Mapping Acquisition Requirements from Capabilities in a Net-Centric Enterprise – Creating a Capabilities Engineering Framework

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## Software System Acquisition Problem Areas Requirements Always High on the List

- ACAT I Acquisition Programs under scrutiny (GAO 04-393) significant issues published
- Boehm : 'Reasons Why Programs Fail' Inadequate Requirements a major causal factor
- Sandish Report and others: Inadequate requirements source of cost and schedule overruns and performance shortfalls

Little Evidence of Requirements Engineering in place							
	Project Management Best Practices	Skills Training	Software Architecture	Requirements	Interoperability	Process	
DSB 2000 Report	*	*	*	*		*	
Army Lessons Learned Workshop	*	*	*	*		**	
FBCB2 Arch. Study			*	*			
TAI - Systemic Analysis	*	*	*	*		*	
SECs' Top-5 Problems	*	*	*	*	*	*	
PMO Survey	*	*		*	*	*	
Emerging Benchmark Results	*	*	*	*	*	*	

# **Classic Requirements Management**





As Operations Requested It



As Procurement Ordered It



As Plant Maintenance Installed It



As Engineering Designed It



As Accounting Paid For It



What the Soldier Wanted!

## The Capability Turn in Requirements Development: A Domain-Centered Approach

Software quality in digitized systems depends on how well the software represents and is responsive to the domain contexts in which the systems operate.

A capability driven approach\* builds on domain centered approaches – capabilities are defined wrt to a context containing multiple domains.

User-driven, domain-driven & capability-driven approaches to software intensive system acquisition all point in a similar direction –

The voice of the customer, in this case the warfighter, must be heard down to the software technologist.

### The voice of the software technologist has to be heard by the warfighter

\* Capability driven approaches in the military stem from the Joint Capabilities Integration and Development System page 5 (JCIDS) created by the Chairman of the Joint Chiefs of Staff (CJCS)

# The Capability Turn in Requirements Development: Difficulties

In the US military, capability driven approaches are difficult to implement due to

- the huge numbers of people involved and their very different perspectives (e.g., warfighter vs. bureaucrat vs. technologist)
- the rapidly changing and uniqueness of threats
- the pace of information technology.

From analysis of 10s of 1000s of Problem and Trouble Reports it appears that capability driven approaches are not informing the software as well as they could.

- Software problems are not stated in terms of capabilities being adversely affected
- Software solutions do not refer to how enablement of capabilities can be improved

## Overcoming Difficulties for the Capability Turn: *A Framework for Capability Engineering*

The aim of Capability Engineering (CE) is to meet the challenges capability & domain driven approaches face.

CE is the mutual formulation of joint capabilities and acquisition requirements for multiple

- platforms
- systems/subsystems that work with or in these platforms.

CE supports traceability and validation of requirements specifications from capabilities

The Capability Engineering Framework (CEF) provides knowledge management support for CE.

The CEF identifies, annotates and organizes exemplary practices.

# The Five Dimensions of CEF

The five CEF *Dimensions* organize and document support for "good practices" in capability engineering:

- **1. Organization** the infrastructure of virtual organizations, which are multiple organizations using both on-line and face-to-face interaction in an integrated fashion.
- 2. **Process** the production of work products and ultimately the product itself, especially to processes that are inter-organizational.
- Information (a) finding patterns of information through text and data mining;
  (b) structuring information via domain & quality models across stakeholders; and (c) organizing information flow to support building and validating material solutions.
- 4. **Evaluation** assuring quality of both product and process, and especially the tie between the two.
- 5. Learning the integration of evaluations and other forms of feedback at the enterprise level (both PEO and SoS or FoS) into actionable improvements.

Current CEF work focuses on the **Information** dimension in support of Battle Command (BC) Capability Portfolio Management (CPM).

## **Information Dimension: Benefits**

There are several benefits of capability & domain driven BC software design.

1. Traceability, and therefore validation, of multiple software systems and systems of systems is facilitated.

- Currently, traceability is missing and validation is reduced to verifying mission threads
- S &T opportunities are under appreciated because of insufficient mutual understanding between warfighter and software technologist

2.Composing system of systems to enable capabilities that none of the systems alone can enable will be better understood.

- Current capability documents provide a partial picture of how systems can or should fit together
- There is no common ground for reasoning about system composition.

3.Capability Portfolio Management across programs in a PEO and across PEOs will be facilitated.

# The Information Dimension: Sources

In order to represent the domains guiding capability driven software,

- sources of domain expertise and information have to be tapped
- processes for domain modeling must be established.

In the military, much of the expertise is written down in the form of

### => 1. Joint Capability Areas

- 2. Concept Documents
- 3. Doctrine
- 4. Capability Documents (ORDs, ONS, ICDs, CDDs, CPDs...)
- 5. Information Support Plans (ISPs)
- 6. User Functional Descriptions
- 7. Problem and Trouble Reports
- 8. Shortfalls and Warfighter Outcomes
- 9. Exercise After Action Reviews, Independent Evaluation Results



## Joint Capability Area Focus: Battle Command Capability 1

#### **Command & Control**

#### Organize

Establish & maintain unity of effort w/ mission partners Develop Trust Estab & Cultivate Rel w Msn Partners Estab & Cultivate Rel w Partner Orgs Structure organization to mission Define structure Assess Staff Capabilities Delegate Authority Identify Capabilities Needed Integrate Capabilities Estab Commanders' Expectations Foster organizational collaboration Estab Collaboration Policies Estab Collaborative Procedures Understand **Organize Information Develop Knowledge and Situational Awareness** Share Knowledge and Situational Awareness Planning Analyze problem Analyze Guidance Review Rule Set Review Situation Determine Need for Action Prepare Estimates Apply situational understanding Assess Available Capabilities Evaluate Environment **Determine Vulnerabilities** Determine Opportunities Develop strategy Determine Force Readiness **Determine Resources** Adapt Strategy Align Strategy **Develop Assumptions Develop Objectives** Determine End State Review Existing Plans Develop courses of action Understand Objectives **Develop Options** Establish Selection Criteria Analyze courses of action War game courses of actions Compare courses of actions

#### Decide

Manage risk Validate Targets Formulate Crisis Assessment Provide Friendly Force Combat Identification Direct Consequence Management Select actions Select course of action Select Plan Terminate Establish rule sets Establish intent and guidance **Establish Priorities** Establish Standards Establish Rule Sets Intuit Recognize Key Triagers Modify Actions Direct Communicate intent and guidance Issue Estimates Issue Priorities Issue Rule Sets Provide CONOPS Task Synchronize Operations Synchronize Execution across Phases Issue Plans Issue Orders Establish metrics Establish Performance Measures Establish Effectiveness Measures Monitor Assess compliance with guidance Assess Employment of Forces Assess Manner of Employment Assess effects Assess Battle Damage Assess Effects of Deception Plan Assess Munitions Effects Assess Performance Assess Re-Engagement Requirement Assess Operational Effects of Strategic Communications Assess achievement of objectives Assess guidance

# Joint Capability Area Focus: Battle Command Capability 2

Battlespace Awareness						
Intel, Surveil, & Recon						
ISR Planning & Direction						
Define & Prioritize Rqmts						
Develop a Collection Strateg	У					
Task & Monitor CPED Reso	urces					
Evaluation & Feedback						
Collection						
Signals						
Imagery						
Materials						
Human						
Open source						
Direction						
Processing / Exploitation (CNE)						
Correlate						
Convert						
Exploit						
Analysis & Production						
Intel Prep of Opnl Environment						
Intel Spt to Situational Understa	inding					
Indications & Warnings						
Intel Spt to Targeting, FP & IO						
Battle Damage Assessment						
Science & Technology						
Counter Intelligence						
ISR Dissemination						
Environment						
Collect						
Analyze						
Predict						
Exploit						

Net-Centric			
nforn	nation Transport		
Swit	ching and Routing		
Wire	eless		
Wire	ed		
Interp	orise Services		
Cor	e Enterprise Services		
	Collaboration		
	Mediation		
	Discovery		
	Messaging		
Info	ormation Sharing/Computing		
	Data Storage		
	Data Processing		
	COI Services		
Pos	ition Navigation and Timing		
et M	anagement		
Opt	imized network functions & resou	urces	
Dep	bloyable, scalable & modular netv	vorks	
Spe	ctrum Management		
Cyb	er Management		
forn	nation Assurance		
Sec	ure Information Exchange		
Drot	Ensure Authorized Access		
PIO	Monitor IA Status		
	Track User Actions		
	Prevent Network Attack		
	Protect Data from Modification		
Res	pond to Attack / Event		
	Detect & Respond to Attacks		
	Detect & Respond to Event		



## Capability to System Mapping: Joint Common System Function List (JFCOM- JSIC)



- Mapping systems to system functions enables traceability to Joint & Army-wide operational capabilities
- The Joint Common System Function List (JCSFL) is cumbersome & manually applied by JSFL experts.
- Successful mapping may be facilitated by automated support that could leverage the JCSFL
- Engage with PEOs to evaluate current proposed JCSFL mappings & viability of automated support
- Proposed manual mappings include AMPS, DCGS, FBCB2, FCS, GCCS, JWARN, Prophet, SaaS, TAIS

# Capability to System Mapping: Concept Maps & Domain Modeling

Both automated and interactive analyses will be performed on collections of documents chosen from each information source.

Automated content analysis will produce concept maps of selected information sources.

Concept maps will be *interpreted and aligned* to the extent possible.

The aim is to find conceptual links among maps of the information sources that will support *domain modeling* of BC contexts.

The BC context currently being investigated is Army Aviation.

The current focus is to align BC enabling systems as specified by PEO Aviation with planning capabilities as specified by TRADOC.

# Methodology : Content Analysis & Concept Maps

Semi-automated content analysis uses automated text analysis tools to identify recurring concepts & clusters of concepts:

- Concepts are synonyms of strongly related co-occurring terms identified in automatically generated affinity lists
- Concept Clusters are collections of co-occurring concepts
  - more strongly related to each other than to concepts in other clusters
  - named by automatic selection of the concept most strongly related to other concepts in the cluster

### Concept Clusters are represented graphically as Venn diagrams.

- concepts labeling dots are in concept clusters represented as circles
- dots can be linked by lines whose brightness represents frequency of co-occurrence
- dots can appear in the overlap of two (or more) circles
- circle size based on distribution of concepts included in the circle (not importance)
  - brightness represents interconnectedness of concepts in the circle



# **Content Analyses and The Role of Interpretation**

Map overlays can delimit groups of concepts from more than one concept cluster according to human interpretation, e.g., BC, BC enablers, helicopters



Interpretation also depends on posing and answering specific questions,

- **Question:** Are there concepts that trace back from documentation of BC software intensive systems to documentation of BC capabilities?
- **Traceability Potential: Route** and its role in BC planning is one such concept.

The maps shown require additional interpretation in collaboration with combatants, domain experts, requirements and capability developers and testers.

# Aligning Concept Maps: On the Way to Domain Modeling

Shared Kernel (e.g., route)



ORDs, Capability Documents, UFDs & ISPs

# Interpreting *Route* in Army Aviation Concept & Doctrine

## **Operations Concept (2008):**

- *Route* plays a role in BC capabilities enabled by software intensive systems and is used in Army Aviation operations
- More specifically, *route* is used in C2 planning and to a lesser extent in other BC activities and BC enabling systems
- Though several specific helicopters are mentioned, *route* links to two AH-64D & ARH-70

## **Operations Doctrine (2008 draft 2007):**

- Route plays a role in an Aircraft's flight & C2 operations, and also wrt planning
- Route & planning link to BC concepts but are somewhat separated from BC discussion
- *Route* links to discussion of specific helicopters not the specific aircraft but concepts discussed with these, e.g., radar, infrared systems & visualizing











# Interpreting *Route* in Army Aviation C2 Doctrine and Planning System DFD

## C2 Doctrine (2002):

- Route plays a role in air defense operations & control of the aircraft in airspace
- It is used in planning and A2C2 and to a lesser extent in the command coordination hierarchy
- Planning is within the BC overlay that includes concepts of BC & its enablers
- No mention of specific helicopters

## Planning System Desired Functions Document (2007)

- The focus is on *route's* role in planning capability & the aircraft's flight/mission
- Also in focus are information systems as capability enablers and Data as rendered in charts
- The overlay of BC concepts is contained in the Plan concept cluster, as is route
- Closely related overlays specifically refer to BC enabling (BCE) software intensive systems & helicopters











## Analysis of Army Aviation BC Documentation: Planning System STRs

## Planning System Development STRs (2008):

•*Route* is thematic and consists of points created by a user in dialog with the software modules SAGE & AWE manipulating messages & files

•*Routes* are imported from files, created, selected and displayed

- •Data changes and changing values occur and are linked to route
- •All the above are implicated in errors

## Planning System Post-Development STRs (2008):

•*Route* consists of points graphically displayed in dialog with SAGE, though change is associated with *route* not data

- •Graphics and dialog are now thematic
- •File, message and user are most associated with error.

•Imported waypoints are now closely associated with route as is Mission Planning

Iterations = 1000











## Analysis of Army Aviation BC Documentation: Planning System STRs- Route as Domain Concept

The Planning System STRs are not capability focused, and rather given to buttonology, but they do make contact with BC contexts and domains through route and user.

*Route* is a domain concept that needs to be represented via domain modeling of BC Aviation contexts informing software development, acquisition and testing.

We have shown that TRADOC pamphlets, doctrine and DFDs could be utilized so that capability, domain and user centered testing has impact on prioritizing maintenance, refinement and evolution of systems.

We are planning meetings with combat and material developer domain experts to identify more concepts like *route* that will be sufficient for building

- domain models in each sphere of expertise
- aligning the models in the Army Aviation BC context

# Summary:

## **Establishing Shared Conceptual Structures**



# Thank you for your attention!

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