

SUSTAINING AMERICA'S ARMY: THE STRENGTH















Resiliency and Preparedness of the Defense Industrial Base

DIB CIP Conference

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Situational Awareness



How I Got Here ...

- Career Soldier
 - **1976**
- Assumed Command
 - 6 weeks before 9/11
 - 63 straight months in command of logistics units
 (U.S. -- Kuwait -- Iraq -- Germany -- U.S.)



- Now on the Department of the Army Staff
 - 2+ years
 - Portfolio: Readiness -- Strategy and Integration -- Force Projection and Distribution



Agenda

- Strategic Context
- Impact of Crisis on the Defense Industrial Base
 - Technology
 - Facilities and Equipment
 - Personnel
 - Leaders (You)
- After the Crisis
- Thoughts to Leave With You
- Questions?

Strategic Environment: 1950-1989

Peace

Enforcement

Korea (1951): 64 Divisions

Vietnam (1967): 40 Divisions

Cold War End (1989): 28 Divisions

General War

Major Theater
War

Strike/Raid

Grenada
Just Cause
1983

1989-90

Peacekeeping

Humanitarian Ops

Domestic Support/
Disaster Relief

Lebanon 1983 Dominican Republic 1966

Sinai MFO 1982-?

10 Deployments in 40 years

Detroit 1967

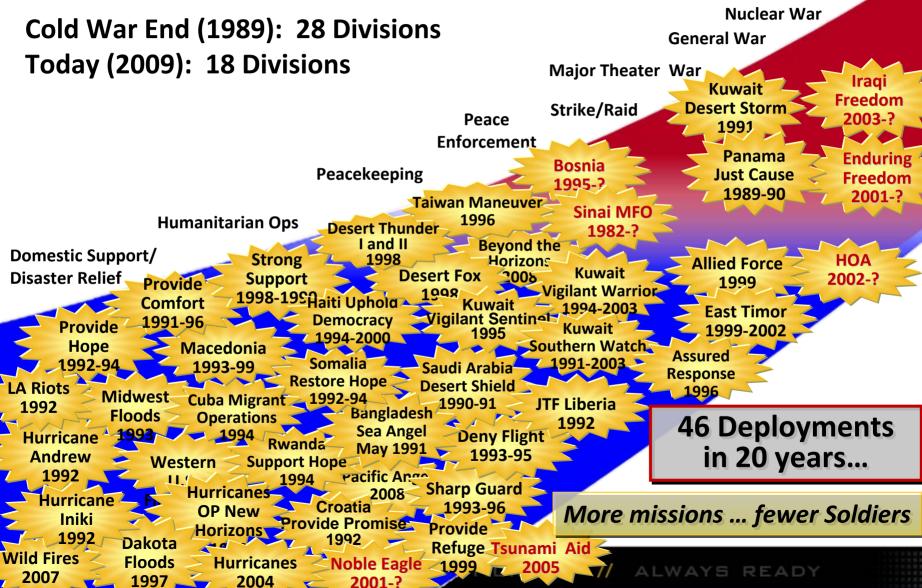
Watts 1965

Chicago 1967

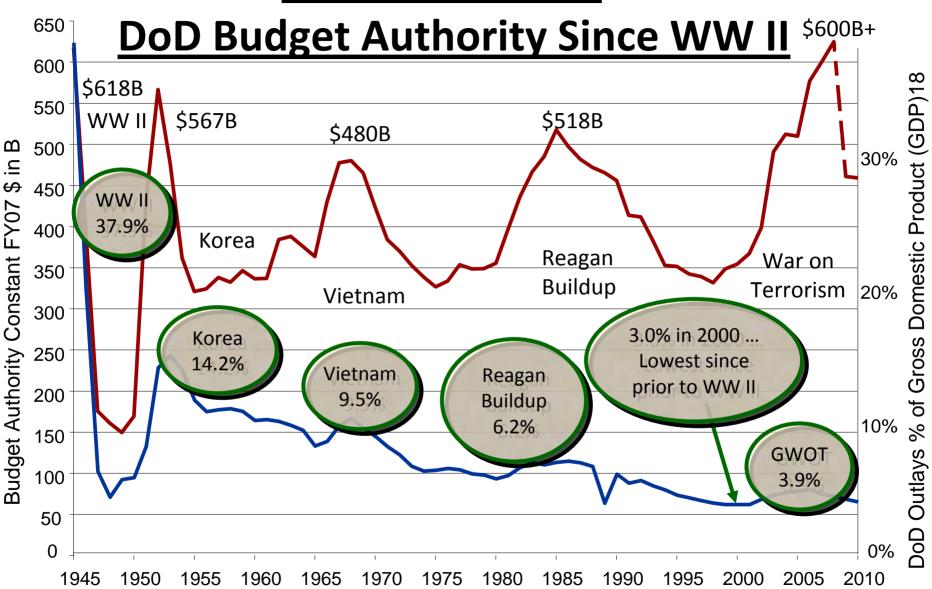
... but this was before the Wall came down



Strategic Environment: 1989-2009



Historical Trend:



What is a "Crisis"

"Disaster"

"Catastrophe"

"Challenge" to You?



"Crisis": Some Constants

- What Occurs
 - Sudden
 - Great Impact -- Lasting
 - Information Flow is Key -- Is it What You Need?
- Requires Rapid Decisions Usually Under Pressure
- Pressure is On
 - Heat is High
 - Outcome is Uncertain
- What You Don't Want it to be is "That Guy" or "That Girl"



Impact of "Crisis" on ... Your Technology

- How do you know what you have lost?
 - You have been penetrated ... but for how long? (How do you <u>know</u> the "patch" worked?)
- Who do you have looking for solutions?
 - Commercial-Off-The-Shelf (COTS) shopping list
- What are your technology priorities?
 - Restored/recovered first?
- Will not have time for traditional purchasing and procurement processes
- Run promised capabilities early
 - Routinely test them -- you paid for it



Impact of "Crisis" on ... Facilities and Equipment in the Defense Industrial Base

- Extended Use/More Intense Operational Tempo
- 24-Hour Operations/Shift Work
 - There is no "B Team"
- Stress Between Restoring Operations vs. Facility Security
 - What is an "acceptable level of risk?"
- Back-Up Facilities
 - Which do you need to fund now?
 - What risk can you no longer afford?



Impact of "Crisis" on ... Personnel

- #1 Personnel Accountability
 - Who is where?
 - System?
 - "Drafters"
- #2 Notifications
 - Lawyers/Media Relations/Personnel (in English)
- Leaders Can Never Over-Communicate
 - Leaders are the rumor control officers
- There Are No "Non-Essential Personnel"
- Think Outside the Fence: Media, Community, Families
 - Must do the spade work early



Impact of "Crisis" on ... Leaders

- Your Cues = Team Behavior
- Your Presence Matters
 - Go to the sound of the guns
- Constantly Scan/Focus/Act
 - LTC Hal Moore
 - What's Going On?
 - What Should Be Going On?
 - What Should I Be Doing?
- Stress On You: Sleep, Think, Eat, Hydrate
- Are You the Leader? Or Are You <u>Their</u> Leader?



"After the Crisis"

- After Action Reviews a Must
 - Multiple Levels
 - Fact Based
 - Fix Things -- Update
 - "Pin the Rose on Someone"
- Remember to Remember
 - Memorials
 - Families
- Stress/Flashbacks
 - It Affected People
- Recognition of Personnel



Thoughts to Leave You With ...

- ☐ Tough times do not build character -- they reveal it
- You set the conditions to absorb the crisis before the crisis occurs
 - Drills, Practice, Outreach (Rick Rescorla)
- Ask the questions
 - Does your team really know your critical information requirements?
- Organizations defeat or succumb to a crisis in the human dimension
- "Your Three Qualities" -- What do your people see?



Questions?



Army Strong





Your Soldiers Are:

- Confident in their equipment and abilities
- Fully equipped and prepared for the mission
- Understand the importance of the war and their individual contribution
- Motivated and determine to achieve victory
- Trust each other and their senior leadership
- True American Heroes, deserving our full support and respect