

# 2009 NDIA Software Test & Evaluation Summit/Workshop Review

The Summit/Workshop was facilitated by the NDIA Systems Engineering Division's Software Industry Experts Panel and the Developmental Test and Evaluation Committee



#### Basis for SW T&E Summit/Workshop

- NDIA SE Division's SW Committee report completed in September 2006
  - Top Software Engineering Issues in the Defense Industry
- Key Theme of the Report
  - Current approaches for acquiring, developing, verifying and sustaining software enabled systems are inadequate to deal with the complexities of a dynamic and changing acquisition environment.
- Requested to identify top five issues
  - Actually came up with seven



#### Top Seven SW Engineering Issues

- 1. The impact of requirements upon software is not consistently quantified and managed in development or sustainment.
- 2. Fundamental system engineering decisions are made without full participation of software engineering.
- 3. Software life-cycle planning and management by acquirers and suppliers is ineffective.
- 4. The quantity and quality of domain-knowledgeable software engineering expertise is insufficient to meet the demands of government and the defense industry.
- 5. <u>Traditional software verification techniques are costly and ineffective for dealing with the scale and complexity of modern systems.</u>
- 6. There is a failure to assure correct, predictable, safe, secure execution of complex software in distributed environments.
- 7. Inadequate attention is given to total lifecycle issues for COTS/NDI impacts on lifecycle cost and risk.



# Issue 5 – Description

# Traditional software verification techniques are costly and ineffective for dealing with the scale and complexity of modern systems discussion points:

- Over-reliance on testing alone rather than robust SW verification techniques.
- Manual testing techniques are labor-intensive, scale poorly, and are unproductive relative to the large investment of resources.
- Compliance-based tests do not adequately cover risks or failure conditions.
- Tests are over-documented with disproportionate effort on detailed procedures.
- Education, training, certifications are inadequate to develop effective test skills.



#### Issue 5 – Recommendation

# Study current software verification practices in industry, and develop guidance and training to improve effectiveness in assuring product quality across the life cycle.

- Sponsor a study of state-of-the-practice verification and testing approaches.
- Review/update testing policies and guidance to emphasize robust, productive approaches that maximize ROI.
- Review adequacy of verification plans/approaches early in the acq.
  life cycle.
- Emphasize skilled investigation throughout the life cycle, based on coverage, risk mitigation, high volume automation.
- Strengthen curricula, training, certifications, career incentives for testing roles.



## Summit/Workshop Objective

To recommend policy and guidance changes to the Defense enterprise to emphasize robust and productive software Testing and Evaluation (T&E) approaches

in Defense acquisition.





#### Location & Attendance

- Hotel: Hyatt in Reston Town Center, VA
- Dates: September 15 -17, 2009
- 110 Registered Attendee
  - 9 no-shows
  - Approx. 80 stayed to the end of last day!
- Better than expected participation!



## Day 1 Agenda

- 8:00 Introduction Why this Summit/Workshop
- 8:10 Government Presentations
  - 9:50 Break
- 10:15 DoD Industry Panel
  - 11:45 Lunch & Speaker
- 12:45 SW Test Industry Experts
  - 2:25 Break
- 2:50 SW Test Industry Experts
- 4:30 Adjourn



## Day 2 Agenda

- 8:00 Re-Cap Day 1
- 8:10 DoD Services Panel
- 9:45 Introduction of Workshops
  - 10:00 Break
- 10:30 Workshops
  - 12:00 Lunch & Speaker
- 1:00 Workshops
  - 2:30 Break
- 3:00 Workshops
- 4:30 Adjourn



#### Day 3 Agenda

- 8:00Re-Cap Day 2
- 8:10 Introduction of Workshop Leaders
- 8:15 Presentation of Issues and Recommendation by Workshop Leaders 9:45 Break
- 10:00 Way Forward Discussion & Final Q&A's
  - Final Summit/Workshop Product defined
- 11:00 Adjourn



# **Speakers Morning Day 1**

#### Framing the DoD Software T&E Issues

- Dr. Ernest A. Seglie, Chief Science Advisor, DOT&E
- Mr. Chris DiPetto, Acting Director, DT&E
- Ms. Kristen Baldwin, Director for System Analysis,
  OD, DR&E



# **Speakers Morning Day 1**

# Panel: Framing the Industry Software T&E Issues

- Mr. Edgar Doleman, CSC
- Mr. Bruce Casias, Raytheon
- Mr. Tom Wissink, Lockheed Martin



## Speakers Afternoon Day 1

- Lunch: Mr. Paco Hope, Cigital
  - Software Security in Defense T&E
- Dr. Cem Kaner, Florida Institute of Technology
  - Challenges in the Evolution of Software Testing Practices in Mission-Critical Environments
- Dr. Adam Kolawa, Parasoft
  - Software Development Management
- Mr. Rex Black, RBCS
  - Risk-Based Testing
- Mr. Hung Nguyen, Logigear
  - Software Testing & Test Automation



# Speakers Morning Day 2

# Panel: Framing the Services Software T&E Issues

- Dr. James Streilein, US Army Test and Evaluation Command
- Dr. Steve Hutchison, Defense Information
  Systems Agency (DISA)
- Mr. Mike Nicol, Aeronautical Systems Center,
  Wright-Patterson AFB

Lunch: Mr. Richard Kuhn, NIST

Combinatorial Testing



## Remainder of Day 2

#### Workshops – Three Key Challenge Areas (KCA):

- 1. How Much T&E is Enough
  - Risk considerations, Installed System T&E, Instrumentation, Reliability, Completion Criteria, Coverage and C&A
- 2. Lifecycle and End-to-End Software Testing
  - How does SW T&E get involved in early development (i.e. left-hand side of the V-model and I&T deliverables
- 3. Changing Paradigms
  - Open Architecture, COTS, SOA, SoS, SaaS, Legacy plus New, Security



# Remainder of Day 2

#### Workshops – Four Focus Areas for each KCA:

- Review, revise, improve RFP Language (Including T&E activities/deliverables in Competitive Prototyping)
- 2. Training, Competency Model, Human Capital
- 3. Policy, Guidance & Standards
- 4. Tools/Automation, Methodologies & Processes



#### Issues

- 1. Workshop #1 108
- 2. Workshop #2 51
- 3. Workshop #3 20

Total – 179

#### Recommendations

- 1. Workshop #1 43
- 2. Workshop #2 26
- 3. Workshop #3 13

**Total** – 82

#### **Participants**

- 1. Workshop #1 30
- 2. Workshop #2 31
- 3. Workshop #3 25

**Total** – 86

# Results of Workshop – Raw Data

#### Recommendations by Focus Area

- 16 for FA #1 Revise/Improve RFPs & T&E Deliverables
- 22 for FA #2 Training, Human Capital, Competency Models
- 22 for FA #3 Policies, Guidance & Standards
- 18 for FA #4 Tools/Automation, Methodologies & Processes
- 4 for FA #5 Costs, Software, Studies, Organization



#### Key Recommendations

#### Need Common Terms, Processes, Training, Career Path, etc

- 1 Develop and provide standard language (template, checklist, lexicon) for all areas of Software test & evaluation
- 2 Define a set of competency models / skills for SW testing & SW-intensive system testing. Include all levels of test (unit, function, integration, system, SoS). Include cross-training in SW & SE
- 3 Develop 'Wikipedia-like' software T&E knowledge repository like DoD techipedia or e-learning on domain (by OSD/ATL DDR&E, NDIA)
- 4 Establish career path incentives for test engineers



#### Key Recommendations (cont'd)

#### Need Common RFP Language, approaches and guidance

- 1 Policy/Guidance development to require critical SW deliverable documentation to support SW test & evaluation and list in RFP to include:
  - a SW lifecycle test strategy within the context of the Program Integrated Test Strategy (i.e. coverage, types of testing (unit, functional, integration, system, SoS), and SW test automation and tools);
  - b SW T&E supporting SW Engineering in SE PROCESSES (requirements development / management, design and development, system reliability growth, risk identification, analysis and management).
- 2 RFP development plan needs to demonstrate early involvement of T&E engineering
- In RFPs: identify the information required for making decisions that can be satisfied by test & evaluation (e.g., CDRLs) also, what format (e.g., Templates)
- 4 Develop model RFP language for SOA acquisitions
- 5 Create & fund research activity in the area of software testing and test automation



# Way Forward

The White Papers Recommended Way Forward:

"It is the recommendation of the NDIA SE Division's DT&E Committee and Software Industry Experts Panel that the workshop lists of issues and recommendations be consolidated, prioritized and turned into a specific set of actionable recommendations for the Government to consider. This activity can be started in 2010 and worked on an on-going basis based on agreed to priorities."



#### Q & A

#### **SW T&E Summit/Workshop Presentations:**

www.ndia.org/Divisions/Divisions/SystemsEngineering/Pages/Test\_and\_Evaluation\_Committee.aspx

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