Making cost effective decisions in early program phases despite lack of data — an analytical approach

Robert Hell, President Systecon AB
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### Introduction

### **Robert Hell, President Systecon AB**

#### Background:

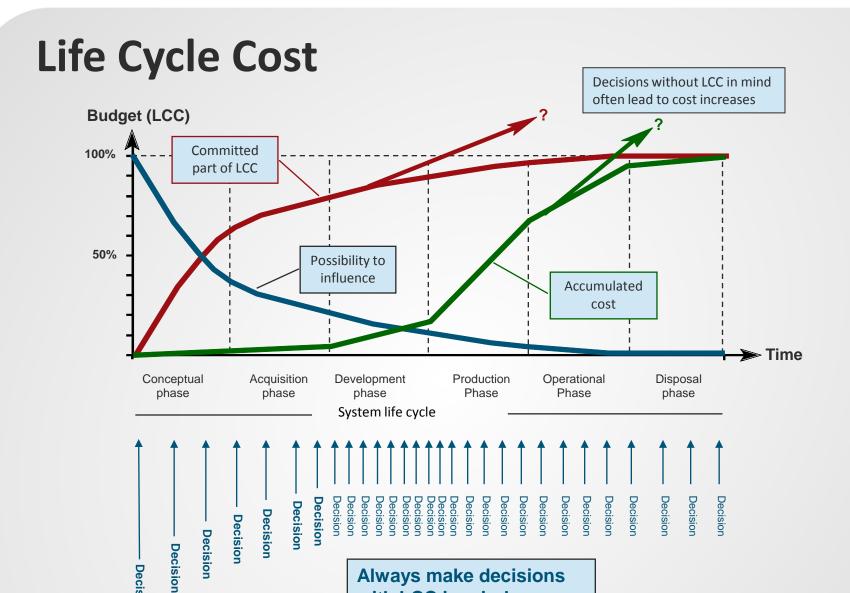
- Swedish Defence Materiel Administration (FMV)
  - Chief Engineer, Integrated Logistic Support
  - Head of Aircraft Logistics Division
  - Manager, Air Force Logistics Analyses Section
- Board member Swedish Defence and Security Industry Association

### **Agenda**

- 1. Balancing Cost and Capability
- 2. Early phases
- 3. Applying an analytical approach
- 4. Two methods to address the "lack of data"-issue
- 5. Summary







**Always make decisions** 

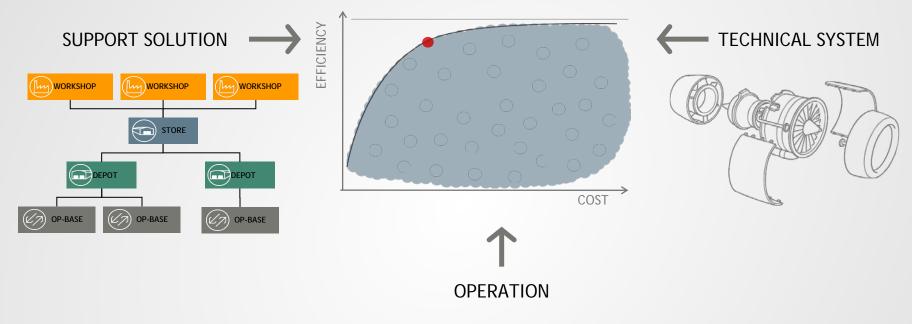
with LCC in mind

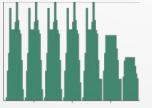


Decision



# Optimal Balance between Operational Performance and Overall Cost











### **Statement**

- If you want to influence your future cost and operational performance you must start early
- You will need to balance between your
  - operational concept
  - your technical system
  - your support solution.

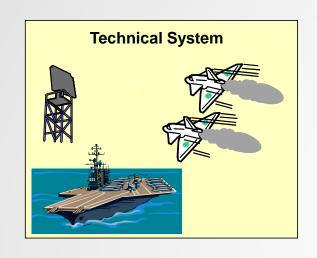


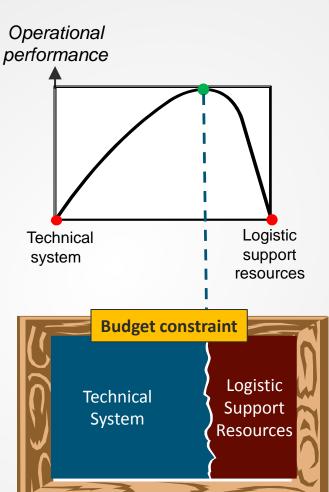
# **Examples of tasks** in the early phases



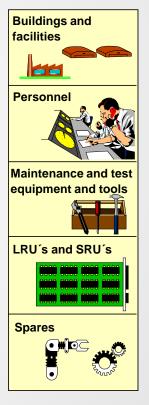


# Optimal allocation of budget to achieve maximum Operational Performance





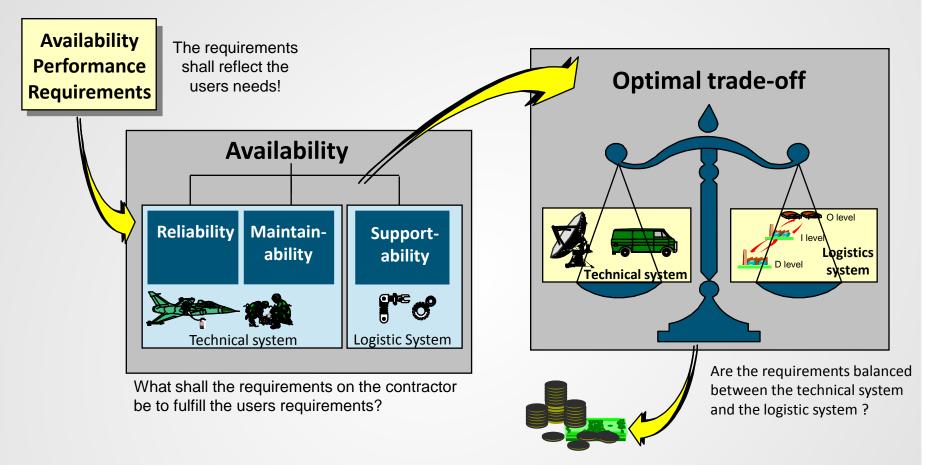
#### **Support Concept**







## **Analysing Availability Performance Requirements**



What are the economical consequences of the requirements and can we afford them?

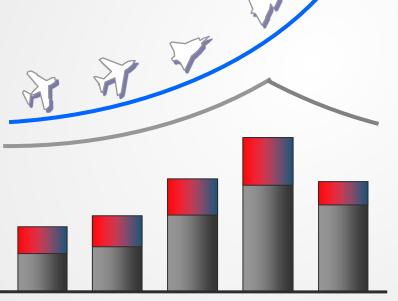




## **Design to cost (DTC)**

### **Acquisition management technique to:**

Operational Increase Operational Performance Control Life Cycle Cost



Performance

LCC

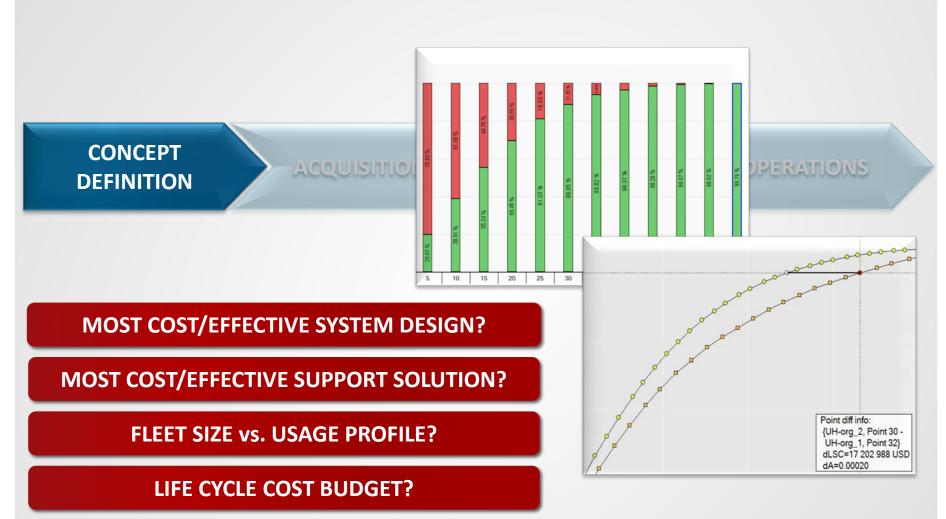
Operational and maintenance cost





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## More things you want to know early



**AVAILABILITY PERFORMANCE REQUIREMENTS?** 





## Applying an analytical approach to LCM

LCC/TOC

Operational Scenarios
Technical Design
Support Solution

Influenceable parameters
Drivers of cost and efficiency



**Operational Performance** 

- Capability
- Readiness
- Flexibility

Establish Correlations
Calculate impact



#### **DECISION SUPPORT MODELS**

- Preliminary models
- Simulate and Analyze
- Consequence, Senitivity and What-if analyses





## Can we get good enough data?

### **Building blocks for modelling**

#### **Support solution**

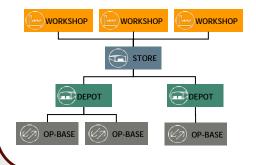
- Supportability
- Organization
- Turn-around-times
- Transportation times
- Resources
- etc.

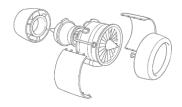
#### **Technical system**

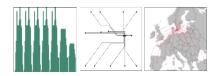
- Reliability and Maintainability.
- Item prices.
- Maintenance tasks

#### **Usage**

- Usage profiles
- Usage environment











### The data issue

#### Created data Reference system High level estimates top-down approach. Predictions Information gathered Engineering estimates using logarithmic from existing systems Operational data (inherited) not necissarily of the grouping - bottom-up. Standards and same typ with best Operational data theoretical engineering calculations are used (own system) Supplier's reference judgement. to determine failure users of the same rates and life length. system. Monitoring of the system's performance Reference users in own operaional (user's club) envirornment





## Method 1: Top-down - generated data

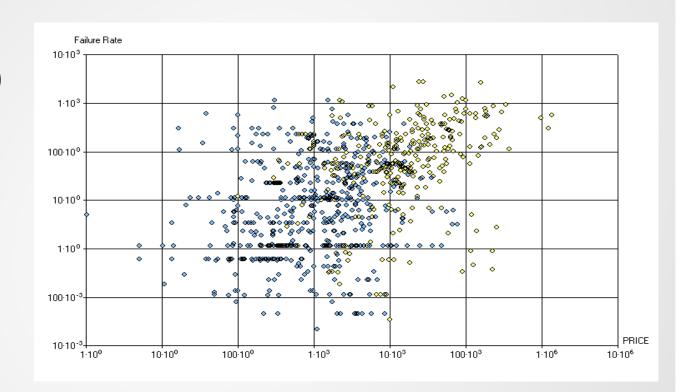
- Generate a random system based on high level estimates (or goals) on:
  - Total failure rate of the system
  - Total price of the system
  - No of primary items in the system





## A real system

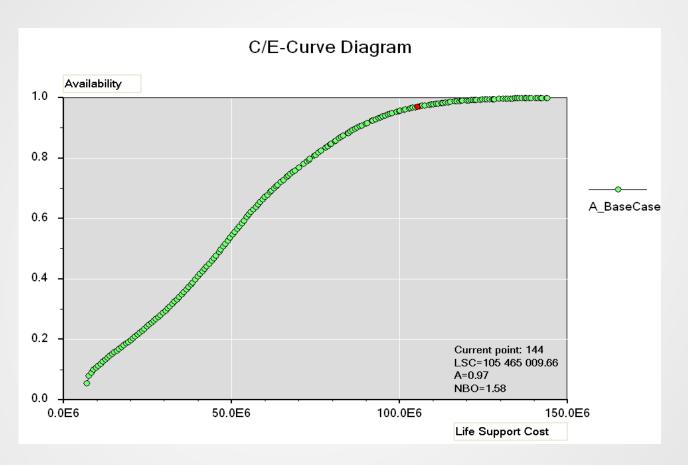
- 989 Items,
   (355 repairables)
- Price = 17,9 M
- MTBF = 11,6 h

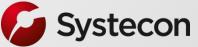






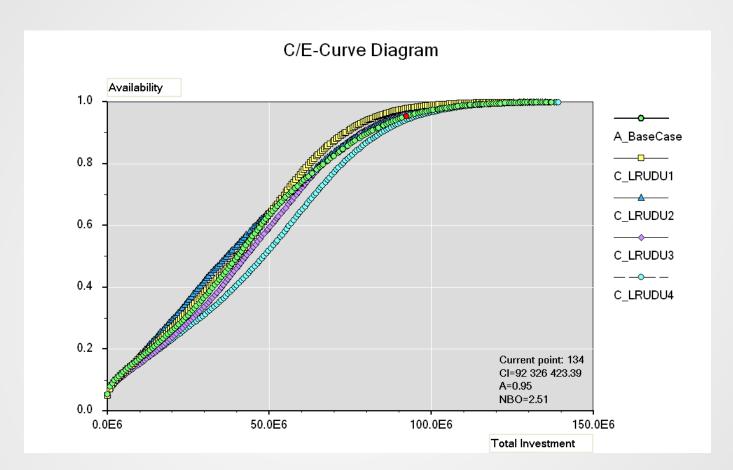
## Cost/efficiency curve for that system







# Comparison with four randomly generated systems







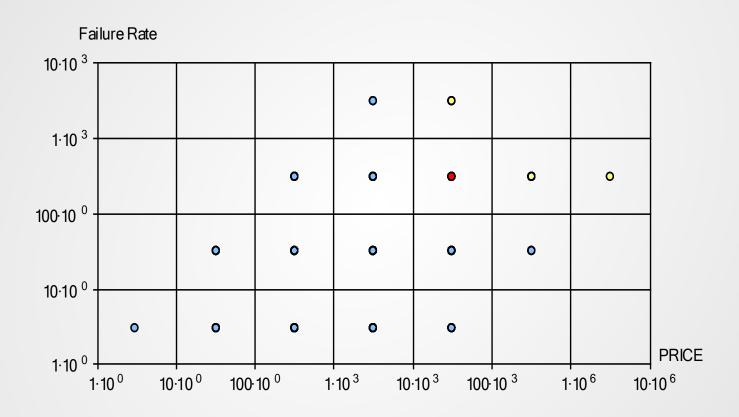
# Method 2: Bottom-up – best engineering judgement

- Estimate the total no of items
- Let the engineers place each items in a price/failure rate intervall using a log/log-scale
- Create a system consisting av items using the geometrical mean values of each intervall

Note. The tighter log/log-intervall the better accuracy



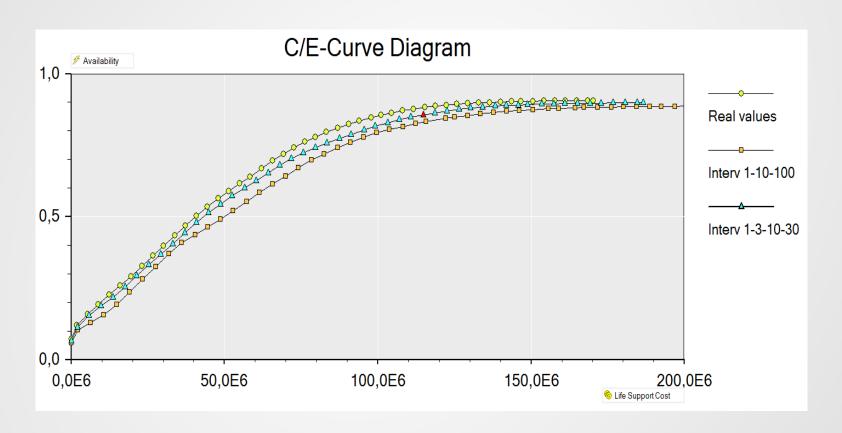
# **Example log/log-matrix**







# Comparison of the real system with two fictive systems using different log/log scales





## Summarizing the two methods

- These two methods will provide you with a starting point for your analyses
- The first method is extremely fast.
- The second method provides better accuracy but requires more effort to perform.
- With a baseline model in place, it is easy to perform "what if"-analyses to evaluate different operational scenarios, changes in the logistic prerequisites, etc. and improve data quality where needed most
- The two methods can be combined and also be complemented with actual data on sub-systems already known or other reference system data.



# The methods have proven good enough to support decisions such as:

- Which system alternative is most cost-effective?
- Which logistic support concept will be most cost effective?
- Which requirements on availability performance and life cycle cost for the technical system are feasible?
- What key performance parameters should be used in a performance based support agreement?
- What should my budget be from a Total Ownership Cost perspective?



## **Summary**

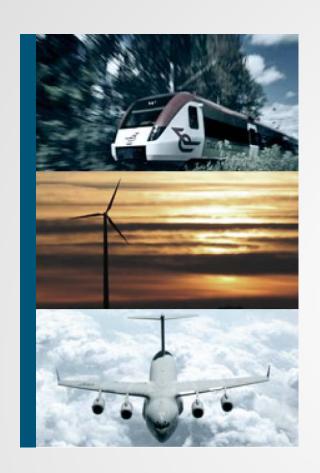
- Successful Life Cycle Management requires a capability to understand and influence the parameters that has impact on operational performance and Life Cycle Cost.
- This can be accomplished through an analytical approach based on Modeling and Simulation
- It is in the early phases that you have the most to gain, but at that time you lack real world data about your system
- We have shown two different methods that will provide you with good enough data to start your analytical process.



# "Lack of data" is a poor excuse for not doing analyses

Without analyses it is hard to make the right decisions





### IN SEARCH FOR THE OPTIMUM

We find the optimal balance between system performance and cost efficiency.

Thank you for listening!

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