

Software Systems Maturity Analysis

Abstract ID: #19758

For:

NDIA

**20th Annual Systems Engineering Conference
23-26 October 2017**

www.inl.gov



Prepared by:

Idaho National Laboratory (INL)

Christopher A. Dieckmann, ESEP

Systems Engineering Lead for National and Homeland Security Projects

INL Systems Analyses & Engineering Contacts

Mitchell Kerman

Division Director
(208) 526-3631
mitchell.kerman@inl.gov

Ron Klingler

Department Manager
(208) 526-0183
ron.klingler@inl.gov

NDIA Presenter

Chris Dieckmann

Group Lead for
National & Homeland
Security Projects
(208) 526-5986
chris.dieckmann@inl.gov

John Collins

Group Lead for
Energy & Environment
Projects
(208) 526-3372
john.collins@inl.gov

Jody Henley

Group Lead for
Nuclear Projects
(208) 526-1979
jody.henley@inl.gov

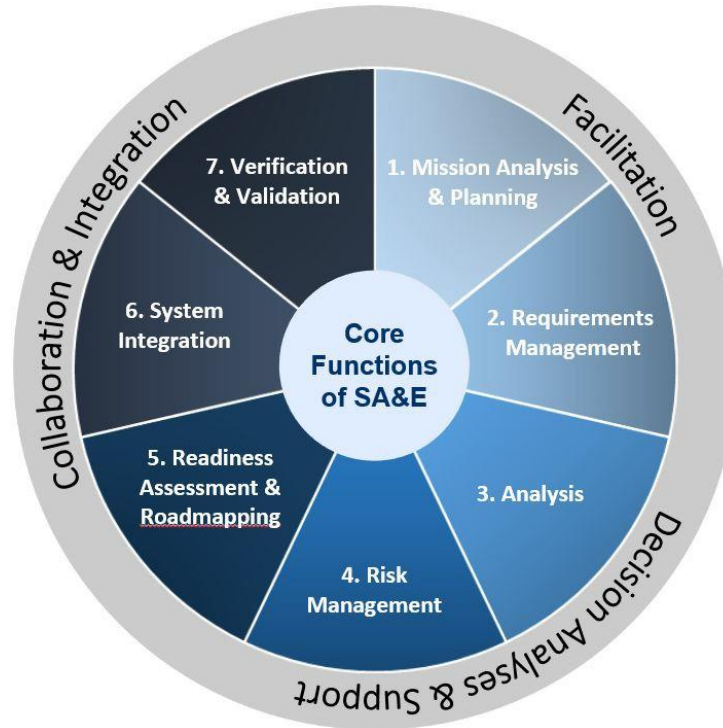
Shyam Nair

Group Lead for
Process & Data Sciences
(208) 526-3071
shyam.nair@inl.gov

INL Systems Analyses &
Engineering Web Page

<https://systemsengineering.inl.gov>

Core Functions – INL Systems Analyses & Engineering



7

- Verification of System Performance and Functionality
- Validation of System Specification and Design Parameters
- Test Planning and Implementation

6

- Program & Project Integration
- Laboratory-wide R&D Integration
- Laboratories/Industries/Universities Integration
- Integration of System Elements
- Systems of Systems Analyses

5

- Technology Maturity Analysis
- Technology Development Roadmap/Path Forward
- Roadblock Identification & Mitigation
- System Assessments (e.g., Energy Systems)

4

- Risk Identification and Tracking
- Justification for Funding Contingency
- Risk Handling Strategy
- Risk Reduction Plan
- Risk-informed Path Forward

1

- Concise Problem Definition
- Understanding Important Customer Needs
- Concise System/Project Boundaries
- Strategic Planning & Baselines
- “Concept” of Operations
- Stakeholder Buy-in
- Acquisition Strategy
- White Papers

2

- Technical, Functional, and Operational Analysis
- Requirements Elicitation, Clarification, Derivation, and Tracking
- Traceability, Change Control, and Impact Analysis
- Requirements Verification and Validation Planning

3

- Analysis of Alternatives
- Decision Metrics
- Organization Analysis & Visualization of Complex and Big Data
- Uncertainty Analysis & Probabilistic Risk Assessment
- Risk-informed Decision-making
- Integration of Viable Solutions
- Chemical Process Engineering & Analysis
- Chemical Process Control
- Computational Fluid Dynamics

Software Systems Maturity Analysis Approach

- Customer Required Measurement of Tools / Capabilities
- ~ 10 Participating Companies Providing Tools / Capabilities
- Technology Readiness Levels (TRLs)
 - Accept criticism from participants
- Software Readiness Levels (SRLs)
 - Accept criticism from participants
- Maturity Gates (MGs)
 - Based on tailored version of generic TRL and SRL language
 - Criteria specific to products and platforms
 - Vetted with participants & gained acceptance
- Initial Rating of All Tools / Capabilities
 - Feedback discussed with participants
 - Goals outlined and road mapped for each participant

Maturity Gate Philosophy

Element / MG	Demonstration	Environment	Risks	SSCs (systems, subsystems and components)
MG1	Idea	None		Component
MG2	Theory	Correlational & mathematical	Good correlation of performance defined	Component
MG3	Performance Of Theory	Virtual simulated	Performance validates theory	Component
MG4	Performance of components in simulated system environment	Simulated operational environment, increased scale of operations	Performance is achievable within expected environment	Subsystem (component + environment)
MG5	Performance of subsystems working at same time	All parts of system running simultaneously but not yet integrated in simulated environment	Performance of system components can work at the same time without issues	Subsystem (multiple components + environment)
MG6	Performance of integrated system working together	Parts integrated in simulated environment working together	Performance of integrated system meets ops needs in simulated environment	System (integrated components + environment)
MG7	Performance of operational staff doing simulated tasks	Operationally simulated environment and missions, live streaming of data	Performance of integrated system by actual operators (non-developers) in simulated environment meets needs	System (system + operators + simulated mission)
MG8	Performance by operational staff doing actual tasks	Actual deployed system environment and missions	Applicable to actual systems and operators and tasking	System plus operators plus actual mission

Example Genericized MG Criteria

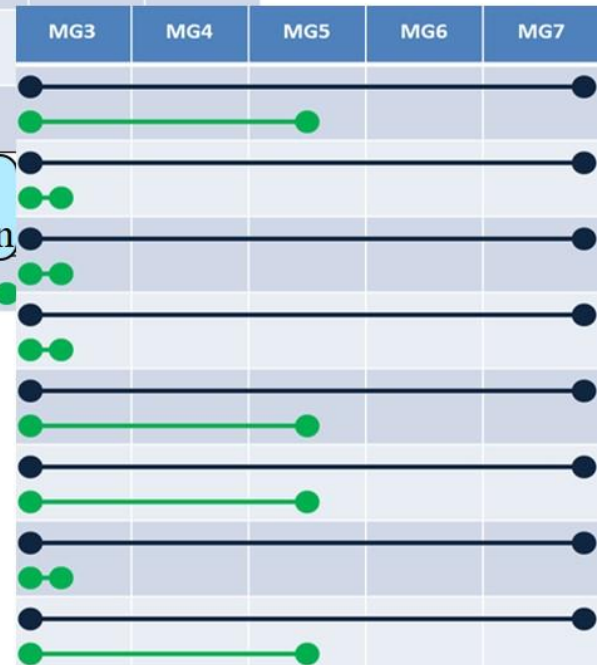
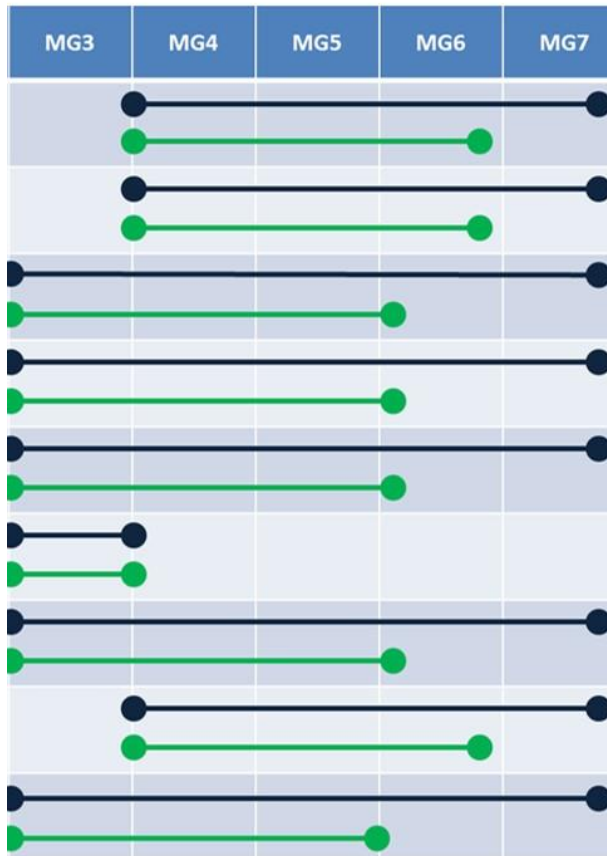
Maturity Gate 2		
MG2 Risks to Mitigate		
	Data to detect threat is not available	
	Algorithms/analytics poor at detection/false alarm ratio	
MG2 Exit Criteria		
	Identification of competing designs that have potential to detect threat	
	Performance evaluation of competing designs to detect threat	
	Data features that represent threat activity are defined	
Maturity Gate 3		
MG3 Risks to Mitigate		
	Access to required data is not provided for testing	
	Access to military network with appropriate sensor is not allowed as needed	
	Data interfaces & needs for analytics to run on platform are not clearly defined	
	Delay in platform documentation may impact development of ingest modules	
	No interesting data available to exchange for cross-systems communications	
	Different versions of platform software on remote VMs and central test system	
MG3 Exit Criteria		
	Analytic/tool operate on the platform operating system at each participant facility	
	Appropriate data sets delivered to support remote development	
	Trial performance test in prototypical environment of selected design(s)	
		Maturity Gate 4
		MG4 Risks to Mitigate
		Access to required data is not provided for testing
		Data interfaces & needs for analytics to run on platform are not clearly defined
		Delay in platform documentation may impact development of ingest modules
		Incompatibility of ingest language with analytic may lead to analytic failure
		May not operate at scale (cannot process data at scale)
		MG4 Exit Criteria
		Demonstration of analytic using representative data
		Demonstration of analytic using 30 days of captured data
		Issues defined in MG3 corrected and confirmed
		Strategy, requirements, architecture and design report for operations plan
		Test Plan defined functional performance demonstrated

Maturity Gate Mapping

	Ktr1	Ktr1	Ktr2	Ktr2	Ktr3	Ktr4	Ktr4	Ktr5	Ktr5	Ktr6	Ktr7	Ktr7	Ktr7	Ktr7	Ktr8	Ktr8	Ktr9	Ktr10	Ktr10	Ktr10	Ktr10	Ktr10	Ktr10	Ktr10	Ktr10	Ktr10
	Tool / Capability 1	Tool / Capability 2	Tool / Capability 3	Tool / Capability 4	Tool / Capability 5	Tool / Capability 6	Tool / Capability 7	Tool / Capability 8	Tool / Capability 9	Tool / Capability 10	Tool / Capability 11	Tool / Capability 12	Tool / Capability 13	Tool / Capability 14	Tool / Capability 15	Tool / Capability 16	Tool / Capability 17	Tool / Capability 18	Tool / Capability 19	Tool / Capability 20	Tool / Capability 21	Tool / Capability 22	Tool / Capability 23	Tool / Capability 24	Tool / Capability 25	Tool / Capability 26
LEGEND:																										
RV = Resolved	Greater than 66% complete																									
PR = Partially Resolved	Between 33% and 66% complete																									
UR = Unresolved	Less than 33% complete																									
NA = Not Applicable																										
NI = Not an Issue																										
Maturity Gate 2	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG2 Risks to Mitigate	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG2 Exit Criteria	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	100%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG2-->MG3 Entrance Criteria	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Maturity Gate 3	NA	NA	100%	100%	100%	NA	NA	100%	100%	NA	0%	NA	NA	80%	100%	100%	33%	NA	100%	29%	29%	100%	100%	100%	29%	29%
MG3 Risks to Mitigate	NA	NA	100%	100%	100%	NA	NA	100%	100%	NA	NA	NA	NA	75%	100%	100%	100%	NA	100%	0%	0%	100%	100%	100%	0%	0%
MG3 Exit Criteria	NA	NA	100%	100%	100%	NA	NA	100%	100%	NA	0%	NA	NA	100%	100%	100%	0%	NA	100%	0%	0%	100%	100%	100%	0%	0%
MG3-->MG4 Entrance Criteria	NA	NA	100%	100%	100%	NA	NA	100%	100%	0%	0%	NA	NA	75%	100%	100%	0%	NA	100%	50%	50%	100%	100%	100%	50%	50%
Maturity Gate 4	100%	100%	88%	88%	100%	0%	NA	NA	100%	100%	NA	NA	NA	50%	100%	0%	NA	100%	81%	0%	0%	81%	81%	81%	0%	0%
MG4 Risks to Mitigate	100%	100%	50%	50%	100%	0%	NA	NA	100%	100%	NA	NA	NA	NA	100%	0%	NA	100%	100%	0%	0%	100%	100%	100%	0%	0%
MG4 Exit Criteria	100%	100%	100%	100%	100%	0%	NA	NA	100%	100%	NA	NA	NA	100%	100%	NA	NA	100%	100%	0%	0%	100%	100%	100%	0%	0%
MG4-->MG5 Entrance Criteria	100%	100%	100%	100%	100%	0%	NA	NA	100%	100%	NA	NA	NA	0%	100%	0%	NA	100%	63%	0%	0%	63%	63%	63%	0%	0%
Maturity Gate 5	100%	100%	100%	100%	100%	NA	NA	NA	100%	100%	NA	100%	NA	0%	100%	NA	NA	100%	50%	0%	0%	50%	50%	50%	0%	0%
MG5 Risks to Mitigate	100%	100%	100%	100%	100%	NA	NA	NA	100%	100%	NA	100%	NA	0%	100%	NA	NA	100%	100%	0%	0%	100%	100%	100%	0%	0%
MG5 Exit Criteria	100%	100%	100%	100%	100%	NA	NA	NA	100%	100%	NA	100%	NA	0%	100%	NA	NA	100%	50%	0%	0%	50%	50%	50%	0%	0%
MG5-->MG6 Entrance Criteria	100%	100%	100%	100%	100%	NA	NA	NA	100%	100%	NA	100%	NA	NA	100%	NA	NA	NA	40%	0%	0%	40%	40%	40%	0%	0%
Maturity Gate 6	79%	79%	17%	17%	17%	NA	29%	NA	17%	71%	NA	100%	NA	NA	0%	NA	NA	67%	0%	0%	0%	0%	0%	0%	0%	
MG6 Risks to Mitigate	100%	100%	0%	0%	0%	NA	100%	NA	0%	100%	NA	100%	NA	NA	0%	NA	NA	100%	0%	0%	0%	0%	0%	0%	0%	
MG6 Exit Criteria	100%	100%	17%	17%	33%	NA	50%	NA	33%	75%	NA	100%	NA	NA	NA	NA	NA	NA	0%	0%	0%	0%	0%	0%	0%	
MG6-->MG7 Entrance Criteria	63%	63%	25%	25%	0%	NA	0%	NA	0%	50%	NA	NA	NA	NA	0%	NA	NA	50%	0%	0%	0%	0%	0%	0%	0%	
Maturity Gate 7	13%	13%	14%	14%	14%	NA	0%	NA	14%	14%	NA	NA	NA	NA	14%	NA	NA	0%	0%	0%	0%	0%	0%	0%	0%	
MG7 Risks to Mitigate	0%	0%	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	
MG7 Exit Criteria	13%	13%	13%	13%	13%	NA	0%	NA	13%	13%	NA	NA	NA	NA	13%	NA	NA	0%	0%	0%	0%	0%	0%	0%	0%	
MG7-->MG8 Entrance Criteria	0%	0%	0%	0%	0%	NA	NA	NA	0%	0%	NA	NA	NA	NA	0%	NA	NA	NA	0%	0%	0%	0%	0%	0%	0%	
Maturity Gate 8	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG7 Risks to Mitigate	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG7 Exit Criteria	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
MG7-->MG8 Entrance Criteria	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

Planned and Actual MG Assessments

Planned MG Completion
 Actual MG Completion



Originally no planned completion

- 3 Groups of Tools
- Different Maturities
 - 2-3 3 4
 - 3-7 4-5
 - 4-7 5-6
 - 6-7 8

Conclusions

- TRLs / SRLs have been criticized for being not applicable – Solved by tailored MGs.
- Evaluate product status and progress against objective evidence – Proof / Plan to Prove.
- Pressure to field products vs risks from unresolved criteria in an earlier MG.
 - *Open risk items carried forward must have a coordinated risk mitigation plan.*
- When platforms change, readdress already completed maturity criteria.
 - *Risks carried forward with block releases must have a coordinated risk mitigation plan.*
- Block-released products need regular, planned releases with known capabilities.
- When changing directions to resolve issues, know where you are going before changing.
- Create accurate product documentation so capabilities & limitations are understood.
- Frequent discussions, shared portals, and remote test system access improved progress.
- Develop a plan for integrating products and assign a knowledgeable lead system integrator.
- Ensure participants understand the “big picture” and how they contribute.
- Understand users’ needs & develop information products whose displays match the needs.
- Plan for delays in getting approvals to operate on military networks.
- Ensure participants know whose comments and criticism require actions and whose do not.
- Ensure training is timely and audience has proper skills and knowledge to receive it.

Questions?

Chris Dieckmann
Group Lead for
National & Homeland Security Projects
(208) 526-5986
chris.dieckmann@inl.gov