

## **Platform Evolution**

## **Extending System Lifecycles Under Uncertainty**

NDIA 15<sup>th</sup> Annual Systems Engineering Conference Engineered Resilient Systems Track October 25, 2012

> Troy A. Peterson Senior Associate peterson\_troy@bah.com



## SE& The Case for applying ERS methods to Legacy Systems Booz Allen Hamilton



#### "This country is at a strategic turning point, after a decade of war"

Secretary of Defense Leon E. Panetta

#### "It is now time to lift our heads up a bit and look out with a more strategic view..."

Maj. Gen. Kurt Stein - National Defense Magazine, January 2011

## SE& PLATFORM EVOLUTION

## Assertions

- Clean sheet complex systems development is extremely rare Design process is more middle out than top down or bottom up
- Platform Evolution occurs incrementally over an extended period of time Context drives intensity and inactivity
- Cannot afford new systems so we must design for change Design for the new …ilities – agility, flexibility, adaptability, extensibility, insensitivity…

## Implications

Legacy systems need more efficient and resilient designs

Regain lost margins - Simplify designs - Balance modularity and integrality – Absorb change

- Must take advantage of every incremental upgrade
  - "...Aim at eternity" Avoid Architectural "Lock In" Total life cycle cost
- Must identify, assess and prioritize future needs and know constraints

Accommodate future upgrades - Technology Forecasting

#### "We can't solve problems by using the same kind of thinking we used when we created them." Albert Einstein





ERS









## **Platform Evolution Involves:**

#### Uncertainty Management

Understanding how requirements might change Eliminating the cause of the uncertainty Delaying design decisions until uncertain variables are known

#### Architecture Management

Reducing system sensitivity to uncertainty Purposefully isolating anticipated change Planning for subsystem and/or technology insertion Leveraging platform engineering methodologies

#### Decision Analysis

Optimizing system level performance , growth, risks etc. Conducting performance and risk tradeoffs Making decisions to optimize this tradeoff

#### "Curiosity begins as an act of tearing to pieces or analysis." - Samuel Alexander



#### SE&I Approach UNCERTAINTY MANAGEMENT

## Uncertainty Management Involves



## Clarifying Issues

Envisioning alternate futures for operational context, mission, technologies, etc. Identifying key issues and categorizing them as Criteria, Chances, Choices & Constituencies *Tools: Wargaming, Brainstorming, Delphi, Affinity Diagrams...* 

### Describing the potential uncertainties, decisions and criteria

Assessing probability of occurrence and how that probability changes over time Understanding how uncertainties may be driven by more fundamental ones For each criteria perform Five Whys to infer the primary criteria/needs *Tools: SME and Stakeholder Interviews, Five Whys, Root Cause Analysis...* 

#### Identifying the drivers of performance on each criteria

Define a deterministic multi-objective measure of performance

Relate multi-objective measure to the uncertainties and decisions (Influence Diagrams)

Analyze the end-point uncertainties of the influence diagram to determine which uncertainties, when varied over their range, cause the greatest change in value

Tools: Multi-attribute Utility, Influence Diagrams, Design of Experiments, Pareto Charting...

"For all of its uncertainty, we cannot flee the future." - Barbara Jordan



Booz Allen Hamilton

#### © Copyright – All rights reserved – Booz Allen Hamilton, Inc. - Troy A. Peterson, October 1, 2012

## Influence Diagrams 🔞

- Influence diagrams were developed by the decisionanalysis community as a compact visual representation of a decision problem
- They provide an intuitive approach to modeling:
  - Uncertainty .
  - Risk
  - Cost
- Influence diagram software couples the development of a visual and analytical model
- Influence diagrams are helpful in identifying factors affecting the probability of system elements requiring
  - A hierarchy of modules can be used to manage complexity and to create holistic models
  - Variables can be multidimensional arrays
  - Users can define functions

		outcome, utility					
	Arrow	An influence					
able definitions derived from and graphics obtained from							

Та http://www.lumina.com/technology/influence-diagrams/



Booz Allen Hamilton



#### Approach SE **UNCERTAINTY MANAGEMENT**

### SE&I Approach UNCERTAINTY MANAGEMENT

## Sensitivity & Criticality



- Influence Diagrams –great tool for identifying cost drivers in complex systems
- The adjacent example models total cost as an aggregate or RDT&E, Procurement and O&M.
- With this model we can conduct a sensitivity analysis, via a DOE, to identify the impact of different uncertainties.
- This DOE also allows for the estimation of interaction effects
- Use a tornado chart (two-sided vertical Pareto chart) to identify the most critical uncertainties



#### "Information is the resolution of uncertainty." - Claude Shannon



## Change Propagation

Modularity and Integrality

- **Technology Integration**
- Platform Engineering

#### "Each new situation requires a new architecture." - Jean Nouvel

© Copyright – All rights reserved – Booz Allen Hamilton, Inc. - Troy A. Peterson, October 1, 2012

## Architectural Management Involves

ARCHITECTURE MANAGEMENT

SE

Approach

- Identifying and characterizing system interactions
- Providing analytical rigor around how system elements interact to maximize system value
- Understanding how system elements and interactions are affected by change
- Performing analysis and appropriately modifying the architecture to decrease cost sensitivity to change

## Attributes and methods to consider:





## Matrices provide a powerful way to analyze architectures

- The diagrams below provide two different views of a generic system with interrelationships
- Interrelationships could be physical/forces, information flows, energy transfer or material/mass exchange
- Diagrams are necessary to gain a better understanding of how systems elements interact



ARCHITECTURE MANAGEMENT

Graph (Network) View Lines indicate connectivity between elements



Booz Allen Hamilton

*Matrix View* X's indicate connectivity between elements

The benefit of the matrix is that it provides a compact visual of the system and it enables holistic integration modeling, analysis and optimization

Approach

S E &



© Copyright – All rights reserved – Booz Allen Hamilton, Inc. - Troy A. Peterson, October 1, 2010

### SE&I Approach ARCHITECTURE MANAGEMENT

## Modularity and Integrality

- Modularization is the grouping of system elements that are mutually exclusive or minimally interacting subsets (absorb interactions internally) – minimizing external connections
- Can minimize change propagation, enable technology insertion and platform based engineering methods making systems less sensitive to the uncertainties
- Applied at various levels of decomposition can aid to regain margins through combination: apply function sharing and axiomatic principles



"Bolt On" Mission Equipment Integration

Graphic Source: AUSA ILW Sustainment Symposium Technology Panel Resetting for the Future:, K. Griffith-Brown –24-Jun-2010





	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1		Х	Х											Х	Х
2	Х		Х											Х	X
3	Х	Х					Х								
4					Х	Х	Х	Х						Х	Х
5				Х		Х							Х	Х	Х
6				Х	Х		Х	Х		Х		Х	Х	Х	Х
7			Х	Х		Х		Х	Х	Х		Х	Х		
8				Х		Х	X		Х	Х	Х	Х		Х	
9							Х	Х							
10						Х	Х	Х						Х	Х
11								Х						Х	Х
12						Х	Х	Х						X	X
13					Х	Х	Х							Х	Х
14	Х	Х		Х	Х	Х		Х		Х	Х	Х	X		X
15	Х	Х		Х	Х	Х				Х	Х	Х	Х	Х	
	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	1       1       2     X       3     X       4     0       5     0       6     0       7     0       8     0       9     0       10     0       11     0       12     0       13     0       14     X       15     X	1         2           1         X           2         X           3         X           4         X           5         X           6         X           7         X           8         X           9         X           10         X           11         X           12         X           13         X           14         X           15         X	1         2         3           1         X         X         X           2         X         X         X           3         X         X         X           4         X         X         X           5         X         X         X           6         X         X         X           7         X         X         X           9         X         X         X           9         X         X         X           10         X         X         X           11         X         X         X           12         X         X         X           13         X         X         X           14         X         X         X	1         2         3         4           1         2         X         X         X           2         X         2         X         X         X           3         X         X         X         X         X           4         X         X         X         X         X           5         X         X         X         X         X           6         X         X         X         X         X           7         X         X         X         X         X           9         X         X         X         X         X           9         X         X         X         X         X           10         X         X         X         X         X           11         X         X         X         X         X           12         X         X         X         X         X           13         X         X         X         X         X           14         X         X         X         X         X	1         2         3         4         5           1         X         X         X         X           2         X         X         X         X         X           3         X         X         X         X         X           4         X         X         X         X         X           5         X         X         X         X         X           6         X         X         X         X         X           7         X         X         X         X         X           8         X         X         X         X         X           9         X         X         X         X         X           10         X         X         X         X         X           11         X         X         X         X         X           12         X         X         X         X         X           13         X         X         X         X         X         X           14         X         X         X         X         X         X	1         2         3         4         5         6           1         X         X         X         X         X         X           2         X         X         X         X         X         X           3         X         X         X         X         X         X           4         X         X         X         X         X         X           5         X         X         X         X         X         X           6         X         X         X         X         X         X           7         X         X         X         X         X         X           9         X         X         X         X         X         X           10         X         X         X         X         X         X           11         X         X         X         X         X         X           12         X         X         X         X         X         X           13         X         X         X         X         X         X           14         X         X         X <td>1     2     3     4     5     6     7       1     X     X     X     X     X     X     X       2     X     X     X     X     X     X     X       3     X     X     X     X     X     X     X       4     X     X     X     X     X     X     X       5     X     X     X     X     X     X       6     X     X     X     X     X       7     X     X     X     X     X       9     X     X     X     X     X       10     X     X     X     X     X       11     X     X     X     X     X       12     X     X     X     X     X       13     X     X     X     X     X       14     X     X     X     X     X       15     X     X     X     X     X</td> <td>1         2         3         4         5         6         7         8           1         X</td> <td>1         2         3         4         5         6         7         8         9           1         2         3         4         5         6         7         8         9           1         2         X</td> <td>1     2     3     4     5     6     7     8     9     10       1     2     X<!--</td--><td>1     2     3     4     5     6     7     8     9     10     11       1     X&lt;</td><td>1     2     3     4     5     6     7     8     9     10     11     12       1     X</td><td>1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     X    &lt;</td><td>1     2     3     4     5     6     7     8     9     10     11     12     13     14       1     10     X     <t< td=""></t<></td></td>	1     2     3     4     5     6     7       1     X     X     X     X     X     X     X       2     X     X     X     X     X     X     X       3     X     X     X     X     X     X     X       4     X     X     X     X     X     X     X       5     X     X     X     X     X     X       6     X     X     X     X     X       7     X     X     X     X     X       9     X     X     X     X     X       10     X     X     X     X     X       11     X     X     X     X     X       12     X     X     X     X     X       13     X     X     X     X     X       14     X     X     X     X     X       15     X     X     X     X     X	1         2         3         4         5         6         7         8           1         X	1         2         3         4         5         6         7         8         9           1         2         3         4         5         6         7         8         9           1         2         X	1     2     3     4     5     6     7     8     9     10       1     2     X </td <td>1     2     3     4     5     6     7     8     9     10     11       1     X&lt;</td> <td>1     2     3     4     5     6     7     8     9     10     11     12       1     X</td> <td>1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     X    &lt;</td> <td>1     2     3     4     5     6     7     8     9     10     11     12     13     14       1     10     X     <t< td=""></t<></td>	1     2     3     4     5     6     7     8     9     10     11       1     X<	1     2     3     4     5     6     7     8     9     10     11     12       1     X	1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     3     4     5     6     7     8     9     10     11     12     13       1     2     X    <	1     2     3     4     5     6     7     8     9     10     11     12     13     14       1     10     X <t< td=""></t<>

## Change Propagation

Approach

S E&

- Changes can easily balloon in an uncontrolled fashion
- Knowing how changes propagate so 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> order impacts are know is very powerful
- Early discovery of "propagation paths" can have a significant impact on total life cycle cost.<sup>1</sup>

**ARCHITECTURE MANAGEMENT** 

 Architectural analysis and planning helps to control change propagation due to upgrades.

#### Realized uncertainties often drive engineering changes



P=1 = Primary Interface (snap fit)S=0= Secondary Interface (non-snap fit)

#### "All change is not growth, as all movement is not forward. " - Ellen Glasgow

1. Eckert C, (2004) Change and Customization in Complex Engineering Domains, Research in Engineering Design



## Booz Allen Hamilton

Generate more changes 1

Absorb a similar number of

changes to those they cause

Absorb more change they

than they absorb

themselves cause

Unaffected by change

**Multipliers** 

Carriers

Absorbers

Constants

## Technology Integration

**ARCHITECTURE MANAGEMENT** 

Approach

SE&

- Analyzing integration risks and transition readiness to improve technology insertion or subsystem integration
- Reveal which elements pose complexity, risk and may become likely cost drivers
- Combine system and subsystem matrixes to forms a multi-domain matrix (MDM)





FRS

#### Approach S & **UNCERTAINTY & ARCHITECTURE MANAGEMENT**

## Platform Engineering 🕥 🐾



**Platform:** A core infrastructure (system) that consists of *common* and *flexible elements* (components, processes and interfaces), which enable production of distinctive product variants and product families by adding unique elements.1



Common Elements: Common across variants - less sensitive to changes over time.

*Flexible Elements*: Interchangeable at a lower cost to accommodate uncertainties

**Unique Elements:** Not easily changed without redesign.



1. deWeck, Oli, Strategic Engineering: Designing Systems for an Uncertain Future, Flexible Product Platforms: Framework and Case Study Kalligeros K., de Weck O., de Neufville R., Luckins A., "Platform Identification using Design Structure Matrices", Sixteenth Annual International 2. Symposium of the International Council On Systems Engineering (INCOSE), Orlando, Florida, 8 - 14 July 2006

Booz Allen Hamilton

ERS

## Whole System Trades Analysis Involves:

#### Assessing system level performance through understanding of subsystem level options and contributions across configuration options

**DECISION ANALYSIS** 

Approach

SE

- Establish system and data structures as well as architectural options; must fits, fits and misfits
- Develop understanding and selection of criteria to be considered including the interactions of these criteria
- Leverage SMEs and physics based models as inputs for weighting of criteria or attributes to assess value
- Provide a means to evaluate and graphically display alternatives under multiple criteria
- Enable data visualizations from multiple perspectives and filtering for DfX analysis
  - Aid with economic evaluation and architectural options valuation, establish growth metrics
  - Conduct performance and risk tradeoffs









Approach

SER



## Conclusions

- Understanding future changes is not easy but analyzing the potential futures is necessary to reduce total life cycle cost
- Reduced cost in complex systems is ultimately achieved by architecting for change creating more flexible, agile, robust and adaptable systems
- Developing system models will establish a documented knowledge base for quickly making decisions and recording key design rules
- Methods presented have been successfully employed within government and industry programs. (Automotive, Aerospace, Oil, Healthcare, Telecom electronics and others)

Key Questions	Disciplines & Methodologies						
What future upgrades will be needed?	Uncertainty Management						
-What uncertainties are likely to be realized?	–Wargaming, Brainstorming, Delphi, Affinity						
-What are some of the fundamental cost drivers?	-Interviews, Five Whys, Root Cause Analysis						
-To which uncertainties are we highly sensitive?	-Multi-attribute Utility, Influence Diagrams, DOE, Pareto						
How do I plan to implement future upgrades?	Architecture Management						
–How do I minimize the time and cost to upgrade?	–Modularization, Change Propagation						
–How do I prepare for new technologies?	-Technology Insertion and Transition						
-Where do I pursue commonality or design in flexibility?	–Platform Engineering						
Given constraints what is the optimal solution?	Decision Analysis						
-What is the business case for building in flexibility?	–Decision Tree, Expected Value of Information Analysis,						
-How do I optimally make trades in the face of uncertainty?	Expected Utility, Reliability Based Design Optimization,						

#### "The future is uncertain... but this uncertainty is at the very heart of human creativity. - Ilya Prigogine





# Thank You & Questions

© Copyright – All rights reserved – Booz Allen Hamilton, Inc. - Troy A. Peterson, October 1, 2012



## ERS

## About the Presenter



Troy Peterson is a Senior Associate at Booz Allen Hamilton with over 19 years' experience in systems development and management. He has led several distributed teams in delivery of large-scale complex systems and has instituted numerous organizational processes to improve efficiency and effectiveness. His consulting experience spans academic, commercial and government sectors across all development lifecycle phases

Troy leads Booz Allen's support to the U.S. Army TARDEC and the firm's engineering support across the TACOM LCMC. Prior to Booz Allen Troy worked at Ford Motor Company and Peterson & Associates, Inc., which he founded and operated in support to academic research labs and small engineering firms.

Troy A. Peterson Senior Associate Booz Allen Hamilton peterson\_troy@bah.com 313.806.3929 Troy completed advanced graduate studies at Massachusetts Institute of Technology in System Design and Management, obtained a MS in Business and Technology Management from Rensselaer Polytechnic Institute and holds a BS in Mechanical Engineering from Michigan State University. He Michigan State University's Mechanical Engineering Department Advisory Board Secretary and is the INCOSE Michigan Chapter Past President. Troy is an INCOSE Certified Systems Engineering Professional, PMI Project Management Professional, and ASQ Certified Six Sigma Black Belt.





## **References and Related Sources**

- 1. Ernst Fricke, and Armin P. Schulz, "Design for Changeability (DfC): Principles To Enable Changes in Systems Throughout Their Entire Lifecycle", Systems Engineering, Vol. 8, No. 4, pp. 342-359, 2005
- 2. Avner Engel, \* and Tyson R. Browning, "Designing Systems for Adaptability by Means of Architecture Options", Systems Engineering, Vol. 11: pp. 125– 146, 2008.
- 3. Smaling R., de Weck O., "Assessing Risks and Opportunities of **Technology Infusion** in System Design", *Systems Engineering*, 10 (1), 1-25, Spring 2007 - INCOSE best paper of the year award 2008
- 4. Kalligeros K., de Weck O., de Neufville R., Luckins A., "Platform Identification using Design Structure Matrices", Sixteenth Annual International Symposium of the International Council On Systems Engineering (INCOSE), Orlando, Florida, 8 14 July 2006
- 5. Holtta-Otto K., de Weck O.L., "Degree of Modularity in Engineering Systems and Products with Technical and Business Constraints", *Concurrent Engineering*, Special Issue on Managing Modularity and Commonality in Product and Process Development, 15(2), 113-126, 2007
- 6. Tobias K.P. Holmqvist and Magnus L. Persson, "Analysis and Improvement of Product Modularization Methods: Their Ability to Deal with Complex Products", *Systems Engineering*, Vol. 6, No. 3, pp. 195-209, 2003.
- 7. Eckert C, (2004) Change and Customization in Complex Engineering Domains, Research in Engineering Design
- 8. Suh, E.S., de Weck O.L., and Chang D., "Flexible product platforms: framework and case study", Research in Engineering Design, 18 (2), 67-89, 2007
- 9. ISO/IEC 15288: Systems Engineering—System Life Cycle Processes. International Standards Organization (2008).
- 10. INCOSE Systems Engineering Handbook: A Guide for System Life Cycle Processes and Activities, Version 3.2, International Council on Systems Engineering (2010).
- 11. NASA Systems Engineering Handbook, NASA/SP-2007-6105, Rev 1, U.S. National Aeronautics and Space Administration (2007).
- 12. INCOSE Platform Based Systems Engineering Initiative, Led by Bill Schindel and Troy Peterson
- 13. Influence diagram table definitions derived from and graphics obtained from http://www.lumina.com/technology/influence-diagrams/
- 14. Vehicle Climate Control System DSM Example from Steven Eppinger, MIT ESD36j Systems & Project Management Fall 2002 Class Lecture notes
- 15. Chart 2 data collected from: http://www.army.mil/factfiles/equipment/tracked/abrams.html http://www.army-technology.com/projects/abrams/ www.fas.org, http://www.globalsecurity.org/military/systems/ground/m1a2.htm and http://en.wikipedia.org/wiki/M1\_Abrams#Variants\_and\_upgrades





