



the ROI of Instructor Development

Instructors



Sae Schatz, Ph.D., Denise Nicholson, Ph.D., & Kathleen Bartlett
MESH Solutions, LLC (a DSCI Company)

Thesis

- Instructor quality matters
- Instructor quality can be defined
- Instructor quality can be developed via training
- Investments in instructor development make sense

the ROI of Instructor Development

It is clear from Tables 1 to 3 that the two most important factors impacting student gain are the teacher and the achievement level for the student. The teacher effect is highly significant in every analysis and has a larger effect size than any other factor in twenty of the thirty analyses. The achievement-level effect is significant in twenty-six of the thirty analyses and has the largest effect size in ten of the thirty analyses. These results are

0.05, 0.01, 0.001, and 0.0001 are 1.64, 1.96, 2.58, 3.29, and 3.89, respectively.

It is clear from Tables 1 to 3 that the two most important factors impacting student gain are the teacher and the achievement level for the student. The teacher effect is highly significant in every analysis and has a larger effect size than any other factor in twenty of the thirty analyses. The achievement-level effect is significant in twenty-six of the thirty analyses and has the largest effect size in ten of the thirty analyses. These results are discussed in more detail in the Discussion section below.

The third most important factor overall was the school system. There were significant

Table 2. z-Values for Analyses of Fourth-Grade Gains.

Source	Set	Math	Reading	Language	Social Studies	Science
System (S)	1	5.63	3.66	5.68	4.23	2.55
	2	5.56	5.07	4.62	4.02	3.00
Heterogeneity (H)	1	0.20	0.03	0.13	2.53	0.62
	2	1.84	1.32	0.94	1.47	1.00
Class size (C)	1	1.65	1.00	1.30	2.83	1.47
	2	0.39	1.14	1.14	0.81	0.49
H*C	1	2.29	0.80	0.98	2.30	0.75
	2	1.31	0.69	0.62	2.40	1.11
Teacher (S*H*C) (T)	1	11.17	6.04	9.24	7.17	7.93
	2	12.49	5.72	10.48	6.69	7.62
Achievement level (A)	1	2.45	13.04	8.61	3.37	10.99
	2	6.70	11.92	8.36	4.59	10.91
A*S	1	2.63	3.01	1.86	2.14	1.55
	2	3.50	4.50	1.43	5.27	3.74
A*H	1	0.28	1.32	2.53	2.01	0.12
	2	0.59	0.89	1.02	0.55	2.06
A*C	1	2.96	0.84	1.18	1.53	0.34
	2	1.09	1.99	0.99	0.42	1.68
A*H*C	1	1.13	1.33	0.02	0.73	1.25
	2	1.50	0.18	0.05	1.09	0.78
A*T	1	1.75	0.56	1.40	2.45	1.24
	2	2.14	2.61	1.10	1.06	0.47
N	1	10344	10477	10497	9438	9329
	2	13102	13102	13498	12320	12406

Set: 1 = 30 East Tennessee school systems.
 2 = 24 Middle Tennessee school systems.
 N = total number of students.

Instructor

hard data

The most important factor affecting student learning is the teacher
35% increase in teacher quality raises scores by ≈8-9%

Estimates of teacher fixed effects from linear regressions of test scores consistently indicate that there are large differences in quality among teachers in this data. A one standard deviation increase in teacher quality raises test scores by approximately .20 standard deviations in reading and .24 standard deviations in math on nationally standardized distributions

≈35% increase
in teacher skill

≈8-9% student
achievement increase

ons of test scores consistently indi-
standard
d devia-
tionally standardized distributions
ntly raises student test scores in
reading subject areas. Reading test scores differ by approximately .20 standard deviations
on average between beginning teachers and teachers with ten or more years of experience.
Moreover, estimated returns to experience are quite different if teacher fixed effects are
omitted from my analysis. This suggests that using variation across teachers to identify
experience effects may give biased results due to correlation between teacher fixed effects
and teaching experience.

Policymakers have demonstrated their faith in the importance of teachers by greatly increasing funding for programs that aim to improve teacher quality in low performing schools.⁴ However, the vast majority of these initiatives focus on rewarding teachers who possess credentials that have not been concretely linked to student performance (e.g. certification, schooling, teacher exam scores). My results support the idea that raising teacher quality is an important way to improve achievement, but suggest that policies may benefit from shifting focus from credentials to performance-based indicators of teacher quality.

This paper is

⁴The most recent training and recruitment targeting teachers, \$1 billion for teachers'

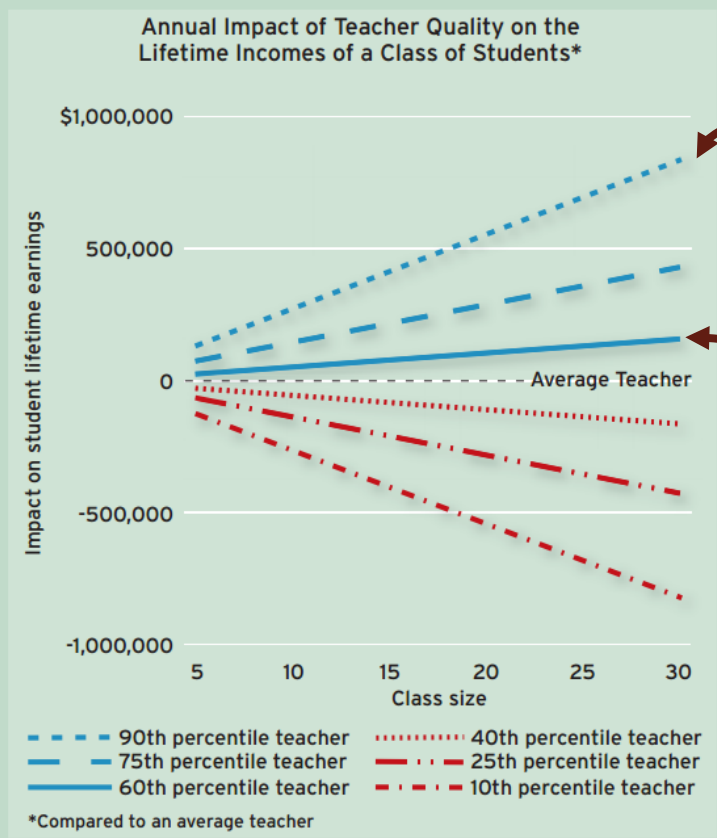
Rockoff, J. E. (2004). The impact of individual teachers on student achievement: Evidence from panel data. *The American Economic Review*, 94(2), 247-252.

hard data

The most important factor affecting student learning is the teacher
 35% increase in teacher quality raises scores by $\approx 8\text{-}9\%$
 Top teachers (at 84th percentile) will increase student earnings by \$20K across a lifetime

Effective Teachers Raise Students' Earnings (Figure 1)

The economic value of an effective teacher grows with larger classes, and the economic costs of having an ineffective teacher are substantial.



SOURCE: Authors' calculations

their

increases in earnings. Consider, for example, a teacher with a class of 20 students. Under such circumstances, the teacher at the 60th percentile will—each year—raise students' aggregate earnings by a total of \$106,000. The impact of one at the 69th percentile (as compared to the average) is \$212,000, and one at the 84th percentile will shift earnings up by more than \$400,000.

But there is also symmetry to these calculations. A very low performing teacher (at the 16th percentile of effectiveness) will have a negative impact of \$400,000 compared to an average teacher.



A good, but not great, teacher increases each student's lifetime earnings by \$10,600. Given a class of 20 students, she will raise their aggregate earnings by \$212,000.

Does 10 to 35 percent amount to much? For the average American entering the workforce, the value of life-time earnings for full-time work is currently \$1.16 million. Thus, an increase in the level of achievement in high school of a standard deviation yields an average increase of between \$110,000 and \$230,000 in lifetime earnings.

How do increases in teacher effectiveness relate to this? Obviously, teacher quality is not the only factor that affects student achievement. The student's own motivations and support from family and peers play crucial roles as well. But

on an individual student. Take a good but not great teacher, one at the 69th percentile of all teachers rather than at the 50th percentile (that is, a teacher who is half a standard deviation above the average). She produces an increase of \$10,600 on each student's lifetime earnings. Even a modestly better than average teacher (60th percentile) raises individual earnings by \$5,300, compared to what would otherwise be expected.

While those numbers are not trivial, they are large enough to be dramatic once we recognize that every student in the class can expect such increases in earnings. Consider, for example, a teacher with a class of 20 students. Under such circumstances, the teacher at the 60th percentile will—each year—raise students' aggregate earnings by a total of \$106,000. The impact of one at the 69th percentile (as compared to the average) is \$212,000, and one at the 84th percentile will shift earnings up by more than \$400,000.

But there is also symmetry to these calculations. A very low performing teacher (at the 16th percentile of effectiveness) will have a negative impact of \$400,000 compared to an average teacher.

Moreover, the economic value of an effective teacher grows with larger classes, as do the economic losses of an ineffective teacher. Figure 1 illustrates the aggregate impact on students'

WHAT IS "BEST"?

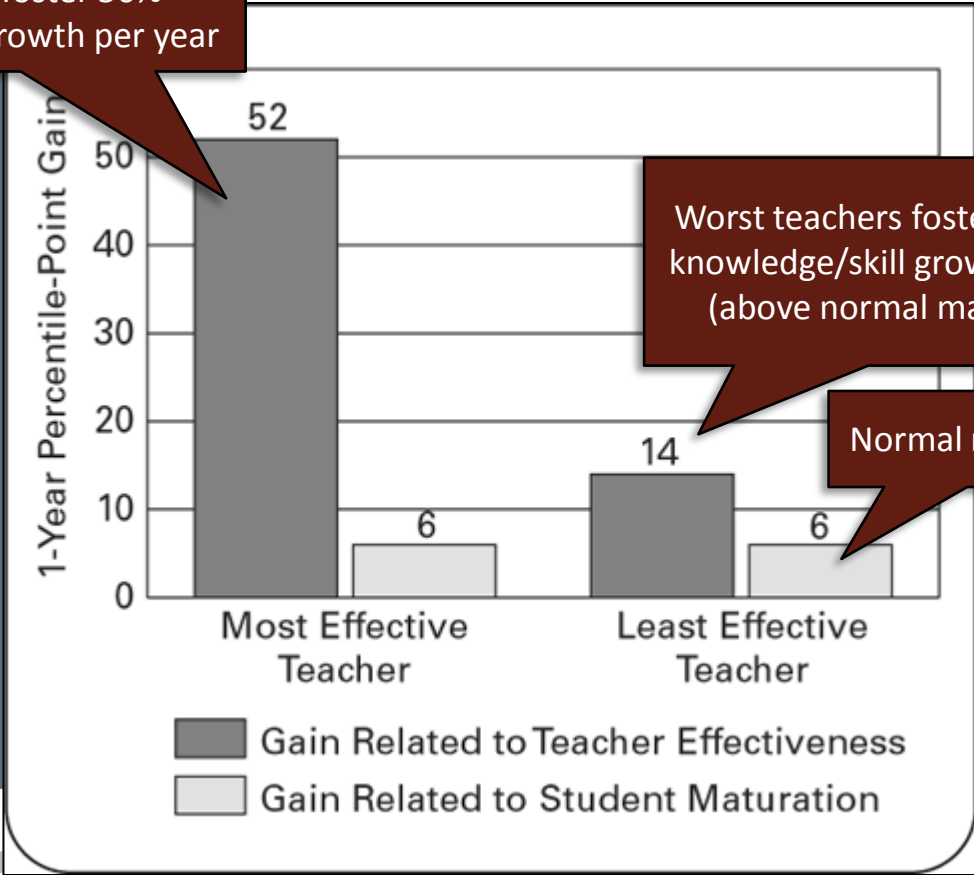
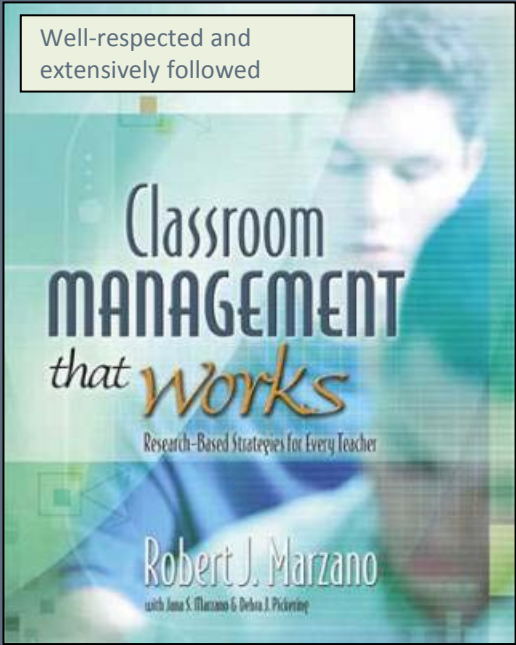
The most important factor affecting student learning is the teacher

35% increase in teacher quality raises scores by $\approx 8\text{-}9\%$

Top teachers (at 84th percentile) will increase student earnings by \$20K across a lifetime

Best teachers foster $\approx 48\%$ more knowledge/skill growth per year vs. worst teachers

Best teachers foster 56% knowledge/skill growth per year



Worst teachers foster about 8% knowledge/skill growth per year (above normal maturation)

Normal maturation

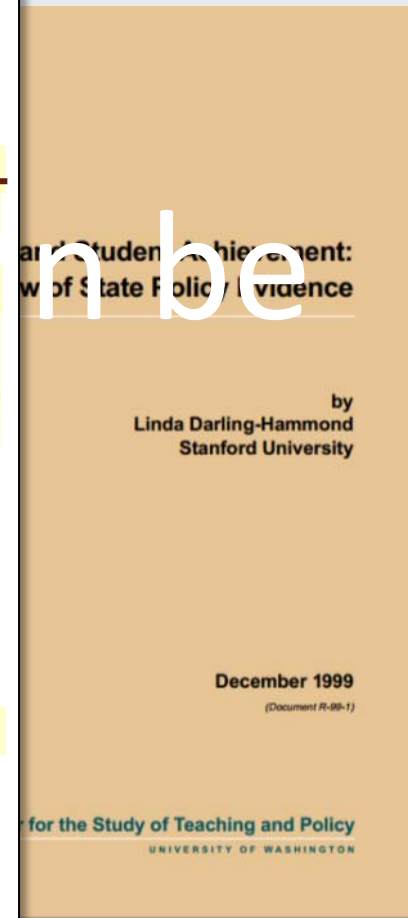
hard data

(Berliner & Tikunoff, 1976; Schalock, 1979; Walberg & Waxman, 1983). Successful teachers tend to be those who are able to use a range of teaching strategies and who use a range of interaction styles, rather than a single, rigid approach (Hamachek, 1969). This finding is consistent with other research on effective teaching, which suggests that effective teachers adjust their teaching to fit the needs of different students and the demands of different instructional goals, topics, and methods (Doyle, 1985).

In addition to the ability to create and adapt instructional strategies, strong research support has linked student learning to variables such as teacher clarity, enthusiasm, task-oriented behavior, variability of lesson approaches, and student opportunity to learn criterion material. Teachers' abilities to structure material, ask higher order questions, use student ideas, and probe student comments have also been found to be important variables in what students learn (Rosenshine & Furst, 1973; Darling-Hammond, Wise, & Pease, 1983; Good & Brophy, 1986). No single instructional strategy has been found to be unvaryingly successful; instead, teachers who are able to use a broad repertoire of approaches skillfully (e.g., direct and indirect instruction, experience-based and skill-based approaches, lecture and small group work) are typically most successful. The use of different strategies occurs in the context of "active teaching" that is purposeful and diagnostic rather than random or laissez faire and that responds to students' needs as well as curriculum goals (Good, 1983).

Teacher education appears to influence the use of these practices. Teachers who have had formal preparation have been found to be better able to use teaching strategies that respond to students' needs and learning styles and that encourage higher order learning (Perkes, 1967-68; Hansen, 1988; Skipper & Quantz, 1987). Doyle (1986) hypothesizes that since the novel tasks required for problem-solving are more difficult to manage than the routine tasks associated with rote learning, lack of knowledge about how to manage an active, inquiry-oriented classroom can lead teachers to turn to passive tactics that "dumb down" the curriculum (see also Carter & Doyle, 1987), busying students with workbooks rather than complex tasks that require more skill to orchestrate (Cooper & Sherk, 1989).

...t learning is the teacher
...y raises scores by ≈8-9%
...y \$20K across a lifetime
...r year vs. worst teachers



...nd student achievement: A review
...nter for the Study of Teaching and
...Policy, University of Washington.

The most important factor affecting student learning is the teacher

35% increase in teacher quality raises scores by ≈8-9%

Top teachers (at 84th percentile) will increase student earnings by \$20K across a lifetime

Best teachers foster ≈48% more knowledge/skill growth per year vs. worst teachers

Quality = Pedagogical (andragogical) knowledge and skills

Training in educational skill = 4Xs more meaningful than subject-matter expertise

Studies have found a somewhat stronger and more consistently positive influence of education coursework on teachers' effectiveness. Ashton and Crocker (1987) found significant positive relationships between education coursework and teacher performance in 4 of 7 studies they reviewed—a larger share than those showing subject matter relationships. Evertson, Hawley, and Zlotnik (1985) reported a consistent positive effect of teachers' formal education training on supervisory ratings and student learning, with 11 of 13 studies showing greater effectiveness for fully prepared and certified vs. uncertified or provisionally certified teachers. With respect to subject matter coursework, 5 of 8 studies they reviewed found no relationship, and the other 3 found small associations.

In a study of more than 200 graduates of a single teacher education program, Ferguson and Womack (1993) examined the influences on 13 dimensions of teaching performance of education and subject matter coursework, NTE subject matter test scores, and GPA in the student's major. They found that the amount of education coursework completed by teachers explained more than **four times** the variance in teacher performance (16.5 percent) than did measures of content knowledge (NTE scores and GPA in the major), which explained less than 4 percent. In a similar study

performance of education and subject matter coursework. NTE subject matter test scores and GPA in the student's major. They found that the amount of education coursework completed by teachers explained more than four times the variance in teacher performance (16.5 percent) than did measures of content knowledge (NTE scores and GPA in the major), which explained less than 4 percent. In a similar study

hard data

Darling-Hammond, L. (1999). *Teacher quality and student achievement: A review of state policy evidence*. Seattle, WA: Center for the Study of Teaching and Policy, University of Washington.

The most important factor affecting student learning is the teacher

35% increase in teacher quality raises scores by $\approx 8\text{-}9\%$

Top teachers (at 84th percentile) will increase student earnings by \$20K across a lifetime

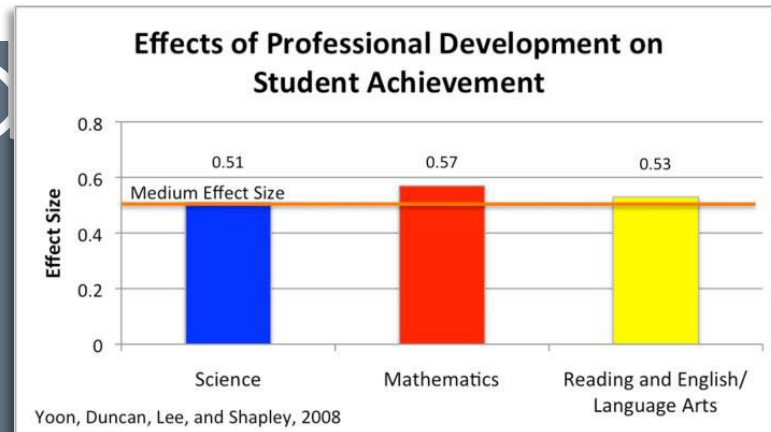
Best teachers foster $\approx 48\%$ more knowledge/skill growth per year vs. worst teachers

Quality = Pedagogical (andragogical) knowledge and skills

Training in educational skill = 4Xs more meaningful than subject-matter expertise

Result(s): The purpose of the paper was to research any empirical links between professional development and student achievement. An average effect size of 0.54 in mathematics, science, and reading and English/language arts was reported. Consistency across the three academic domains suggests that professional development has a moderate effect on student achievement. Achievement increased an average 21% for students whose teachers were provided professional development. Because of the limited number of studies included in the paper, the study results applied only to elementary school students and teachers.

“Achievement increased an **average 21%** for students whose teachers were provided **professional development**”



hard data

Yoon, K. S., Duncan, T., Lee, S. W., Shapley, K., Scarloss, B., Taylor, J., ... & Tang, S. (2008). The effects of teachers' professional development on student achievement: Findings from a systematic review of evidence. In *American Educational Research Association Annual Meeting*.

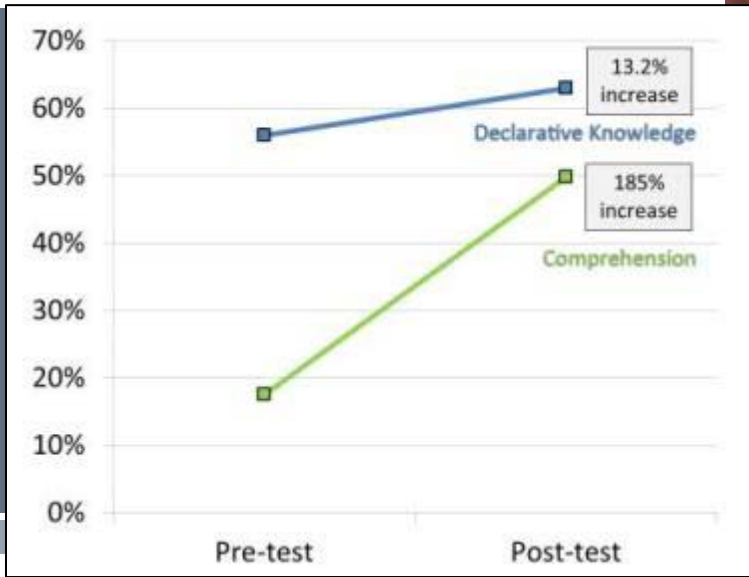
USMC Instructor Development Trial



Staff Ride

These methods were beta tested with USMCR, 11–21 June 2012, Camp Upshur, VA

An 11-day beta test of the enhanced instructional system was held at Quantico in June 2012 with 59 participants (n = 56 USMCR).



Learning outcomes from June 2012 (Kirkpatrick's level 2)

Beta Test = 11–21 June 2012, Camp Upshur, VA

BETA TEST

Pre-Course	Course Week 1	Mid-Course	Course Week 2	Post-Course	Longitudinal
O ₁	X _{1A}	O ₃	X _{1B}	O ₅	O ₆
<ul style="list-style-type: none"> • Consent • Demographics • Knowledge test • Knowledge checklist • Skill checklist 	<ul style="list-style-type: none"> • Week 1 content <hr/> <p>O₂</p> <hr/> <ul style="list-style-type: none"> • Materials reactions 	<ul style="list-style-type: none"> • Course reactions 	<ul style="list-style-type: none"> • Week 2 content <hr/> <p>O₄</p> <hr/> <ul style="list-style-type: none"> • Materials reactions 	<ul style="list-style-type: none"> • Knowledge test • Content checklist • Course reactions • AAR discussions 	<ul style="list-style-type: none"> • Knowledge test • Knowledge checklist • Skill checklist • Behavior survey • Course reactions

Collected June 2012

Collected December 2012 in Republic of Georgia (ONR)

Table 2.8. Knowledge checklist, response percentages by instructional tactic. Cells are color-coded: Dark green—i.e., a majority of students indicated these responses; Light gray—shaded cells—students (although not a majority) of participants indicated these responses.

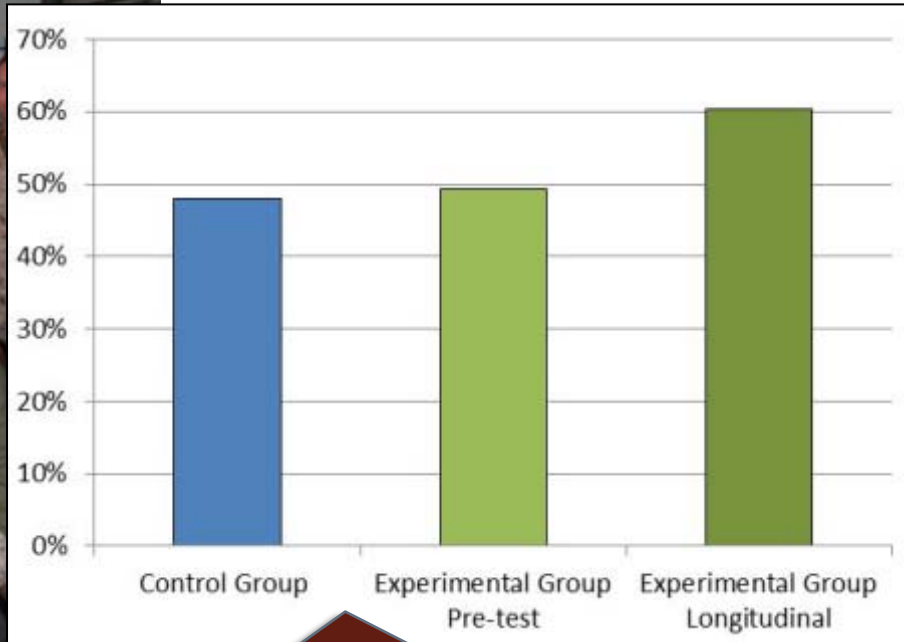
But they didn't necessarily know how to most of the techniques, except for the direct (lecture-like) methods

Post-course, all participants admitted that they hadn't really understood (correct applications of) direct methods

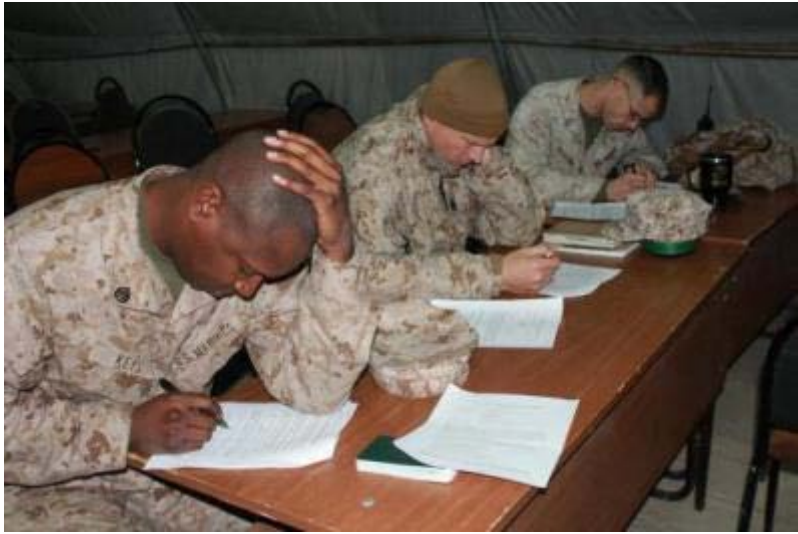
By and large, the Marines were eager to apply almost all of the new techniques

		Pre-Course (Day 1)				Post-Course (Day 15)			
		Have Used It:	Have Seen It:	Don't Know It:	Heard of It:	Was Incorrect:	Use:	Know It:	Use It:
		% of students who had used this tactic as a teacher	% of students who had experienced the tactic as a student	% of students who did not know the tactic	% of students who had heard of, but not used, the tactic	% of students thought this tactic was different prior to the course	% of students who could see themselves using this tactic in the future	% of students who could see themselves using this tactic in the future	% of students who could see themselves using this tactic in the future
Direct	Compare and Contrast	31%	82%	6%	2%	60%	69%	69%	69%
	Drill and Practice	49%	65%	5%	2%	58%	65%	65%	65%
	Demonstration	73%	62%	0%	0%	85%	44%	44%	44%
	Modeling Thinking (Think Aloud)	27%	58%	18%	13%	46%	69%	0%	2%
	Visualization (Mental Simulation)	30%	72%	7%	11%	71%	52%	0%	0%
Indirect	Concept Maps	7%	55%	24%	22%	13%	83%	0%	8%
	Case Studies	27%	80%	7%	0%	27%	81%	0%	0%
	Mindfulness Exercises	4%	33%	58%	9%	15%	83%	0%	6%
	Metacognitive Prompts	0%	9%	75%	16%	35%	71%	0%	4%
	Premortem Discussions	2%	2%	89%	7%	27%	79%	0%	2%
Interactive	Crystal Ball Exercises	2%	9%	73%	18%	29%	75%	0%	2%
	Jigsaw Discussion Groups	0%	9%	78%	13%	15%	81%	0%	8%
	Cooperative Learning Groups	9%	58%	35%	7%	25%	77%	0%	4%
	Fishbowl Discussion Groups	2%	20%	67%	15%	15%	83%	2%	4%
	Socratic Seminar	0%	13%	71%	18%	25%	75%	2%	8%
Independent	Socratic Questioning	6%	21%	60%	19%	37%	73%	0%	6%
	Journal Writing	4%	85%	4%	11%	23%	85%	0%	0%
	Learning Logs	4%	56%	28%	19%	17%	75%	2%	12%
	Field Research	15%	70%	6%	20%	37%	71%	0%	4%
	Assigned Questions	29%	69%	15%	7%	40%	71%	0%	2%
Exp.	Experiments	20%	87%	2%	5%	43%	71%	0%	4%
	Model Building	18%	65%	18%	13%	33%	73%	2%	6%

Longitudinal Testing (Dec 2012, Republic of Georgia)



Significant knowledge difference versus own pre-course scores and peer (fellow USMCR in Georgia) control group



BETA TEST

Thesis

- ✓ Instructor quality matters
- ✓ Instructor quality can be defined
- ✓ Instructor quality can be developed via training
- ✓ Investments in instructor development make sense

the ROI of Instructor Development



The ROI of Instructor Development

Sae Schatz, Ph.D., &
Denise Nicholson, Ph.D.



This work was supported, in part, by the Office of Naval Research project N00014-11-C-0193, Perceptual Training Systems and Tools (PerceptTS). The views and conclusions contained in this document are those of the authors and should not be interpreted as representing the official policies, either expressed or implied, of the Department of Defense or Office of Naval Research.