

SMALL BUSINESS SPOTLIGHT TEVET SEPTEMBER 26, 2013

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SMALL BUSINESS PROFILE – TEVET LLC



TEVET = **T**est **E**quipment **Vet**eran

- Grow business while maintaining small business status
- Be the premier technology solutions provider to the Federal Government and their prime contractors by delivering with excellence through a world class team, innovation, service and systems
- FY12: \$3M spend in 4 of 6 diversity categories: SB / VOSB / SDVOSB / HUBZ
- FY12 revenue: \$65M
- FY13 revenue forecast: \$82M
- Replaced previous T&M provider due to poor business management

"TEVET offers a significant value. It's called excellent customer service. From the front end to the delivery of ordered products, this excellence allows me to better service my internal customer."

BEGINNING STATE

- TEVET replaced previous T&M provider due to poor business management
 - Expedited onboarding due to urgent needs
 - Initial focus on impending spend, now looking to broaden capabilities
- SDVOSB / HUBZ fills critical SB categories
- TEVET recognized critical business needs
 - Desire to improve processes
 - Development of strategic plan
 - Focus on organizational development
 - Enhanced management team

CURRENT STATE

- Progress made to date
 - Mentor-Protégé Agreement approved November 2012
 - LEAN Value Stream Map (reduced order proces. MCT by 42.2%)
 - Employee engagement survey and interview
 - Real Colors workshop (Towers Watson)
 - Worked with TEVET team to develop vision and mission
 - Worked with TEVET team to identify wildly important goals
 - Employee incentive plan
 - Defined performance metrics
 - Subcontracts from RC to TEVET doubled FY12 to FY13
 - Increased internal teams utilizing TEVET
 - TEVET named #777 on the 2013 Inc. 5000's Fastest Growing Companies

FUTURE STATE

Goal	Benefit
Develop Sales Strategy	Long term business growth
Develop & Implement Talent Mgmt Strategy & Tools	World class team to better serve customers
Create & Document Lean Processes	Increase efficiencies, reduce costs
Create & Integrate System Improvements	Increase efficiencies; added value to customers
Create & Implement Employee Training Plan	World class team to better serve customers
Develop & Leverage Management Tools	Increase efficiencies, reduce costs
Develop & Implement Account Mgmt	Long term business growth
Be the Preeminent Supplier of Test Equipment	Win, win, win for customers, vendors and long term business growth

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BENEFITS

Rockwell Collins

- Stable, efficient supplier with reduced costs and improved performance
- Small business credits in key categories

TEVET

- Value add to customers
- Long term business growth
- Highly skilled, world class workforce
- Increase efficiencies, reduce costs
- Consistent exceeding of customer expectations

CONTACT

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