# DIGITAL-BUSINESS TRANSFORMATION

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1

# Transforming Global Logistics

As the Nation's Combat Logistics Support Agency, we must lean forward to address new challenges that threaten our global environment. We will meet those threats and the evolving needs of the Warfighter and Nation with this Strategic Plan, which identifies our most critical priorities and will transform our business processes over the next five years. Though this transformation will not encompass all of DLA's day-to-day activities, these core objectives will have the greatest impact on our ability to achieve mission success.

## MISSION:

Deliver readiness and lethality to the Warfighter Always and support our Nation through quality, proactive global logistics.

## VISION:

As the Nation's Combat Logistics Support Agency and valued partner, we are innovative, adaptable, agile, and accountable – focused on the Warfighter Always.

## Critical Capabilities (CC):
Success across all Lines of Effort

## Lines of Effort (LOE):
Core strategic outcomes of DLA's Targeted Transformation

| | LOE 1 | LOE 2 | LOE 3 | LOE 4 | LOE 5 |
|---|---|---|---|---|---|
| **CC-A: People & Culture** — Supporting our people | Warfighter Always | Support to the Nation | Trusted Mission Partner | Modernized Acquisition and Supply Chain Management | Future of Work |
| **CC-B: Fiscal Stewardship** — Investing in outcomes | | | | | |
| **CC-C: Digital-Business Transformation** — Embracing the future | | | | | |

Tailored solutions to drive readiness

Deliberate approach, without tradeoff to the Warfighter

Transparency and accountability to our customers

Leading in logistics to deliver best value and manage risk

Adapting to new ways of working

## Enterprise Key Performance Indicators (KPI) measure the success of this strategy:

- Service Readiness
- Supply Availability
- Acquisition Timeliness
- Business Health
- Liquidity
- Price Competitiveness
- Customer Satisfaction
- Employee Engagement

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Digital-Business Transformation at DLA is a critical capability focused on *Transformational IT Capabilities*, *Advanced Analytics and Automation, Cybersecurity*, and *Technology Governance.*

Digital-Business Transformation will enhance IT capabilities that reimagine operational processes which enable DLA to deliver greater value to customers and our workforce.

**Optimize Operations**

Enable operational excellence by simplifying and modernizing DLA's IT landscape and business processes for service and cost efficiencies.

**Enable Emerging Technology**

Leverage new and emerging technologies to advance our mission and create a culture of innovation for our customers and our workforce.
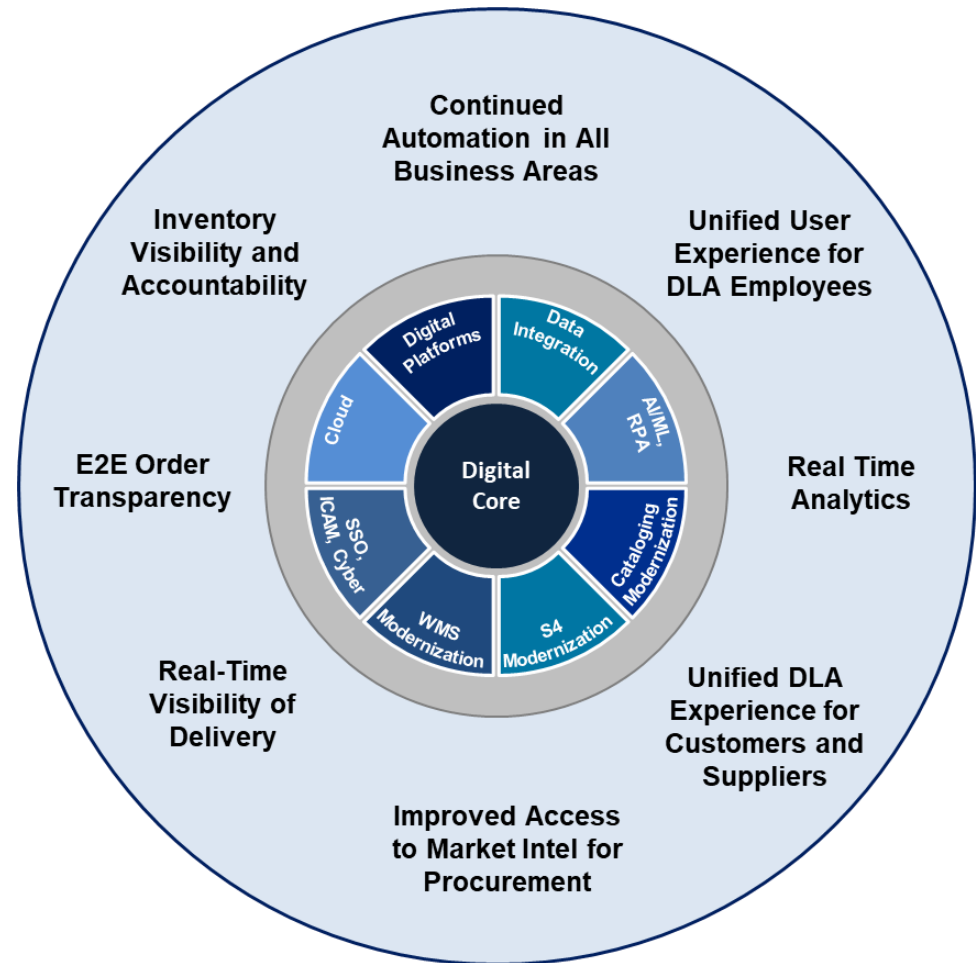
**Empower Our People**

Modernize capabilities to anticipate future business needs, increase capacity, and shift focus from operational to more strategic work.

*Transformation relates to how the business will leverage IT to meet ever-changing goals and objectives. Modernization represents the technical change that enables those transformational business objectives.*

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3

- D-BX enhances IT capabilitiles that reimagine operational processes which enable DLA to deliver greater value to customer, suppliers, and our workforce.

- The Digital Core of Capabilities are those technologies that build the foundation that allow the agency to realize the outcomes needed to support operation in the future.



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4

# Benefits to DLA Suppliers

## Registration/Onboarding
- Unified Onboarding Process
- Simplified Portal(s) to manage experience / data sharing

## Solicitation & Bidding
- Intuitive Search of RFxs
- Potential RFx Recommendations
- Collaboration for advanced/upcoming solicitations and requirements

## Tech Data Sharing
- Accessible Bid Package in RFx (Tech Data / cFolders)
- Integrated Engineering Support

## Contract Management
- Digital Tools for managing diverse contract types (Services, LTCs, PBLs)
- AI powered clause selection in Contract Writing System decreasing modifications post- award
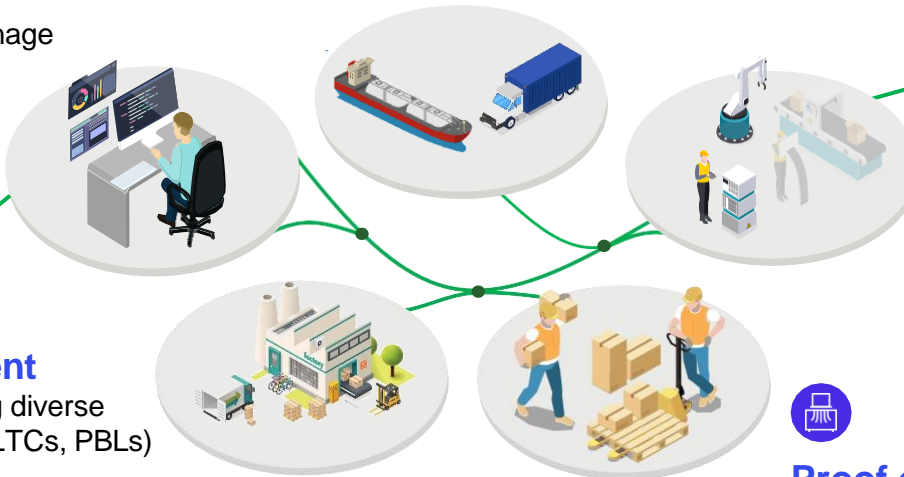
## Proof of Origin Traceability
- Online data submission / verification
- Connected to Invoicing / Billing

## Invoicing & Billing
- Comprehensive advanced shipping notices (ASNs)
- Reduce payment errors and improve timeliness

## Not Intended to be All-Inclusive

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12

# Digital-Business Transformation:
## Technology Governance and Enabling Technology

| Enterprise Business System Transformation (ERP-X) | Procurement for Public Sector (PPS) |
|---|---|
| ERP Transformation to migrate standardized feature set to SAP Suite 4 (SAP S/4) to de-customize and take advantage of new standard capabilities.   DLA can streamline its business processes, alleviate unnecessary or outdated Laws, Regulations and Policies (LRP) influencing the need for development of non-standard code and keep pace with industry best practices and drive efficiency savings. | PPS will replace DLA's EProcurement contract writing system in use today.  This SAP product will deliver a modern, efficient contract writing system to DLA's acquisition workforce.  By integrating this product with S/4, DLA will reduce its reliance on custom code, eliminate duplicative processes, and improve auditability while delivering / improving the quality and timeliness of contracting actions issued to suppliers. |

| Supplier Portal | Procurement Dashboard |
|---|---|
| DLA receives continuous feedback DLA Internet Bid Board System (DIBBS) is outdated. Supplier Portal updates/replaces DIBBS along with improved Post Award capabilities such as 2-way supplier communication.  This application integrates with S/4 and Procurement for Public Sector (PPS). | Challenging procurement data access exists within DLA.   Build intuitive & dynamic dashboard improving process.   Initial post award capabilities live. |

# Digital-Business Transformation:
## Technology Governance and Enabling Technology

## Cataloging/FLIS Modernization

New implementation of the NSN/Item Master Data (foundational data) in the Master Data Governance module of SAP.  Current technology is over 30 years old and known emerging requirements (AM, FAA/traceability, multiple pricing, zero effective dated transactions, PFAS/Chemical/Hazardous Materials, IUID, etc.) are unable to be realized in FLIS. Additionally, incorporating LSN data will facilitate analytics and identify a long-term strategy for data management.

## Technical Data Management Transformation

Seeks an end-to-end solution for technical data management / service engineering collaboration.  TDMT will leverage the latest technology advancements to protect our data, automate for process efficiencies, and provide real time access to technical data from the source.

## Identify and Credentialing Access Management

DLA ICAM Enterprise Platform Green Field is expected to address the identity of people and non-people and address identity management for active duty, civilians, contractors affiliated with the DLA, retirees, and dependents. The solution is designed to meet compliance with Federal Information System Controls Audit Manual (FISCAM) by 2024, Identity, Credential, and Access Management (ICAM) by 2027, and Zero Trust by 2027. ICAM is the foundation for establishing Zero Trust Architecture.

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# Digital-Business Transformation:
## Technology Governance and Enabling Technology

## Distribution Modernization Program (DMP)

DMP is an ongoing, continuous improvement effort to ensure our Distribution Centers achieve and maintain modern and state-of-the-art capabilities; adding significant business value by automating and modernizing the Distribution & Disposition supply chains to improve operations while reducing cost. The DMP leverages automation, process, and technology modernization as a force multiplier to bring exponential, transformational change and warfighter focus to the Warehousing and Reverse Logistics functions of DLA

## Warehouse Management System (WMS)

As part of the DMP initiative, the Legacy Distribution Standard System (DSS) is being replaced by WMS. It is intended to significantly enhance the effectiveness of our Distribution and Disposition warehouses. WMS builds the Cloud based foundation, which allows the rationalization with other DLA SAP based applications, reducing the number of separately hosted applications. The modernization of the DLA supply chain using automation, analytics, and commercial off-the-shelf supply chain applications will improve the agency's ability to get the right item to the right customer efficiently.

## Troop Support Modernization

Aims to increase productivity by modernizing legacy capabilities across Construction and Equipment (C&E), Subsistence, and Clothing and Textiles (C&T). This includes systems used across these supply chains for interacting with customers and vendors. Key objectives of Troop Support Modernization include reducing manual and email-based processes, improving collaboration and communication between DLA employees, customers, and vendors.

## Fuels Depot System

Replaces the current depot-level accounting application (Fuels Manager Defense) for Energy at ~400 fuel depot site. Integrates site Operational Technology (OT) for real-time inventory data and provides auditable inventory accounting.

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8

- The acronym D-BX is intentional.

- Digital-Business Transformation emphasizes the point that while we may be modernizing the IT, we are using it to transform the business.

- IT is tightly coupled to the business.

- Open to your Comments, Questions, and Feedback

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9

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10