

Human-Centered Engineering

Deriving Population Assessments through Opinion Polls, Text Analytics, and Agent-Based Modeling

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Overview

- Purpose: Updating and forecasting changes in opinions
- Method:
 - Analytical models for utilizing the best features of different sources
 - Polling data (accuracy)
 - Media (timeliness)
 - Simulation model: Updating and forecasting opinions
- Current results and future research

Purpose: Quality and Timeliness





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Analytical and simulation models provide a means for fusing data to provide comprehensive and timely estimates of **current** and **future** social dynamics

Data about opinions come from a variety of sources with different **modalities**, **depths**, and **frequencies**



Analytical Models: Polling Identities



Identity Type	Identity Item				
Gender	Male/Female				
Ethnicity	Which ethnic group do you belong to?				
Education	What is the highest level of school you completed [6 point scale]				
Region: CentralHi	ghlands Region: Northeastern				
Pashtun Proportion: 0.45	Tajik Proportion: 0.66				

Tajik

Analytical Models: Polling Initial Opinions



Opinion Type	Opinion Item
U.S.	How would you rate the work of the United States in Afghanistan – excellent, good, fair, or poor?
Afghan Government	How would you rate the work of the present government - excellent, good, fair, or poor?
Hamid Karzai	How would you rate the work of Hamid Karzai as president of Afghanistan – excellent, good, fair, or poor?
Taliban	Is your opinion of the Taliban very favorable, somewhat favorable, somewhat unfavorable, very unfavorable



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Event Type	Reaction Item	
Road reconstruction	I would like to ask you about today's conditions in the village/neighborhood where you live. How would you rate the following using very good, somewhat good, somewhat bad or very bad? [Roads, bridges, and other infrastructure]	
Security	[Security from crime and violence]	
Schools	[The local schools]	



AfghanGovtOpinion= Intercept + Gender + Ethnicity + Education + Region + Road Item + Gender x Road Item + Ethnicity x Road Item + Education x Road Item + Region x Road Item

Setting value of road item allows for incorporating event thresholds (e.g., very bad to very good; somewhat bad to somewhat good)

Allows impact of road reconstruction event to vary by identity and region



Analytical Models: Example Reaction - Road Reconstruction





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Analytical Models: News Media

- Source data: Afghanistan News Center
 - www.afghanistannewscenter.com
 - ~15000 articles from 2005-2008

A	FG	HANIS	STAN N	EW	S (CEN	TER
Serving you since 1998 with over 50,000 news articles							
Home	News	News Archives	News by E-Mail	Links	More	About Us	Contact Us
Welcome to Afghanistan News Center							
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Afghanistan News December 12, 2011: Today's headlines.....

Afghanistan's Karzai extends private security closure

By Mirwais Harooni | Reuters - Sun, Dec 11, 2011.

KABUL (Reuters) - Afghan President Hamid Karzai scrapped Sunday a March 2012 deadline he had set for the closure of private security firms, giving them until September 2013 to operate in the country.

Interior Ministry: Afghanistan on track to close private security companies By Associated Press

KABUL, Afghanistan — Afghanistan's Interior Ministry says it's standing by President Hamid Karzai's decision to shut down private security companies early next year and transfer their responsibilities to a government-run guard force.





Analytical Models: Media Analysis - Example Latent Topics



Topic 36 "Civilian Casualties"		Topic 70 "Elections"		Topic 95 "Election Fraud"	
Feature	Probability	Feature	Probability	Feature	Probability
civilian	0.0835	election	0.0810	round	0.0323
casualty	0.0297	candidate	0.0296	election	0.0229
air	0.0189	presidential	0.0276	vote	0.0216
death	0.0177	campaign	0.0220	fraud	0.0194
strike	0.0167	vote	0.0200	Commission	0.0182
killed	0.0150	voter	0.0158	Karzai	0.0162
incident	0.0141	provincial	0.0143	runoff	0.0153
report	0.0104	council	0.0133	ECC	0.0150
operation	0.0103	poll	0.0129	IEC	0.0112
"civilian casualty"	0.0095	polling	0.0118	electoral	0.0100

Analytical Models: Example topic over time - Road Construction



Road Reconstruction Projects



Analytical Models: Example events over time





Simulation Model: Social Influence Theory





Current Results







Future Research



- Additional Afghanistan longitudinal studies
 - 2006-2007
 - 2007-2008
- Pakistan region study
 - 2006-2008
- Integration with seasonal/climate impact forecasts
- Integration with other impact models

