Seeing into the black box:

Using eye tracking in user-driven workflows to better understand decision-making processes



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Information Foraging Theory

- Human 'informavores'
- Valuable information isn't distributed evenly
- We look for proximal semantic cues to navigate to patches of interest
- Effective foraging strategies maximize the value of information gained relative to effort finding the information

...so we "just" need to capture markers of analysts' search behavior?

- Design a simple signature detection task, invite SAR Imagery Analysts to find the targets (capturing interaction logs)
- Need to know where in an image the analyst looks (gaze-contingent decision patterns)

Great idea ... but eye trackers couldn't support the workflows we wanted to study

The underlying problem:

Dynamism intrinsic to stimulus

What do we need?

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Ingredients for a Simple Gaze-Informed Foraging Model:

Dynamically changing content	>
Gaze tracked against display surface	\rightarrow
User operations (mouse, keyboard)	\rightarrow
Application/content log files	\rightarrow

VECTOR OF EVENTS

integrated into a single timeline with minimal latency

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Step I: Data "Sandbox" Creation

Synthetic Aperture Radar (SAR) images with rich metadata

- Each pixel tagged with info such as geospatial location
- Superpixel and megapixel algorithms established

4 constrained visual search task (zoomed in; click and drag to pan) to establish ground truth

Superpixel Example (Moya et al., 2014)

Step 2: Sequence of Events

Map data streams into a **sequence** of events.

Requires:

- Integration of data streams
- Dimensionality reduction
- Temporal merging of data streams into a single sequence

Gaze data: Integration and dimensionality reduction

- Raw eye movement data (x,y,t) at every sample (60 Hz) in screen space
- Image coordinates of upper left of display

- Transform image coordinates to underlying geospatial coordinates (encoded in each pixel of SAR image)
- Transform raw eye movement data in screen space to eye movement data in geospatial coordinates
- Move from raw eye movement data to characterized gaze patterns (i.e., fixations)
- Move from fixations in geospatial coordinates to gaze-contingent activated superpixels

Log files: Integration and dimensionality reduction

Two additional data streams of interest: **mouse (panning behavior)** and keyboard* ("ground truth")

Raw data:

Coordinates of upper left corner of screen as participant pans (click + drag) to explore zoomed image

Pause (not moving):

Discretize into runs & pauses:

• Short (<1500 ms)

• Long (>1500 ms)

Run (moving):

- Magnitude: Total distance (3)
- Angle: angle from start to end (4)
- Length ratio: Linearity or "curviness" (3)*

...and now we have two critical data streams reduced in dimensionality to a manageable space!

Merge data streams into single sequence

255), replacing pauses with fixations:

Step 3: Analyze sequences

... we now have two critical data streams **reduced in dimensionality** and **integrated into a single sequence** of events!

- Treat sequences as a vocabulary of analyst interactions (e.g., text analytics, n-grams)
- Identify decision-making patterns and cues to interactions of interest (e.g., found a target or will find a target soon)
 - Markers of "good" or "bad" performance
 - Characterize individual analyst patterns of behavior
 - Characterize behavior associated with a particular task, regardless of analyst

Now what?

Refine, expand, and validate/verify our process

- End-to-end thinline prototype
- Narrow in on best features to include (e.g., better ways to discretize the data streams?)
- Move all the way to meaningful, semantic content
 - We've made it to superpixels, but what about "that's a car"?
 - Algorithms developed at Sandia can help with this
- Formally pull in ground truth data
- Validate and verify on new data set
 - Initial analyses focused on Task I (still have all of Tasks 2-4)
 - Collect additional data (same tasks, new tasks, expert population, beyond SAR, etc.)

Questions?

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