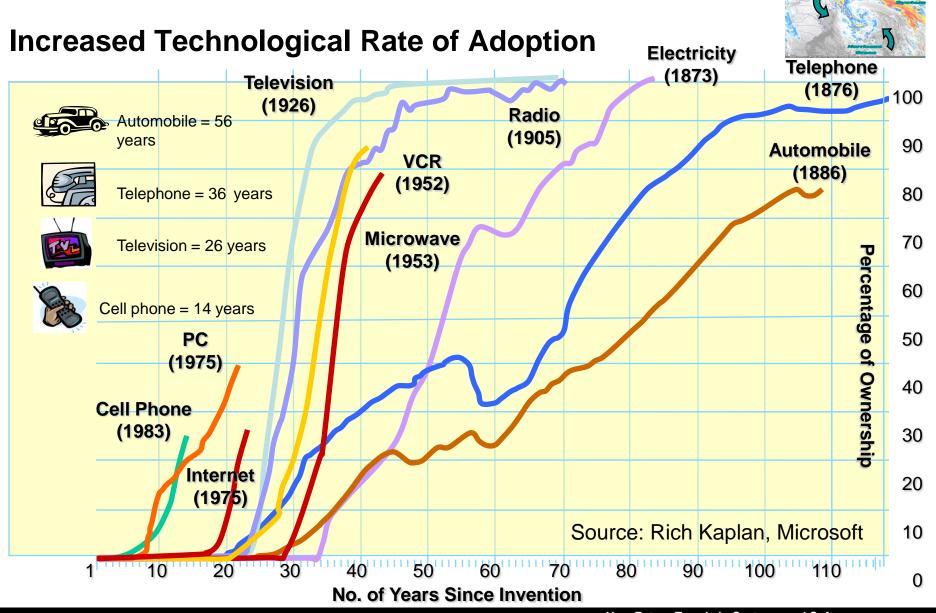
Need for increased functionality will be a forcing function to bring the fields of software and systems engineering closer together

Moore's Law: The Number of Transistors That Can be Placed on an Integrated Circuit is Doubling Approximately Every Two Years





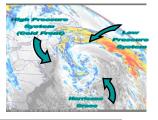






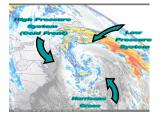
How Future Trends in Systems and Software Engineering Technologies Bode Well for Enabling the Military Mission 9 Dr. Kenneth E. Nidiffer

Acquisition: Life of a Program Manager in a System of Systems and/or Net-Centric Operation...





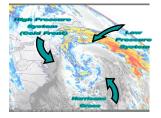
Acquisition: Effectively Managing Risk





A Key Challenge is How to Obtain a Better Alignment of Risk Among the Relevant Stakeholders

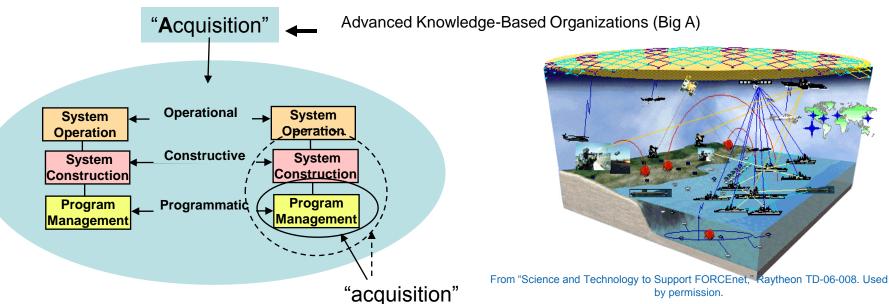
Acquisition Performance – Flexible Boundary-Crossing Acquisition Structure





2005 study confirmed*:

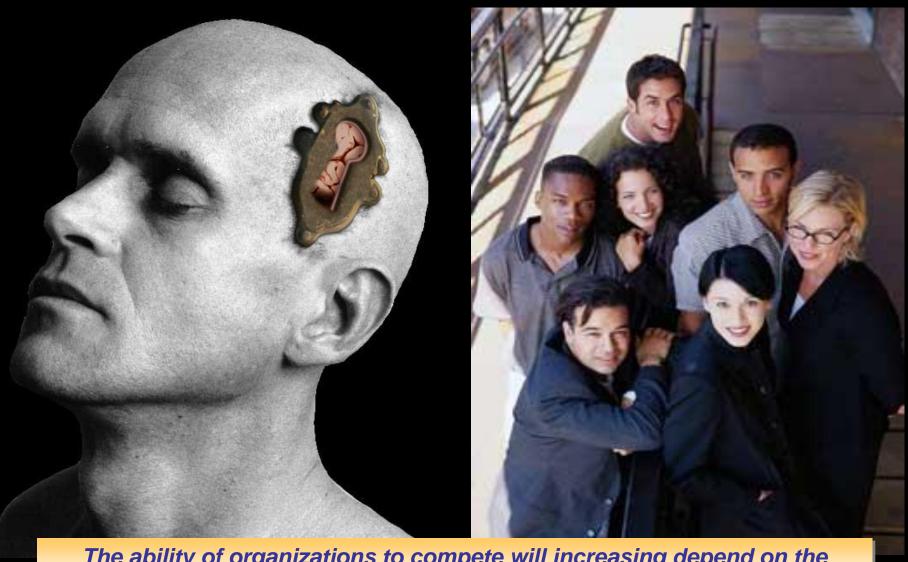
- In advanced knowledge-based organizations, management's desire for the flow of knowledge is greater than the desire to control boundaries
- Unlike the matrix organization, there is less impact on the dynamics of formal power and control
- Important to measure the system in terms of user performance
- * Using Communities of Practice to Drive Organizational Performance and Innovation, 2005, APQ study



Ref: Jim Smith, (703) 908-8221, jds@sei.cmu.edu

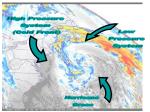


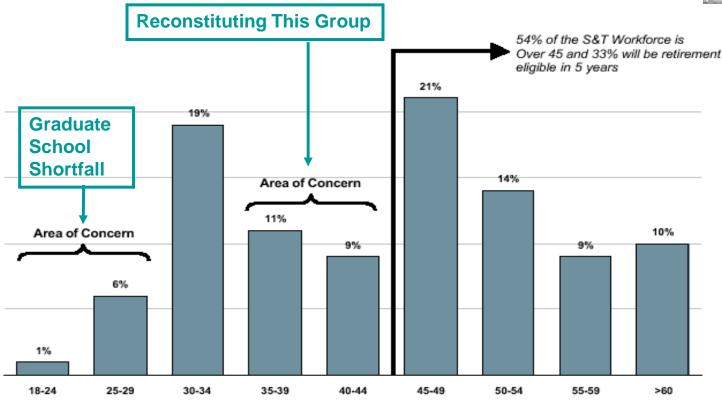
Human Element



The ability of organizations to compete will increasing depend on the innovation of the human element

Society Drivers: Bimodal Demographics (Space Industry)



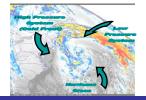


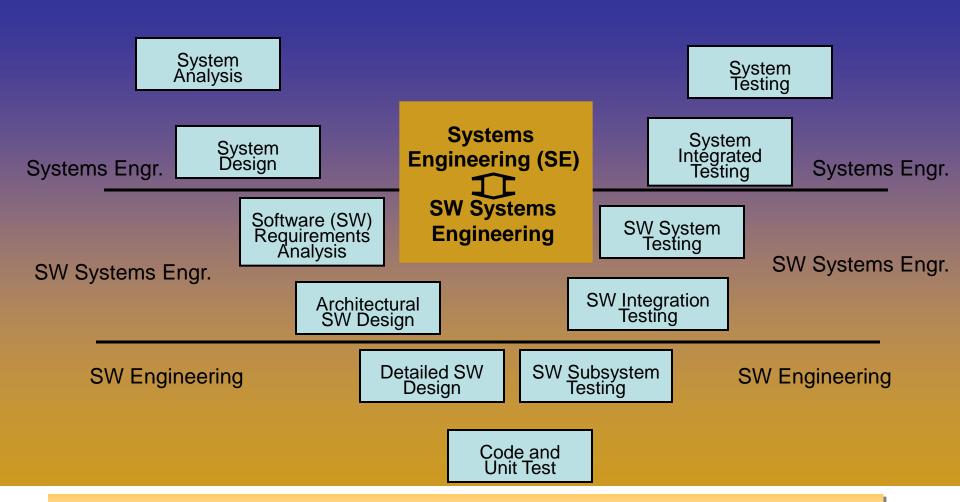
Average Space Industry S&E Workforce Age Distribution

Trend: Industry/Gov't Will Increasingly Focus on Attracting, Training and Retaining Systems Engineering Talent



Objective is for Software and Systems Engineering to Become More Integrated Versus Separated

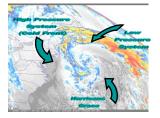


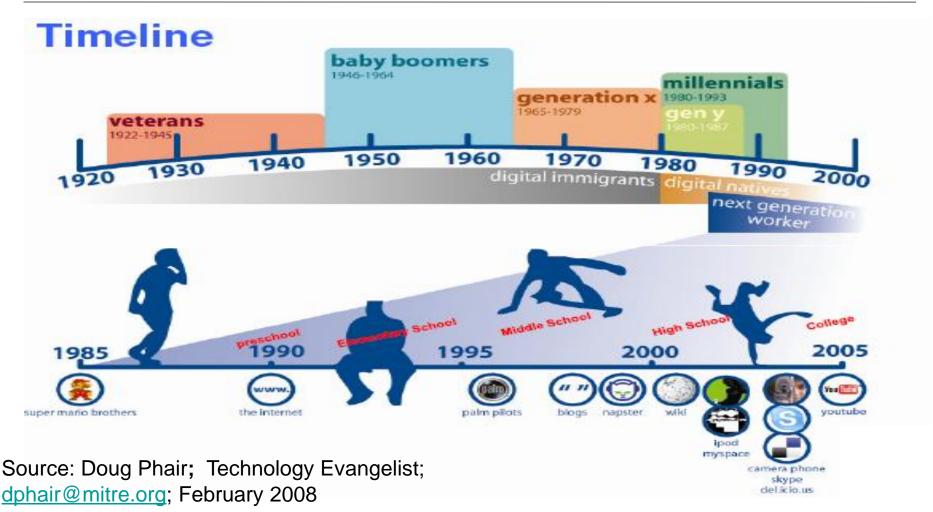


OSD Initiative: Integrated Software and Systems Engineering Curriculum



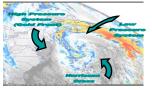
Human Element in the Work-Space Environment

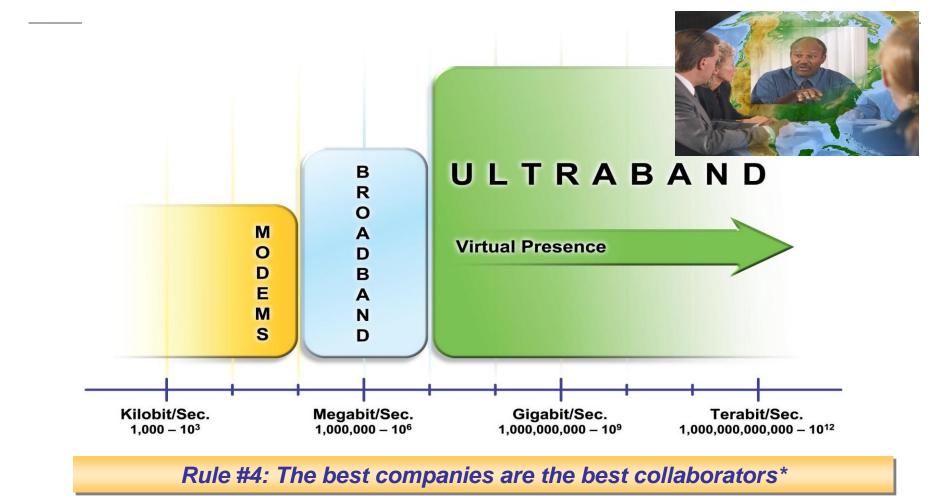






Communication: Increased Capabilities in the Digital Spectrum Enables Improvements in Communication and Collaboration

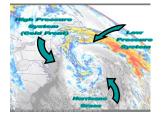




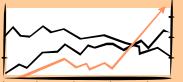
* Friedman, Thomas L. "The World Is Flat", Farrar, Straus and Giroux, 2005



Higher-Maturity Approaches to Process Improvement Are Important and Synergistic Trends

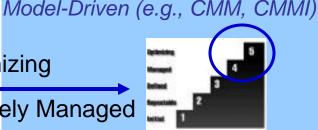


Data-Driven (e.g., Six Sigma, Lean)



Optimizing

Quantitatively Managed



Determine what your processes can do (Voice of Process)

Statistical Process Control

Clarify what your customer wants (Voice of Customer)

Critical to Quality (CTQs)

Identify and prioritize improvement opportunities

Causal analysis of data

Determine where your customers/competitors are going (Voice of Business)

Design for Six Sigma

Determine the industry best practice

Benchmarking, models

Compare your current practices to the model

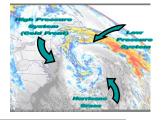
Appraisal, education

Identify and prioritize improvement opportunities

- Implementation
- Institutionalization

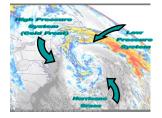
Look for ways to optimize the processes

CMMI and Six Sigma, Siviy, et al. 2007, Addison Wesley



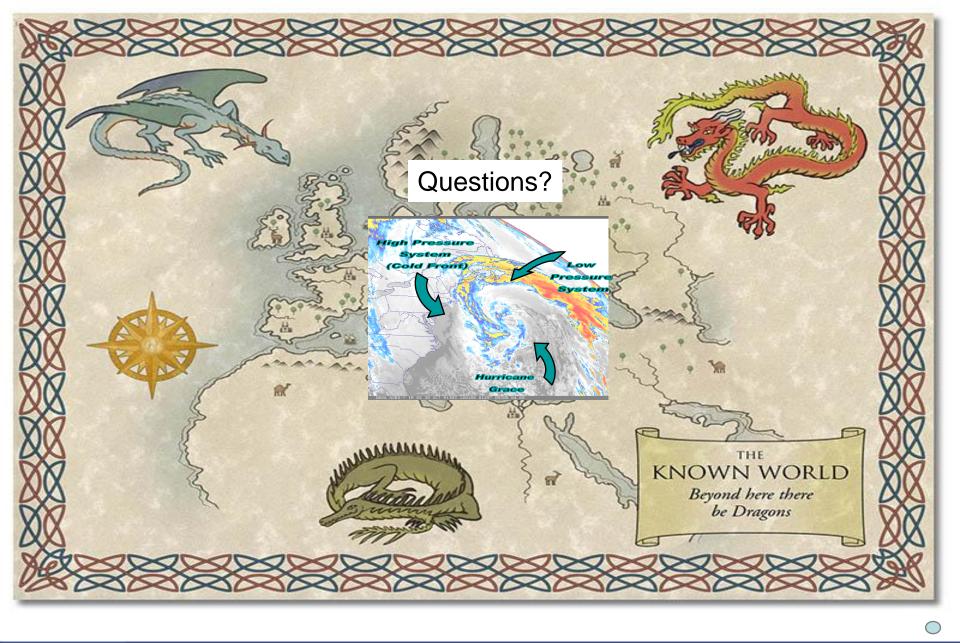
Systems and Software Engineering: Ten Trends

- Greater demands on systems and software engineers will stimulate growth in the field – nationally and internationally
- 2. Industry/Gov't will increasingly focus on attracting, training and retaining systems and software engineering talent short and long run with emphasis on providing a Generation Y work environment
- Increased reliance on systems and software engineering processes and technologies to effectively manage the acquisition/"green" space
- 4. The laws of Augustine's and Moore will continue to hold and will continue to be a forcing function to bring the fields of software and systems engineering closer together
- 5. Improvements risk-reduction collaboration mechanisms will be significant enablers for increases in systems and software engineering communication and "decision velocity"



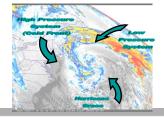
Systems and Software Engineering: Ten Trends

- 6. Systems and software engineers will continually find way to innovative to reduce complexity
- 7. Increased importance of modeling and simulation
- 8. Increased customer requests for system and software engineering support will occur earlier in life cycle
- 9. Shift of systems and software engineering focus from the platform to the networks and ground systems
- 10. Process improvement will continue to be important!





Recommended Readings



Buckman, Robert H. Building a Knowledge-Driven Organization. McGraw-Hill, New York, NY, 2004.

GAO Report: 08-467SP, Defense Acquisitions – Assessment of Selected Weapon Systems, March 2008

Chesbrough, Henry William. Open Innovation: The New Imperative for Creating and Profiting from Technology. Harvard Business School Publishing Corporation, Boston, MA 2003.

Drucker, Peter. Managing in the Next Society. Truman Talley Books, New York, NY, 2003.

Friedman, Thomas L. "The World Is Flat", Farrar, Straus and Giroux, 2005

Gates, William H. III "Business @ The Speed of Thought – Using a Digital Nervous System", Time Warner Books, 1999

Kurstedt, Harold and Pamela, Systems and Software Engineering Interfaces, Dealing with the Bumpy Roads, Participant Guide, March 2008

Malone, Thomas. The Future of Work: How the New Order of Business Will Shape Your Organization, Your Management Style and Your Life. Harvard Business School Publishing, Boston, MA, 2004. See http://ccs.mit.edu/futureofwork/

Nidiffer, Kenneth E. and Doland, Diana "Evolving Distributed Project Management", special issue <u>IEEE Software</u>, Sept/Oct 2005

Northrop, Linda. Ultra-Large-Scale Systems – The Software Challenge of the Future, Software Engineering Institute, June 2006

Rouse, William B. et al, *Understanding R&D Value Creation with Organizational Simulation*, Tennenbaum Institute, H. Milton Stewart School of Industrial & Systems Engineering, Georgia Institute of Technology, Atlanta, GA 30332-0205, Oct 2006

Wladawsky-Berger, Irving. "The Future of IT in an On-Demand World." IBM Server Group, Keynote address at OSBC 2005. Archived at http://www.itconversations.com/shows/detail495.html